

	Ocumentation	
	duction	
1.1.1.	Installation	
1.1.1.1.		
1.1.1.2.		
	Application Data	
1.1.3. 1.1.3.1.	License information	
	ClickLearn Studio	
1.1.4.1.		
	4.1.1. New	
	4.1.2. Edit	
	4.1.3. Produce	
1.1.4.2.		
1.2. Res	olution and scaling	
	cord work instruction	
1.3.1.	Start recorder	
1.3.2.	Perform the work instruction	16
1.3.3.	End recording	
1.4. Clic	kLearn User Interface	20
1.4.1.	The Toolbar	
	The Recordings tab	
	duce the work instruction	
1.5.1.	Select work instructions	
1.5.2.	Produce	
1.5.3.	The produced material	
	hnical support	
	ClickLearn Support Team	
1.6.2.	Send support mail	
	work instruction	
1.7.1.	Select a work instruction	
1.7.2.	The structure of the editor	
1.7.3.	Meta data	
1.7.4. 1.7.5.	Insert elements	
1.7.6.	Note	
1.7.0.	More chapters	
1.7.8.	Group	
-		34
1.7.8.2.		-
1.7.8.3.		
	Data driven steps	
1.7.9.1.	· · · · ·	
1.7.10.	Bookmark	
1.7.11.	Save your work	
1.8. Ons	screen Assistance	41
2. ClickLear	n Community	45
	kLearn Community	
	d Shelfs	46
3.1.1.	Introduction	
	How to create a book	
	Add recordings	
3.1.4.	Preferences	
3.1.4.1.		
3.1.4.2.	SCORM and LMS	
3.1.4.3.	Appearance	
3.1.5.	Save and produce	51



3.1.6. The result	52
3.1.6.1. Menu structure	53
3.1.6.2. Search	53
3.2. Shelfs	
3.2.1. Introduction	
3.2.2. How to create a shelf	
3.2.3. Add books	
3.2.4. Preferences	
3.2.4.2. SCORM and LMS	
3.2.5. Save and produce	
3.2.6. The result	
3.2.6.1. Menu structure	
3.2.6.2. Search	
4. ClickLearn Assist	
4.1. Assist in ClickLearn Studio	62
4.1.1. Introduction	62
4.1.2. Start Assist	62
4.1.3. Assist starting point	63
4.2. Assist for Windows applications	
4.2.1. Installation	
4.2.1.1. Click Once installation	
4.2.1.2. On premise installation	
4.2.2. Create the repository	
4.2.2.1. Add recordings to the book	
4.2.2.1. Add recordings to the book	
4.2.2.2.1. Customize the Assist image	
4.2.2.2.2. ClickLearn Cloud storage	
4.2.2.3. Produce the repository	
4.2.3. Application parameters	
4.2.3.1. AssistRepository	
4.2.3.2. Recording	
4.3. The Assist application	
4.3.1. The tray icon	
4.3.2. Repository from path or URL	
4.3.3. Repository from ClickLearn Cloud storage	74
4.4. Assist for web sites	
4.4.1. Create the repository	76
4.4.1.1. Add recordings to the book	78
4.4.1.2. Assist preferences	78
4.4.1.2.1. Customize the assist image	
4.4.1.2.2. ClickLearn Cloud storage	
4.4.1.3. Produce the repository	
4.5. Assist for all web users	
4.5.1. Integrate with your web site	
4.5.1.1. Use a HttpModule	
4.5.1.1.1. Modify the web.config file	
4.5.1.2. Manually add the javascript	
4.5.2. Use the Firefox extension	
4.5.2.1 Installation of the extension	
0	
5. NAV Help	
5.1. Create a NAV Help project	
5.2. Edit the main content	
5.2.1. Writing content and adding images	
5.2.2. Adding walkthroughs	
5.2.3. Text formatting	
5.2.4. Save the project	
5.3. Produce NAV Help	99



mol April 24, 2023 3/439

5.3.1.	Produce the help package		99
5.3.2.	The produced help package		
5.3.3.	How it looks in the online help system		
	tend standard NAV help topics		
5.4.1.	Pages		
5.4.2.	Reports		
5.4.3.	Tables		
	Auto field documentation		
5.4.3.2			
	e extended help within NAV		
	e help tagging system		
5.6.1.	Introduction		
5.6.2.	Setup tags		
5.6.2.1	0		
5.6.2.2		11	19
5.6.3.	Use the tags in the content	12	20
5.6.4.	Save and produce		
5.6.5.	The produced packages according to tags		26
5.7. Ad	Ivanced NAV Help features		27
5.7.1.	Introduction		
5.7.2.	The ISV solution help		
5.7.2.			
5.7.3.	ISV numbering range		
5.7.4.	Filtering according to numbering range		
5.7.5.			
	Document properties.		
5.7.6.	Preview of document properties		
5.7.7.	Preview in a specific language		
	e NAV Help Merger		
5.8.1.	Introduction		
5.8.1.1			
5.8.2.	Installation	13	37
5.8.3.	The help path	13	37
5.8.4.	Analyze which packages is installed	13	37
5.8.5.	Remove a package	13	37
5.8.6.	Install a package	13	38
6. SCORN	1 and LMS	13	39
	eate a SCORM package		
6.1.1.	Introduction		
6.1.2.	Create a book		
6.1.2.1			
6.1.2.2	0		
6.1.2.3			
6.1.3.	Produce the book		
6.1.4.	Import the SCORM package in the LMS system		
6.1.4. 6.1.5.	Start the course		
	oint		
	nelf to SharePoint		
7.1.1.	Preferences		
7.1.2.	Produce		
7.1.3.	Copy all produced files		
7.1.4.	Copy to SharePoint		
7.2. Di	rect access to the uploaded SharePoint content	15	55
7.3. Up	bload Sharepoint tracking list	15	56
7.3.1.	Upload list template	15	57
7.3.2.	Create a list based on the template	15	59
7.4. Cr	eate Web Part Page to host SharePoint content		
7.4.1.	New page		
7.4.2.	Page Viewer settings		
7.4.3.	Appearance		
7.4.4.	Add to navigation		
7.4.4.		10	



mol April 24, 2023 4/439

7.5. SharePoint tracking	
8. Preferences	
8.1. Create a new template	
8.1.1. Introduction	
8.1.2. Logo and color	
8.1.3. Thumbnail image size	
8.1.4. Video settings	
8.1.5. Your own mascot for the live assistant	
8.1.6. Save the template	
8.2. Change connector specific template text	
8.3. Create a new workspace	
<ul><li>8.3.1. Introduction</li><li>8.3.2. Create a template</li></ul>	
8.3.3. Copy a locally stored template to a workspace	
8.4. Add a workspace	
9. Languages and Translation	
9.1. Multiple languages	
9.1.1. Introduction	
9.1.2. Setup languages	
9.2. Translation	
9.2.1. Introduction	
9.2.2. Auto translate one or more multiple files	
9.2.3. Re-import translations from Excel	
9.2.4. Translation of single steps	
10. Voice and audio	
10.1. Text to speech	
10.1.1. Local voices	
10.1.2. Cloud voices 10.2. Voice setup	
10.2.1. Prerequisite	
10.2.1. Cloud login	
10.2.3. Change the template	
10.2.3.1. Voice selection	
10.2.3.2. Voice rate	
10.2.4. Save the template	
10.3. Voice selection on notes	
10.4. Voice mixing in different languages	
10.5. Speech editor	
10.6. Custom audio and narration	
10.6.1. Record using the microphone	
10.6.1.1. Delete narration recorded with the microphone	
11.   Replay     11.1.   Replay introduction	
11.1.1. Introduction	
11.1.2. Preparing for the replay	
11.1.3. Important information	
11.1.4. Replay	
11.1.5. Important next lessons	
11.2. Replay in a different language	
11.2.1. Introduction	
11.2.2. Prepare for the replay	218
11.2.3. Replay	
11.3. Replay failing instantly	
11.3.1. Introduction	
11.3.2. Replay	
11.4. Replay failing when data not present	
11.4.1. Introduction	
11.4.2. Replay	
<ul><li>11.4.3. ClickLearn Replay Assistance</li><li>11.4.4. Recording due to changes</li></ul>	
	ZZƏ



(	ClickLearn Learning Portal

11.4.5.	Replace the step that failed	227
11.5. Re	play failing due to incorrect changes in recording	
11.5.1.	Introduction	
11.5.2.	Author removing steps	
11.5.3.	Replay failure	
11.5.4.	The Replay role	
11.5.5.	Replay success	
11.6. Re	play role in the editor	235
11.6.1.	Introduction	235
11.6.2.	Replay data preview	236
11.6.3.	Change the replay data for a step	
	Assurance and Testing	
	ta driven testing.	
	5	
12.1.1.	Introduction	
12.1.2.	Record the test flow	
12.1.3.	Use Excel to define the data	
12.1.4.	Link recording and data	244
12.1.5.	Run the test.	
12.1.6.	How to produce documentation for all data entries	
	eate customer in NAV	
	c Process Automation	
	obal replay data	
	PA Sample recordings on IFS	
13.2.1.		
13.2.2.	Find coordinator	
13.2.3.	Create purchase order	
13.3. RF	PA Set global value on IFS	
13.3.1.	Modify the recordings	
13.3.2.	Replay the recordings	
13.3.3.	Review global replay data	
	PA Get global value on IFS	
13.4.1.	Modify the recording	
13.4.2.	Replay the recording	
13.5. RF	PA Sample replay on IFS	
13.5.1.	Create a batch replay book	
13.5.2.	Book replay settings	
13.5.3.	Replay book	
13.5.4.	Replay log	
14. IFS sp		
	st practice when recording	
	How to record navigation	
14.1.1	5 1	
	nvert to a newer IFS version	
14.2.1.	Introduction	310
14.2.2.	Convert a recording	
14.2.3.	Version handling	
14.2.4.	Perform the conversion	
	epare an IFS Learning Portal	
14.3.1.	Introduction	
14.3.2.	Prepare the Shelf	
14.3.3.	Prepare the Shelf template	
14.3.4.	Publish the produced Shelf	318
14.4. FS	M Connector	319
14.4.1.	Introduction	
14.4.2.	Limitations	
1443	Sample recording	
14.4.3.	Sample recording	319
14.5. IF	S Scope Tool	319 323
14.5. IF3 14.5.1.	S Scope Tool Preferences	319 323 323
14.5. IF	S Scope Tool Preferences 1. Template	319 323 323 323



mol April 24, 2023 6/439

ClickLearn Learning Portal

14.5.2. Import Scope Tool file	226
14.5.2. Import Scope Tool file 14.5.3. The imported content	
14.5.3.1. Recordings	
14.5.3.2. Decision gate	
14.5.3.2. Decision gate	
14.5.3.4. Processes	
14.5.3.4. Processes	
15. Sample recordings 15.1. IFS Create new customer	
15.1.1. Navigation	
15.1.2. New customer	
15.2. IFS FSM Contacts	
15.3. SAP Display Account.	
15.3.1. Edit G/L Account Centrally	
15.4. AX Vendor edit	
15.5. NAV Web new customer	
15.6. NAV 2013 Customer statistics and export to Excel	
15.6.1. Introduction	
15.6.2. Navigation	
15.6.3. Export customer list to Excel	
15.7. GP 2013 Customer information	
15.8. Word 2013 document sample	
15.9. NAV Classic Work instruction	
15.9.1. Objective	
15.9.2. Navigate	
15.9.3. General	
15.9.4. Select from customer list	
15.9.5. Fields	
16. Microsoft Dynamics specific	
16.1. Convert to a newer NAV version	
16.1.1. Introduction	
16.1.2. Convert a new recording	
16.1.3. Version handling	
16.1.4. Perform the conversion	
16.2. TestPage and Performance Test	
16.2.1. Objective	
16.2.2. How to record	
16.2.3. Generate code	
16.2.3.1. Connect to NAV Database	
16.2.3.2. TestPage C/AL code	
16.2.3.3. Performance Test C# code	
16.3. Microsoft Dynamics NAV Classic	
16.3.1. Prerequisites	
16.3.2. Connect to a new NAV Classic installation	
16.3.3. How to record with the NAV Classic connector	
16.3.4. Change or update a NAV connector	
16.4. Export datamodel from Dynamics AX	
16.4.1. Export Application Object Tree Items	
16.4.2. Copy all label files	
16.4.3. Create ZIP file for ClickLearn	
16.5. Setup of the Dynamics AX connector	
17. JAVA specific	
17.1. JAVA requirements	
17.1.1. Installing JAVA Access Bridge	
17.1.1.1. Sample file listing using JAVA version 6	
17.1.2. Test JAVA Access Bridge	
17.2. JAVA requirements in Control Panel	
18. Web Browser support	
18.1. Google Chrome connector	



ClickLearn Lea	mina	Pona
----------------	------	------

18.1.1. Install extension	
18.1.2. Communication with ClickLearn Studio	
18.1.2.1. Install native messaging host	
18.2. Install extension on Edge	
18.2.1. Objective	
18.2.2. Steps 18.3. Internet Explorer connector	
I	
19. SAP Specific 19.1. SAP Logon requirements	
19.1. SAP Logon requirements	
19.2.1. Requirements	
19.2.1.1. Scripting notification	
19.2.1.2. Combo boxes	
19.2.1.3. Lookup dialogs	
20. Windows Server OS specific	
20.1. Windows Server 2012 missing WMVCore dll	
20.2. Remote Desktop setup on server	
21. FAQ	
21.1. Questions and Answers	407
21.1.1. License	407
21.1.1.1. How is Clicklearn licensed	407
21.1.1.2. How may the produced material be distributed	
21.1.2. System Requirements	
21.1.2.1. Authors	407
21.1.2.2. Readers	
21.1.2.3. Assist users	
21.1.3. Troubleshoot	
21.1.3.1. My recording is missing clicks	
21.1.3.2. No green rectangle appears for an element on screen	
21.1.3.3. Excel cells is not detected - only a large green rectangle	
21.1.3.4. Replay fails immediately	
21.1.3.5. ClickOnce installation problems	
21.1.3.6.Problem with screen images21.1.3.7.How to change the folder where preference settings are stored	
21.1.3.7. How to change the folder where preference settings are stored	
21.1.4.1. Which voices are included with ClickLearn	
21.1.4.2. Which standard should a voice comply to	
21.1.4.3. Is videos with embedded voicing licensed	
21.1.4.4. Why don't I get any audio	
21.1.5. Video	
21.1.5.1. Can my video be displayed on an iPad	
21.1.6. Releases	
21.1.6.1. How often will there be new releases	
21.1.6.2. How will the releases be published	
21.1.7. Editor	410
21.1.7.1. How do I crop a screen image	410
21.1.7.2. How do I make text bold or italic	410
21.1.8. Producer	
21.1.8.1. Why does it take so long to produce my recording	
22. Releases	
22.1. Release 11	
22.1.1. Release 11.0.0.81, 2023-04-25	
22.1.2. Release 11.0.0.80, 2022-09-14	
22.1.3. Release 11.0.0.79, 2021-10-07	
22.1.4. Release 11.0.0.78, 2021-06-15	
22.1.5. Release 11.0.0.77, 2021-04-26	
22.1.6. Release 11.0.0.76, 2021-03-11	
22.1.7. Release 11.0.0.75, 2020-07-03 22.1.8. Release 11.0.0.74, 2020-06-15	
22.1.6. Release 11.0.0.74, 2020-06-15	

( <b>0</b> )	ClickLearn
	CIICKLEann

22.1.10. 22.1.11.

#### **ClickLearn Learning Portal**

22.1.11.	Release 11.0.0.71, 2020-03-11	
22.1.12.	Release 11.0.0.70, 2020-01-28	.413
22.1.13.	Release 11.0.0.69, 2019-12-03	
22.1.14.	Release 11.0.0.68, 2019-10-28	
22.1.15.	Release 11.0.0.67, 2019-10-02	
22.1.16.	Release 11.0.0.66, 2019-09-09	
22.1.17.	Release 11.0.0.65, 2019-08-20	.415
22.1.18.	Release 11.0.0.64, 2019-08-20	.415
22.1.19.	Release 11.0.0.63, 2019-08-02	
22.1.20.	Release 11.0.0.62, 2019-07-02	
	,	
22.1.21.	Release 11.0.0.61, 2019-06-21	
22.1.22.	Release 11.0.0.60, 2019-04-30	
22.1.23.	Release 11.0.0.59, 2019-03-22	
22.1.24.	Release 11.0.0.58, 2019-02-28	.417
22.1.25.	Release 11.0.0.57, 2019-01-23	.417
22.1.26.	Release 11.0.0.56, 2019-01-21	
22.1.27.	Release 11.0.0.55, 2018-12-06	
	Release 11.0.0.54, 2018-11-16	
22.1.28.		
22.1.29.	Release 11.0.0.53, 2018-10-12	
22.1.30.	Release 11.0.0.52, 2018-09-28	
22.1.31.	Release 11.0.0.51, 2018-08-31	.420
22.1.32.	Release 11.0.0.50, 2018-08-16	.420
22.1.33.	Release 11.0.0.49, 2018-06-22	
22.1.34.	Release 11.0.0.48, 2018-05-28	
22.1.35.	Release 11.0.0.47, 2018-04-23	
22.1.36.	Release 11.0.0.46, 2018-04-16	
22.1.37.	Release 11.0.0.45, 2018-04-03	
22.1.38.	Release 11.0.0.44, 2018-03-15	.422
22.1.39.	Release 11.0.0.43, 2018-02-28	.423
22.1.40.	Release 11.0.0.42, 2018-02-05	
22.1.41.	Release 11.0.0.41, 2018-01-11	
22.1.42.	Release 11.0.0.40, 2017-12-08	
22.1.43.	Release 11.0.0.39, 2017-11-27	
22.1.44.	Release 11.0.0.38, 2017-10-31	
22.1.45.	Release 11.0.0.37, 2017-09-28	
22.1.46.	Release 11.0.0.36, 2017-09-07	.425
22.1.47.	Release 11.0.0.35, 2017-08-25	.426
22.1.48.	Release 11.0.0.34, 2017-08-11	
22.1.49.	Release 11.0.0.33, 2017-07-11	
22.1.50.	Release 11.0.0.32, 2017-06-28	
22.1.51.	Release 11.0.0.31, 2017-06-26	
22.1.52.	Release 11.0.0.30, 2017-05-30	
22.1.53.	Release 11.0.0.29, 2017-05-06	
22.1.54.	Release 11.0.0.28, 2017-04-18	.427
22.1.55.	Release 11.0.0.27, 2017-03-26	
22.1.56.	Release 11.0.0.26, 2017-02-24	
22.1.57.	Release 11.0.0.25, 2017-02-09	
	Release 11.0.0.24, 2017-02-09	
22.1.58.	NCICASE 11.U.U.24, 2017-02-00	.429

Release 11.0.0.15, 2016-08-23 ......431

22.1.59. 22.1.60.

22.1.61.

22.1.62. 22.1.63.

22.1.64. 22.1.65.

22.1.66.

22.1.67.

22.1.68.

22.1.69.



	mol
April 24,	2023
	9/439

22.1.70.	Release 11.0.0.12, 2016-06-16	432
22.1.71.	Release 11.0.0.11, 2016-05-06	
22.1.72.	Release 11.0.0.10, 2016-04-28	
22.1.73.	Release 11.0.0.9, 2016-04-08	432
22.1.74.	Release 11.0.0.8, 2016-03-30	432
22.1.75.	Release 11.0.0.7, 2016-03-21	433
22.1.76.	Release 11.0.0.6, 2016-02-26	433
22.1.77.	Release 11.0.0.5, 2016-02-05	433
22.1.78.	Release 11.0.0.4, 2016-01-25	433
22.1.79.	Release 11.0.0.3, 2016-01-18	
22.1.80.		
22.1.81.		
22.2. Rel	ease 10	
22.2.1.	Release 10.0.0.92, 2015-09-20	
22.2.2.	Release 10.0.0.91, 2015-08-24	
22.2.3.	Release 10.0.0.90, 2015-08-21	
22.2.4.	Release 10.0.0.89, 2015-08-09	
22.2.5.	Release 10.0.0.88, 2015-06-28	
22.2.6.	Release 10.0.0.87, 2015-06-15	
22.2.7.	Release 10.0.0.86, 2015-06-07	
22.2.8.	Release 10.0.0.85, 2015-03-24	
22.2.9.	Release 10.0.0.84, 2014-12-22	436
22.2.10.	Release 10.0.0.83, 2014-11-17	
22.2.11.	Release 10.0.0.82, 2014-10-31	
22.2.12.	Release 10.0.0.81, 2014-10-23	
22.2.13.	Release 10.0.0.80, 2014-10-21	
22.2.14.	Release 10.0.0.79, 2014-10-02	
22.2.15.	Release 10.0.0.78, 2014-09-04	
22.2.16.	Release 10.0.0.74, 2014-08-28	
22.2.17.	Release 10.0.0.67, 2014-07-02	
22.2.18.	Release 10.0.0.48, 2014-02-11	
22.2.19.	Release 10.0.0.40, 2014-01-26	
22.2.20.	Release 10.0.0.26, 2013-08-11	
22.2.21.	Release 10.0.0.1, 2013-05-28	438

# **1. Product Documentation**

# 1.1. Introduction

## 1.1.1. Installation

## 1.1.1.1. Click Once installation

To install ClickLearn please open your Internet Explorer and enter the address https://apps.clicklearn.com/Studio/ClickLearnStudio.application

The Microsoft Click Once technology ensures that you always have access to the newest ClickLearn Studio release.

If you are installing on Windows XP or Windows 7 and do not have Microsoft .NET Framework 4 installed, please use the link https://apps.clicklearn.com/Studio/setup.exe

## 1.1.1.2. On premise installation

To install ClickLearn Studio please download the installation package. Open Internet Explorer and enter the



address https://apps.clicklearn.com/ClickLearnStudioSetup.msi Save it and run it.

Please remember that this requires access rights to install it. If you are not allowed to, please contact your system administrator.

When installing ClickLearn Studio this way, you manually need to download the latest installation package and update your system.

# 1.1.2. Application Data

ClickLearn requires to store application data on the machine where it is installed.

It is required that the user logged on to the system has full access to the folder C:\ProgramData\ClickLearn.

The data stored is for all users on the machine, so it is shared by all if installed on a server.

No data will be stored in the Windows registry database.

## 1.1.3. License information

	×
ClickLearn Documentation	0
	2

- 1. Click on the input field **Customer Name**. Enter **Customer Name**.
- 2. Click on the input field . Enter **Key**.

Click on the group Information.

Customer name	ClickLearn Documentation
Key	•••••
Information	
Status	Valid from 13. marts 2014 to 27. marts 2014
Features	Recorder
	Producer
	Publisher
	✓ Tester ✓ E-Learning
	Dynamics NAV Classic
	Dynamics NAV RTC
	SAP
	Windows UIA
	Explorer     Excel
	Microsoft CRM

When the license information is present, you may start using ClickLearn.



Click on the button **OK**.

C-Learning	
Dynamics NAV Classic	
Dynamics NAV RTC	
SAP	
Windows UIA	
Explorer	
V Excel	
Microsoft CRM	
SAP Portal	
Assist	
Java Access Bridge	
▼ IFS Applications	
a supplications	
	OK Cancel

## 1.1.3.1.

### **Finding license information**

Click on the menu Tools. Q ClickLearn Studio File View Tools Help 🞦 New 👻 📴 Edit 🝺 Replay 🏐 Produce 🎯 Assist 🛛 💽 🕶 🎯 🕶 Recordings Name User Replayed Produc... Created Modified Project Full path Conne... Click on the menu License Information.... Q ClickLearn Studio File View Tools Help 🎦 New 👻 🖪 🕺 Preferences... Recordings 😫 Windows Text To Speech settings... Speech Editor.. Name 🔒 License Information.. ect Full path Conne... Microsoft Dynamics NAV Classic connector Workspaces...

#### Current license information

OK Cancel



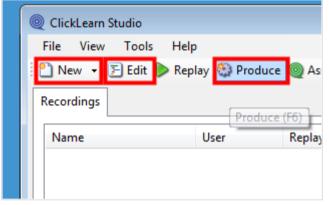
Click on the button Cancel.

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Dynamics NAV RTC				
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Explorer				
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Microsoft CRM				
SAP Portal				
Assist				
Java Access Bridge				
✓ IFS Applications				
	OK	Cancel		

# 1.1.4. ClickLearn Studio

## 1.1.4.1. Easy creation of work instructions

To create and edit work instructions, ClickLearn provides three simple steps.



## 1.1.4.1.1.

Instead of writing text and cropping images into a word document manually, ClickLearn provides a recording feature, where the work instruction is recorded as you perform the process in the application.

### 1.1.4.1.2.

#### Edit

New

It is possible to edit your recorded work instruction. You may remove incorrect clicks, adding chapters, subchapters, notes, screen samples and grouping of steps.

If you missed some steps in your work instruction, or new steps have been added to the application, you may record these additional steps and paste them into your existing work instruction.

#### 1.1.4.1.3.

#### Produce

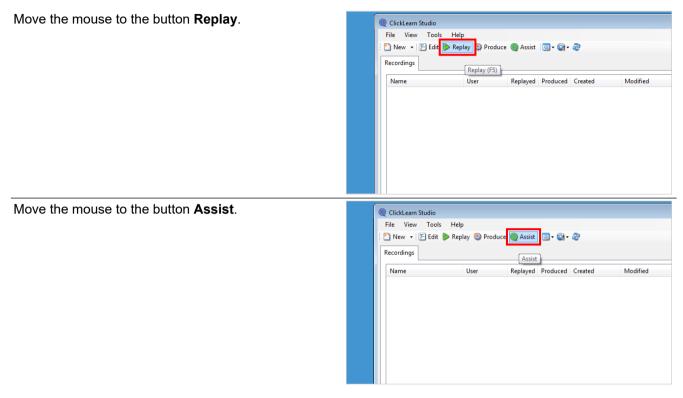
When you produce the material, you get the work instruction as a word document. Never edit the word document. Always do all editing in ClickLearn.

Producing does not only result in a Word document. You will also get learning material in formats like PowerPoint and Video.



## 1.1.4.2. Advanced features

Maintaining work instructions may be a difficult task and often result in re-creating it. With ClickLearn, it is possible to automatically replay the work instruction on the updated system. Hereby all material will be up to date.

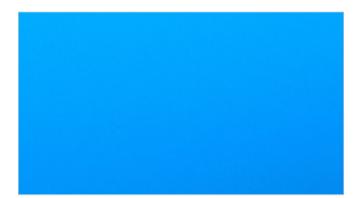


# 1.2. Resolution and scaling

In order for the recorder to capture the steps correctly you may need to set the right screen resolution and make sure not to use text scaling.

If the scaling is wrong your windows system may report incorrect coordinates to ClickLearn.

Right click on the Desktop background.



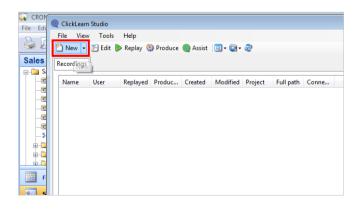
OclickLearn
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Click on the menu <b>Screen resolution</b> .	Paste Paste shortcut Undo Copy Ctrl+Z Graphics Properties Graphics Options New New Screen resolution Personalize
Click on the link <b>Make text and other items larger or smaller</b> .	Display: 1. Philips 288P6 V Resolution: 1920 × 1080 V Orientation: Landscape V
	✓ Allow the screen to auto-rotate         Project to a second screen (or press the Windows logo key         Make text and other items larger or smaller         What display settings should I choose?
Click on the radio button <b>Smaller - 100%</b> . You may also press <b>ALT+S</b> .	Display

# 1.3. Record work instruction

# 1.3.1. Start recorder

Click on the button New.



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Click on the list element My NAV Classic, CRONUS International Ltd.	
	Dynamics GP 2013 Microsoft Dynamics NAV 2013 Microsoft Dynamics NAV 2013
Click on the button <b>Record</b> .	CROY File ClickLearn Studio File New Sales Na Microsoft CRM Microsoft Dynamics AX Client Microsoft Dynamic Microsoft Dynamics NAV RTC Client SAP File New Microsoft Dynamics NAV RTC Client SAP File New Microsoft Dynamics NAV RTC Client
Click on the radio button English (United States).	SAP FrontEnd SAP Portal
	namics AX Client Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics AX Client Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics Microsoft Dynamics GD 2013 Microsoft Dynamics F Microsoft Dynamics Microsoft Dynami
Click on the button <b>Ok</b> .	Cerman (Germany)
	IFS Web



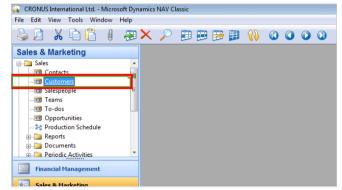
Click on the button Yes.

double click. - To record a mouse move mouse to the control - wa Ctrl+Shift.	gle to appear before recording a left, right or : (for hover activated controls) move the it for the green rectangle - and press left .he two Ctrl keys at the same time.
Do you want to start the re	cording
	Yes No

# **1.3.2. Perform the work instruction**

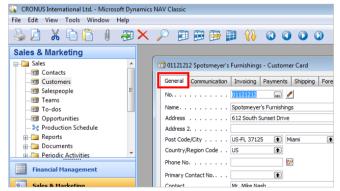
For each step in the work instruction you need to wait for the green rectangle before performing the click.

Select **Sales, Customers** from the menu **Sales & Marketing** in the Navigation Pane



Never assume that the current tab is always the initial tab when a form is entered. It is good practice to click it and this will automatically add a text to the work instruction stating which tab is used.

#### Select the tab named General



The system provides shortcut keys, but good practice for work instructions are to click on the tool strip item instead as it will automatically add the shortcut in the final work instruction. If no tool strip is available for the shortcut or you still want to use it, please consider to add some notes before this step to improve the work instruction.

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01121212 Spotsmeyer's Furnishings - Customer Card         seneral       Communication       Invoicing       Payments       Shipping       Foreign Trade         No.       91121212       Image: Spotsmeyer's Furnishings       Balance (LCY)       0,00         Address       612 South Sunset Drive       Credit Limit (LCY)       0,00         Address 2.       612 South Sunset Drive       Credit Limit (LCY)       0,00         Address 2.       612 South Sunset Drive       Credit Limit (LCY)       0,00         Address 2.       Image: Service Zone Code       Image: Service Zone Zone Zone
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OK Cancel Customer V Sa

Do not tab between fields, as it will not result in good instructions. Always click into a field before entering data. If tab or enter is required to update field content, just include it after your input.

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# 1.3.3. End recording

Press the two Ctrl keys.

If you are working on a device without two Ctrl keys, please move the mouse cursor to the top left corner of the screen and press Shift + Ctrl.

ClickLearn will open a dialog from where you may save the recording. Once the recording is saved, ClickLearn will reopen and you may produce the material or edit it.



Please save your work instruction. It is best to save them on a network drive, so that other users may get access to the recording.

# 1.4. ClickLearn User Interface

# 1.4.1. The Toolbar

Move the mouse to the button **New**.

	Name	User	Replayed	Produced	Created	Modified
	My NAV Classic	c				
Work instruction Michael Olsen 14-03-2014 11:09 14-03-2014 11:	🔚 Work instruct	tion Michael O	lsen		14-03-2014 11:09	14-03-2014 11:0

The New button enables you to make a new recording of a work instruction.

Move the mouse to the button Edit.

ClickLearn Studio File View Tools		roduce 🎯	Assist 🛛 💽	• 🖏 • 🏖		
Name	User	Replayed	Produced	Created	Modified	Projec
My NAV Classic —	Michael Olsen			14-03-2014 11:09	14-03-2014 11:09	

The Edit button enables you to modify a work instruction. You need to select a recording from the list before clicking the button.

Move the mouse to the button Replay.

			Created	Modified
My NAV Clas				
🔚 Work instru	uction Michael Ol	sen	14-03-2014 11:09	14-03-2014 11:0

The Replay button enables you to automatically replay a work instruction. You need to select a recording from the list before clicking the button.

Also, please remember that replay will overwrite all screen content in the current recording and collect new screen content while running. If the replay failed, the recording will only have screen content up to the step where it failed. The remaining steps will not have meaningful thumbnail images and rectangles.

Make sure to prepare your system to the Home screen before replaying.



Move the mouse to the button **Produce**.

Recordings						
Name	User	Replayed	Produced	Created	Modified	P
My NAV Clas	sic					
🔚 Work instru	iction Michael O	lsen		14-03-2014 11:09	14-03-2014 11:09	

The Produce button enables you to produce a work instruction. You need to select a recording from the list before clicking the button.

The produced material is made according to a template. Please refer to adding a workspace if your produced material does not use the desired template.

# 1.4.2. The Recordings tab

Click on the tab Recordings.

File View Tools           File         View         Tools           New         -         -         Edit         -		oduce 🎯	Assist 🔯	• 🚳 • 🍣		
Recordings Name My NAV Classic	User	Replayed	Produced	Created	Modified	Pr
Work instruction	Michael Olsen			14-03-2014 11:09	14-03-2014 11:09	

This is the list of your recordings.

Move the mouse to the column header Name.

Name	User	Replayed	Produced	Created	Modified
My NAV 0		nepidyed	auccu	created	mounicu
	struction Michael OI	sen		14-03-2014 11:09	14-03-2014 11:0

If you click on the recording name in this column, you may rename it.



Move the mouse to the column header **Replayed**.

	File View Tools					
ŧ.	🎦 New 👻 🔚 Edit	▶ Replay 🔮 P	roduce 🎯 Assist 🔯	- 🚳 - 🍣		
	Recordings					
	Name	User	Replayed Produced	Created	Modified	Pr
	My NAV Classic					
	🔚 Work instruction	Michael Olsen		14-03-2014 11:09	14-03-2014 11:09	
	_					

This column indicates if you have replayed the recording.

Move the mouse to the column header **Produced**.

Q ClickLearn Stud	dio					
File View T	Fools Help					
🎦 New 👻 🛃	Edit 🍺 Replay 🥸 P	roduce 🧕	Assist 🛛 🔍	• 🥘 • 🍣		
Recordings						
				•		
Name	User	Replayed	Produced	Created	Modified	Project
My NAV Clas	sic					
🔚 Work instru	ction Michael Olsen			14-03-2014 11:09	14-03-2014 11:09	

This column indicates when you have produced the material. The produced material is located in a folder named according to the recording name and placed in the same location. Please refer to the full path column for location.

Move the mouse to the column header Full path.

ussist 🛛 💽	• 🖗 • 🖑				
Produced	Created	Modified	Project	Full path	Connector
	14-03-2014 11:09	14-03-2014 11:09		C:\Recordings\Work instruction.clrx	80002

This column gives you the full path of the recording. A recording is saved as a .clrx file. From this ClickLearn is able to produce all material.

Move the mouse to the column header **Connector**.

		0
	Connector	
un patri	Connector	
C:\Recordings\Work instruction	clrx B0002	

This column indicates which connector was selected when the recording was done.



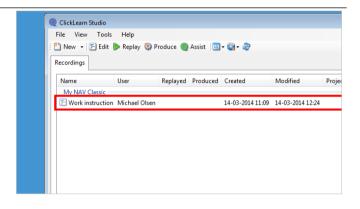
# **1.5. Produce the work instruction**

## 1.5.1. Select work instructions

It is possible to select one or more recordings to produce.

The menu Tools, Preferences will control how much ClickLearn will produce. By default, ClickLearn will produce all types of material but Windows Media Video. The reason is that it may be very time consuming for your PC.

Click on the list element Work instruction.



## 1.5.2. Produce

Click on the button Produce. Q ClickLearn Studio File View Tools Help 🗋 New 👻 🔄 Edit 🍺 Replay 🐯 Produce 💿 Assist 🛛 💽 🕶 🌚 🗸 Recordings Replayed Produced Created User Modified Name Proie My NAV Classic E Replay 🏐 Produce 🎯 Assist 🛛 🔄 🕶 🍣 Click on the checkbox English (United States). Replayed Produced Created Modified Project Full path lichael Olsen 14-03-2014 11:09 14-03-2014 12:24 C:\Recordings\Work instruction.cln Produce Language(s) × English (United States) Danish (Denmark) 🔲 German (Germany)

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				April 24, 2023
	ClickLearn Le	arning Po	ortal	24/439
Click on the button <b>Ok</b> .			German (Germany)	Cancel
While the producer is w shown in the status bar	vorking, the progress will be of ClickLearn.	Licensed	to ClickLearn Documentation	
Click on the button <b>OK</b> .			ClickLearn The producer has finished	

# 1.5.3. The produced material

For the current selected recording, you may view the produced material.

Click on the menu View.

ecordings	Fools Help Edit ▶ Replay 💐	Produce 🔘	Assist 🛛 💽 🕶 🥘 🕶	8	
Name	User	Replayed	Produced	Created	Modified
My NAV Class					
📴 Work instru		en	14-03-2014 12:45	14-03-2014 11:09	14-03-2014

The view menu will provide instant access to some of the produced material. Other produces material, such as Flash and SilverLight video, may be access through the produced Web page.



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	E١	$\diamond$	HTML Video	-03-20
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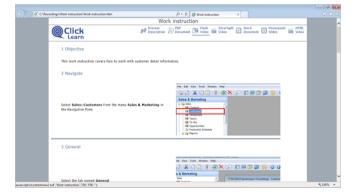
Click on the menu **Web page (incl.** Flash/SilverLight).

Clic	:kLean	n Studio			
File	Viev	w Tools Help	-		
1 🗋 N	Ø	Web page (incl. Flash/SilverLight)	st 🔍 - 🔍 -	2	
Reco	₩ 2	Word Document Adobe PDF			
Na	r 💌	Power Point Slides	oduced	Created	Modified
M	ළූ	Windows Video			
	$\diamond$	HTML Video	-03-2014 12:45	14-03-2014 11:09	14-03-2014 12:24
	2	Log	1		
	_		-		

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25/439

April 24, 2023



#### The produced web page

On the web page, you have access to the two video formats.

Q - Q	🥖 Work instr	ructio	n	×	
instructi	ion				
PDF Document	Flash Video	ü	Silverlight Video	W	Word Docum



Click on the button Close.

D → C Ø Work instruction ×	- <b>∂</b> -× \$\$ ★ \$\$
struction	^
)F cument 💌 Flash Video 📽 Video Word 🗊 Powerpoint 📽 HTML Document 🗊 Slides 📽 Video	
ile Edit View Tools Window Help	
🌭 🖸 👗 🛍 🖺 🕘 🗶 🔎 🎟 📾 🕮 🚯 🗯	

# 1.6. Technical support

#### 1.6.1. **ClickLearn Support Team**

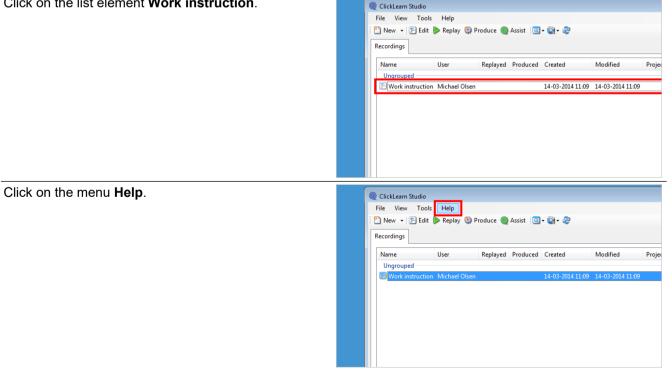
When you have questions or technical issues regarding your work instructions ClickLearn wants to support you. To provide the best and fastest support we advise you to use our Technical Support function.

#### 1.6.2. Send support mail

Support questions often have to do with one or more recordings you have created using ClickLearn.

Instead of adding many screen shots to the support mail, just select one or more recordings, which will include what we need to provide support.

Click on the list element Work instruction.





Click on the menu Technical support....

	File View Tools Pile View ▼ F Edit Recordings	Help Contents F1 Technical support	• 🚳 • 🍣		
	Name		Created	Modified	Pro
Work instruction Michael Oleon 14.02 2014 11:00 14.02 2014 11:00	Ungrouped				
Work instruction Michael Olsen 14-05-2014 11:09 14-05-2014 11:09	Work instruction.	Michael Olsen	14-03-2014 11:09	14-03-2014 11:09	

#### Please note the following fields.

You may alter the email address if you would like to send it to a co-worker.

Send email to	
support@clicklearn.dk	
Attach file	
C:\Users\Michael Olsen\AppData\Local\Temp\bf93206bd-246d-4abd-8d3e-908a	ddf9cbde.zip
Subject	
Technical support from [ClickLearn Documentation]	
Description	
- Work instruction	*

- Click on the input field **Send email to**.
- Click on the input field Attach file.
- Click on the input field **Subject**.

<ul> <li>Work instruction</li> <li>How do I produce t</li> </ul>	tion word do	ocument?		

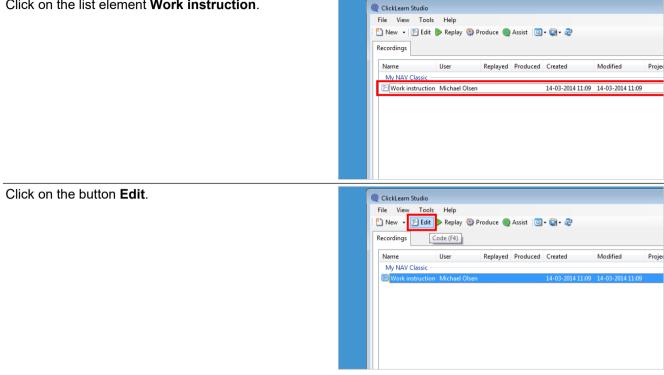
- 1. Click on the input field **Description**. Enter **a description**.
- 2. Click on the button **OK**.



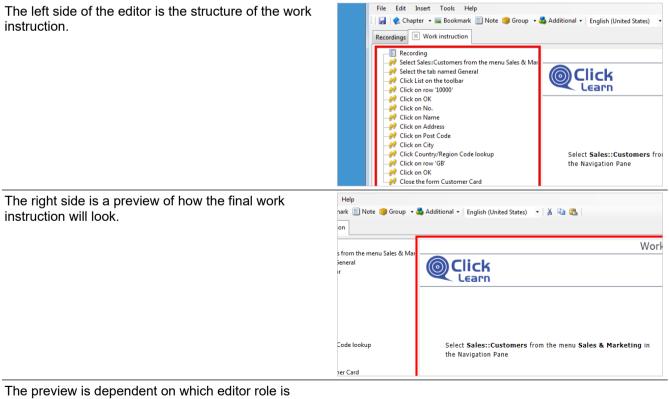
# 1.7. Edit work instruction

#### 1.7.1. Select a work instruction

Click on the list element Work instruction.



#### 1.7.2. The structure of the editor



selected. The role may be selected on the top right part of the editor toolbar.



# 1.7.3. Meta data

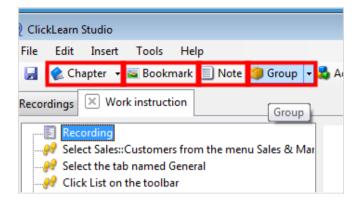
Double click on the folder Recording.

Double click on the folder <b>Recording</b> .	ClickLearn Studio  File Edit Insert Tools Help  Recordings  Work instruction  Recording  Click List on the toolbar  Click List on the toolbar  Click List on the toolbar  Click on OK  Click on Name  Click on otry  Click country/Region Code lookup  Click Country/Region Code lookup  Click Contry/Region Code lookup  Click on row 'GB'
Click on the tab <b>Document</b> .	ClickLearn Studio File Edit Insert Tools Help File Edit Insert Tools Help File Chapter - Se Bookmark Note Group - Additional - Ennlish (United States) - General HTML Document Title Description
This is the meta data for a recording. The meta data may be added automatically to the produced HTML and Word document if the template is setup for it.	Hie Edit Insert Tools Help         Chapter - Bookmark Note Group - Additional - English (United States) -         Properties         General HTML Document         Id         Process         Topic         Author         Editor         Approver         Status         Revision
Click on the button <b>OK</b> .	OK Cancel

# 1.7.4. Insert elements

The editor provides a number of elements, which may be inserted in a work instruction.





Before inserting an element, please remember to select a step. The element will be inserted before the selected step.

To insert an element at the bottom of a recording, select the first step named Recording. To insert an element at the end of a group, select the last group step and ClickLearn will ask if you want to insert after the step or not.

# 1.7.5. Chapter

The chapter button is a split button. You may click the split button in order to insert subchapters instead of chapters.

Chapter 2 Bookmark	inte goodp •	💑 Additional +   English (United States) - +   👗 🦓 🆓
Recording     Recording     Select Sales:/Customers Iff     Select the Inhaned Gen     Click int the Inhaned Gen     Click on two '10000'     Click on No.     Click on Name     Click on Name     Click on Address     Click on Address     Click on City     Click on City     Click on City     Click on Name     Clic	A chapter is used to d When ClickLearn prod	Nide the context of a recording. Lives the material the chapter will represent a transition in the video and a chapter in the Word docume the user will be able to jump between the chapters defined.
Close the form Customer	Chapter name Mode Instruction Off Thumbnail Off	Objective Object

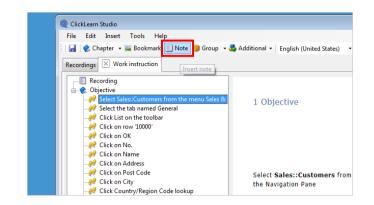
- 1. Click on the folder Select Sales::Customers from the menu Sales & Marketing in the Navigation Pane.
- 2. Click on the button **Chapter**.
- 3. Click on the input field **Chapter name**. Enter **Chapter name**.
- 4. Click on the button **OK**.

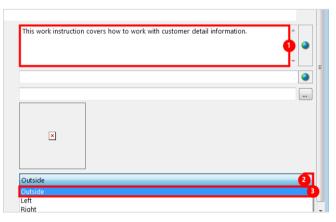
# 1.7.6. Note

A note may be placed in different ways in the final document. The template operates with two placements, left or right. Only if you choose placement left, the note will be an insight note. Placement outside is therefore equal to placement right.



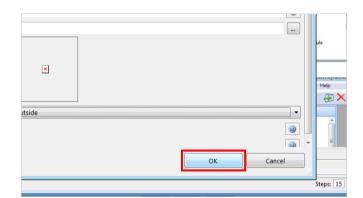
Click on the button Note.





- 1. Click on the input field **Notes**. Enter **Notes**.
- 2. Click on the button **Open**.
- 3. Click on the list element **Outside**.

Click on the button OK.



## 1.7.7. More chapters



File Edit Insert Tools H		🍓 Additional •   English (United States) -   🕺 🖓 🚳
Recording Cobjective This work instruction Select Sales::Custome Click List on the toolb	When ClickLearn pro-	divide the content of a recording. duces the material the chapter will represent a transition in the video and a chapter in the Word document the user will be able to jump between the chapters defined.
- #? Click on row '10000' - #? Click on OK - #? Click on No. - #? Click on Name - #? Click on Address - #? Click on Post Code - #? Click on City - #? Click Courty/Region	Preview Navigate	
- P Click on row 'GB' - P Click on OK - Click on OK	Chapter name	Navigate
	Instruction Off Thumbnail Off	
		OK Cancel

- 1. Click on the button **Chapter**.
- 2. Click on the input field **Chapter name**. Enter **Chapter name**.
- 3. Click on the button **OK**.

Recordings Work instruction	: 📃 Note 🍘 Group 🕔	- 💑 Additional -   English (United States)   🐰 🦾 🙇
Recording     Objective     This work instruction     Navgate     Pelect Sales::Custome     Pole	When ClickLearn pro	divide the content of a recording. duces the material the chapter will represent a transition in the video and a chapter in the Word document the user will be able to jump between the chapters defined.
- ef Click on No. - ef Click on Name - ef Click on Address - ef Click on Post Code - ef Click on Oty - ef Click Country/Region - ef Click on row 'GB'	General Chapter name	ceneral (2)
- Q Click on OK - Q Close the form Custor	Mode Instruction Off Thumbnail Off	Allow user selection of subchapter (video)
		OK 🗳 Cancel

- 1. Click on the folder **Select the tab named General**.
- 2. Click on the button **Chapter**.
- 3. Click on the input field **Chapter name**. Enter **Chapter name**.
- 4. Click on the button **OK**.

File Edit Insert Tools H		📸 Additional -   English (United States) -   🐰 🕼 🙈
Recording     Cbjective     Dijective     This work instruction     Navigate     Avajate     Select Sales::Custome     C General	When ClickLearn pro	divide the context of a recording. duces the material the chapter will persent a transition in the video and a chapter in the Word document the user will be able to jump between the chapters defined.
Sklet the tan name discretized in the tools of circle into the tools of circle into the tool of circle on Net Circle on Net C		customer list
	Chapter name Mode Instruction Off Thumbnail Off	Select from customer list           Select from customer list         Image: Selection of subchapter (video)           Image: Selection of subchapter (video)         Image: Selection of Selection
		OK Cancel

- 1. Click on the folder **Click List on the toolbar**.
- 2. Click on the button **Chapter**.
- 3. Click on the input field **Chapter name**. Enter **Chapter name**.
- 4. Click on the button **OK**.

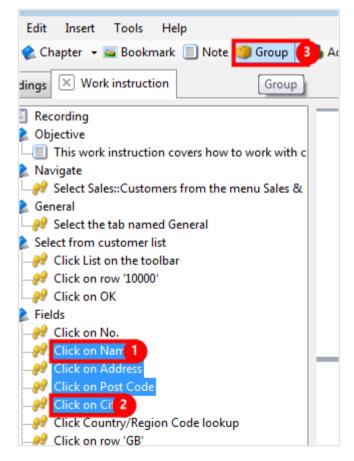


File Edit Insert Tools H		n 🍓 Additional •   English (United States) - •   🎉 🖓 🎕 🎕
Recording     Cbjective     This work instruction     Navigate     Avigate     General	When ClickLearn pro-	divide the content of a recording. duces the material the chapter will represent a transition in the video and a chapter in the Word document. the user will be able to jump toteware the chapters defined.
	Preview Fields	
- - - - - - - - - -	Chapter name Mode Instruction Off Thumbnail Off	Field () Allow user selection of subchapter (video)
		OK Q Cancel

- 1. Click on the folder **Click on No.**.
- 2. Click on the button **Chapter**.
- 3. Click on the input field **Chapter name**. Enter **Chapter name**.
- 4. Click on the button **OK**.

## 1.7.8. Group

Notes within a group will be collected into one, and inserted into the produced document according to the template. This means, that the placement on a note will be ignored. To have an insight note in connection with a group, place it before or after the group.



1. Click on the folder **Click on Name**.



- 2. Press and hold the **Shift** key down. Click on the folder **Click on City**.
- 3. Click on the button **Group**.

## 1.7.8.1. Group options

Move the mouse to the checkbox **Numbered list of each step**.

vers how to work with	1 c
@ Group of steps	
The option paramet	ter controls a group of steps
Options	Bulleted list of each step     Itighlight all steps at once     Use last image     Numbered list of each step
Crop	Crop to group
Comment	
Instruction Off	
Thumbnail Off	

This option will insert a numbered list of all steps within the group. If a step is followed by a keyboard input, the two steps will be merged into one.

Move the mouse to the checkbox **Bulleted list of** each step.

🗐 Note 🔰 Group 🔹 🌉	Aααitional 🔻 English (United States) 🍼   💰 🖼 🌇
vers how to work with c	
@ Group of steps	
The option parameter o	ntrols a group of steps
Options	Bulleted list of each step
	☑ Highlight all steps at once
	🗹 Use last image
	Numbered list of each step
Crop	Crop to group
Comment	
Instruction Off	

This option will insert a bulleted list of all steps within the group. If both this option and the numbered list is checked it will be a bulleted list.

Move the mouse to the checkbox **Highlight all steps** at once.

vers how to work with		
Group of steps		
The option parame	ter controls a group of steps	
Options	<ul> <li>■ Bulleted list of each step</li> <li>☑ Highlight all steps at once</li> <li>☑ Use last image</li> </ul>	
	Vumbered list of each step	
Crop	Crop to group	
Comment		
Instruction Off		
	_	

This option will highlight all step rectangles in the image. If it is a numbered list, each rectangle will be numbered.



	7
vers how to work with	
Group of steps	
The option paramete	er controls a group of steps
Options	Bulleted list of each step
options	V Highlight all steps at once
	🗹 Use last image
	☑ Numbered list of each step
Crop	Crop to group
Comment	
Instruction Off	
Thumbnail Off	

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35/439

April 24, 2023

This option will use the last image of the group. If not checked the first image of the group is used.

If the steps within the group is putting data into various fields, the last image will display all data entered. If not using the last image, no data will be displayed in the image.

#### 1.7.8.2.

### Cropping the image

Click on the button <b>Open</b> .		Connuncitation     Invoicing     Peyment       10000 m     10000 m       1000	
Move the mouse to the list element <b>Crop form client area</b> .	Options Crop Comment Instruction Off Thumbnail Off	suileted list or each step     Highlight all steps at once     Use last image     Numbered list of each step     Crop to group Entire screen Crop window Crop window Crop form Crop form Crop form Crop to group     OK	
The form client area is equal to the currently active form.			
Click on the list element <b>Crop to group</b> .		Highlight all steps at once     Use last image     Numbered list of each step	

Comment

Instruction Off Thumbnail Off

ОК

Entire screen

Crop window Crop window client area Crop form



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#### **ClickLearn Learning Portal**

### 1.7.8.3.

#### Comment your group

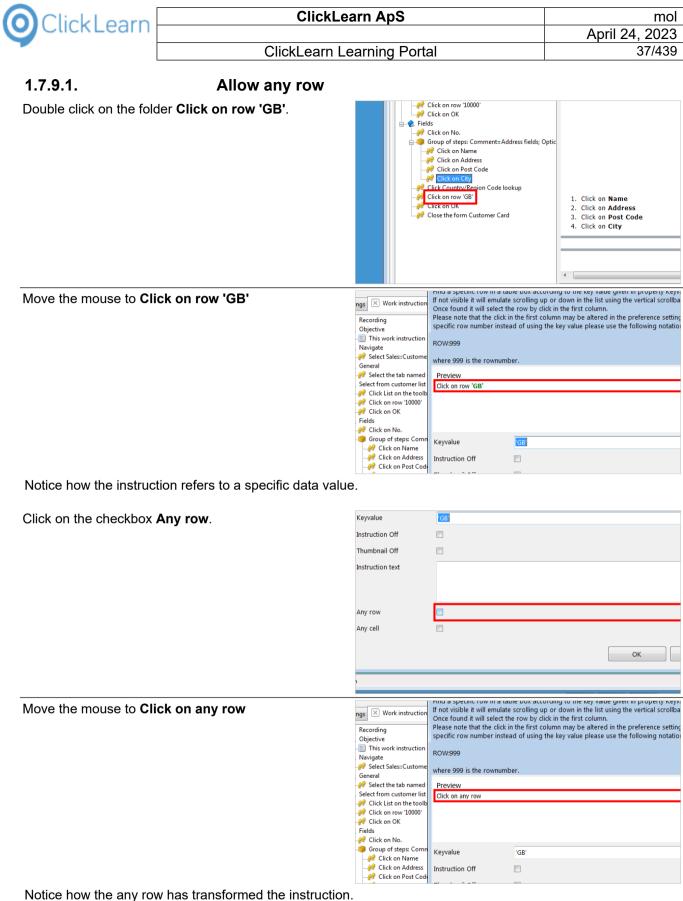
The comment field of a group will be displayed in the left side structure of the editor.

Click on the input field <b>Comment</b> .				
click of the input lield <b>comment</b> .	The option parameter controls a group of steps			
	Options	Bulleted list of each step		
		Highlight all steps at once		
		👿 Use last image		
		Numbered list of each step		
	Crop	Crop to group		
	Comment			
	Instruction Off			
	Thumbnail Off			
			ок	
Enter <b>Comment</b> .	♥ Group of steps The option parameter con	trols a group of steps		
	Options	Bulleted list of each step		
		Highlight all steps at once		
		<ul> <li>Use last image</li> <li>Numbered list of each step</li> </ul>		
		V Numbered list of each step		
	Crop	Crop to group		
	Comment			
	Instruction Off			
	Thumbnail Off			
			ОК	
Click on the button <b>OK</b> .	Numbered list of each ste	p	vo	
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		ок	Cancel st	
			country yregon coce	
			Phone No	
			Primary Contact No Contact Mr. Andy Teal	
		m		

#### 1.7.9. Data driven steps

Data driven steps are steps that either select data from combo boxes, lists, data grids or by entering data using the keyboard.

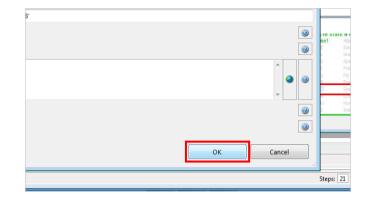
These are important when a work instruction needs to be replayed back on the system at some point.



This will also affect ClickLearn Assist, so that the user may select any value from the list. It will not affect the replay, which will still use the data value.

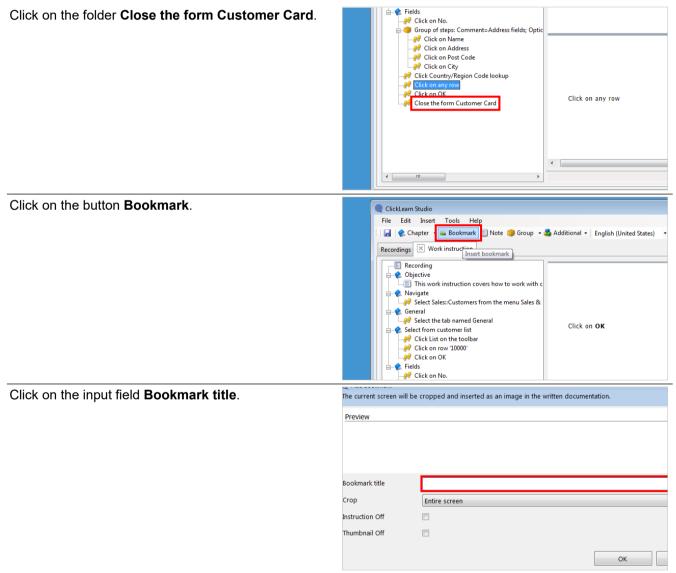


Click on the button OK.



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#### 1.7.10. **Bookmark**





### Enter Bookmark title. The current screen will be cropped and inserted as an image in the written documentation. Preview Bookmark title Crop Entire screen Instruction Off Thumbnail Off ОК Croatia Hungary Click on the button Open. 2 2 card ٢ • 0 3 ОК Cancel NON GR. Click on the list element Crop form client area. Bookmark title Customer card Crop Entire screen Entire screen Instruction Off Crop window Crop window client area Thumbnail Off ОК •

The form client area is equal to the currently active form.

Click on the button **OK**.

stomer card		•	
op form client area		-	
[	ок	Cancel	
			CANNON GR.
		Balance (LCY)         Credit Limit (LCY)         Salesperson Code	168.364,4 0,0 PS



This is the bookmark cropped according to the work area.

General	Communication	Invoicing	Payment	Shipping	Foreign
No			10000 📖	1	
Name		The Canno	n Group PL	2	
Address		192 Market Square			
Address	2	test			
Post Cod	e/City	B27 4KT	۲	Birmingham	1
Country/	Region Code	GB	٦		
Phone No				2	
Primary C	Contact No		٦		
Contact.		Mr. Andy T			

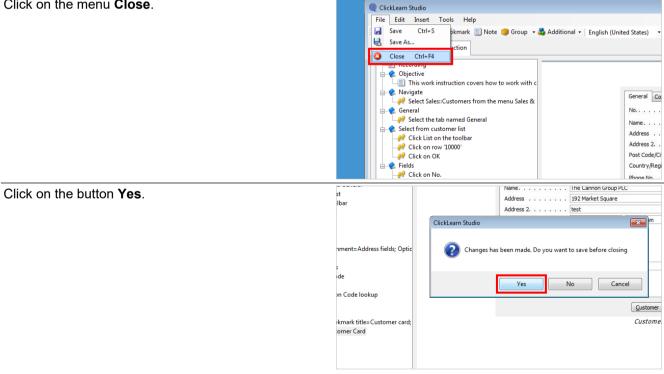
#### 1.7.11. Save your work

Click on the menu File.

ClickLearn Studio	
File Edit Insert Tools Help	
🔣 🛃 🍖 Chapter 🔹 🔤 Bookmark 🗐 Note 🇐 Group 🔹 🔩 Additional 🔹	English (United States)
Recordings 🗵 Work instruction	
Recording	
👝 😪 Objective	
This work instruction covers how to work with c	
🖕 🧶 Navigate	General
🐶 Select Sales::Customers from the menu Sales &	General
🚊 🦿 🏩 General	No
	Name
🚊 🦿 🏩 Select from customer list	Address
	Address 2.
	Post Code,
Click on OK	
	Country/Re

If you select the menu item Save As, you are able to save a copy of your work instruction.

Click on the menu Close.





## 1.8. Onscreen Assistance

Click on the list element <b>Work instruction</b> .	Image: Second structure       File       View       Tools       Help         Image: Second structure       Image: Second structure       Replay       Produce       Image: Second structure         Name       User       Replayed       Produced       Created       Modified         Mv NAV Classic       Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure         Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure         Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure         Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure         Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure         Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure         Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure       Image: Second structure         Image: Second structure       Image: Secon
Click on the button <b>Assist</b> .	
Click on the radio button <b>English (United States)</b> .	Replay Produce Assist - Replayed Produced Created Modified Project Full path Ichael Olsen 14-03-2014 12:45 14-03-2014 11:09 14-03-2014 12:24 C:\Recordings\Work instruct  Assist Language  Assist (United States)  Danish (Dermark)  German (Germany)
Click on the button <b>Ok</b> .	© German (Germany)

Assist will start with a welcome dialog. You may advance to the next step, or wait for 5 seconds, where Assist will automatically go next.



Click on the button Next.

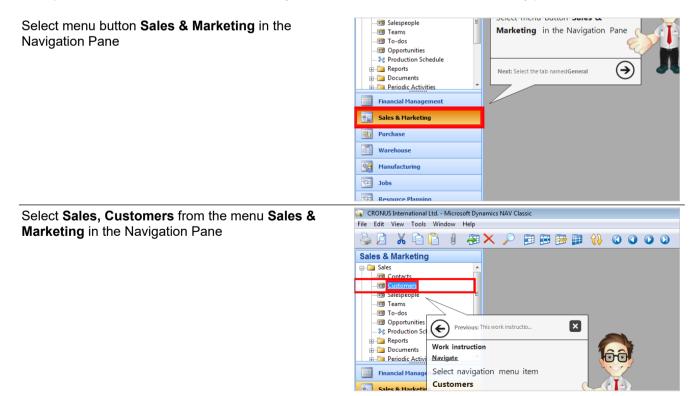


As edited in the work instruction, the inserted note will appear, and in the header, the current chapter name is displayed. Notes will force the user to click next in order to advance to the next step.

Click on the button **Next**.



Assist will now ask the user to click with the rectangle for each step recorded in the work instruction. As the user performs the click it is done in the live system, and therefore the user will actually perform the task.

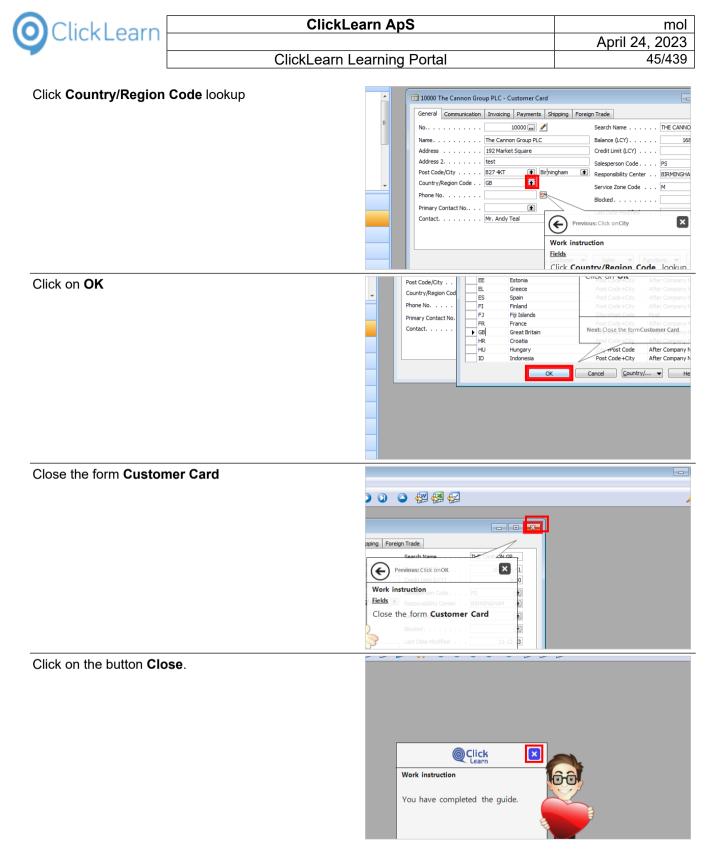




Select the tab named General	International Ltd Microsoft Dynamics NAV Classic         File       Edit       View       Tools       Window       Help         Image: Solution of the state of					
	Sales & Marketing					
	Sales       Imarketing         Imarketing       Imark					
Click List on the toolbar						
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	Vost Code/City       B27 4KT       Birmingham       Resp. nability Center       BIRMINGHAM       Image: Control of the contro					
Click on <b>OK</b>	Light Cannon Group PLC BIRMING BLUE V: And Y Teal					
Click on No.	ional Ltd Microsoft Dynamics NAV Classic ools Window Help					
	ting         s         ile         ities         n Schedule         ts         ctivities         n Schedule         ts         ctivities         n Schedule         ts         ctivities         nagement         Primary Contact         Primary Contact         Mr. Andry Teal					

OclickLearn
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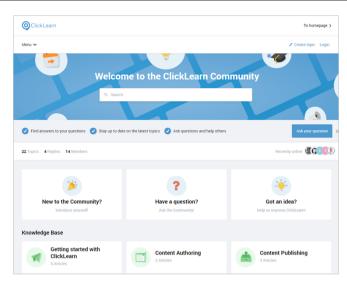
Click on <b>Name</b>	ools Window Help
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	s General Communication Invoicing Payments Shipping Foreign Trade
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	Name The Cannon Group PLC Balance (LCY)
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	ts Post Code/City B27 4KT 🕥 Birmingham 💽 R 👉 Previo
	ctivities s S S re Code
	nagement Phone No
	keting Contact Mr. Andy Teal
Click on <b>Address</b>	
	<u>````                                  </u>
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Click on <b>Post Code</b>	ting
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	ie 📃 No 10000 📷 🌶 Search Name
	Name
	ities Address
	n Schedule Address 2
	ts Country/Region Code
	kctivities Service Zone Code
	nagement Primary Contact No
	keting Contact Mr. Andy Teal Previous: Click on Address
	Work instruction
	Fields
	Click on Post Code
Click on <b>City</b>	
	📑 10000 The Cannon Group PLC - Customer Card
	General Communication Invoicing Payments Shipping Foreign Trade
	► No
	Name.         The Cannon Group PLC         Balance (LCY).         168.34           Address         192 Market Square         Credit Limit (LCY).         1
	Address 2 , test Salesperson Code PS
	Post Code/City B27 4/d  Birmingham  Responsibility Center BIRMINGHAM
	Country/Region Code GB
	Phone No
	Primary Contact No
	Contact Mr. Andy Teal
	Work instruction Fields



# 2. ClickLearn Community

## 2.1. ClickLearn Community





Why not join our growing online community? ClickLearn Community is a great place for customers to learn more about the solution, ask questions, or share experiences and use cases with fellow ClickLearn users. You can also submit feature requests and stay up-to-date with the latest developments in ClickLearn. To join, go to: https://community.clicklearn.com/

# 3. Books and Shelfs

## 3.1. Books

## 3.1.1. Introduction

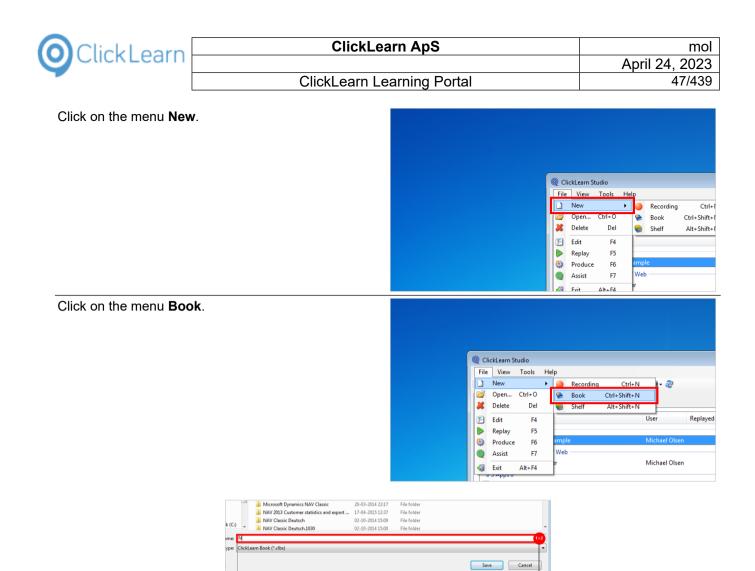
A book provides a way to combine recordings into a user friendly web site, allowing the user to browse between recordings.

At the same time, the book will produce a single Word and PDF document, should you choose to produce them.

## 3.1.2. How to create a book

Click on the menu **File**. You may also press **Alt+F**.

ClickLearn Studio
File View Tools Help
🔁 New 👻 🕞 Edit 🍺 Replay 🥸 Produce 🎯 Assist
: New V Febray Strouce Assist
Recordings
Recordings
Name
Windows UIA
🗐 Word 2013 document sample
Microsoft Dynamics NAV Web



- 1. Click on the input field **File name:**. You may also press **ALT+N**. Press **CTRL+a**.
- 2. Enter File name:

Click on the button **Save**. You may also press **Alt+S**.

16-09-2014 15:53	File folder				
20-03-2014 22:17	File folder				s\ClickLearn 10 Le
17-04-2015 12:37	File folder				
02-10-2014 15:09	File folder				s\ClickLearn 10 Le
02-10-2014 15:00	File folder			-	
				-	s\ClickLearn 10 Le
				•	
					s\ClickLearn 10 Le
			Save	Cancel	
					s\ClickLearn 10 Le
	VJ EVI 1 10130	EV VJ EVA I EEIAT	13 V3 L01 1 V31L3		s\ClickLearn 10 Le
11-	09-2014 16:16	20-03-2014 22:17	18-12-2014 17:37	E:\Project	s\ClickLearn 10 Le
		20-03-2014 22:17	20-03-2014 22:58	E:\Project	s\ClickLearn 10 Le
20-	03-2014 22:17	20-03-2014 22:17	15-09-2014 09:44	E:\Project	s\ClickLearn 10 Le

## 3.1.3. Add recordings

It is simple drag and drop, to add recordings to the book structure.

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ClickLearn	-			April 24, 202
ClickLearn Le	earning	Porta	al	48/43
				MICHIGEF OISCI
Click and hold the left mouse button on the list element <b>NAV Web new customer</b> .			Word 2013 document sample     NAV Classic Deutsch     If S Create new customer     Create a SCORM package     If S Create new customer - 中国     Data driven testing     Create customer in NAV     NAV Web new customer     May Web new customer	Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen
Release the left mouse button on the list <b>Book</b> structure.				
				ook structure
	olayed	Produce ^ 20-03-2(	Name User Replayed Produc (	Created Modified Compa Full p
		24-03-2( 20-10-2(		
		15-09-2		
	09-2014 11:44	10-10-2( 17-04-2(		
		02-10-20		
Click and hold the left mouse button on the list element NAV 2013 Customer statistics and export to Excel.			An Ecgenrequirements     Technical support     Technical support     Technical support     NAV Classic Work instruction     Questions and Answers     Release Information     Windows Server 2012 missing WMVCore dll     SAP Display Account     SAP Settings requirements     AX Vendor edit     AV Vol3 Customer statistics and export to     OP 2013 Customer information     Word 2013 document sample     NAV Classic Deutsch     IFS Create new customer     Create a SCORM package     IFS Create new customer - 中国     Power information	Michael Olsen Michael Olsen
Release the left mouse button on the list <b>Book</b> structure.				
			В	ook structure
	olayed	Produce 18-11-2( 20-03-2(	Name User F	eplayed Produced Created 29-06-2015 09:56
		24-03-2( 20-10-2( 15-09-2(		
	09-2014 11:44	10-10-20 17-04-20		

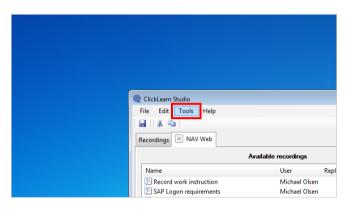


Click on the list element NAV 2013 Customer statistics and export to Excel.

		Book s	tructure	
ed	Produced ^	Name	User	Replayed
		F NAV Web new customer	Michael Olsen	
	18-11-2014	NAV 2013 Customer statistics and export to Excel	Michael Olsen	16-09-2014 11:44
	20-03-2014			
	24-03-2015			
	20-10-2014			
	15-09-2014			

You may control the sequence within the book, by dragging and dropping with the book structure list.

Click on the menu **Tools**.



## 3.1.4. Preferences

Click on the menu Preferences....

Q ClickLearn Studio	<b>,</b>	
File Edit Too	ls Help	
i 🖬    🗶 🖬 🗵	Preferences	
Recordings	Properties	
2 Corungs	Windows Text To Speech	settings
	Speech Editor	
Name	License Information	
🔄 Record 🚂	Microsoft Dynamics NAV	Classic connector
🔚 SAP Logon n		wirchaer Oisen
🖅 Technical su	oport	Michael Olsen

3.1.4.1.

### ClickLearn Assist

Click on the checkbox Build repository.

Assist	SCORM package Appe	arance	
Build rep	pository		
Build Ja	vascript repository		
Javascr	ipt Image		
Cloud U	JRL list		

You may set this checkmark in order to produce the required repository for ClickLearn Assist.



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### 3.1.4.2.

## SCORM and LMS

Click on the tab **SCORM package**.

Preferences		ĺ
Assist SCORM package Appearance	e	
Build repository		
Build Javascript repository		
Javascript Image		
Cloud URL list		

Please refer to the book named "SCORM and LMS".

### 3.1.4.3. Appearance

The icon option is used if you create a shelf. Then, each book will be represented on the front page of the shelf with its name and icon.

If you do not set an icon, ClickLearn will automatically choose one according to the name of the book.

Click on the tab **Appearance**.

		rail
Click on the button <b>Open</b> . You may also press <b>Alt+Down Arrow</b> .	pe Appearance	layed
Click on the list element ICON_CLOUD,cloud.		Z.

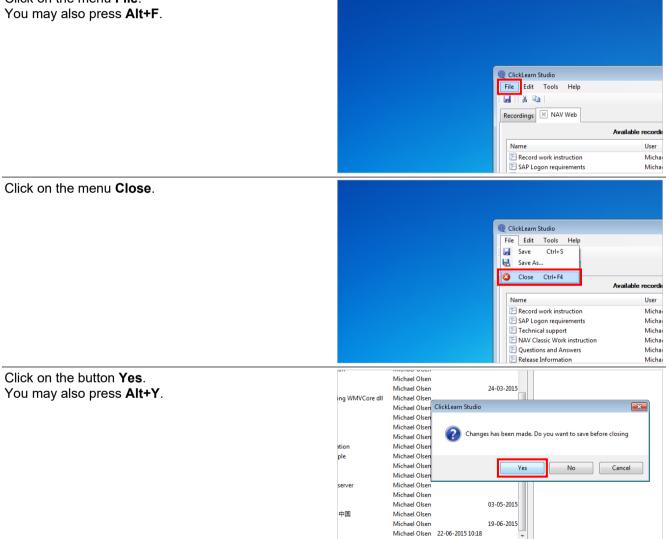


### Click on the button OK. You may also press Alt+O.

railable	ailable recordings	
	User	
	Michael Olsen	
OK Cancel pre dll	Michael Olsen	
	Michael Olsen	
E SAP settings required	Michael Olsen	
E JAVA requirements	Michael Olsen	
🔚 AX Vendor edit	Michael Olsen	
E GP 2013 Customer information	Michael Olsen	
🔚 Word 2013 document sample	Michael Olsen	
E NAV Classic Deutsch	Michael Olsen	
E IFS Create new customer	Michael Olsen	

#### 3.1.5. Save and produce

Click on the menu File.

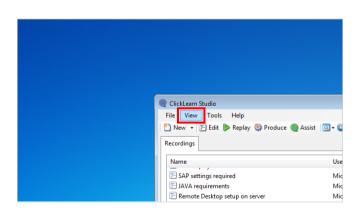


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Click on the button <b>Produce</b> .			
You may also press <b>Alt+U</b> .			
rou may also press Alt+U.			
		Q ClickLearn Studio	
		File View Tools Help	
		🗄 🎦 New 👻 🚰 Edit 🐌 Replay 🥨 Produce 👰 Assist 🛛 💽	- 🔘 - 🍣
		Recordings Produce (F6)	
		Name	User Replayed
		🔚 SAP Display Account	Michael Olsen
		SAP settings required	Michael Olsen
		JAVA requirements	Michael Olsen Michael Olsen
		E Remote Desktop setup on server	Wichael Olsen
Click on the button <b>Ok</b> .		German (Germany)	
	NAV Classic Michael	French (France)	014 13:25
You may also press <b>Alt+O</b> .	Michael Michael	Portuguese (Portugal)	015 22:35 014 12:02
	Michael	Spanish (Spain)	014 13:07
	Michael		014 10:30
	Michael	Dutch (Netherlands)	014 14:25
	Michael	Chinese (Simplified, PRC)	015 09:56
	Michael		014 14:03
	Michael	Ok Cancel	014 11:33
	Michael Michael Olse	en 24-03-2015 14:16 24-	015 12:54
	Michael Olse		06-2015 19:31
	Michael Olse	en 29-06-2015 10:12 29-	06-2015 10:12
	Michael Olse	en 28-06-2015 18:14 12-09-2014 12:01 19-	06-2015 19:28
	III		
Click on the button <b>OK</b> .	Michael C Michael C		
	Michael C		
	s NAV Classic Michael C	Olsen ClickLearn 4 22:17 1	16-09-2014 13:25
	Michael C	Jisen .4 10:39 (	03-02-2015 22:35
	Michael C		12-09-2014 12:02
	Michael C		12-09-2014 13:07
	Michael C Michael C		28-11-2014 10:30 12-09-2014 14:25
	Michael C Michael C		29-06-2014 14:25 29-06-2015 09:56
	Michael C		
	Michael C		
	Michael C	Olsen 24-03-2015 12:54 2	4-03-2015 12:54
	Michael C		
	Michael C		
	Michael C	Olsen 29-06-2015 10:12 2	9-06-2015 10:12

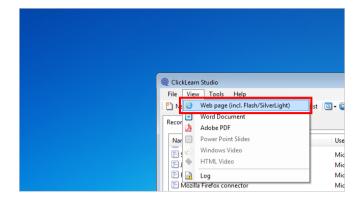
## 3.1.6. The result

Click on the menu **View**. You may also press **Alt+V**.





Click on the menu Web page (incl. Flash/SilverLight).



### 3.1.6.1.

Menu structure

Click on the menu icon.

E:\Projects\ClickLearn 10 Learning Portal\Recordings\NAV Web	NAV Web.htm
	<b>O</b> Click
	1.1 Introduction
	This process will show he
	1.2 Navigation

The menu icon gives you access to the recordings in the book.

### 3.1.6.2. Search

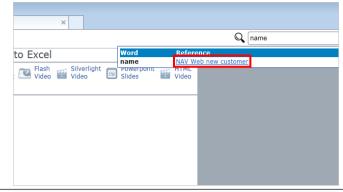
The book produces a full word index of all recordings, which allows you to search easily in all content.

Click on the input field

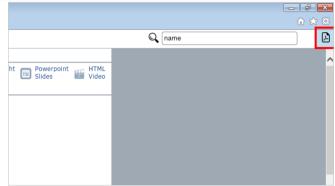




### Click on the link NAV Web new customer



Move the mouse to the PDF icon.



The user gets access to the complete book as one single PDF document.

Click on the button Close.

	Q name	en e
ht Powerpoint HTML Slides Video		

## 3.2. Shelfs

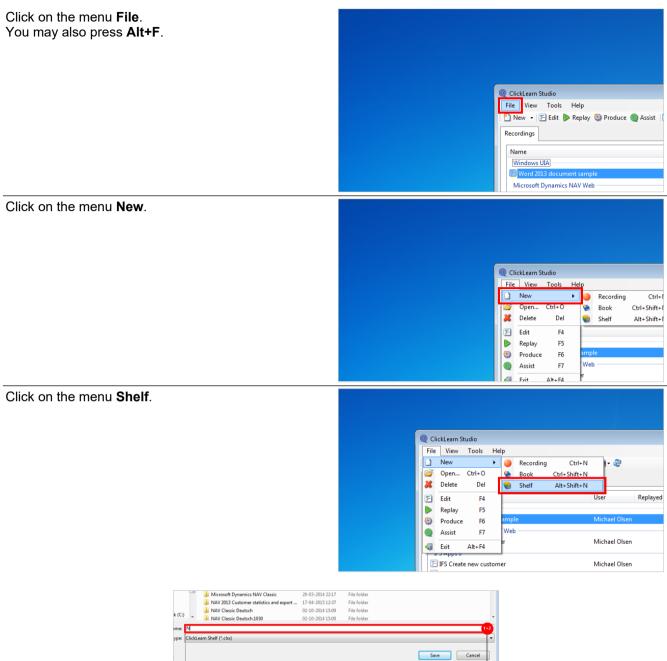
## 3.2.1. Introduction

A shelf provides a way to combine books into a user friendly web site, allowing the user to get a complete learning portal.

At the same time, the shelf will produce a single Word and PDF document, should you choose to produce them.



#### 3.2.2. How to create a shelf



- 1. Click on the input field File name:. You may also press ALT+N. - Press CTRL+a. 2
- Enter File name:



**ClickLearn ApS** 

### ClickLearn Learning Portal

mol April 24, 2023 56/439

Click on the button Save. You may also press Alt+S.

				File folder	16-09-2014 15:53
rojects\ClickLearn				File folder	20-03-2014 22:17
				File folder	17-04-2015 12:37
rojects\ClickLearn				File folder	02-10-2014 15:09
•				File folder	02-10-2014 15:00
<ul> <li>rojects\ClickLearn</li> </ul>					
<ul> <li>rojects\ClickLearn</li> </ul>					
rojects\ClickLearn	Cancel	Save			
rojects\ClickLearn	-	13 03 EVI 1 031E3	LV VJ LVI I LLII /	V7 EVE 1 20130	
E:\Projects\ClickLearn		18-12-2014 17:37	20-03-2014 22:17	-09-2014 16:16	11
E:\Projects\ClickLearn		20-03-2014 22:58	20-03-2014 22:17		
E:\Projects\ClickLearn		15-09-2014 09:44	20-03-2014 22:17	-03-2014 22:17	20
EVE 1 CORE OF		10 00 0014 10 00	20.02.2014.22.17	04-0015-15-00	

#### 3.2.3. Add books

It is simple drag and drop, to add books to the shelf structure.

Click and hold the left mouse button on the list element		P INV	Michael Olsen
		🛸 Releases	Michael Olsen
NAV Web.		Windows Server OS specific	Michael Olsen
		SAP Specific	Michael Olsen
		Sample recordings	Michael Olsen 2
		Microsoft Dynamics NAV Classic specific	Michael Olsen
		S JAVA specific	Michael Olsen 1
		Mozilla Firefox specific	Michael Olsen
		SCORM and LMS	Michael Olsen
		Source and Testing	Michael Olsen 1
		NAV Web	Michael Olsen 2
Release the left mouse button on the list <b>Shelf</b> structure.		Shelf st	ucture
	Replayed Produced	Name User Replayed Produc Created	Modified Compa Full path
	en 20-03-2014		
	en 04-02-2015		
	en		
	en 27-10-2014		
	en		
	en 16-09-2014		
	en 10-05-2014		
	en		
	en 19-06-2015 en 29-06-2015		
	en 25-00-2015		
Click and hold the left mouse button on the list element		File Edit Tools Help	
FAQ.		🔚 🤹 Chapter 👻 🐰 🗈	
		Recordings 🛛 NAV Portal	
		Available bo	a ka
		Name	User Replayed F
		ClickLearn Training for Microsoft Dynamics NAV C	
		Product Documentation	Michael Olsen (
		🗭 FAQ	Michael Olsen
		🐲 Releases	Michael Olsen
		Windows Server OS specific	Michael Olsen
		SAP Specific	Michael Olsen
		Sample recordings	Michael Olsen
		Microsoft Dynamics NAV Classic specific	Michael Olsen
		Security And Specific	Michael Olsen

Microsoft Bynamics for
 JAVA specific
 Mozilla Firefox specific
 SCORM and LMS

Michael Olsen Michael Olsen

Michael Olsen



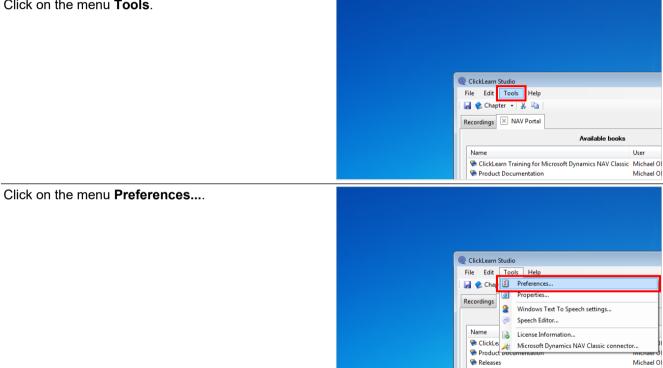
Release the left mouse button on the list Shelf structure.

						Shelf structure	•	
	Replayed	Produced	Name	User	Replayed	Produced	Created	Modified
en		20-03-2014	🛸 NAV Web	Michael Olsen		29-06-2015 11:01	29-06-2015 10:12	29-06-20
en		04-02-2015						
en								
en								
en								
en								
en		27-10-2014						
en								
en		16-09-2014						
'n								
en								
en		19-06-2015						

You may control the sequence within the book, by dragging and dropping with the book structure list.

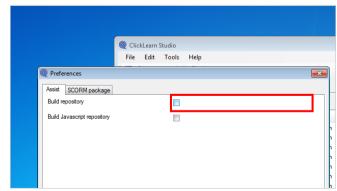
#### 3.2.4. **Preferences**

Click on the menu Tools.



3.2.4.1. **ClickLearn Assist** 

Click on the checkbox Build repository.



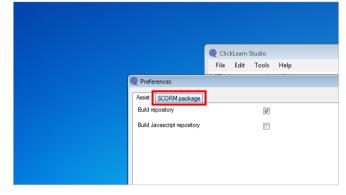
You may set this checkmark in order to produce the required repository for ClickLearn Assist.



### 3.2.4.2.

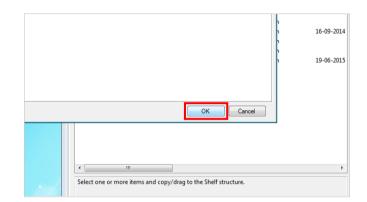
## SCORM and LMS

Click on the tab SCORM package.



Please refer to the book named "SCORM and LMS".

Click on the button OK. You may also press Alt+O.



#### 3.2.5. Save and produce

Click on the menu File. You may also press Alt+F.



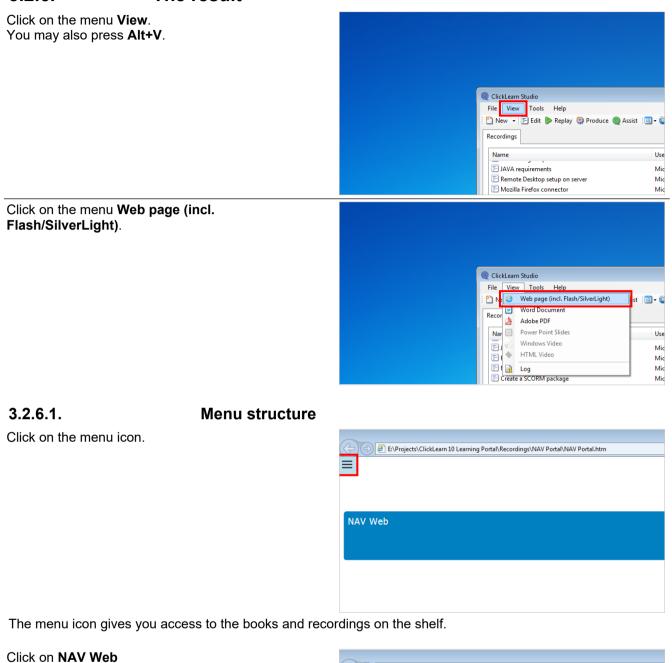
OclickLearn
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Click on the button <b>Yes</b> . You may also press <b>Alt+Y</b> .	Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Mic Changes has been made. Do you want to save before closing Mic Yes No Cancel III
Click on the button <b>Produce</b> . You may also press <b>Alt+U</b> .	ClickLearn Studio           File       View       Tools       Help         Image: Second and an an and an
Click on the button <b>Ok</b> . You may also press <b>Alt+O</b> .	NAV Classic         Michael         German (Germany)         D14 13:25           Michael         French (France)         D15 22:35           Michael         Portuguese (Portugal)         D14 12:02           Michael         Spanish (Spain)         D14 10:30           Michael         Dutch (Netherlands)         D15 09:56           Michael         Dutch (Netherlands)         D15 12:54           Michael         Chinese (Simplified, PRC)         D14 11:03           Michael         Ok         Cancel           Michael         Dutch (Netherlands)         D15 12:54           Michael         Ok         Cancel           Michael         19:-06-2015 19:31         19:-06-2015 19:27           Michael         014 11:23         D14 11:33           Michael         Ok         Cancel           Michael         19:-06-2015 19:31         19:-06-2015 19:27           Michael         19:-06-2015 19:31         29:-06-2015 10:12           Michael         29:-06-2015 11:01         29:-06-2015 10:12           Michael Olsen         28:-06-2015 18:14         12:-09:-2014 12:01         19:-06-2015 19:28           Michael Olsen         29:-06-2015 11:04         29:-06-2015 11:04         29:-06-2015 11:04
Click on the button <b>OK</b> .	Image: constraint of the second sec

Michael Olsen\_\_\_\_\_\_28-06-2015.18-14\_12-09-2014.12-01\_19-06-2015.19-28\_



## 3.2.6. The result




### 3.2.6.2. Search

The shelf produces a full word index of all books and recordings, which allows you to search easily in all content.



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Click on the input field	în ★ 8
	rlight Powerpoint HTML Slides Wideo
Fator the toyt to ecouph for	
Enter the text to search for.	û ☆ 8
	rlight Powerpoint HTML Slides Video
Click on the link NAV Web/NAV Web new customer	
	Q name
	NAY Web/NAY Web new customer           Plash         Silverlight           Immed         FAU/Objestions and Answers           Immed         FAU/Objestions and Answers
Move the mouse to the PDF icon.	
	ሰ 🖈 🔅
	Q name
	ht Powerpoint HTML Video
	20 : Orders -

The user gets access to the complete shelf as one single PDF document.



Click on the button **Close**.

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	Q name	A
ht Dowerpoint HTML Slides Video		
20		
Orders -		
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62/439

April 24, 2023

## 4. ClickLearn Assist

## 4.1. Assist in ClickLearn Studio

## 4.1.1. Introduction

ClickLearn Assist provides an on-screen assistant that will guide you through the process on top of your live system.

When you have recorded your process on the system, you may start Assist from within ClickLearn Studio.

## 4.1.2. Start Assist

Please make sure that you have the right starting point on your system before starting the Assist.

Click on the list element <b>Word 2013 document</b> sample.	<ul> <li>Q ClickLearn Studio</li> <li>File View Tools Cloud Help</li> <li>Mew ▼ F Edit ▶ Replay &gt; Produce @ Assist □ • </li> <li>Recordings</li> </ul>
	Name         User         Replayed           Windows UIA         Image: Compared to the sample         Michael Olsen           Microsoft Dynamics NAV Web         Michael Olsen         Michael Olsen
	IFS NAV Web new customer     Michael Olsen       IFS Apps 8
Click on the button <b>Assist</b> . You may also press <b>Alt+A</b> .	Microsoft Dynamics AX Litent  AX Vendor edit  Michael Olsen
	@ ClickLearn Studio File View Tools Cloud Help 

 File
 View
 Tools
 Cloud
 Help

 New

 Edit

 Replay
 Produce
 Assist

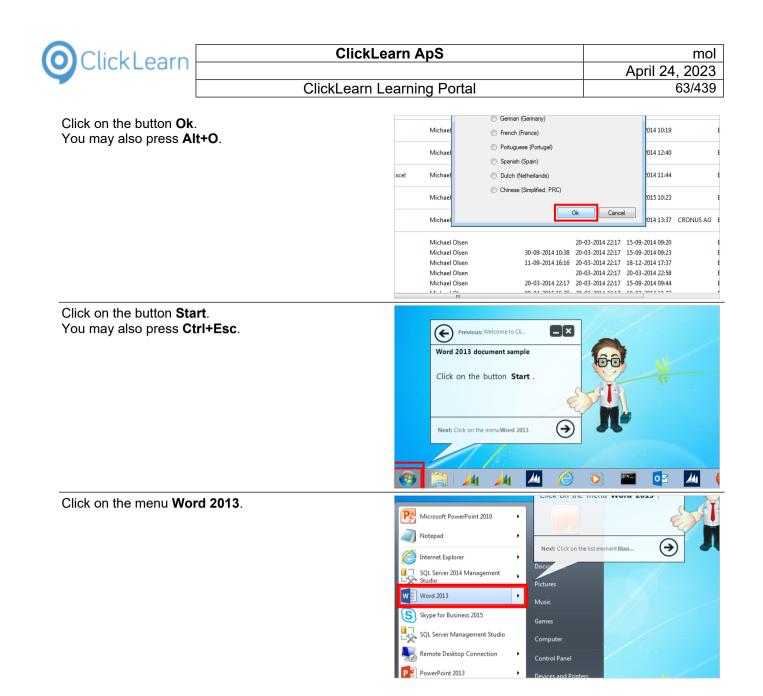
 Recordings

 Windows UIA

 Word 2013 document sample
 Michael Olsen

 Microsoft Dynamics NAV Web

 E
 NAV Web new customer
 Michael Olsen

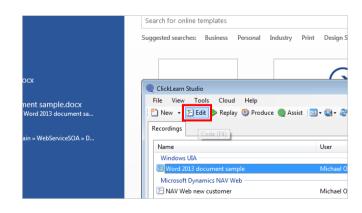


## 4.1.3. Assist starting point

If you are testing the flow of your recorded Assist, you may want to start the Assist from a specific point, instead of starting from the first step each time.

It is possible to do so, when you are editing the recording.

Click on the button **Edit**. You may also press **Alt+D**.



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<b></b>		April 24, 2023
ClickLearn	Learning Portal	64/439
Right click on the list element you want as starting point.	st = Word 2013 document sa CX > Main > WebServiceSOA > D SS > nav265h CX kLearn 10 Learning Portal > R	Le menu Word 2013. Le list element Blank document. Le document ext This is a sample document written in I te droug down button Select. Le menu Select All. Le button Grow Font. Le button Grow Font.
Click on the menu <b>Assist from this point</b> .	ServiceSOA = D ServiceSOA = D Recording Click on the button Stat Click on the thereway Click on the thereway	t. 12013. Electric document tte y Lay from this point st from this point
Click on the button <b>Ok</b> . You may also press <b>Alt+O</b> .	Michael     © Germany)       Michael     © French (France)       Michael     © Portuguese (Portugal)       ixcel     Michael       Michael     © Dutch (Netherlands)       Michael     © Chinese (Simplified, PRC)       Michael     Oten       Michael     01000	Cancel 014 10:19 014 10:19 014 12:40 014 11:44 015 10:23 014 13:37 CRONUS AG 03-2014 22:17 15-09-2014 09:20 03-2014 22:17 15-09-2014 09:23 03-2014 22:17 18-12-2014 17:37 03-2014 22:17 18-12-2014 09:23 03-2014 22:17 18-09-2014 09:24
Click on the list element <b>Blank document</b> .	Cent Jows Assist.docx /indows Assist d 2013 document sample.docx /indows Assist > Word 2013 document sa service.docx purce > DPA > Main > WebServiceSOA > D ID.docx op > lasse	searches: Business Personal Industry F Tal k document Welcome to



Click on the button **Close**.

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14	15 16					Γ <sub>2</sub>	Editing	^
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				0				
Fu	ll path							
E:\	\Projects\Clicl	kLearn 10 Lea	rning Porta					

## 4.2. Assist for Windows applications

## 4.2.1. Installation

### 4.2.1.1. Click Once installation

To install ClickLearn please open your Internet Explorer and enter the address https://apps.clicklearn.com/Assist/ClickLearnAssist.application

The Microsoft Click Once technology ensures that you always have access to the newest ClickLearn Assist release.

### 4.2.1.2. On premise installation

To install ClickLearn Assist please download the installation package. Open Internet Explorer and enter the address https://apps.clicklearn.com/ClickLearnAssistSetup.msi Save it and run it.

Please remember that this requires access rights to install it. If you are not allowed to, please contact your system administrator.

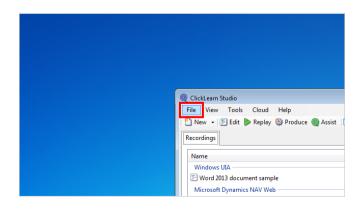
When installing ClickLearn Assist this way, you manually need to download the latest installation package and update your system.

## 4.2.2. Create the repository

ClickLearn Assist requires to load a repository. This repository is a simple XML file, and may easily be created from a book and a shelf.

In this example, we will create it from a book, but it is the same procedure for a shelf.

Click on the menu **File**. You may also press **Alt+F**.





Click on t	the menu	New.
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	ClickLearn Studio
	File View Tools Cloud Help
	🗋 New 🔸 🥥 Recording Ctrl+
	🗁 Open Ctrl+O 🔮 Book Ctrl+Shift+I
	💥 Delete Del 📦 Shelf Alt+Shift+
	Edit F4
	🕨 Replay F5
	💱 Produce F6 ample
	Assist F7 Web
	er Fvit Δlt+F4
Click on the menu <b>Book</b> .	
Click on the menu <b>Book</b> .	
	ClickLearn Studio
	File View Tools Cloud Help
	Recording Ctrl+N + a
	💕 Open Ctrl+O 👺 Book Ctrl+Shift+N
	💥 Delete Del 🕼 Shelf Alt+Shift+N
	Edit F4 User Replayed
	🕨 Replay F5
	Produce F6 ample Michael Olsen
	👰 Assist F7 Web
	🖏 Exit Alt+F4 ar Michael Olsen
	л эмрээ
Click on the File name	
Click on the File name	Level 21-03-2012 21:52 File folder
	MSOCache 21-03-2012 12:05 File folder
	NVIDIA 03-09-2013 23:39 File folder
	PerfLogs 14-07-2009 05:20 File folder
	Program Files 14-07-2009 05:20 File folder     Program Files (x86) 14-07-2009 05:20 File folder     File folder
	ProgramData 14-07-2009 05:20 File folder
	Pub inc 24-05-2012 22:41 File folder
	Save as type: ClickLearn Book (*.clbx)
	Hide Folders
	E Introduction Michael Olsen 11-09-2014 16:1
	E License Michael Olsen
	E Microsoft Dynamics NAV Classic Michael Olsen 20-03-2014 22:1
Enter <b>the name of your book</b> .	kode 21-03-2012 21:52 File folder
Enter the nume of your book.	MSOCache 21-03-2012 21:05 File folder
	NVIDIA 03-09-2013 23:39 File folder
	PerfLogs 14-07-2009 05:20 File folder
	Program Files 14-07-2009 05:20 File folder
	Program Files (x86) 14-07-2009 05:20 File folder
	ProgramData 14-07-2009 05:20 File folder
	Pub inc 24-05-2012 22:41 File folder
	File name: W
	Save as type: Windows
	WMSDK
	(A) Hide Folders
	Hide Folders
	E Introduction Michael Olsen 11-09-2014 16:1



mol April 24, 2023 67/439

### Click on the button **Save**. You may also press **Alt+S**.

File folder				s\ClickLearn 10 L
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File folder				
File folder				s\ClickLearn 10 L
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				s\ClickLearn 10 L
		Save	Cancel	s\ClickLearn 10 L
		Save	Cancel	
		Save		s\ClickLearn 10 L
11-09-2014 16:16	20-03-2014 22:17	13 03 E011 031E3		s\ClickLearn 10 L s\ClickLearn 10 L rs\ClickLearn 10 L rts\ClickLearn 10 L
11-09-2014 16:16		13 03 E011 031E3	E:\Projec	s\ClickLearn 10 L
11-09-2014 16:16 20-03-2014 22:17	20-03-2014 22:17	18-12-2014 17:37 20-03-2014 22:58	E:\Projec E:\Projec	s\ClickLearn 10 L s\ClickLearn 10 L :ts\ClickLearn 10 L

### 4.2.2.1. Add recordings to the book

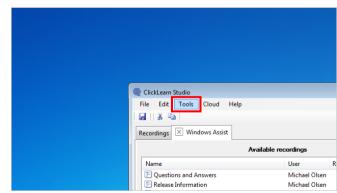
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			📄 🖂 🖂 Ver	ndor edit		Mi	ichael Olsen		1
			E NAV 2	013 Custome	r statistics and export to	Excel Mi	ichael Olsen	16-09-201	4 11:44 1
			F GP 201	13 Customer i	information	М	ichael Olsen		
			🔚 Word 2	2013 docume	nt sample	M	ichael Olsen		
			E NAV C	Jassic Deutsc	h	M	ichael Olsen		U
			📄 🔚 IFS Cre	eate new cust	omer	Mi	ichael Olsen		2
			📄 🔚 Remot	te Desktop se	tup on server	Mi	ichael Olsen		
			🔄 🔚 Mozilla	a Firefox con	nector	M	ichael Olsen		
			🕞 Create	a SCORM pa	ckage	Mi	ichael Olsen		0
			F IFS Cre	eate new cust	omer - 中国	Mi	ichael Olsen		
			🕞 Data d	riven testing		Mi	ichael Olsen		1
			Create	customer in	NAV		ichael Olsen	22-06-201	5 10:18
Release the left mouse button on the list <b>Book</b>									
structure.									
					В	ook struc	cture		
	played	Produce ^	Name	User	Replayed Produc (	Created	Modified	Compa	Full path
		24-03-20							

					Book structure						
played	Produce ^	Name	User	Replayed	Produc	Created	Modified	Compa	Full path		
	24-03-2(										
	20-10-2(										
	15-09-2(										
	10-10-2(										
09-2014 11:44	17-04-2(										
	02-10-20										
	25-09-20										

### 4.2.2.2.

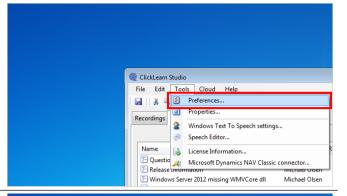
### Assist preferences

Click on the menu **Tools**.





### Click on the menu Preferences....



Click on the checkbox **Build repository**.

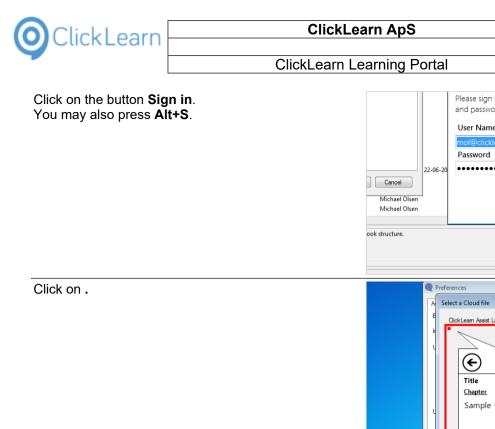
			ClickLear	n Studio	
0	Preference	es:			×
A	Assist SC	ORM package	Appearance		
	Build reposi	tory			
	Image				 
	URL list				

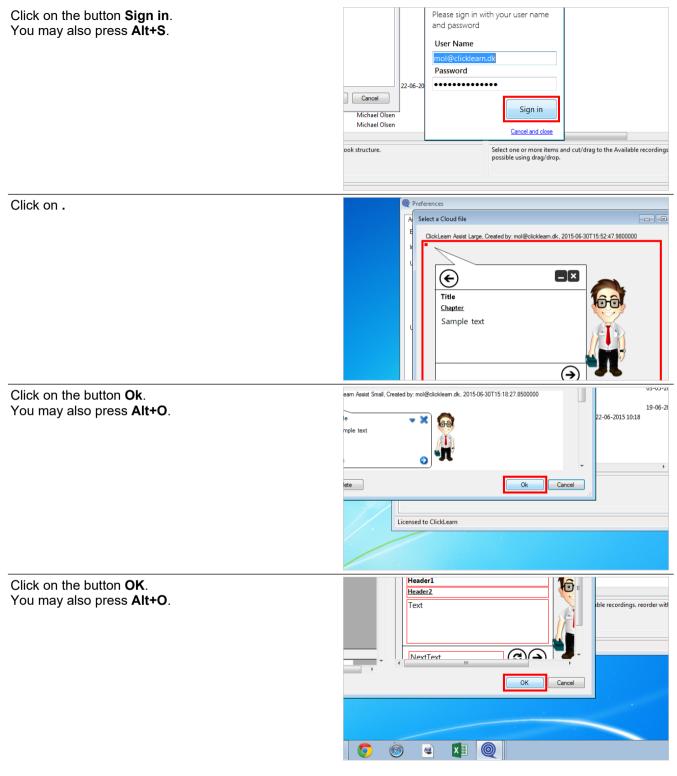
4.2.2.2.1.

### Customize the Assist image

Click on the button ....

	ClickLearn Studio
	Appearance
	Replayed Produce ^ Nam
	24-03-20
	20-10-20
	15-09-2(
	10-10-20
Click on the menu Import from ClickLearn Cloud	ClickLearn Studio
	Appearance
	Open image file te ^ Nan Import from ClickLearn Cloud
	24-03-2(
	20-10-2(
	15-09-20
	10-10-20
	16-09-2014 11:44 17-04-2(





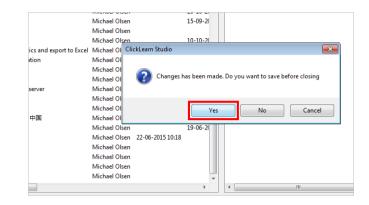
4.2.2.2.2.

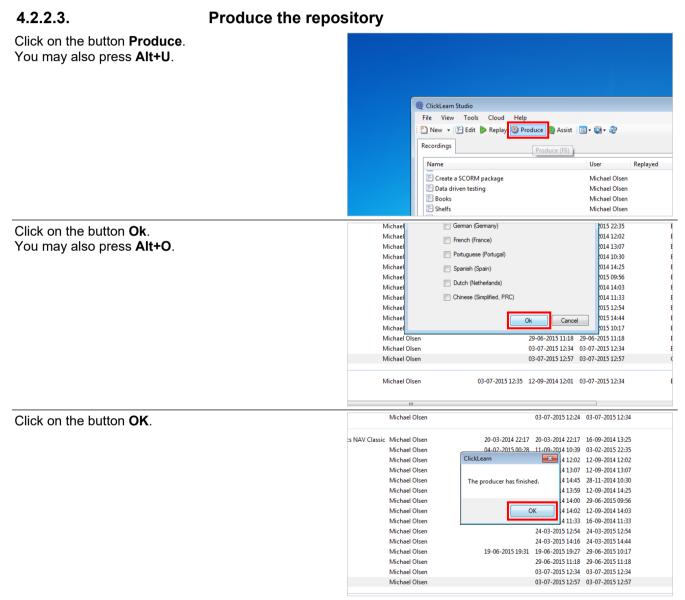
**ClickLearn Cloud storage** 

	kl oorn Ang	mol	
O Click Learn Clic	ClickLearn ApS		
ClickLea	rn Learning Portal	April 24, 2023 70/439	
Click on the checkbox <b>Upload to Cloud</b> .	URL list Upload to Cloud	2 OK Cancel Michael Olsen	
Click on the button <b>OK</b> . You may also press <b>Alt+O</b> .	oud	02-10-2 25-09-2 03-05-2 19-06-	
Click on the menu <b>File</b> . You may also press <b>Alt+F</b> .	Recordings Name EQuest	NStudio Tools Cloud Help  K Windows Assist  Available records Use ions and Answers Mic e Information Mic	
Click on the menu <b>Close</b> .	Save Save Save Save Close Releas Windd SAP D SAP D	Tools Cloud Help Ctrl+S	



### Click on the button **Yes**. You may also press **Alt+Y**.





When the book has been produced, the folder will contain the Assist repository XML file.

In this example, the file is located at C:\Windows Assist\Windows Assist.xml.

Also, It has been uploaded to the ClickLearn Cloud account, and may be accessed using the name of the book, which in this example is Windows Assist.



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72/439

#### 4.2.3. **Application parameters**

The Assist application may be started with one or more parameters.

#### 4.2.3.1. AssistRepository

For example:

https://apps.clicklearn.com/Assist/ClickLearnAssist.application?AssistRepository=C:\Windows%20Assist\Windo ws%20Assist.xml

#### 4.2.3.2. Recording

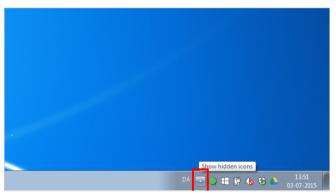
For example:

https://apps.clicklearn.com/Assist/ClickLearnAssist.application?AssistRepository=C:\Windows%20Assist\Windo ws%20Assist.xml&Recording=Word%202013%20document%20sample

## 4.3. The Assist application

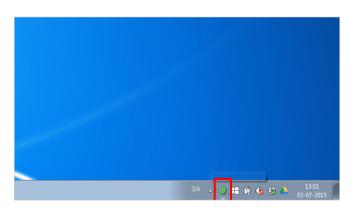
#### 4.3.1. The tray icon

Move the mouse to the button Show hidden icons.



If the user cannot see the ClickLearn Assist icon in the task tray, it is because it is not installed or hidden. Windows has this button you may click to view the hidden icons.

Click on the button ClickLearn Assist.



#### 4.3.2. Repository from path or URL

The repository file is the XML file produced from a book or shelf.

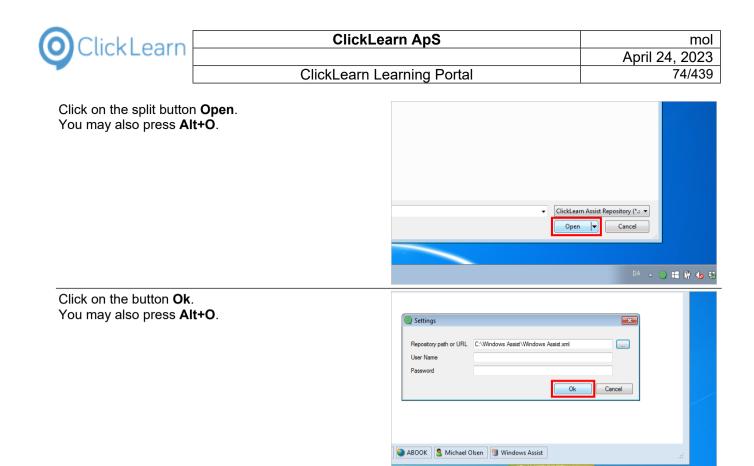
In this example, we load it from a book produced on the drive C.

However, you may upload the file to an intranet or internet site, and provide the full URL path instead.

For example, if you upload the XML file to the server named myserver, you could enter the path http://myserver/repository.xml

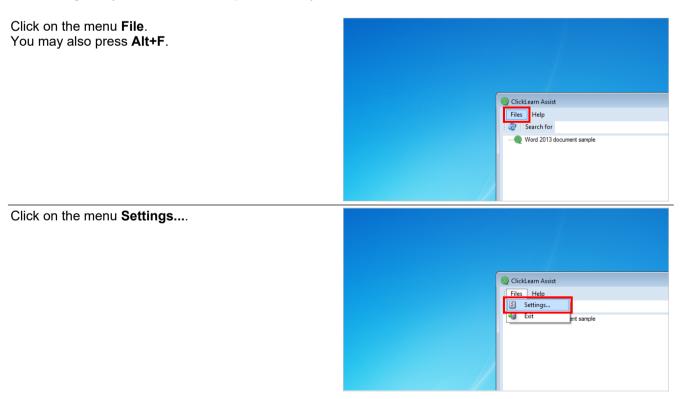


Click on the menu <b>File</b> . You may also press <b>Alt+F</b> .	ClickLearn Assist Files Files Search for
Click on the menu <b>Settings</b> .	ClickLearn Assist
	Files Help Settings Exit
Click on the button <b>to the right of Repository path or URL</b> .	
Select the repository XML file.	Image: Search f       Image: Search f         Image: Search f       Image: Search f



## 4.3.3. Repository from ClickLearn Cloud storage

In order to load the repository from the ClickLearn Cloud storage, you must provide the name of the book or shelf, along with your user name and password of your ClickLearn Cloud account.



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	ClickLearn Learning Portal	75/439

Click on the input field <b>Repository path or URL</b> .	CickLearn Assist Files Help Control Search for Control
Enter <b>the name of the book or shelf</b> .	ClickLearn Assist Files Help Search for Word 2013 document sample Settings Repository path or URL W User Name Password Ok Cancel
Click on the input field <b>User Name</b> .	Files Help
Enter <b>User Name</b> .	Files Help

OClickLearn	ClickLearn ApS mol
	April 24, 2023
Clic	kLearn Learning Portal 76/439
Click on the input field <b>Password</b> .	Search for
	Settings
Enter <b>Password</b> .	ClickLearn ABOOK And Alight Windows Assist
	Word 2013 document sample
Click on the button <b>Ok</b> .	ClickLearn ABOOK S Michael Olsen Windows Assist
You may also press <b>Alt+O</b> .	Settings Repository path or URL Windows Assist User Name mol@clickleam dk Password Ck Cancel ABOOK Michael Olsen Windows Assist

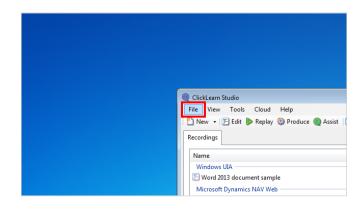
# 4.4. Assist for web sites

## 4.4.1. Create the repository

ClickLearn Assist requires to load a repository. This repository is a simple Javascript file, and may easily be created from a book and a shelf.

In this example, we will create it from a book, but it is the same procedure for a shelf.

Click on the menu **File**. You may also press **Alt+F**.



4/24/2023



Shokeballi E	
Click on the menu <b>New</b> .	
	ClickLearn Studio     File View Tools Cloud Help
	File     View     Tools     Cloud     Help       □     New     ▶     Jay     Produce     Ø Assis       □     ○pen     Ctrl+O     Jay     Delete     Del
	Edit         F4           ▶         Replay         F5
	Image: Second
Click on the menu <b>Book</b> .	a a Fyit Δit+F4 Γ
	ClickLearn Studio
	File     View     Tools     Cloud     Help       New     Recording     Ctrl+N     2
	🎯 Open Ctrl+O 😢 Book Ctrl+Shift+N
	Edit F4 User Repla
	Replay F5 SP Produce F6 ample Michael Olsen
	Assist F7 Web Exit Alt+F4 r Michael Olsen
Click on the input field <b>File name:</b> .	kode 21-03-2012 21:52 File folder
′ou may also press <b>ALT+N</b> .	MSOCache 21-03-2012 12:05 File folder NVIDIA 03-09-2013 23:39 File folder
	PerfLogs 14-07-2009 05:20 File folder     Program Files 14-07-2009 05:20 File folder
	Program Files (x86) 14-07-2009 05:20 File folder
	File name: New book.clbx
	Save as type: ClickLearn Book (*.clbx)
	Hide Folders
	Introduction         Michael Olsen         11-09-2014           Discusse         Michael Olsen         11-09-2014           Discusse         Michael Olsen         20-03-2014
inter File name:	kode 21-03-2012 21:52 File folder
	MSOCache         21-03-2012 12:05         File folder           NVIDIA         03-09-2013 23:39         File folder
	PerfLogs 14-07-2009 05:20 File folder
	Program Files 14-07-2009 05:20 File folder
	Program Files (x86) 14-07-2009 05:20 File folder     ProgramData 14-07-2009 05:20 File folder
	Pub inc 24-05-2012 22:41 File folder
	File name: W Save as type: Windows
	Windows Assist Windows Assist.clbx WMSDK
	Entroduction Michael Olsen 11-09-2014
	E         Michael Olsen           F         Microsoft Dynamics NAV Classic         Michael Olsen           20-03-2014         Michael Olsen         20-03-2014



### Click on the button **Save**. You may also press **Alt+S**.

File folder			s\ClickLearn 10 Le
File folder			S/ClickLearn 10 Le
File folder			
File folder			s\ClickLearn 10 Le
File folder			<b>*</b>
			s\ClickLearn 10 Le
			s\ClickLearn 10 Le
		Save	Cancel s\ClickLearn 10 Le
50 05 E011.		17 07 EVI 1 071E2	ClickLearn 10 Le
11-09-2014	16:16 20-03-2014 22:17	03-07-2015 13:29	E:\Projects\ClickLearn 10 Le
	20-03-2014 22:17	20-03-2014 22:58	E:\Projects\ClickLearn 10 Le
20-03-2014	22:17 20-03-2014 22:17	15-09-2014 09:44	E:\Projects\ClickLearn 10 Le
00.04.00151		10 02 2014 10 22	EVD 1 1000 11 101

## 4.4.1.1. Add recordings to the book

Click and hold the left mouse button on the list element <b>NAV Web new customer</b> .		Pierro 2013 document sample NAV Classic Deutsch FIFS Create new customer Mozilla Firefox connector FIFS Create a SCORM package FIFS Create new customer - 中国 Data driven testing Create a driven testing Create a customer in NAV NAV Web new customer Sooks Shelfs Assist for ClickLearn Studio Assist for all users The Assist application	Michael Olsen 0 Michael Olsen 0 Michael Olsen 2 Michael Olsen 2 Michael Olsen 0 Michael Olsen 0 Michael Olsen 1 Michael Olsen 1 Michael Olsen 1 Michael Olsen 1 Michael Olsen Michael Olsen 1 Michael Olsen 1 Michael Olsen 1 Michael Olsen 1 Michael Olsen 1
	S	Select one or more items and copy/drag to the	e Book structure.

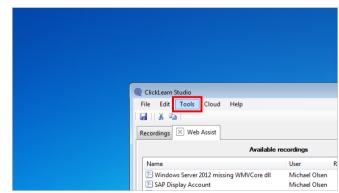
Release the left mouse button on the list .

						Book stru	cture		
played	Produce ^	Name	User	Replayed	Produc	Created	Modified	Compa	Full path
	20-10-20								
	15-09-20								
	10-10-20								
09-2014 11:44	17-04-20								
	02-10-2(								
	25-09-2(								
	03-05-20								

## 4.4.1.2.

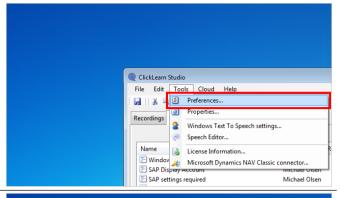
### Assist preferences

Click on the menu **Tools**.





### Click on the menu Preferences....



Click on the checkbox Build repository.

Preferences	-2
Assist SCORM package Appearance	
Build repository	
Image	
URL list	
Upload to Cloud	

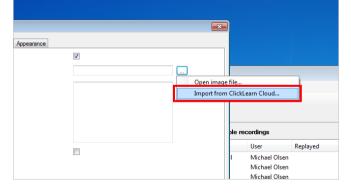
## 4.4.1.2.1.

## Customize the assist image

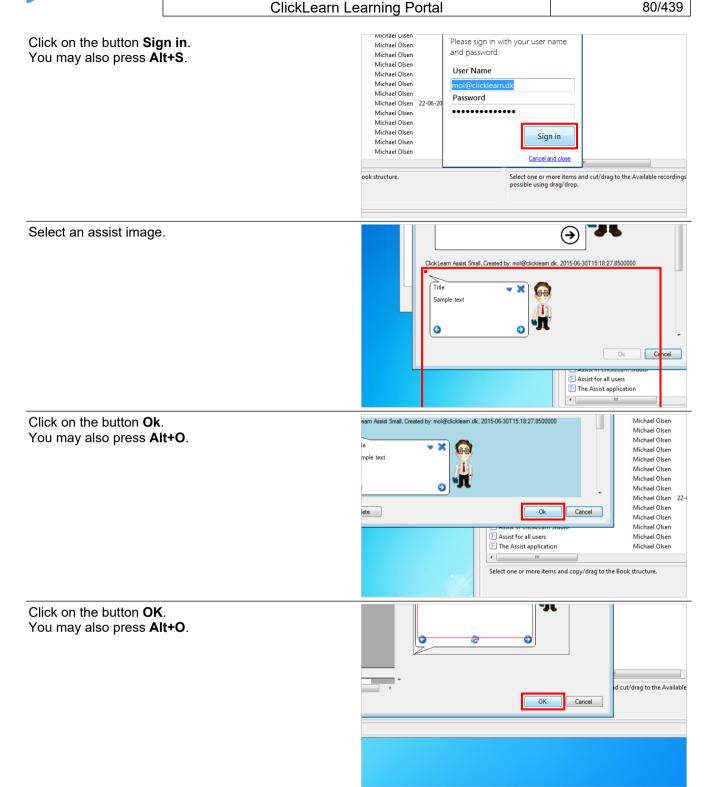
Click on the button ....

			<b>—</b>		
ppearance					
	V				
			ble	recordings	
				User	Replayed
				Michael O	lsen

### Click on the menu Import from ClickLearn Cloud....

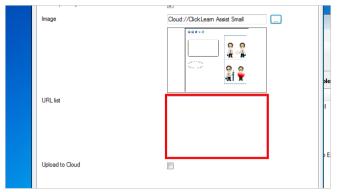








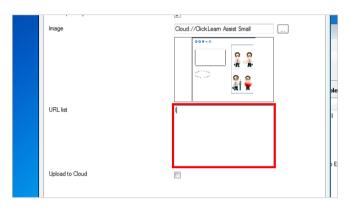
Click on the input field URL list.



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The URL list may be a list of sites where this repository should be available. In this example, we will make it available for the local installation of a Microsoft Dynamics NAV Webclient.

Enter URL list.



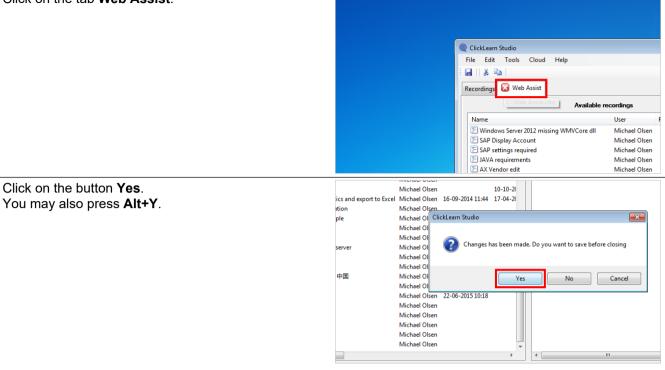
4.4.1.2.2.

**ClickLearn Cloud storage** 



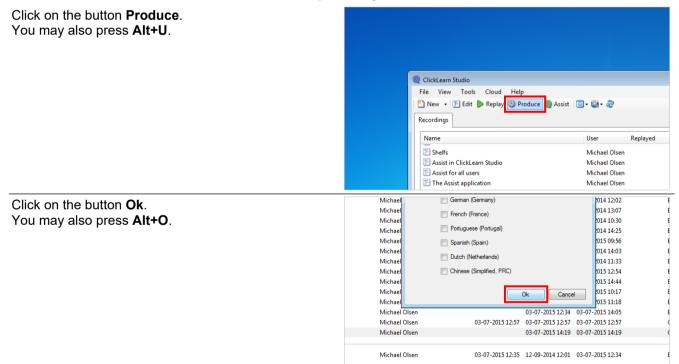


### Click on the tab Web Assist.



### 4.4.1.3.

## Produce the repository





Click on the button **OK**.

s NAV Classic	Michael Olsen	20-03-2014 22:17	20-03-2014 22:17	16-09-2014 13:25
	Michael Olsen	04-02-2015 00:28	11-09-2014 10:39	03-02-2015 22:35
	Michael Olsen		12-09-2014 12:02	12-09-2014 12:02
	Michael Olsen	ClickLearn	4 13:07	12-09-2014 13:07
	Michael Olsen		4 14:45	28-11-2014 10:30
	Michael Olsen	The producer has finishe	d. 4 13:59	12-09-2014 14:25
	Michael Olsen		4 14:00	29-06-2015 09:56
	Michael Olsen		4 14:02	12-09-2014 14:03
	Michael Olsen	0	K 4 11:33	16-09-2014 11:33
	Michael Olsen		5 12:54	24-03-2015 12:54
	Michael Olsen		24-03-2015 14:16	24-03-2015 14:44
	Michael Olsen	19-06-2015 19:31	19-06-2015 19:27	29-06-2015 10:17
	Michael Olsen		29-06-2015 11:18	29-06-2015 11:18
	Michael Olsen		03-07-2015 12:34	03-07-2015 14:05
	Michael Olsen	03-07-2015 12:57	03-07-2015 12:57	03-07-2015 12:57
	Michael Olsen		03-07-2015 14:19	03-07-2015 14:19

When the book has been produced, the folder will contain the Assist repository Javascript file.

In this example, the file is located at C:\Web Assist\Web Assist.assist.js.

Also, It has been uploaded to the ClickLearn Cloud account, and will automatically be available when you are on one of the listed URL addresses.

# 4.5. Assist for all web users

## 4.5.1. Integrate with your web site

If you have access to the static html pages in your web site, and want to embed the Assist repository produced by ClickLearn, this is easily done by adding a single line to the html document.

However, when web sites consists of a large number of separate html pages, or primarily from dynamic generated pages, this might be an impossible task.

## 4.5.1.1. Use a HttpModule

For ASP and MVC sites, you will have an easy option to extend it with the CLickLearn Http module, so that the Assist repository is automatically added to all pages.

You may freely download the required http module from: https://apps.clicklearn.com/ClickLearnAssistHttpModule.zip.

Unpack the file and copy the ClickLearnAssistHttpModule.dll into your web site bin folder.

Make sure to copy the produced assist.js javascript file to your web site first.

### 4.5.1.1.1.

### Modify the web.config file

You need to modify your existing web.config file. Please refer to following sample setup, for it to work.

<configuration> <system.webServer> <modules> <add name="ClickLearnAssistHttpModule" type="ClickLearnAssistHttpModule" /> </modules> </system.webServer> <appSettings> <add key="ClickLearnAssistHttpModuleScript" value="Web Assist.assist.js" /> </appSettings> </configuration>

## 4.5.1.2. Manually add the javascript

To manually embed the Assist repository, you need to add the following code line in your html pages:

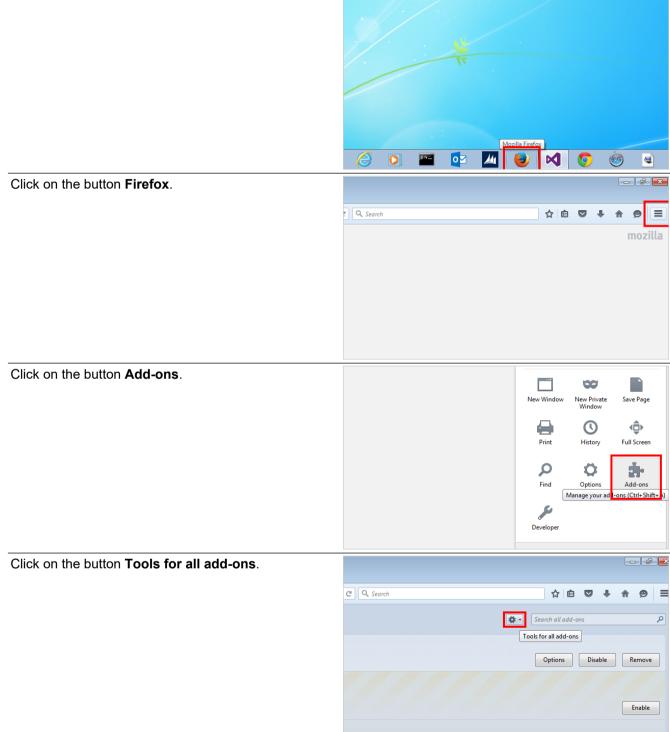
<script src="Web assist.assist.js"></script>



## 4.5.2. Use the Firefox extension

## 4.5.2.1. Installation of the extension

Click on the button **Mozilla Firefox**.





Click on the menu Install Add-on From File.	
	연 Q. Search ☆ 自 ♡ ♣ 余 ❷ Ξ
	View Recent Updates
	Install Add-on From File
	Reset All Add-ons to Update Automatically
	Enable
Click on the input field <b>File name:</b> .	<ul> <li>Recent Places</li> <li>OneDrive</li> </ul>
You may also press <b>Alt+N</b> .	Desktop     iCloud Photos
	Libraries
	Computer Tile name:
Enter File name:	Recent Places
	G OneDrive
	<ul> <li>Destop</li> <li>iCloud Photos</li> </ul>
	Libraries
	Computer
	File name: http://apps.click
Click on the button <b>Open</b> . You may also press <b>Alt+O</b> .	
	▼ Add-ons (*xpi;*jar) ▼
	Add-ons ("App("-jar)     Open Cancel



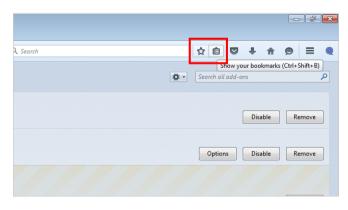
## 4.5.2.2.

## Sign in to ClickLearn Cloud

Click on the input field <b>User Name</b> .	Disable Remove	Learn
	Options Disable Remove	Please sign in with your user name and password
	Enable	User Name mol@clicklearn.dk Password
	Enable Remove	•••••• Sign in
Click on the input field <b>Password</b> .	Options Disable Remove	Please sign in with your user name and password
	Enable	User Name mol@clicklearn.dk Password
	Enable Remove	Sign in
Click on the button <b>Sign in</b> .	Options Disable Remove	Please sign in with your user name and password
	Enable	User Name mol@clickleam.dk Password
	Enable Remove	Sign in

#### 4.5.3. Open your web site

Click on the button **Bookmarks**.



ClickLearn	ClickLearn ApS	mol
CIICKLEATT		April 24, 2023
	ClickLearn Learning Portal	87/439
Click on the menu <b>Role Center - Sales O</b> <b>Processor - Microsoft Dynamics NAV</b> .	Bookmarks Toolbar     Morred Bookmarks     Becently Bookmarked     Becent Tags     Mozilla Firefox     Mozilla Firefox     Mozilla Firefox     Mill Role Center - Sales Order Process     Show All Role Center - S	or - Microsoft Dy ales Order Processor - Microsoft Dynamics NAV E000/DynamicsNAV80/WebClient/ Enable
Click on the button <b>OK</b> .	Authentication Required	
	Comparison of the second	•
Click on the button ClickLearn Web Ass	ist. /pdated at 12:45:22 PM.) Released Pending Prepayment Pending Approval	Open
Click on the input field <b>NAV Web new cu</b>	Sales Order Sales Credit Memo Vew Document ter Sales Credit Memo Vew Document Sales Credit Memo Sales Credit Processor Sales Credit Processor Sales Credit Memo Sales Credit Processor Sales Credit Memo Sales Cre	Image: Price List     Image: Price List     Inventory - Sales Back Custor Orders       History     Reports



Click on the input field **Assist me now**.

## ClickLearn Learning Portal

	Print Assist me now
	Item No. Description
	(There is nothing to show in this view)
Click on the link Customers.	Sales Quotes
	Blanket Sales Orders Activities ⊡ Sales Invoices For Release ▷ Sales Return Orders
	▷ Sales Credit Memos     □     0     □     20       Items     Sales Quotes -     Sales Orders -
	Customers  Customers  Customers  Cales Orders Released Not Shipped
	Sales Journals Cash Receipt Journals Click on the link Customers Delayed Delayed
	Raturne
Click on the ribbon item New.	File Edit View Higtory Bookmarks Iools Help
	😻 Mozilla Firefox Start Page 🛛 🖌 🏄 Customers - Microsoft Dyn 🗴 +
	Wozuma Finetox Start Fage     A     Customers = Microsoft Uyn x
	Comments Contact Dimensions     Sales     Sales     Sales     Sales     Marcage     M
	Contended and a contend and a contended and a contended and a contended and a contended a
	Contact Statement     Contact Dimensions     Customer     Custome
Click on the button <b>Close</b> .	Cosalhost:8080/DynamicsNAV80/WebClient/List.aspx?company=CRONUS International Ltd.&bookmark=27%      Microsoft Dynamics NAV      HOME     ACTIONS     NAVIGATE     REPORT     Sales     Sales Order     Edit     View     Delete     Juinal     Juinal     Comments     Contact     Dimensions     Customer     Customer     Customer     Sale     S
Click on the button <b>Close</b> .	Cost Contact Dynamics NAV80/WebClient/List.aspx?company=CRONUS International Ltd.&bookmark=27%      Microsoft Dynamics NAV      HOME     ACTIONS     NAVIGATE     REPORT     Sales     Sales
Click on the button <b>Close</b> .	Contact     Contact     Contact     Contact     CONUS International Ltd.&bookmark=27%     Contact     Contact
Click on the button <b>Close</b> .	Contact     C
Click on the button <b>Close</b> .	Contact     C
Click on the button <b>Close</b> .	Contact Self-to Ctr: Customer Novices Report Customer Novices Self-to Ctr: Customer Novices Self-to C

...

Service Zone Code



# 5. NAV Help

# 5.1. Create a NAV Help project

Click on the menu <b>File</b> .	ClickLearn Studio     File     View Tools Cloud Help				
You may also press <b>Alt+F</b> .	🔁 New 👻 🕞 Edit 🍉 Replay 🥸 Produce 🔘 Assist 🗔 Recordings	]• 🔍• 🏖			
	Name	User	Replayed P	roduced	С
	Windows UIA	Michael Olsen			16
	Microsoft Dynamics NAV Web	Michael Olsen			29
	IFS Apps 7.5 Best practice when recording List of companies	Michael Olsen Michael Olsen	2	0-08-2015 09:32	2 19 19
	IFS Apps 8 FS Create new customer FS IFS Create new customer - 中国 FS Create new customer - 中国	Michael Olsen Michael Olsen	2	5-09-2014 16:50	04
Click on the menu <b>New</b> .	ClickLearn Studio     File View Tools Cloud Help				
	Image: New Note	)× 🍣			
	Convert		Replayed P	roduced	С
	Replay F5 ample	Michael Olsen			16
	Assist F7 r	Michael Olsen			29
	Exit Alt-F4	Michael Olsen Michael Olsen	2	0-08-2015 09:32	2 19 19
	F IFS Create new customer F IFS Create new customer - 中国	Michael Olsen Michael Olsen	2	5-09-2014 16:50	04 01
					10
Click on the menu <b>NAV Help</b> .	Q ClickLearn Studio           File         View         Tools         Cloud         Help				10
Click on the menu <b>NAV Help</b> .	File         View         Tools         Cloud         Help           New         Image: Cloud         Image: Clou	)• 2			10
Click on the menu <b>NAV Help</b> .	File         View         Tools         Cloud         Help           New <ul></ul>		Replayed P	roduced	C
Click on the menu <b>NAV Help</b> .	File     View     Tools     Cloud     Help       New     Image: Cloud     Help       Open     Ctrl+ N       Open     Ctrl+ O       Delete     Del       Convert     Image: Shelf       Alt+Shift+ N       Edit     F4       Replay     F5		Replayed P	roduced	- 16
Click on the menu <b>NAV Help</b> .	File     View     Tools     Cloud     Help       New <ul> <li>Recording</li> <li>Ctrl+N</li> <li>Book</li> <li>Ctrl+Shift+N</li> <li>Delete</li> <li>Delete</li> <li>Shelf</li> <li>Alt+Shift+N</li> <li>Fedit</li> <li>F4</li> <li>Replay</li> <li>F5</li> <li>Produce</li> <li>F6</li> <li>Web</li> <li>Assist</li> <li>F7</li> <li>Fr</li> </ul>	) <b>-</b> 2	Replayed P	roduced	
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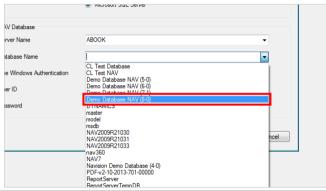


Click on the button **Database Name**. You may also press **Alt+Down Arrow**.

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	OK Can	cel	

It is important to remember that this will only work for Microsoft Dynamics NAV 2013 or newer databases.

Select the NAV database



Click on the group **Prior to NAV version 2013** requires C/Front.

	Dynamics NAV object model
Prior to NAV version 2013	requires C/ Front
Navision Path	
C/Front DII Path	
Net Type	
Server Type	Database Server for Microsoft Dynamics NAV Classic
	Microsoft SQL Server

It is required to have the Microsoft Dynamics NAV SDK installed. If any of the fields in this group is entered incorrectly, you may experience ClickLearn being shutdown, as the CFront module may terminate the running application due to exceptions.

Click on the button <b>OK</b> . You may also press <b>Alt+O</b> .

	Demo Database NAV (8-0)	•
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		OK Cancel

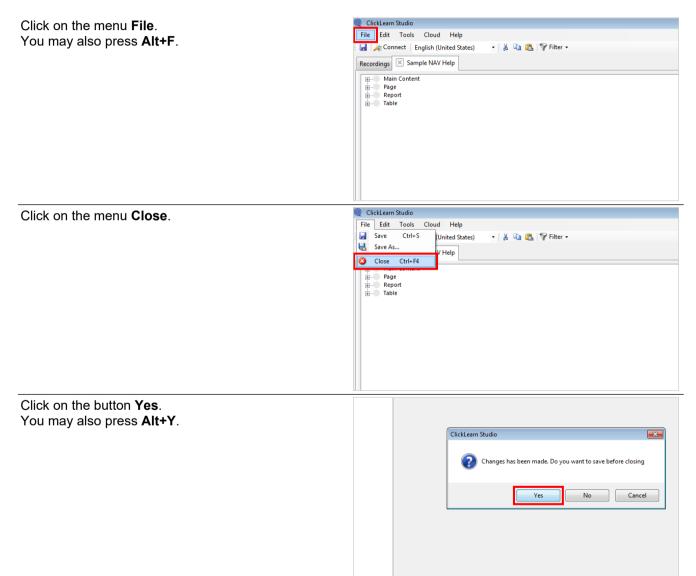
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All object definitions needed is now loaded from the NAV Object Designer.	Loading Reports	
Click on the input field <b>Feedback email</b> .	n Studio Tools Cloud Help nnect English (United States) Sample NAV Help in Content pe General Produce CHM Help Feedback email Number range from Number range to Tags	
Enter <b>Feedback email</b> .	n Studio Tools Cloud Help nnect English (United States)  Sample NAV Help in Content General Produce CHM Help Feedback email Number range from Number range to Tags	
Click on the button <b>OK</b> . You may also press <b>Alt+O</b> .		Cancel



Move the mouse to the button **Connect**.

Q ClickLearn Studio	
File Edit Tools Cloud Help	
🛃 🚜 Connect English (United States) 🔹 🖌 🖹 🛍 隆 🖓 Filter 🗸	
Recordings Sample NAV Help	
🖅 Main Content	
Bage	
i → Report → Table	

If changes are made in your NAV system, you need to update your help project. This is done by clicking this button.





# 5.2. Edit the main content

Click on the list element Sample NAV Help.	SCORM and LMS	Michael Olsen	24
· · · · · ·	Quality Assurance and Testing	Michael Olsen	19-06-2015 19:31 19
	and Shelfs 🌑	Michael Olsen	29
	🌑 ClickLearn Assist	Michael Olsen	03
	Shindows Assist	Michael Olsen	03-07-2015 12:57 0
	🛸 Web Assist	Michael Olsen	19-08-2015 12:30 0
	Specific 🌮	Michael Olsen	19
	Sales 🛸 Sales	Michael Olsen	18
	Shelfs		
	😪 ClickLearn Learning Portal	Michael Olsen	21-09-2015 09:59 1
	Microsoft Dynamics NAV Help		
	Sample NAV Help	Michael Olsen	18
	Completion thep	interface object	
	Licensed to ClickLearn		
	🚱 🚞 州 🦊	🥝 💽 🔛	• • • • • • • • • • • • • • • • • • • •
	ClickLearn Studio		
Click on the button <b>Edit</b> .	File View Tools Cloud Help		
You may also press <b>Alt+D</b> .			
	🞦 New 👻 🔄 Edit 🕨 Replay 🥸 Produce 🔘 Assi	st 🔟 • 🔯 • 🤯	
	Recordings Code (F4)		
	Name	User Replayed	Produced C
	E Release Information	Michael Olsen	24-03-2015 12:29 12
	Windows Server 2012 missing WMVCore dll	Michael Olsen	28
	E SAP Display Account	Michael Olsen	20-10-2014 12:58 12
	E SAP settings required	Michael Olsen	15-09-2014 09:51 12
	🕞 JAVA requirements	Michael Olsen	10
	🔚 Remote Desktop setup on server	Michael Olsen	28
	🔚 Mozilla Firefox connector	Michael Olsen	24
	🔚 Create a SCORM package	Michael Olsen	03-05-2015 15:47 24
	🔚 Data driven testing	Michael Olsen	19-06-2015 20:02 19
	🕞 Books	Michael Olsen	29
	🕞 Shelfs	Michael Olsen	29
Click on the folder Main Content.	ClickLearn Studio		
Click of the folder want content.	File Edit Tools Cloud Help		
		🛯 🗈 🍞 Filter 🗸	
	Recordings 🐹 Sample NAV Help		
	Recordings Sample MACTIEP		
	Main Content		
	Haye		
	teport		
	i dole		
	U.U.		

## 5.2.1. Writing content and adding images

Set focus to the content area.

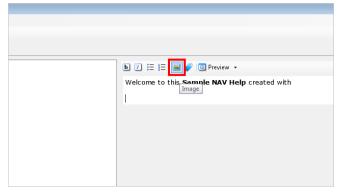
🕨 🕖 🗄 딁 📓 🥔 🔯 Preview 👻

Here you may type in your content and use the text formatting features.

It is also possible to insert images.



Click on the button Image.



Images may be aligned in 3 ways.

ere	ctor	
1	c:\cl_logo.png	0
t	Left	2]
	Left	3
	Centered Right	el

- 1. Click on the input field **Image file**. Enter **Image file**.
- 2. Click on the button **Placement**. You may also press **Alt+Down Arrow**.
- 3. Click on the list element Left.

Click on the button **Ok**. You may also press **Alt+O**.

ImageSele	ctor	<b>—</b>
Image file	c:\cl_logo.png	
Alignment	Left	
		<u>C</u> ancel

In this example, more text in now added.

# 5.2.2. Adding walkthroughs

Double click on the folder Main Content.

🎯 ClickLearn Studio				
File Edit Tools	Cloud Help			
🛛 🛃 🛛 🏄 Connect 🔹 Ei	nglish (United States)	🗕   👗 🗈 🚉   💡 Filt	ter 🕶	
Recordings 🗵 Sam	ple NAV Help			
B- B- B- B- B- B- B- B- B- B-	]			

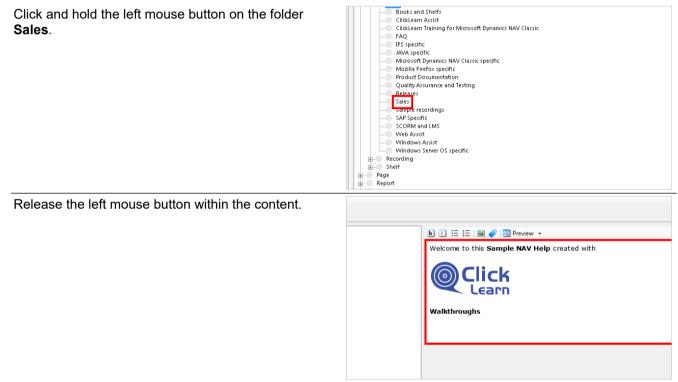


Double click on the folder **Book**.

	ools Cloud Helj t   English (United S	🗈 🐔 🖓 Filter	•	
Recordings 🗶	Sample NAV Help			
E So Main Co ⊕ Boo	ĸ			
+ Rec + She + Page	oraing If			
in the second s				
( ]				

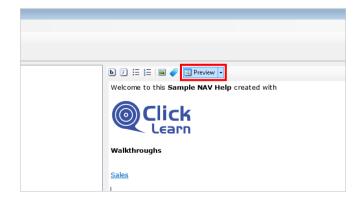
You may add recordings, books and shelfs to the main content. This will have ClickLearn produce a walkthrough for each recording.

You will find the items available as nodes under the main content node.



Throughout the NAV help module, you are able to preview the content created before producing the final help package.

Click on the button **Preview**.





mol

97/439

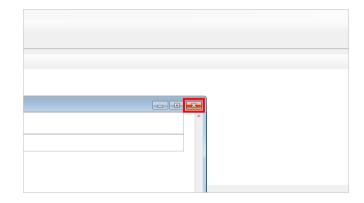
### **ClickLearn Learning Portal**

Preview 0	
See also	
4	
Welcome to this Sample NAV Help created with	
Click Learn	
Walkthroughs	
Sales     NAV 2015 Create new customer	
⊧See also	
References	
© 2015 ClickLearn	

### Preview of the main content

Notice how the book inserted automatically unfolds all recordings in the book.

Click on the button Close.



#### 5.2.3. **Text formatting**

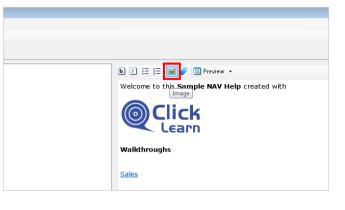
The NAV Help module provides simple yet powerful formatting features.



- Move the mouse to the button **Bold**. •
- Move the mouse to the button Italic. •
- Move the mouse to the button Bullet list. •
- Move the mouse to the button Numbered list. •

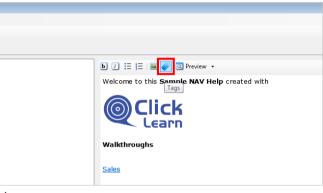


Move the mouse to the button Image.



Images may be inserted and aligned within the content.

Move the mouse to the button Tags.



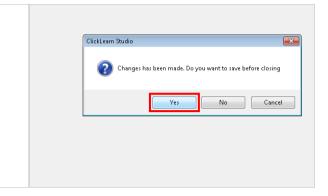
Tags will be explained separately in The help tagging system.

# 5.2.4. Save the project

Click on the menu <b>File</b> . You may also press <b>Alt+F</b> .	Q       ClickLearn Studio         File       Edit       Tools       Cloud       Help         Image: Image: Image in the state sta
	Main Content
Click on the menu <b>Close</b> .	Q       ClickLearn Studio         File       Edit         Gave       Ctrl+S         United States)       ▼         Save       Ctrl+S         United States)       ▼         Save       Save
	Close Ctrl+F4



Click on the button Yes. You may also press Alt+Y.



# 5.3. Produce NAV Help

#### Produce the help package 5.3.1.

	SCOTIM and Emp	michael Open	
Click on the list element <b>Sample NAV Help</b> .	Quality Assurance and Testing	Michael Olsen	19-06-2015 19:31
	Sooks and Shelfs	Michael Olsen	
	🌑 ClickLearn Assist	Michael Olsen	
	Section Windows Assist	Michael Olsen	03-07-2015 12:57
	🛸 Web Assist	Michael Olsen	19-08-2015 12:30
	Specific 🌑	Michael Olsen	
	Sales 🌑	Michael Olsen	
	Shelfs		
	📦 ClickLearn Learning Portal	Michael Olsen	21-09-2015 09:59
	Microsoft Dynamics NAV Help		
	Sample NAV Help	Michael Olsen	
	Licensed to ClickLearn		
	🚱 🗎 🚈 🚈	🤌 💽 🔤	
Click on the button <b>Produce</b> .	ClickLearn Studio		
	File View Tools Cloud Help		
You may also press <b>Alt+U</b> .	🎦 New 👻 📄 Edit 🍺 Replay 🧐 Produce 🗕 A		
· ·	: Them + E cur / Replay W Floudce	ssist 🖳 🛛 💘 🐨 🥰	
		ssist 🔟 • 🔩 • 🥳	
	Recordings Produce (F6	_	
	Recordings Produce (F6	) User Replayed	Produced
- ·	Recordings Produce (F6	User Replayed	
	Recordings Produce (F6	User Replayed Michael Olsen	20-10-2014 12:58
	Recordings Produce (F6 Name SAP Display Account SAP settings required	User Michael Olsen Michael Olsen	
	Recordings Produce (F6 Name SAP Display Account [2] SAP Settings required [2] JAVA requirements	User Replayed Michael Olsen Michael Olsen Michael Olsen	20-10-2014 12:58
	Recordings Produce (F6 Name SAP Display Account SAP Settings required PLAVA requirements Remote Desktop setup on server	User Replayed Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen	20-10-2014 12:58
- ·	Recordings Produce (F6 Name SAP Display Account SAP Settings required SAP settings required SAP Settings required Barbace Desktop setup on server Mozilla Firefox connector	User Replayed Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen	20-10-2014 12:58 15-09-2014 09:51
- ·	Recordings     Produce (F6       Name     Produce (F6       SAP Display Account     Produce (F6       Produce Server extransing writecore unit     Produce (F6       Produce Server extransing writecore unit     Produce (F6       Produce Server extransing writecore unit     Produce (F6       Produce Server extra server     Produce (F6	User Replayed Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen	20-10-2014 12:58 15-09-2014 09:51
- ·	Recordings Produce (F6 Name SAP Display Account SAP Settings required SAP settings required SAP Settings required Barbace Desktop setup on server Mozilla Firefox connector	User Replayed Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen	20-10-2014 12:58 15-09-2014 09:51 03-05-2015 15:47
- ·	Recordings     Produce (F6       Name     Produce (F6       SAP Display Account     SAP settings required       SAP settings required     AVA requirements       Remote Desktop setup on server     Mailla Firefox connector       Create a SCORM package     Data driven testing	User Replayed Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen	20-10-2014 12:58 15-09-2014 09:51 03-05-2015 15:47
	Recordings Produce (F6 Name SAP Display Account SAP Display Account AVA requirements Remote Desktop setup on server Mozilla Firefox connector Crate a SCORM package Data driven testing Books Books	User Replayed Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen	20-10-2014 12:58 15-09-2014 09:51 03-05-2015 15:47

When producing, it is possible to produce one package including many languages.

### Click on the button Ok. You may also press Alt+O.

)-2015 09:11	23-09-2	🔄 German (Germany)	Recordings\Edit the main
-2014 22:17 -2014 10:39	16-09-2 03-02-2	<ul> <li>Spanish (Spain)</li> <li>French (France)</li> </ul>	\Recordings\ClickLearn Tra \Recordings\Product Docu
-2014 12:02	12-09-2	Portuguese (Portugal)	\Recordings\FAQ.clbx
-2014 13:07	12-09-2	Dutch (Netherlands)	\Recordings\Releases.clbx
-2014 14:45	28-11-2	Chinese (Simplified, PRC)	Recordings\Windows Serv
-2014 13:59	12-09-2	Chinese (Simplineu, PhC)	NRecordings\SAP Specific.c
-2014 14:00	29-06-2		\Recordings\Sample record
-2014 14:02	12-09-2	Ok Cancel	\Recordings\Microsoft Dyr
)-2014 11:33	16-09-2		
-2015 12:54	24-03-2015 12:54	E:\Projects\ClickLearn 10 Learning Po	rtal\Recordings\Mozilla Firefo:
-2015 14:16	24-03-2015 14:44	E:\Projects\ClickLearn 10 Learning Po	rtal\Recordings\SCORM and L
-2015 19:27	29-06-2015 10:17	E:\Projects\ClickLearn 10 Learning Po	rtal\Recordings\Quality Assura
-2015 11:18	29-06-2015 11:18	E:\Projects\ClickLearn 10 Learning Po	rtal\Recordings\Books and Sh
-2015 12:34	08-07-2015 13:28	E:\Projects\ClickLearn 10 Learning Po	rtal\Recordings\ClickLearn As
-2015 12:57	03-07-2015 12:57	C:\Windows Assist.clbx	
-2015 14:19	19-08-2015 12:30	C:\Web Assist.clbx	



### Click on the button **OK**.

07-2015 14:20	08-07-2015 12:41	E:\Projects\ClickLearn 10 Learning Portal\Recordings\Assist for
07-2015 14:47	08-07-2015 13:26	E:\Projects\ClickLearn 10 Learning Portal\Recordings\Assist for
-08-2015 21:24	20-08-2015 09:39	E:\Projects\ClickLearn 10 Learning Portal\Recordings\Convert t
09-2015 10:53	18-09-2015 12:32	10 Learning Portal\Recordings\Create a N
09-2015 09:11	23-09-2015 09:11	ClickLearn 0 Learning Portal\Recordings\Edit the m
-03-2014 22:17	16-09-2014 13:25	The producer has finished. 0 Learning Portal\Recordings\ClickLearn
09-2014 10:39	03-02-2015 22:35	.0 Learning Portal\Recordings\Product E
09-2014 12:02	12-09-2014 12:02	0 Learning Portal\Recordings\FAQ.clbx
-09-2014 13:07	12-09-2014 13:07	OK 0 Learning Portal\Recordings\Releases.o
09-2014 14:45	28-11-2014 10:30	C. TOTECO CITCKCE and 10 Learning Portal/Recordings/Windows
09-2014 13:59	12-09-2014 14:25	E:\Projects\ClickLearn 10 Learning Portal\Recordings\SAP Speci
09-2014 14:00	29-06-2015 09:56	E:\Projects\ClickLearn 10 Learning Portal\Recordings\Sample re
09-2014 14:02	12-09-2014 14:03	E:\Projects\ClickLearn 10 Learning Portal\Recordings\Microsoft
09-2014 11:33	16-09-2014 11:33	E:\Projects\ClickLearn 10 Learning Portal\Recordings\Wilcosoft
03-2014 11:55		E:\Projects\ClickLearn 10 Learning Portal\Recordings\Maxiles E:\Projects\ClickLearn 10 Learning Portal\Recordings\Maxiles
·03-2015 14:16	24-03-2015 14:44	E:\Projects\ClickLearn 10 Learning Portal\Recordings\SCORM a

## 5.3.2. The produced help package

Click on the menu <b>View</b> .	ClickLearn Studio			
	File View Tools Cloud Help			
You may also press <b>Alt+V</b> .	🗄 🎦 New 🔹 💽 Edit 🍉 Replay 🥸 Produce 🎯	🕽 Assist 🛛 🗔 🕶 🎯 🕶 🍣		
	Recordings			
	Name	User	Replayed Produc	ed C
	🔄 Windows Server 2012 missing WMVCore dll	Michael Olsen		28
	E SAP Display Account	Michael Olsen	20-10-	2014 12:58 12
	E SAP settings required	Michael Olsen		2014 09:51 12
	🕞 JAVA requirements	Michael Olsen		10
	🔄 Remote Desktop setup on server	Michael Olsen		28
	🔄 Mozilla Firefox connector	Michael Olsen		24
	🔚 Create a SCORM package	Michael Olsen		2015 15:47 24
	🔚 Data driven testing	Michael Olsen	19-06-2	2015 20:02 19
	E Books	Michael Olsen		29
	E Shelfs	Michael Olsen		25
	Sassist in ClickLearn Studio	Michael Olsen		03
Click on the menu <b>Open folder</b> .	Q ClickLearn Studio			
	File View Tools Cloud Help			
	🞦 Ne 🥝 Open folder	st 🔟 - 🖏 - 🍣		
	Recor NAV Help Merger			
	Name	User	Replayed Produc	ed C
	🔄 Windows Server 2012 missing WMVCore dll	Michael Olsen		28
	SAP Display Account	Michael Olsen	20-10-1	2014 12:58 12
	SAP settings required	Michael Olsen		2014 09:51 12
	E JAVA requirements	Michael Olsen		10
	E Remote Desktop setup on server	Michael Olsen		28
	🔚 Mozilla Firefox connector	Michael Olsen		24
	🔄 Create a SCORM package	Michael Olsen	03-05-3	2015 15:47 24
	🔄 Data driven testing	Michael Olsen	19-06-3	2015 20:02 19
	E Books	Michael Olsen		29
	E Shelfs	Michael Olsen		29
	🕞 Assist in ClickLearn Studio	Michael Olsen		03
Click on the input field Name.				
Chok on the input hold <b>Hume</b> .	🔾 🔾 🚽 🕨 🕨 Computer 🕨 Data (E:) 🕨 Pro	ojects 🕨 ClickLearn 10 Learn	ing Portal 🕨 Recordings 🕛	Sample NA <sup>1</sup>
	Organize   Include in library   Share	with 🔻 Burn New	folder	
	🛛 🚖 Favorites 🛛 🕹	ame	Date mod	dified .
		ClickLearn_Sample NAV He	lp.zip 23-09-201	15 13:00
	Libraries	Chekeean_Jampie New The	ip.zip	.5 15.05
	🖻 🛤 Computer			
	🖻 📬 Network			

This file is a plain zip file, which you may copy to the server, where the Dynamics NAV help server is running.

On the server, you may use the free ClickLearn NAV Help Merger in order to install the help package.



Click on the button **Close**.

			- F	×
▼ 4 <sub>2</sub>	Search Samp	ile NAV H	elp	م
				0

In this case, we have the Dynamics NAV Help server running on the local machine. Therefore we can directly start the NAV Help merger.

Click on the menu <b>View</b> . You may also press <b>Alt+V</b> .		Cloud Help • Replay 💱 Produce 🎯	Assist 🔯 - 🖏 - 🍣		
	Name		User	Replayed	Produced C
	E Windows Server 201	12 missing WMVCore dll	Michael Olsen		28
	SAP Display Accour		Michael Olsen		20-10-2014 12:58 12
	E SAP settings require		Michael Olsen		15-09-2014 09:51 1;
	E JAVA requirements		Michael Olsen		16
	🔚 Remote Desktop se		Michael Olsen		28
	🔄 Mozilla Firefox conr		Michael Olsen		24
	🔚 Create a SCORM pa		Michael Olsen		03-05-2015 15:47 24
	Data driven testing Books		Michael Olsen Michael Olsen		19-06-2015 20:02 19 29
	E Shelfs		Michael Olsen Michael Olsen		25
	Assist in ClickLearn	Studio	Michael Olsen		03
Click on the menu NAV Help Merger	ClickLearn Studio				
		Cloud Help			
	Ne 🙆 Open folder		list 🔍 - 🕲 - 🏖		
	Reco	Aerger			
	Log				
	Name		User	Replayed	Produced C
	E Shelfs		Michael Olsen		29
	E Assist in ClickLearn		Michael Olsen		03
	Assist for Windows		Michael Olsen		03
	The Assist application Assist for web sites		Michael Olsen Michael Olsen		03
	Assist for web sites		Michael Olsen		01
	Convert to a newer		Michael Olsen		20-08-2015 09:36 19
	E Create a NAV Help		Michael Olsen		23-09-2015 16:58 18
	🗐 Edit the main conte		Michael Olsen		23-09-2015 16:58 23
	E Produce NAV Help		Michael Olsen		23-09-2015 16:58 2
	🔄 Extend standard NA	AV help topics	Michael Olsen		23-09-2015 16:58 2
Click on the list <b>Package files</b> .	ows Server 2012 missing W	'MVCore dll	Michael Olsen		28-02-2014 09:
Cher of the list i acrage files.	isplay Account		Michael Olsen	20-10-2014	12:58 12-09-2014 14:
	ettings required		Michael Olsen	15-09-2014	09:51 12-09-2014 14:
		🎯 ClickLearn NAV Help	Merger		
	ite Desktop setup on serv la Firefox connector	🐄 Analyze 🄞 Open F	Package 🔊 Merge 💥 Ri	emove	
	e a SCORM package	Minor & Dumonics NA	/Help Path C:\inetpub\ww	ND	0000-0-00-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-
	driven testing	MICrosoft Dynamics NAV	repran c. inetpublikw	wroothDynamicsinAv	oomeipyneip
		Package files			Installed packages
	;	E:\Projects\ClickLea	arn 10 Learning Portal\Recordi	ngs\Sample NAV Hel	p\C
	in ClickLearn Studio				
	: for Windows application				
	ssist application				
	: for web sites : for all web users				
	ert to a newer IFS version	Log			
	e a NAV Help project	File		Text	
	ne main content	1 10		TON	

This is the package that we want to merge into the help server.



Click on the input field **Microsoft Dynamics NAV Help Path**.

	User	Replayed	Produced	Created	Modified	Project
dII	Michael Olser	n		28-02-2014 09:09	28-02-2014 09:22	
	Michael Olser	n	20-10-2014 12:58	12-09-2014 14:21	12-09-2014 14:20	
	Michael Olser	n	15-09-2014 09:51	12-09-2014 14:22	15-09-2014 09:40	
Learn NA	V Help Merger					
	Open Package 🕢 nics NAV Help Path		ove ot\DynamicsNAV80Help	shelp		
			ot\DynamicsNAV80Help	shelp istalled packages		

Make sure that the path is correct, as to where the help files are located on the server.

Click on the button Merge.	🖅 Edit 🐌 Replay 👹 Produce 🅘 Assist 🛛 🗨 🥁 + 🤯						
				User	Replayed	Produced	Created
	ws Server 2012 missing WN	MVCor	re dll	Michael Olse			28-02-2014 09:09
	play Account			Michael Olse			12-09-2014 14:21
	tings required			Michael Olse	n	15-09-2014 09:51	12-09-2014 14:22
	quirements 2 Desktop setup on serv Firefox connector a SCORM package iven testing			W Help Path	into the Mic	eckmarked package fi	les
	n ClickLearn Studio or Windows applicatior sist application						
Click on the log area.	rtor windows application Assist application it for web sites it for all web users vert to a newer IFS version te a NAV Help project the main content		Loa File ✔ C:\inetpub\www	vroot\D ynamicst	NAV/80Help\help\e	1\conClickLearn Sample	NAV Help.htm
	Learn Training for Micros uct Documentation ases dows Server OS specific Specific ple recordings osoft Dynamics NAV Clas: v specific	5		woot\Dynamicst woot\Dynamicst woot\Dynamicst woot\Dynamicst woot\Dynamicst woot\Dynamicst woot\Dynamicst woot\Dynamicst	NAV80Help\help\e NAV80Help\help\e NAV80Help\help\e NAV80Help\help\e NAV80Help\help\e NAV80Help\help\e NAV80Help\help\e NAV80Help\help\e	1\N_21_2.htm \N_21_4.htm 1\N_21_6.htm \\T_02.xml 1\T_18.htm \\T_18_1.htm 1\T_8_2.htm 1\\T_18_5.htm 1\\wkNAV2015Createnew \\ClickLearn_Sample NA'	
	illa Firefox specific		•				

The log will show exactly what has been done. How many files has been copied into the NAV help directories and how many have been modified.

Click on the button **Close**.

ed	Modified	Project	Full path
2-2014 09:09	28-02-2014 09:22		E:\Projects\ClickLearn 10 Learning Portal\Recordings\Windows Ser
-2014 14:21	12-09-2014 14:20		E:\Projects\ClickLearn 10 Learning Portal\Recordings\SAP Display /
-2014 14:22	15-09-2014 09:40		E:\Projects\ClickLearn 10 Learning Portal\Recordings\SAP settings
			Learn 10 Learning Portal/Recordings\LAVA require kLearn 10 Learning Portal/Recordings\LAWA require kLearn 10 Learning Portal/Recordings\Mozilla Firefr kLearn 10 Learning Portal/Recordings\Create a SCC kLearn 10 Learning Portal/Recordings\Data driven t
packages			kLearn 10 Learning Portal/Recordings/Usta arwen t kLearn 10 Learning Portal/Recordings/Books.clrx kLearn 10 Learning Portal/Recordings/Assist in Clic kLearn 10 Learning Portal/Recordings/Assist for Win

## 5.3.3. How it looks in the online help system

Let's see how this appears in the NAV online help.

ClickLearn —	ClickLe	arn Ap	S						mo
CIICKLEarn							A	April 24	, 2023
	ClickLearn Le	earning	Porta				1		
Click on the button <b>Microso</b>	oft Dynamics NAV 2015.		Michael ( Michael ( Michael ( Michael ( Michael ( Michael ( Michael ( Michael (	Disen Disen Disen Disen Disen	03-07	-2015 12:57	19-06-2015 1 29-06-2015 1 03-07-2015 1 03-07-2015 1 03-07-2015 1	4:16 24-03-201 9:27 29-06-201 1:18 29-06-201 2:34 08-07-201 2:57 03-07-201 4:19 19-08-201 5:46 19-08-201	5 10:17 5 11:18 5 13:28 5 12:57 5 12:30
			Michael ( Michael ( Michael (	Disen				0:16 18-09-201 2:01 20-09-201 2:32 23-09-201	5 22:04
		4			23-03	4	•	×1 0	)
Click on the button Microso	oft Dynamics NAV Help.								- 6 론
						8	Search (Ctrl		mational Ltd.
		rs				Ø	Search (Ctrl		mational Ltd.
		od Length 🔻		C Refresh	¥ <sup>#</sup> Setup	0	Search (Ctrl		•
		od Length 💌 . of Orders . (l	Jpdated at 13:11					CRONUS Inte	•
Click on the link <b>ClickLearr</b>	ı, Sample NAV Help	od Length 💌 . of Orders . (l	Jpdated at 13:11	:09.)	Pert Pert Pert Pert Pert Pert Pert Pert	ading Appro Production Shipping Service	val Op	CRONUS Inte	mational Ltd
Click on the link <b>ClickLearr</b>	n, Sample NAV Help	od Length 💌 . of Orders . (l	Jpdated at 13:11	:09.)	Pent Pen D F D S D S D S D S D S	orduction Shipping	val Con	CRONUS Inte	•
Click on the link <b>ClickLearr</b>	n, Sample NAV Help	od Length 💌 . of Orders . (l	Jpdated at 13:11	:09.)	Pent Pen D F D S D S D F D J D F	Production Shipping Service Resource PL obs Human Reso Journamics N	val Opi anning purces and IT Pro Helt	cRONUS Inte	
Click on the link <b>ClickLearr</b>	n, Sample NAV Help	od Length 💌 . of Orders . (l	Jpdated at 13:11	:09.)	Pent Pen D F D S D S D F D J D F	Production Shipping Service Resource PL obs Human Reso Journamics N	val Opi anning purces ind IT Pro Helf IAV 2015	cRONUS Inte	^

As you can see, the help merged into NAV also includes the menu structure to the left, as well as the content to the right.

Click on the link NAV 2015 Create new customer

n Microsoft Dynamics NAV 2015 dministration ting Using Microsoft Dynamics	Click Learn
usiness Productivity with Microsoft AV	Walkthroughs
lligence	Sales <u>NAV 2015 Create new customer</u>
ingineering	
lanning	
	Pages
Activitites	Customer Card
	Tables

The walkthrough conforms to the NAV standard. Additionally you will have access to the ClickLearn content for walkthroughs, including images, video content and a live assistant.



Click on the button <b>HTML</b>		7 Enter the text Customer name.
	gineering	8 Click on the textbox Address
	nning	9 Enter the text <b>My address.</b>
		10 Click on the button <b>OK</b>
	tivitites	
		□ See also
		Live Assist HTML HTML Video
	hing	References
	ces	Customer Card
	IT Pro Help for Micro	osoft <u>No.</u>
	2015	Customer No.
	nple NAV Help Jhs	Name Name
	115	Addross
Close the content.		
		☆ ☆
	Process Description	HTML Video
	Phone N	0.
Click on the button HTML Video		7 Enter the text Customer name.
		8 Click on the textbox Address
		9 Enter the text My address.
		10 Click on the button <b>OK</b>
		□ See also
		Live Assist HTML HTML Video
		References
		Customer Card
	) for Microsoft	<u>No.</u> <u>Customer</u>
	eln	No.
	elp	Name Name
		Addrose
Close the content.		
		ĥ ☆ ⊕
		×

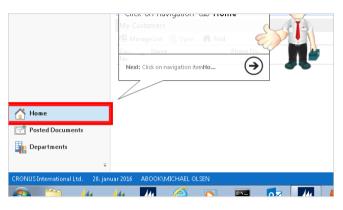


### Click on the button Live Assist

Sales	7 Enter the text Customer name.
Design and Engineering	8 Click on the textbox <b>Address</b>
Operations Planning	
> Purchasing	9 Enter the text My address.
Receiving	10 Click on the button <b>OK</b>
Warehouse Activitites	
Production	See also
Shipping	
Service	Live Assist HTML HTML Video
Resource Planning	
Jobs	References
Human Resources	Customer Card
Developer and IT Pro Help for Microsoft	No.
Dynamics NAV 2015	Customer
ClickLearn, Sample NAV Help	No. Name
D Walkthroughs	Name
	Address

Selecting the live assistant from within the online help, will start the assistant, and automatically shift back to the live NAV application to guide the user.

Click on the tab **Home**.



# 5.4. Extend standard NAV help topics

Click on the list element Sample NAV Help. 🋸 SCORM and LMS Michael Olsen 🛸 Quality Assurance and Testing Michael Olsen 19-06-2015 19:31 19 🏶 Books and Shelfs Michael Olsen 25 🛸 ClickLearn Assist Michael Olsen 03 👒 Windows Assist Michael Olsen 03-07-2015 12:57 0) 🛸 Web Assist Michael Olsen 19-08-2015 12:30 03 🍩 IFS specific Michael Olsen 19 🎭 Sales Michael Olsen 18 Shelfs 😪 ClickLearn Learning Portal 21-09-2015 09:59 12 Michael Olsen Microsoft Dynamics NAV H 🧼 Sample NAV Help 23-09-2015 13:09 18 Michael Olser Licensed to ClickLearn 4 C 07 🍭 ClickLearn Studio Click on the button Edit. File View Tools Cloud Help You may also press Alt+D. 🔄 Edit 🕨 Replay 🧐 Produce 🍥 Assist 🛛 💽 🕶 🍣 🎦 New 👻 Recordings Code (F4) Name User Replayed Produced C 🗐 SAP Display Account 20-10-2014 12:58 12 Michael Olsen 🔄 SAP settings required Michael Olsen 15-09-2014 09:51 12 🔁 JAVA requirements Michael Olsen 16 Michael Olsen F Remote Desktop setup on server 28 🔚 Mozilla Firefox connector Michael Olsen 24 🖹 Create a SCORM package Michael Olsen 03-05-2015 15:47 24 🖹 Data driven testing Michael Olsen 19-06-2015 20:02 -19 🖹 Books Michael Olsen 29 🗐 Shelfs Michael Olsen 29 🔚 Assist in ClickLearn Studio Michael Olsen 03 03 🔚 Assist for Windows applications Michael Olsen

The help project will have access to all pages, reports and tables from the Object Designer.

It is possible to create content on any level, either creating new or adding to the help provided by Microsoft.



# 5.4.1. Pages

Double click on the folder <b>Page</b> .	ClickLearn Studio         File       Edit         Tools       Cloud         Help         Help         Help         Help         Recordings         Sample NAV Help         Help         Help         Help         Help         Help         File         Page         Help         File         Page         Table
Double click on the folder 21 Customer Card.	7       Customer Price Groups         8       Standard Text Codes         9       Languages         10       Countries/Regions         11       Shipment Methods         12       Shepeople/Purchasers         13       Shepeople/Purchasers         14       Salespeople/Purchasers         15       Istiment Methods         16       Istiment Methods         17       GAL Account Istiment         18       GAL Account Istiment         20       Salespeople/Purchaser         21       Customer Card         22       Submer Istiment         23       Customer Istiment         24       Vendor Istiment         25       Submer Istiment         29       Vendor Ledger Entries         30       Item List         31       Item List
Click on the content area.	
Enter the content.	
	▶ 7 := 1 = 1 = 0 • 0 Preview •

		ClickLearn ApS	mol
OClick Learn		·	April 24, 2023
	Clic	kLearn Learning Portal	107/439
Click on the folder	12 Phone No	18 G/L Account List 20 General Ledger Entries 23 Castomer Card 2 No. 3 Cash Flow Payment Terms Code 4 Name 6 Address 8 Address 2 No. 10 City 11 Payment Mathod Code 12 Phone No. 13 Reminited Terms Code 16 Contact 18 Search Name 20 Balance (LCY) 21 Partner Type 22 Credit Limit (LCY) 24 Salespecton Code 25 Preferred Bank Account 26 Blocked 28 Last Date Modified	
Click on the content are	ea.		
Enter <b>the content</b> .			

Instead of writing the text Phone No. yourself, it is possible to drag the caption in from the nodes to the left.

Click and hold the left mouse button on the folder **12 Phone No.**.



Release the left mouse button on the content area. \* III 🕒 🕖 🗄 🏣 🔤 🥔 💽 Preview 👻 Please remember, always to start the Enter the content. • 11 🕒 🕖 🗄 🗮 🔤 🥔 💽 Preview 🔹 Please remember, always to start the Phone No. Q ClickLearn Studio Double click on the folder Page. File Edit Tools Cloud Help 🛃 🗼 Connect 🕴 English (United States) 🕶 | 👗 🗈 😤 | 💡 Filter 🕶 Recordings 🙁 Sample NAV Help 🥝 Main Content Page 1 Company Information 4 Payment Terms 5 Currencies 6 Finance Charge Terms 7 Customer Price Groups 8 Standard Text Codes 9 Languages 10 Countries/Regions 11 Shipment Methods 14 Salespeople/Purchasers 15 Location List 16 Chart of Accounts 17 G/L Account Card Ε \* \* \* ÷ 

# 5.4.2. Reports

Double click on the folder **Report**.

Q ClickLearn Studio	
File Edit Tools Cloud Help	
🗧 📕 🏄 Connect 🛛 English (United States) 🔷 🝷	🖌 🗈 🔁 🐬 Filter 🗸
Recordings 🗵 Sample NAV Help	
B- Nain Content B- Report Table	

OClick Learn	Clic	kLearn ApS	mol
			April 24, 2023
	ClickLear	n Learning Portal	109/439
Click on the folder	1 Chart of Accounts.	<ul> <li>ClickLearn Studio</li> <li>File Edit Tools Cloud Help</li> <li>Ag Connect English (United States)</li> <li>Ag Connect English (United States)</li> <li>Sample NAV Help</li> <li>Page</li> <li>Page</li> <li>Page</li> <li>Page</li> <li>Connect 1 Chart of Accounts</li> <li>2 overlear yournar - test</li> <li>3 G/L Register</li> <li>4 Detail Trial Balance</li> <li>5 Receivables-Payables</li> <li>6 Trial Balance</li> <li>7 Trial Balance</li> <li>9 Trial Balance</li> <li>9 Trial Balance</li> <li>12 Val Statement</li> <li>13 Val Register</li> <li>13 Val Register</li> </ul>	Filter •
Click on the content are	ea.		
Enter the content.			
		b     ?     ::=     :=     :=     :=    <	
Double click on the fold	ler <b>Report</b> .	<ul> <li>ClickLearn Studio</li> <li>File Edit Tools Cloud Help</li> </ul>	
		File       Edit       Tools       Cloud       Heip         Image: Connect       English (United States)       Image: Connect       Image: Connect	Filter •



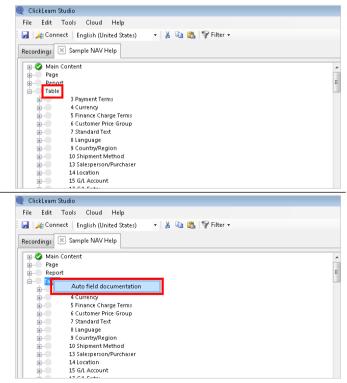
#### 5.4.3. **Tables**

Double click on the folder <b>Table</b> .	Q ClickLearn Studio         File       Edit         Tools       Cloud         Help         Image: All Connect       English (United States)         Recordings       Sample NAV Help         Image: All Content       Page         Image: Recording       English
Double click on the folder <b>18 Customer</b> .	4 Currency       5 Finance Charge Terms       6 Customer Price Group       7 Standard Text       8 Language       9 Country/Region       10 Shipment Method       11 Salesperson/Purchaser       14 Location       15 G/L Account       17 G/L Frature       18 Customer       19 Cust. Inforce Disc.       21 Cust. Ledger Entry       23 Vendor       24 Vendor Invoice Disc.       25 Vendor Ledger Entry       30 Item Translation       30 Sales Header       9 37 Sales Line

#### 5.4.3.1. Auto field documentation

Right click on the folder Table.

Click on the menu Auto field documentation.





Dight click on the folder <b>Table</b>	Q ClickLearn Studio
Right click on the folder <b>Table</b> .	File Edit Tools Cloud Help
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	Recordings 🗵 Sample NAV Help
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	🚊 🗸 🖌 Auto field documentation
	B S Finance Charge Terms
	G Customer Price Group     G Customer Price Group     G Customer Price Group     G Customer Price Group
	B- 8 Language B- 9 Country/Region
	10 Shipment Method 13 Salesperson/Purchaser
	14 Location 15 G/L Account
Right click on the folder <b>18 Customer</b> .	
	G Customer Price Group     Group     T Standard Text
	BL- 8 Language B 9 Country/Region
	⊕- 10 Shipment Method     ⊕- 13 Salesperson/Purchaser
	⊕- 14 Location     ⊕- 15 G/L Account
	B→ 17 G/I Entry B→ 18 Customer
	1 MO. 2 Name
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	5 Address 6 Address 2
	7 City 8 Contact
	9 Phone No. 10 Telex No.
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Click on the menu Auto field documentation.	5 Finance Charge Terms 6 Customer Price Group
	ia- 7 Standard Text ar- 8 Language
	9 Country/Region 9 Country/Region 10 Shipment Method
	13 Salesperson/Purchaser 14 Location
	B-         15 G/L Account           B-         17 G/L Entry
	18 Cus 1 Auto field documentation
	2 Name 3 Search Name
	4 Name 2 5 Address
	6 Address 2 7 City
	9 Phone No.
	10 Telex No. 14 Our Account No.

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-	ClickLearn L	earning Portal	112/439
Right click on the folder 1	8 Customer.	4 Currency     5 Finance Charge Terms     6 Customer Price Group     7 Standard Text     8 Language     9 Country/Region     10 Shipment Method     13 Saleperson/Purchaser     14 Location     15 G/A Account     12 G/A Entry     18 Customer     10 Customer     2 None     3 Search Name     4 Name 2     5 Address 2     7 City     8 Contact     9 Phone No.     10 Telex No.	
Click on the menu <b>Auto field d</b>	locumentation.	4 Currency     5 Finance Charge Terms     6 Customer Price Group     7 Standard Text     8 Language     9 Country/Region     10 Shipment Method     13 Salesperson/Purchaser     14 Location     15 G/A Account     17 G/A Entry     10 Country/Region     3 Search Name     4 Name 2     5 Address     6 Address 2     7 City     8 Contact     9 Phone No.     10 Telex No.     10 Telex No.     14 Our Account No.	
Right click on the folder 3	9 Blocked.	26 Statistics Group 27 Payment Terms Code 28 Fin. Charge Terms Code 29 Salesperson Code 30 Shipment Method Code 31 Shipping Agent Code 32 Place of Export 33 Twoice Disc. Code 34 Customer Disc. Group 35 Country/Region Code 36 Collection Method 37 Amount 39 Blocked 40 unrone: Copies 41 List Statement No. 42 Print Statement No.	· •
Click on the menu <b>Auto field d</b>	locumentation.	26 Statistics Group 27 Payment Terms Code 28 Fin. Charge Terms Code 29 Salesperson Code 30 Shipment Method Code 31 Shipping Agent Code 32 Place of Export 33 Trovice Disc. Code 34 Customer Disc. Group 35 Country/Region Code 36 Collection Method 37 Amount 38 Elon 40 Invol 40 Invol 40 Invol 40 Elon 41 List Statements 45 Billuto Customer No. 42 Print Statements 45 Billuto Customer No.	

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Right click on the folder	39 Blocked.	26 Statistics Group 27 Payment Terms Code 28 Fin. Charge Terms Code 29 Salesperson Code 30 Shipment Method Code 31 Shipping Agent Code 32 Place of Export 33 Invoice Disc. Group 35 Country/Region Code 36 Collection Method 37 Amount 38 Comment 39 Biocked 40 Invoice Copies 41 Last Statement No. 42 Pint Statements 45 Bill.to Customer. No.	
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Click on the menu <b>Auto field</b>	documentation.	26 Statistics Group 27 Payment Terms Code 28 Fin. Charge Terms Code 29 Satesperson Code 30 Shipment Method Code 31 Shipping Agent Code 32 Place of Export 33 Invoice Disc. Code 34 Customer Disc. Group 35 Country/Region Code 36 Collection Method 37 Amount 38 Comment 38 Comment 39 Exponent 39 Country Auto field documentation 41 Last Statements 45 Billuto Customer No.	
Right click on the folder	29 Salesperson Code.	17 Global Dimension 2 Code 18 Chain Name 19 Budgeted Amount 20 Credit Limit (Cf) 21 Customer Posting Group 22 Currency Code 23 Customer Price Group 24 Language Code 26 Statistics Group 27 Payment Terms Code 28 Salesperson Code 30 Shipping Agent Code 31 Shipping Agent Code 32 Place of Export 33 Invoice Disc. Code 34 Customer Disc. Group 35 Country/Region Code 36 Collection Method 37 Amount 38 Diocked	
Click on the menu <b>Auto field</b>	documentation.	17 Global Dimension 2 Code     18 Chain Name     19 Budgeted Amount     20 Gredit Limit (LCY)     21 Customer Posting Group     22 Curreng Code     23 Customer Price Group     24 Language Code     26 Statistics Group     27 Payment Terms Code     28 Fin. Charge Terms Code     28 Statistics Group     27 Payment Terms Code     28 Fin. Charge Terms Code     28 Statistics Code     30 Shipping Agent Code     32 Pasc of Export     33 Isoice Disc. Code     34 Customer Disc. Group     35 Country/Region Code     36 Collection Method     37 Amount     38 Bioked     40 Immire Conies	]

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	Clickl earn I	earning Portal	April 24, 2023 114/439
L <b>5.4.3.2.</b> Click on the content are	Write content		
Enter <b>the content</b> .	/iew.	Image:	s within the same country as the cus
	Preview T_13_23 Salesperson Code See also  See also See also See also References Cutomer  © 2013 ClickLearn  Preview of auto field docum	mentation and custom content	

Because the table field is a code field, the auto field documentation as added a text, including a link to the help



topic for the table that holds the data required for this field.

Click on the button <b>Close</b> .	
	as the customer.
Click on the menu <b>File</b> .	ClickLearn Studio
You may also press <b>Alt+F</b> .	File Edit Tools Cloud Help File // Connect   English (United States) -   🕉 🖏 🎕 🍞 Filter -
	Recordings 🗵 Sample NAV Help
	⊕     Page       ⊕     Report
	ig 3 Payment Terms
	B→ 4 Currency B→ 5 Finance Charge Terms Cutotomer Price Group
	a 7 Standard Text a 8 Language
	B→ 9 Country/Region B→ 10 Shipment Method B→ 13 Salesperson/Purchaser
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Click on the menu <b>Close</b> .	Q ClickLearn Studio
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Click on the menu <b>Close</b> .	
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Click on the button <b>Yes</b> .	ClickLearn Studio File Edit Tools Cloud Help Save Ctrl+S United States) VHelp Cose Ctrl+F4 VHelp

## 5.5. The extended help within NAV

With the Dynamics NAV client, on the customer card, we can now get access to the new help content.

Click con the textbox Phone No.	ClickLearn	(	ClickLearn ApS			mo
Click on the textbox Phone No.   No:: C00320   Name: Customer name   Address: My address   Address 2: Image: Country/Region Code:   Post Code: Image: Country/Region Code:   Phone No: Image: Country/Region Code:   Primary Contact No: Image: Country/Region Code:   Payments Shipping   Shipping Environ Tode	ClickLearn				April	
CIICK ON THE TEXTDOX PHONE NO.   Name: Customer name   Address: My address   Address 2: Image: Ima		ClickL	earn Learning Porta	al		116/439
Name: Customer name Address: My address Address 2: Post Code: Country/Region Code: Phone No.: Phone No.: Phone No.: Primary Contact No.	Click on the textbox <b>Pho</b>		No.: Name: Address: Address: Address 2: Post Code: City: Country/Region Code: Phone No.: Primary Contact No.: Communication Invoicing Payments Shipping Exercised Teach No.: Name: Address: Address 2: Post Code: City: Country/Region Code: Phone No.: Primary Contact No.: Communication Invoicing	C00320 Customer name My address	<ul> <li>▼</li> <li>₩</li> <li>₩</li></ul>	C S C S R S B L L C S S R S S B L L C S S R S S S L L
		A construction of the system of the sys	S S Phone No. The Control of the Co			

Because Microsoft has not provided any specific help for the field on this page, the help package has provided a new help content.

#### Click on the link Customer Card

Enhancing Business Productivity with Microsoft Dynamics NAV	♥ Tip
> Finance	For more information about how to navigate
Business Intelligence	specific pages, see <u>Search</u> .
Marketing	
Sales	See also
> Design and Engineering	References
> Operations Planning	References
> Purchasing	Customer Card
Receiving	Customer
Varehouse Activitites	Documentation Feedback
> Production	
> Shipping	© 2015 ClickLearn
Service	
Resource Planning	
Jobs	

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CIICKLEAITI			April 24, 2023
	ClickLearn Learning Por	tal	117/439
Click on the column header <b>ClickLearn,</b> <b>Help</b>	Sample NAV nics NAV 2019 MSDN soft Dynamics NAV namics NAV 2015 rrosoft Dynamics tivity with Microsoft	Customer Ca ClickLearn, Sample NAV Specific walkthroughs exists Open the #Customer Card window. Defines information for all your customer	Help for this page.
Click on Specific walkthroughs exists for	or this page.		
	soft Dynamics NAV	Customer Ca	ard Window

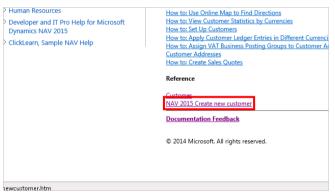
The customer card help is provided by Microsoft. Here you will see how the content created in ClickLearn is added to the existing help page.

mics NAV 2015

soft Dynamics

vity with Microsof

Click on the link NAV 2015 Create new customer



🔋 ClickLearn, Sample NAV Help

Open the **Customer Card** window. Defines information for all your customers.

Specific walkthroughs exists for this page.

You must set up a card for each customer, on which you enter basic information, such as na

When the help package includes walkthroughs recorded with ClickLearn, links is automatically generated, wherever possible.

## 5.6. The help tagging system

#### 5.6.1. Introduction

The NAV Help module has a unique tagging system, that will allow help to be maintained for multiple targets, say for windows and web usage of NAV.



### 5.6.2. Setup tags

Click on the list element Sample NAV Help. SCORM and LMS Michael Olsen 🛸 Quality Assurance and Testing Michael Olsen 19-06-2015 19:31 19 🏶 Books and Shelfs Michael Olsen 20 🛸 ClickLearn Assist Michael Olsen 03 🛸 Windows Assist Michael Olsen 03-07-2015 12:57 03 🐏 Web Assist Michael Olsen 19-08-2015 12:30 03 🌑 IFS specific Michael Olsen 19 no sp Sales Michael Olsen 18 Shelfs 😪 ClickLearn Learning Portal Michael Olsen 21-09-2015 09:59 12 Microsoft Dynamics NAV H 🤣 Sample NAV Help Michael Olsen 23-09-2015 13:26 18 Licensed to ClickLearn 14 0 0 1 🍭 ClickLearn Studio Click on the button Edit. Cloud Help File View Tools You may also press Alt+D. 🞦 New 🔻 📴 Edit 🕨 Replay 🥸 Produce 🍥 Assist 🛛 💽 🕶 🍣 Recordings Code (F4) Name User Replayed Produced c E JAVA requirements Michael Olsen 16 \_\_\_\_\_ E Remote Desktop setup on server Michael Olsen 28 🗐 Mozilla Firefox connector Michael Olsen 24 🔚 Create a SCORM package Michael Olsen 03-05-2015 15:47 24 🗐 Data driven testing Michael Olsen 19-06-2015 20:02 19 🗐 Books Michael Olsen 2! 🕞 Shelfs Michael Olsen 2 Michael Olsen 03 🗐 Assist in ClickLearn Studio E Assist for Windows applications Michael Olsen 03 🔄 The Assist application Michael Olsen 03 🖹 Assist for web sites Michael Olser 03 🍭 ClickLearn Studio Click on the menu Tools. File Edit Tools Cloud Help 🛃 🛛 🏄 Connect 🕴 English (United States) 🗸 | 👗 🗈 🌊 | 🖓 Filter 🗸 Recordings 🙁 Sample NAV Help Main Co
 Page
 Page
 Report
 Table OlickLearn Studio Click on the menu Preferences.... File Edit Tools Cloud Heli 🛃 🏄 Cot 🗵 🛛 Preferences.. ۹ Properties Recordings 
 Recordings
 Page

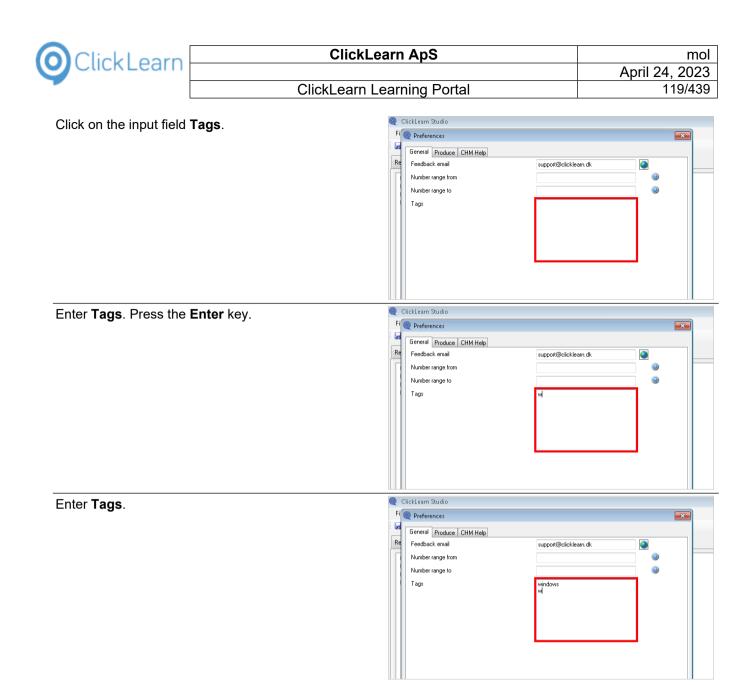
 Page
 Speech Editor...

 Page
 License Information...

 Table
 Microsoft Dynamics NAV Classic connector...

### 5.6.2.1. Tags for the editor

In this example, two tags will be setup for the editor.



### 5.6.2.2. Tags for the producer

In this example the same two tags is setup for the production.

Click on the tab **Produce**.

🎯 ClickLearn Stu	dio		
Fi 🔘 Preferenc	es		<b>—</b>
General P	oduce CHM Help		
Re Feedback e	mail	support@clicklearn.dk	۲
Number ran	ge from		0
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Tags		windows webj	

0	ClickLearn
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	ald a sum has main a Dantal	April 24, 2023
	ckLearn Learning Portal	120/439
Click on the input field <b>Tags</b> .	General       Produce       CHM Help         Re       HTML Document (HTM)       Image: Comparison of the second	
Enter <b>Tags</b> . Press the <b>Enter</b> key.	General       Produce       CHM Help         Re       HTML Document (HTM)       V         Word Document (DDCX)       Powerpoint Presentation (PPTX)       Silverlight Video (VAP)         HTML Video (JSV)       V       Tags       W	
Enter <b>Tags</b> .		
	Silverlight Video (JSV)	
Click on the button <b>OK</b> . You may also press <b>Alt+O</b> .		OK Cancel

## 5.6.3. Use the tags in the content

To show how the tag system works, we start by adding a walkthrough recorded on the NAV Web Client.

ClickLearn ApS		
<b></b>		April 24, 2023
ClickLearn Le	earning Portal	121/439
Double click on the folder <b>Main Content</b> .	ClickLearn Studio File Edit Tools Cloud Help File Age Connect English (United States) Recordings Sample NAV Help Main Content Fage Table Table	₽ Filter •
Double click on the folder <b>Recording</b> .	Q ClickLearn Studio         File       Edit       Tools       Cloud       Help         Image: Apple to the state st	₽ Filter •
Click and hold the left mouse button on the folder <b>NAV Web new customer</b> .	JAVA requirements License List of companies V Microsoft Dynamics NAV Classic Microsoft Dynamics NAV Classic May 2013 Customer statistics and export to Excel NAV 2013 Customer statistics and export to Excel NAV Classic Deutsch NAV Classic Deutsch NAV Classic Deutsch NAV Classic Deutsch NAV Web new customer NAV Web new customer Part recording Produce NAV Help Produce The Work Instruction Questions and Answers Record work Instruction Release Information Release Information Remote Desktop setup on server SAP Display Account SAP Logon requirements	E
Release the left mouse button on the content area.		
	b 7 := ;=  =  = ? I Preview Welcome to this Sample NAV I OCCLEARN Walkthroughs Sales	

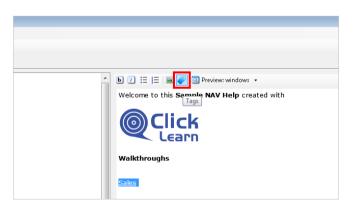
To tag content, start by marking the content.



Click on the button <b>Tags</b> .	Image: Sales   Preview: windows • Welcome to this Sample NAV Help created with   Tags
Click on the checkbox <b>web</b> .	Walkthroughs         Sales         NAV Web new
Click on the button <b>Ok</b> . You may also press <b>Alt+O</b> .	

A different content area is now marked.

Click on the button Tags.





Click on the checkbox windows.

ၜၟႍ၎	ick earn	
Walkthrough	5	
<u>Sales</u>	Select one or more tags	<b>—</b>
NAV Web new	g windows	

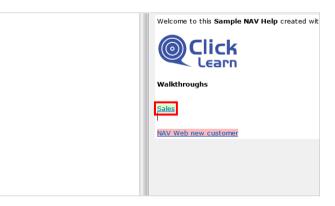
One or more tags may be selected, and it can even be done in multiple levels.

Click on the button <b>Ok</b> . You may also press <b>Alt+O</b> .	Ok Cancel
Click on the status bar	▼ Topic ID: 0 web windows windows,web          ▼       ▼       ●       <

When tags has been defined you will be able to see the color codes at all times in the status bar.

If you need to change the tags for an already tagged area, just click in the area first.

Move the mouse to the link Sales

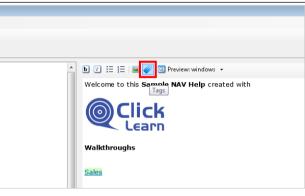






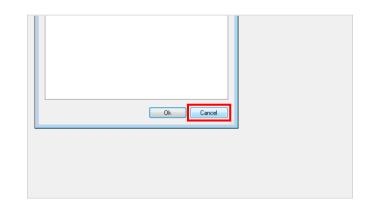


Click on the button Tags.



Changes can now the applied.

Click on the button **Cancel**. You may also press **Alt+C**.



#### 5.6.4.

#### Save and produce

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Create a NAV Help project	
Create a SCORM package	
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#### ClickLearn Learning Portal

Click on the button **OK**.

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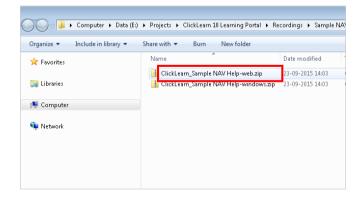
April 24, 2023

### 5.6.5. The produced packages according to tags

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	🔚 Data driven testing	Michael Olsen	19-06-2015 20:02 19		
	E Books	Michael Olsen	29		
	🔚 Shelfs	Michael Olsen	29		
	🔚 Assist in ClickLearn Studio	Michael Olsen	03		
	E Assist for Windows applications	Michael Olsen	03		
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	E Assist for web sites	Michael Olsen	03		
Click on the menu <b>Open folder</b> .	Q ClickLearn Studio				
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	E Shelfs	Michael Olsen	25		
	E Assist in ClickLearn Studio	Michael Olsen	03		
	E Assist for Windows applications	Michael Olsen	0.		
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Here are the two packages produced according to the produce tags - windows and web.

Click on the input field Name.





Click on the input field Name. 🔾 💭 🖉 🕨 Computer 🕨 Data (E:) 🔸 Projects 🔸 ClickLearn 10 Learning Portal 🔸 Recordings 🔸 Sample NA 🔚 Open 🔻 Burn New folder Organize 🔻 Name Date modified 숨 Favorites 23-09-2015 14:03 ClickLearn Sample NAV Help-web.zip 🥽 Libraries ClickLearn\_Sample NAV Help-windows.zip 23-09-2015 14:03 🜉 Computer 📬 Network Click on the button Close. ▼ 4y Search Sample NAV Help ..... 0

# 5.7. Advanced NAV Help features

### 5.7.1. Introduction

The sample here makes use of a help project created by a Microsoft Dynamics NAV ISV partner called DynaTeam.

DynaTeam has used ClickLearn to create the online help required to get their ISV solution certified by Microsoft.

## 5.7.2. The ISV solution help

Click on the list element PDF-v2.10-2013.

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🍩 Books and Shelfs	Michael Olsen	
🛸 ClickLearn Assist	Michael Olsen	
🐏 Windows Assist	Michael Olsen	03-07-2015 12:5
🦫 Web Assist	Michael Olsen	19-08-2015 12:3
🏶 IFS specific	Michael Olsen	
🋸 Sales	Michael Olsen	
Shelfs		
📽 ClickLearn Learning Portal	Michael Olsen	21-09-2015 09:5
Microsoft Dynamics NAV Help		
Sample NAV Help	Michael Olsen	23-09-2015 14:0
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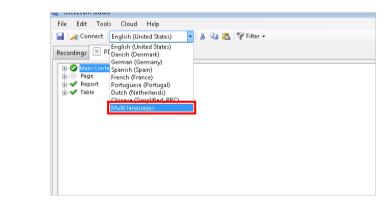
#### Q ClickLearn Studio Click on the button Edit. File View Tools Cloud Help You may also press Alt+D. 🞦 New 🔻 🖅 Edit 🕨 Replay 🏐 Produce 🍥 Assist 🛛 💽 🕶 🍣 Recordings Code (F4) Name User Replayed Produced 🔄 Create a SCORM package Michael Olsen 03-05-2015 15:47 24 🖹 Data driven testing Michael Olsen 19-06-2015 20:02 19 🔚 Books Michael Olsen 25 🗐 Shelfs Michael Olsen 2! E Assist in ClickLearn Studio Michael Olsen 03 03 Assist for Windows applications Michael Olsen 03 The Assist application Michael Olsen 🔄 Assist for web sites Michael Olsen 00 🔁 Assist for all web users Michael Olsen 01 Michael Olsen F Convert to a newer IFS version 20-08-2015 09:36 19 🔄 Create a NAV Help project Michael Olsen 18 Q ClickLearn Studio Click on the button **Open**. File Edit Tools Cloud Help You may also press Alt+Down Arrow. 🛃 🛛 🏄 Connect 🗧 English (United States) 🔹 👗 🗈 🙈 🐬 Filter 🗸 Recordings X PDF-v2.10-2013 Main Co Page Page Page Report Table

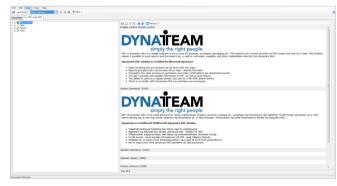
#### 5.7.2.1. Working with multiple languages

By default the editor will work with the content for the primary language available to ClickLearn.

It is however also possible to edit multiple languages at the same time.

Click on the list element Multi languages.





#### Multi language editing



# 5.7.3. ISV numbering range

Click on the menu Tools.

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When you are an ISV, you will have a specific number range, which allows ClickLearn to provide a filtering option, so that you only see the objects in your solution.

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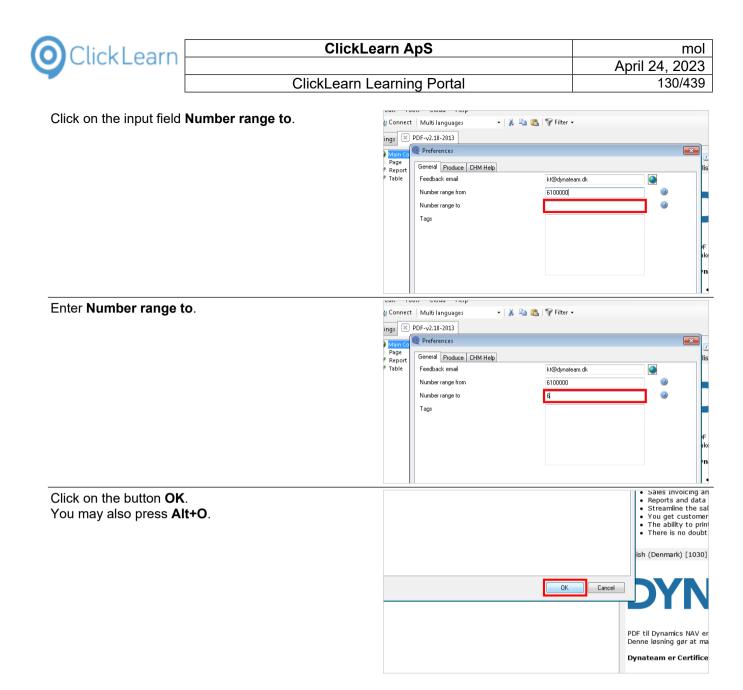
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## 5.7.4. Filtering according to numbering range

Click on the menu Filter :Number range: 6100000..6199999.

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With no filter set, you have access to all objects in the model to the left.

Click on the menu Content available.

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This filter will limit the nodes to the left, only to include objects where content exists within this project.

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## 5.7.5. Document properties

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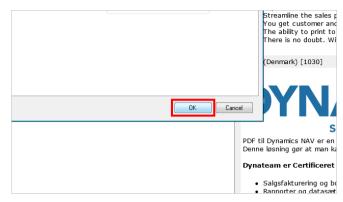
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Click on the button **OK**. You may also press **Alt+O**.



### 5.7.6. Preview of document properties

Click on the button Preview.





#### **Document properties**

convert all prints to PDF format and sent ty from Dynamics NAV.

Click on the button Close.



## 5.7.7. Preview in a specific language

Click on the button <b>Language</b> . You may also press <b>Alt+Down Arrow</b> .	ClickLearn Studio          File       Edit       Tools       Cloud       Help         Image: State of the st
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#### ClickLearn Learning Portal

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simply	the right people
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Redaktør	Kim Tranberg
NCGGKG01	

#### **Danish preview**

Click on the button Close.

	konvertere alle udskrifter til pdf-format og direkte fra Dynamics NAV.

## 5.8. The NAV Help Merger

#### 5.8.1. Introduction

Adding custom help to the Microsoft Dynamics NAV Help server is normally a manual task.

With the NAV Help Merger, you are able to easily maintain the help packages created with ClickLearn.

This allows easy installation of ISV solution packages, and additionally install custom specific packages on top of the ISV packages.

Each package is identified by the CLickLearn license name and a help project name. Typically the license name is the name of your company.

#### 5.8.1.1. Company notes

Older versions of Microsoft Dynamics NAV used a help system with the option for the customer to add company notes.

This option is not available anymore, but with the help packages created with ClickLearn and installed by the NAV Help Merger, it is once again possible.

A customer may by a license to ClickLearn, and hereby have the ability to customize help on top of any field available in their NAV solution.



### 5.8.2. Installation

To install ClickLearn NAV Help Merger please open your Internet Explorer and enter the address https://apps.clicklearn.com/NAVHelpMerger/ClickLearnNAVHelpMerger.application

## 5.8.3. The help path

Click on the input field **Microsoft Dynamics NAV Help Path**.

Learn NAV Help Merger	
alyze 🧃 Open Package 🛷 Merge 💥 Ren	nove
soft Dynamics NAV Help Path C:\inetpub\www	root\DynamicsNAV80Help\help
age files	oot\DynamicsNAV80Help\helpInstalled packages

## 5.8.4. Analyze which packages is installed

Click on the button **Analyze**.

yes is in	Stalleu

Analyzing may take a long time, as it needs to search all help files. When finished the log will indicate the files containing content. The list of installed packages is updated.

### 5.8.5. Remove a package

Double click on the checkbox **ClickLearn\_Sample NAV Help**.

💥 Remove		
ub\www.root\DynamicsNAV	80Help\help	
	Installed packages	
	ClickLeam_Sample NAV Help	
	Text	
help\en\conClickLearn Sa	mple NAV Help.htm ClickLearn Sample NAV Help	



Tex

Click on the button Remove. 🍭 ClickLearn NAV Help Merger 🖘 Analyze 🥡 Open Package... 🕢 Merge 🐹 Remove Microsoft Dynamics NAV Help Path C-Vinetpub/wwwrod Remove all checkmarked installed packages fr the Microsoft Dynamics NAV Help Package files Installed packages Click Click on the log 
 File
 Tex

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\ClickLearn\_Sample NAV Help
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\ClickLearn\_Sample NAV Help htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L21.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L21.21.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L21.21.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L21.21.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L21.5.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L21.6.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L21.8.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L21.8.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L18.1.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L18.2.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L18.2.htm
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 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L18.2.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L18.2.htm
 Clic

 C:\inetpub\wwwroot\DynamicsNAV80Help\help\en\L18.5.htm
 Clic

The log will show exactly which files have been removed and which has been modified.

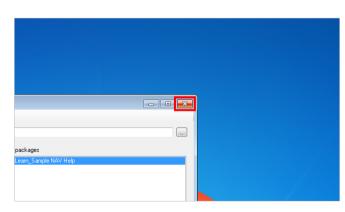
#### Install a package 5.8.6.

Click on the button <b>Open Package</b> .	
	ClickLearn NAV Help Merger So Analyze Open Package. Microsoft Dynamics NA Open one or more ClickLearn NAV Help Package files to merge into the Package files Nav Help Nicrosoft Dynamics NAV Help Nicrosoft Dynamics NAV Help Note the Nave Help
Click on the input field <b>Name</b> .	
	Computer Network

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	ClickLearn Le	earning Portal	139/439
Double click on the input field N	lame.	Organize ▼ New folder ★ Favorites Name	ClickLearn 10 Learning Portal → Recordings → Sa Date modified (earn Sample NAV Help-web.zin 23-09-2015 14: 23-09-2015 14:
Click on the button <b>Merge</b> .		Microsoft Dynamics NAV Help Path C: Package files	Ierge Remove Vinetpub\www.moot\DynamicsNAV80Help\help Merge all checkmanked package files into the Microsoft Dynamics NAV Help sotal\Recordings\Sample NAV Help\C I CickLean_Samp
Click on the log		Inc     File     File     C \inetpub\www.root\DynamicsNAi     C \inetpub\www.root\DynamicsNai	/80HelpVnelpVerW_21_12.htm /80HelpVnelpVerW.21_2.htm /80HelpVnelpVerW.21_4.htm /80HelpVnelpVerW.21_6.htm /80HelpVnelpVerW.1.htm /80HelpVnelpVerVTC18.htm /80HelpVnelpVerVTC18_2.htm

The log shows all files added, overwritten and modified.

Click on the button Close.



# 6. SCORM and LMS

# 6.1. Create a SCORM package

## 6.1.1. Introduction

ClickLearn enables you to create SCORM 2004 compliant packages easily. The packages may be imported

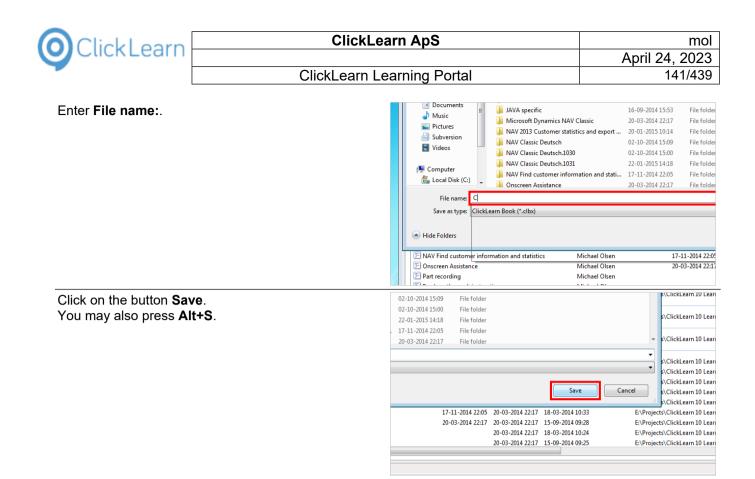


#### into a Learning Management System of choice.

In order to create a SCORM package you may create a book or a shelf. This documentation will show you how to create it using a book.

### 6.1.2. Create a book

Click on the menu <b>File</b> . You may also press <b>Alt+F</b> .	
	© ClickLearn Studio File View Tools Help : ♪ New + ♪ Edit ▶ Replay > Produce @ Assist   Recordings Name Windows UIA © Word 2013 document sample ▷ Remote Desktop setup on server
Click on the menu <b>New</b> .	
	Image: ClickLearn Studio         File       View       Tools       Help         Image: New       Image: New       Image: New       Recording       Ctrl+ N         Image: Open       Ctrl+O       Image: New       Image: New       Image: New       Image: New       New       Image: New
Click on the menu <b>Book</b> .	
	ClickLearn Studio         File       View         New       Recording         Ctrl+N       Recording         Ctrl+N       Recording         Ctrl+N       Recording         Ctrl+N       Recording         Ctrl+N       Replay         Edit       F4         Replay       F5         Replay       F6         Assist       F7         on server       Michael Olsen         Fxit       Alt+F4
Move the mouse to the input field <b>File name:</b> . You may also press <b>ALT+N</b> .	Image: Construction of the second
	Image: Signal Construction and statistics       Michael Olsen       17-11-2014 22:0         Image: Signal Construction and statistics       Michael Olsen       20-03-2014 22:1         Image: Signal Construction and Statistics       Michael Olsen       20-03-2014 22:1         Image: Signal Construction and Statistics       Michael Olsen       20-03-2014 22:1         Image: Signal Construction and Statistics       Michael Olsen       20-03-2014 22:1



#### 6.1.2.1. Add recordings

The book structure may be important according to how you setup the SCORM package. In this example we choose to create a SCORM package where the user must finish each process in the selected sequence.

Click and hold the left mouse button on the list element NAV 2013 Customer statistics and export to Excel.		Ser Logon requirements       Michael Olsen       2         P Technical support       Michael Olsen       2         Questions and Answers       Michael Olsen       2         Questions and Answers       Michael Olsen       2         Windows Server 2012 missing WMVCore dll       Michael Olsen       2         SAP Display Account       Michael Olsen       2         SAP Settings required       Michael Olsen       1         P JAVA requirements       Michael Olsen       1         P Michael Olsen       1       1         P Michael Olsen       1       1         P SAP Settings required       Michael Olsen       1         P JAV Arequirements       Michael Olsen       1         P Michael Olsen       1       1       1         P Michael Olsen       1       1       1         P Michael Olsen       1       1       1         Michael Olsen
Release the mouse button over the book structure list.		
	Book structure	
	played Pro	duce Name User Replayed Produc Created Modified Compa Full path
	11-0 20-0 17-1	99-2( 19-2) 13-2( 11-2) 13-2( ≡

20-03-20

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Click Learn			
ClickLearn Le	arning Portal	142/439	
		MICHIG: VISCH 10 11 2014	
Click and hold the left mouse button on the list element <b>GP 2013 Customer information</b> .	Technical support         NAY Classic Work instruction         Questions and Answers         Release Information         Windows Server 2012 missing WW         SAP Display Account         SAP Settings required         JAVA requirements         P 2013 Customer information         Image: Comparison of the provided of the prov	Michael Olsen 20-03-2014 Michael Olsen Michael Olsen Michael Olsen 24-03-2019 IVCore dll Michael Olsen 20-10-2014 Michael Olsen 15-09-2014 Michael Olsen 15-09-2014 Michael Olsen 10-10-2014 Michael Olsen	
Release the mouse button over the book structure list.			
	/ed Produced A Name	Book structure User Replayed	
		export to Excel Michael Olsen 16-09-2014 11:44	
	18-11-2014 14:24 20-03-2014 22:17	microsci olgen	
Click and hold the left mouse button on the list element <b>AX Vendor edit</b> .	SAP Legon requirements SAP Legon requirements Technical support NAV Classic Work instruction Questions and Answers Release Information Windows Server 2012 missing WW SAP settings required SAP settings required Live 2013 document sample ( m Select one or more items and copy/d Licensed to ClickLearn	Michael Olsen 18-11-2014 Michael Olsen 20-03-2014 Michael Olsen 20-03-2014 Michael Olsen 24-03-2011 Michael Olsen 24-03-2011 Michael Olsen 20-10-2014 Michael Olsen 15-09-2014 Michael Olsen 10-10-2014 Michael Olsen 10-10-2014	
Release the mouse button over the book structure list.			
	Ved         Produced         Name           30-09-2014 10:38         Image: Constraint of the second	Book structure User Replayed export to Excel Michael Olsen 16-09-2014 11:44 Michael Olsen	

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ClickLearn ClickLea	•		April 24	. 2023
ClickLearn Le	arning Port	tal		43/439
Click and hold the left mouse button on the list element		Recordings 🗵 ClickLearn Scorm Book		
NAV Find customer information and statistics.		Av	ailable recordings	
		Name	User Replaye	ed Produce
		Edit work instruction	Michael Olsen Michael Olsen	30-09-20
			Michael Olsen	11-09-20
		E License	Michael Olsen Michael Olsen	20-03-20
		NAV Find customer information and s		17-11-20
		<ul> <li>Onscreen Assistance</li> <li>Part recording</li> </ul>	Michael Olsen Michael Olsen	20-03-2
		Produce the work instruction	Michael Olsen	
		Record work instruction           SAP Logon requirements	Michael Olsen Michael Olsen	10 11 2
		E Technical support	Michael Olsen	18-11-2 20-03-2
		NAV Classic Work instruction	Michael Olsen	
		E Questions and Answers	Michael Olsen	24.02.2
Release the mouse button over the book structure list.				
			Book structure	
	/ed Produced	Name		ayed
		NAV 2013 Customer statistics and exp		9-2014 11:44
	30-09-2014 10:38 11-09-2014 16:16	GP 2013 Customer information	Michael Olsen Michael Olsen	
	20-03-2014 22:17 17-11-2014 22:05			
	20-03-2014 22:17			
	-	=		
	18-11-2014 14:24 20-03-2014 22:17			
Click and hold the left mouse button on the list element		S NAV Classic Work instruction	Michael Olsen	20 03 201
IFS Create new customer.		Questions and Answers	Michael Olsen	
in o oreate new customer.		E Release Information Windows Server 2012 missing WMVCo	Michael Olsen	24-03-201
		SAP Display Account	Michael Olsen	20-10-201
		SAP settings required	Michael Olsen	15-09-201
		JAVA requirements Word 2013 document sample	Michael Olsen Michael Olsen	
		NAV Classic Deutsch	Michael Olsen	02-10-201
		FS Create new customer	Michael Olsen	25-09-201
		Select one or more items and copy/drag f	o the Book structure	
		Select one of more items and copy/ ang	o the book structure.	
		L		
		Licensed to ClickLearn		
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Release the mouse button over the book structure list.		Licensed to ClickLearn		
Release the mouse button over the book structure list.		Licensed to ClickLearn	Book structure	
Release the mouse button over the book structure list.	A Produced		Book structure	aved
Release the mouse button over the book structure list.	d Produced Cr 20		User Rep	ayed 9-2014 11:44
Release the mouse button over the book structure list.	20 30-09-2014 10:38 20	Name NAV 2013 Customer statistics and exp GP 2013 Customer information	User Repl ort to Excel Michael Olsen 16-0 Michael Olsen	
Release the mouse button over the book structure list.	20	Name	User Repl ort to Excel Michael Olsen 16-0 Michael Olsen Michael Olsen	
Release the mouse button over the book structure list.	20 30-09-2014 10:38 20 11-09-2014 16:16 20 20 20-03-2014 22:17 20	Name NAV 2013 Customer statistics and exp C GP 2013 Customer information AX Vendor edit	User Repl ort to Excel Michael Olsen 16-0 Michael Olsen Michael Olsen	
Release the mouse button over the book structure list.	20 30-09-2014 10:38 20 11-09-2014 16:16 20 20	Name NAV 2013 Customer statistics and exp C GP 2013 Customer information AX Vendor edit	User Repl ort to Excel Michael Olsen 16-0 Michael Olsen Michael Olsen	
Release the mouse button over the book structure list.	20 30-09-2014 10:38 20 11-09-2014 16:16 20 20 20-03-2014 22:17 20 20-03-2014 22:17 20 20 20-03-2014 22:17 20 20 20 20	Name NAV 2013 Customer statistics and exp C GP 2013 Customer information AX Vendor edit	User Repl ort to Excel Michael Olsen 16-0 Michael Olsen Michael Olsen	
Release the mouse button over the book structure list.	20 30-09-2014 10:38 20 11-09-2014 16:16 20 20-03-2014 22:17 20 20-03-2014 22:17 20 20 20 20 20 20 20 20 20 20 20 20 20 2	Name NAV 2013 Customer statistics and exp C GP 2013 Customer information AX Vendor edit	User Repl ort to Excel Michael Olsen 16-0 Michael Olsen Michael Olsen	
Release the mouse button over the book structure list.	20 30-09-2014 10:38 20 11-09-2014 16:16 20 20-03-2014 22:17 20 20-03-2014 22:17 20 20 20 20 20 20 20 20 20 20 20 20 20 2	Name NAV 2013 Customer statistics and exp C GP 2013 Customer information AX Vendor edit	User Repl ort to Excel Michael Olsen 16-0 Michael Olsen Michael Olsen	ayed 9-2014 11:44



6.1.2.2.	Setup the SCORM	package	
Click on the menu <b>Tools</b> .			
			ClickLearn Studio
			File Edit Tools Help
			Recordings ClickLearn Scorm Book Available recordings
			Name         User         Replay           F lickLearn User Interface         Michael Olsen         F           Edit work instruction         Michael Olsen         F
Click on the menu <b>Preference</b>	S		
			ClickLearn Studio File Edit Tools Help
			Recordings     Proferences       Windows Text To Speech settings
			Speech Editor      Name     License Information
			ClickLe     Microsoft Dynamics NAV Classic connector     Edit work misruection     Michael Olsen
Click on the tab <b>SCORM pack</b>	age.		
			ClickLearn Studio
			Preferences Assist SCORM package Appearance
			Build Javascript repository
Click on the combo box <b>Type</b> .			
			ClickLearn Studio
		Preferences     Assist SCORM package App	pearance
		Type Only include HTML Video	None
		Forward only sequence	in the second seco

You may choose between two types of SCORM packages. With or without completion control.

Without completion control, the user is not rated at the end. Instead, the LMS system will mark the step in the course as completed.



mol

Click on the list element 2004 3rd edition

olick of the list clefficht 2004 of a cutton.	
	Q ClickLearn Studio
	© Preferences
	Assist     SCORM package     Appearance       Type     None       Only include HTML Video     2006 3rd edition       2006 3rd edition     2006 3rd edition       Forward only sequence     Image: Completion control
Click on the checkbox Only include HTML Video.	
	Q ClickLearn Studio

Please note, that if not checked, ClickLearn will pack all produced content into the package. This may include documents such as the Word document, PowerPoint slides and PDF document.

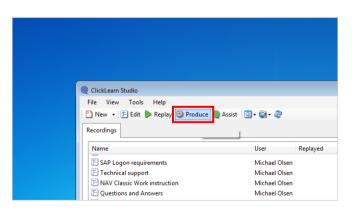
muand and coquonco Click on the ch ackt Е.

Click on the checkbox Forward only sequence.		yei
Click on the button <b>OK</b> . You may also press <b>Alt+O</b> .	Cancel CAP settings required SAP settings required SAP settings required Michael Olsen Word 2013 document sample Michael Olsen	-03-2014 22:17 2( 2( 2( 2:11-2014 12:24 2( 2:12-22) 2:12-2014 12:24 2( 2:12-2014 12:24 2( 2:12-2014 12:24 2( 2:12-2014 12:25 12) 2:12-2014 12:25 12; 2:12-2014 12:25 12; 3:12-2014 12:25 12; 3:12-2014 12:25 12; 4:03-2015 12:29 11; 1:12-2014 12:26 12; 1:12-2014 12:26 12

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CIICKLEAITI				April 24, 2023
	ClickLearn Le	earning Portal		146/439
6.1.2.3.	Save the book			
Click on the menu <b>File</b> . You may also press <b>Alt+F</b> Click on the menu <b>Close</b> .			Recording Name Click Click	it Tools Help
			E Edit 1 E Intro E Licer Micr	e Ctrl+S As e Ctrl+F4 Ctrl+F4 Clearn User Interface clearn User Interface Micha osoft Dynamics NAV Classic Micha creen Assistance
Click on the button <b>Yes</b> . You may also press <b>Alt+Y</b>	·.	Ilassic Michael Olsen Michael Olsen	Changes has been made Yes 20-10-2014 12:58 12	E Do you want to save before closing

### 6.1.3. Produce the book

Click on the button **Produce**. You may also press **Alt+U**.



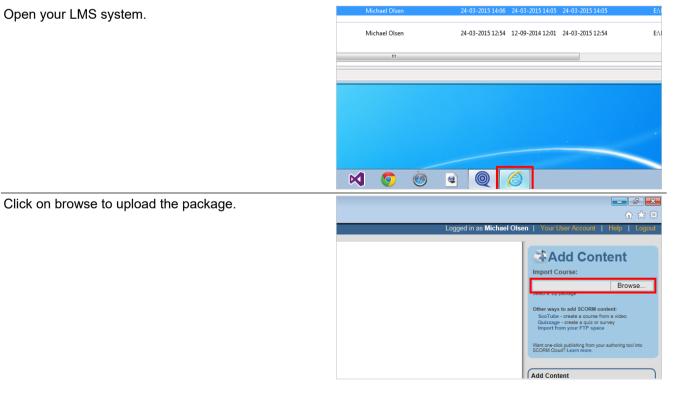


	Q	
Click on the button <b>Ok</b> .		German (Germany)
	Michael	Portuguese (Portugal) 014 11:32
You may also press <b>Alt+O</b> .	NAV Classic Michael	Spanish (Spain) 014 13:25
		Dutch (Netherlands) 015 22:35
	Michael	014 12:02
	Michael	014 13:07
	Michael	014 10:30
	Michael	014 14:25
	Michael Michael	Ok Cancel 014 16:50 014 14:03
	Michael Olsen	16-09-2014 15:53 16-09-2014 11:33 16-09-2014 11:33
	Michael Olsen	24-03-2015 12:54 24-03-2015 12:54
	Michael Olsen	24-03-2015 14:05 24-03-2015 14:05
	Michael Olsen	24-03-2015 12:54 12-09-2014 12:01 24-03-2015 12:54
	III	
Click on the button <b>OK</b> .	Michael Olsen II Michael Olsen	24-03-2015 12:29 12-09-2014 12:41 24-03-2015 12:29 28-02-2014 09:09 28-02-2014 09:22
	Michael Olsen	20-10-2014 12:58 12-09-2014 14:21 12-09-2014 14:20
	Michael Olsen	15-09-2014 09:51 12-09-2014 14:22 15-09-2014 09:40
	Michael Olsen	ClickLearn 4 11:14 16-09-2014 11:32
	s NAV Classic Michael Olsen Michael Olsen	The producer has finished. 4 22:17 16-09-2014 13:25 4 10:39 03-02-2015 22:35
	Michael Olsen	4 12:02 12:09-2014 12:02
	Michael Olsen	ОК 4 13:07 12-09-2014 13:07
	Michael Olsen	4 14:45 28-11-2014 10:30
	Michael Olsen	12-09-2014 13:59 12-09-2014 14:25
	Michael Olsen	27-10-2014 15:33 12-09-2014 14:00 25-09-2014 16:50
	Michael Olsen Michael Olsen	12-09-2014 14:02 12-09-2014 14:03 16-09-2014 15:53 16-09-2014 11:33 16-09-2014 11:33
	Michael Olsen	24-03-2015 12:54 24-03-2015 12:54
	Michael Olsen	24-03-2015 14:05 24-03-2015 14:05
	Michael Olsen	24-03-2015 14:05 24-03-2015 14:05

When the book has been produced, the book folder will contain a compressed SCORM package file, ready to upload into the LMS system.

#### Import the SCORM package in the LMS system 6.1.4.

Open your LMS system.





mol April 24, 2023 148/439

Select the package ClickLearn has produced.

<ul> <li>Recent Places</li> <li>OneDrive</li> <li>Desktop</li> <li>iCloud Photos</li> </ul>		AX Vendor edit     GP 2013 Customer information     IFS Create new customer     NAV 2013 Customer statistics and export	24-03-2015 14:06 24-03-2015 14:06 24-03-2015 14:06 24-03-2015 14:06	File folder File folder File folder File folder
Libraries Documents Music Fictures Subversion Videos Computer Local Disk (C:) Dy Data (E:) DVD Drive (F:) SC	Ш	NAV Find customer information and stati     CickLearn Scorm Book.docx     CickLearn Scorm Book.odf     CickLearn Scorm Book.sCORM.zip     CickLearn Scorm Book.SCORM.zip	24-03-2015 14:06 24-03-2015 14:07 24-03-2015 14:06 24-03-2015 14:07 24-03-2015 14:07	File folder Microsoft Wo HTML Docum Adobe Acroba Compressed (

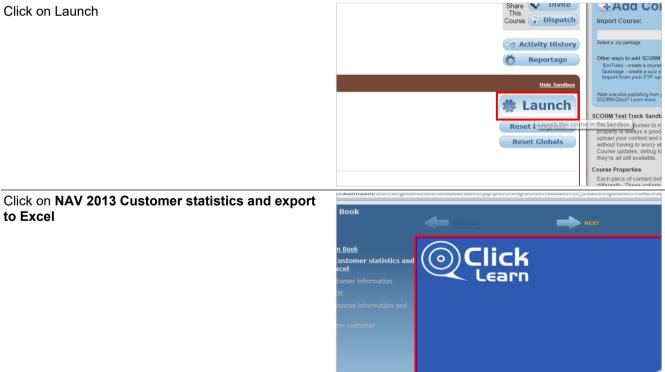
The name of the file, is the name of the book, extended with .SCORM.zip.

Click on the button **Open**. You may also press Alt+O.

All Files (*.*)     Open     Cancel		
V J Download		Open Cancel
	V 👸 Download	

#### 6.1.5. Start the course

Click on Launch





# 7. SharePoint

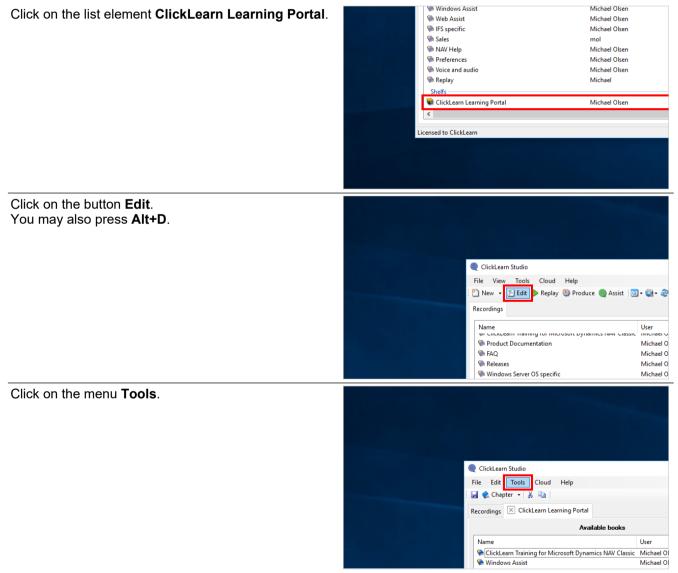
## 7.1. Shelf to SharePoint

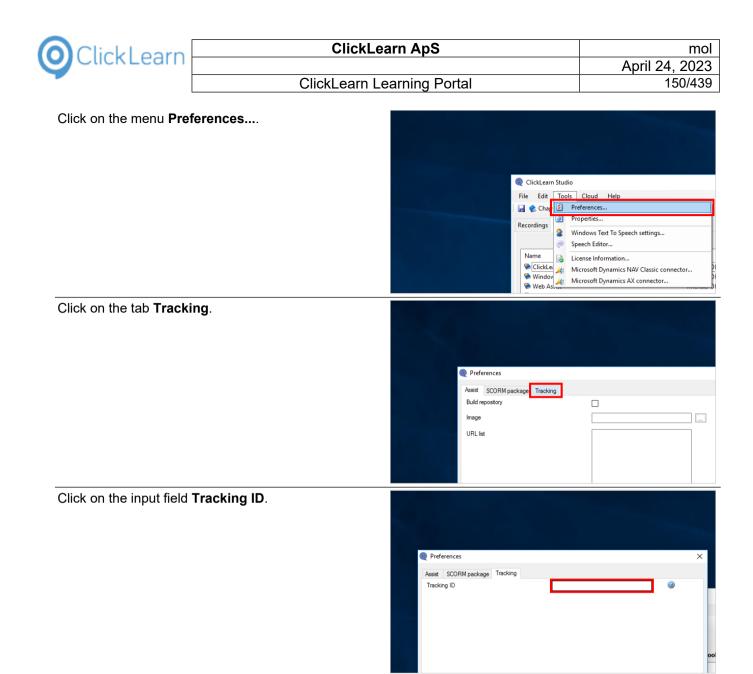
To produce the shelf content so it is ready to be published to a SharePoint site ClickLearn must produce ASPX files rather than HTML files.

This must be setup in the preferences of the Shelf.

In this example we will setup and produce the shelf named ClickLearn Learning Portal.

### 7.1.1. Preferences



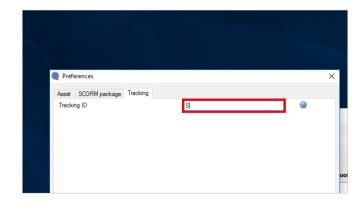


The Tracking ID must begin with SP- in upper case which tells ClickLearn to produce the ASPX files instead of the HTML files.

If a name is added after the SP- the produced content will be prepared to track users interaction with the content on the SharePoint site and add it to a SharePoint list named accordingly.

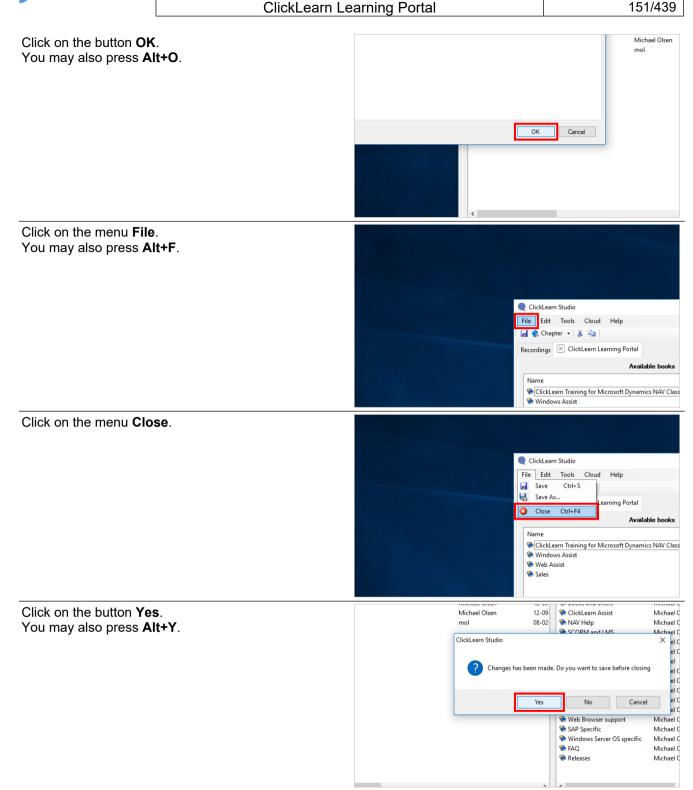
In this example we want tracking to be added to a list named CLTracking.

### Enter Tracking ID.



4/24/2023





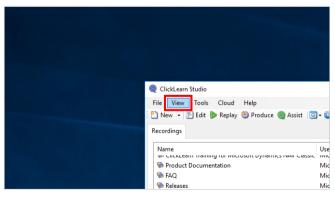


### 7.1.2. Produce

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File View Tools Cloud Help
Produce Assist C + C + C + C + C + C + C + C + C + C
Name         User         Repi           Web Browser support         Michael Olsen         Michael Olsen           SCORM and LMS         Michael Olsen         Michael Olsen           Quality Assurance and Testing         Michael Olsen         Michael Olsen           Dooks and Shelfs         Michael Olsen         Michael Olsen
Chinese (Simplified, PRC) Swedish (Sweden) Czech (Czech Republic) 0K Cancel 18-01-2017 11:18 09-01-2017 11:18
I 12-09-2016 01:48 18-03-2016 10:23 I 12-09-2016 01:48 18-03-2016 15:43
chael Olsen         20-09-2016 13:05         20-09-2016 13:03         20-02-2017 13           chael Olsen         20-09-2016 13:03         23-10-2016 14         21-02016 14           ichael Olsen         20-09-2016 13:03         23-10-2016 14         23-10-2016 14           ichael Olsen         20-09-2016 13:03         23-10-2016 14         23-10-2016 14           ichael Olsen         20-09-2016 13:03         23-10-2016 14         23-10-2016 14           ichael Olsen         20-09-2016 13:03         23-10-2016 14         09-2016 13:03         23-10-2016 14           ichael Olsen         The producer has finished.         09-2016 13:03         23-10-2016 14         09-2016 13:03         23-10-2016 14           ichael Olsen         OK         09-2016 13:03         23-10-2016 14         09-2016 13:03         23-10-2016 14           ichael Olsen         12-09-2016 01:49         12-09-2016 13:03         23-10-2016 14         09-2016 13:03         23-10-2016 14           ichael Olsen         12-09-2016 01:49         12-09-2016 01:50         03-07-2015 12         23-02-2015 13         03-07-2015 12           ichael Olsen         12-09-2016 01:49         12-09-2016 13:03         23-02-2015 13         03-07-2015 12           ichael Olsen         12-09-2016 01:49         12-09-2016 01:50         03-07-2015 12
icha icha icha icha ol

### 7.1.3. Copy all produced files

Click on the menu **View**. You may also press **Alt+V**.



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		April 24, 2023
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Click on the menu <b>Open folder</b> . Click on the button <b>Up to "Recordings" (Alt + Up</b> <b>Arrow)</b> .	ClickLear St File Vew Recor Add Nar Por ClickLear Nar Vew Recor Add Nar Por ClickLear Sar Sar Sar Sar Sar Sar Sar S	udio Tools Cloud Help b page (incl. Flash/SilverLight) rd Document obe PDF wer Point Slides ndows Video uressue to View Cordings Support to Eile View Tools Cloud Hel m Learning Portal View Copy path Paste shortcut
Right click on the input field <b>Name</b> .	d Organize N This PC Organize N This PC > Local Disk (C:) > Projects > ClickLearn 10 Learning Porta	lew Open Open Alexandshift
	Convert to a new or IES version	20-09-2016 13:05 20-09-2016 13:04 30-10-2016 09:55 20-09-2016 13:04 22-02-2017 14:59 60,0 MB lers: Books and Shelfs, ClickLearn Assist, FAQ, 32 ClickLearn Learning Portal.aspx 20-09-2016 13:05 20-09-2016 13:05 20-09-2016 13:04 20-09-2016 13:04 20-09-2016 13:04
Click on the menu <b>Copy</b> .	Create a new Create a Skar Create a SCO Create custor CRM 2015 Te Data driven ty Edit the main Edit work inst Cut Estend stand IFS Create ne Introduction 1 1 item selected Create custor Item 2015 Te Item 2015 Te I	0-09- y 0-09- 7-12- 0-09- ste shortcut 0-09- tte

### 7.1.4. Copy to SharePoint

If you are running a SharePoint online please make sure to setup allow users to run custom scripts on both personal and self-serviced sites. This must be setup in the site administration and prior to uploading the content. If you make the change it may take up to 24 hours before you can make the upload.

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Click on the button Internet Explorer - 1 running window.		176 items 1 item selected	CRM 2015 Testing Data driven testing Edit the main cont Edit work instructio Extend standard N IFS Create new cus IFS Create new cus Introduction
Click on the link Site contents	■	🔹 🦻 🍭 🔹 Training	
	Home Notebook Occuments Site contents Site contents Recycle Bin CUIT LINKS	Get started with you	UT SİTE REMOVE THIS Working on a deadline?
		Newsfeed Start a conversation	
Click on the link <b>Site Assets</b>		Contents       Subsit         Name       Name         Documents       Form Templates         Site Assets       Style Library         MicroFeed       Site Pages	Type Document Document Cocument Document List Wiki page I
Click on <b>All Documents</b>	rts - All D.,, X		<ul> <li>☆ ? Michael Olsen</li> <li>☆ Not following  Share</li> <li>⇒ All Documents ∨ ①</li> </ul>



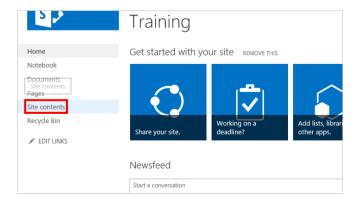
Click on the link <b>Open library in Windows File</b> Explorer	⇒ All Documents ∨ ① ✓ ⇒ List ○ en library in Windows File Explore View in File Explore View in File Explore ✓ All Documents Save view Edit current view
Click on the button <b>Allow</b> . You may also press <b>Alt+A</b> .	Program will open outside of Protected mode. Internet Explorer's Protected mode helps protect your computer. If you do not trust this website, do not open this program.     Name: Microsoft Windows     Do not show me the warning for this program again
Click on the button <b>Paste</b> .	Home       ✓ EDIT LINKS         Site Assets       ⊙         re       es         contents       contents         ycle Bin       EDIT LINKS         EDIT LINKS       Share         More       ✓ Share         Paste       Paste         Paste shortcut       More         Organize       ✓ 🌒 > Network (WORKGROUP) > https://clickleamaps.share         Y Quick access       Name         Forms       ✓ Stare

All files have now been copied to the SharePoint site in the library SiteAssets.

## 7.2. Direct access to the uploaded SharePoint content

Once the content is uploaded to SharePoint it can be accessed directly from the library.

### Click on Site contents





Click on the link Site Assets		Contents Subsites
		🗅 Name Type
		🔂 Documents Document libr
		Site Assets es Document libr
		🔂 Site Assets Document libr
		🚯 Style Library Document libr
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Click on the link Click come Learning Douted	N-+-hl-	
Click on the link ClickLearn Learning Portal	Notebook	+ New ∨ ↑ Upload
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	Site contents	Sile Assels
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		Team Site Notebook
Click on the link ClickLearn Learning Portal.aspx		· · · · · · · · · · · · · · · · · · ·
<b>c</b> .		SCORM and LMS
		Voice and audio
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	📕 🔎 🖽 🗹	💁 🤄 🗱 🔳
Click on the Address and search using Bing.		
The link may now be send to users or used to create		
shortcuts from within your applications.	=	
	Product Documentation	on
	NAV Help	
		63

Please note that direct access to the content will prevent tracking from working.

For tracking to work the content must be hosted in a SharePoint Web Part page.

# 7.3. Upload Sharepoint tracking list

For tracking of the produced ClickLearn content to work on SharePoint a list is required with some specific columns.

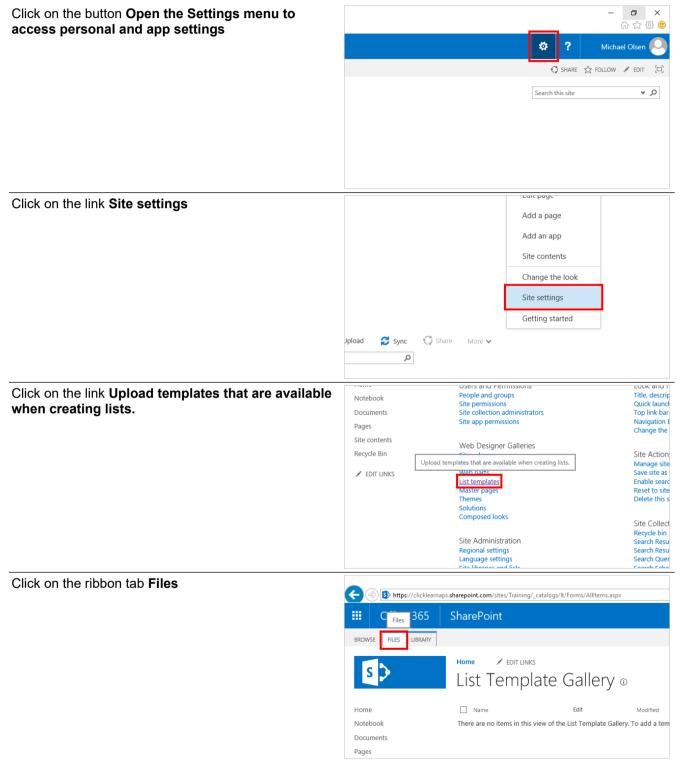
ClickLearn has prepared a list template you may download. The name of the file to download must also contain



the language id and name of the language you have in your SharePoint.

First download the list template https://apps.clicklearn.com/CLTracking-SharePoint-ListTemplate.zip and unpack it.

### 7.3.1. Upload list template





Click on the ribbon item Upload Document	(a) (b) https://clicklearnaps.sharepoint.com/sites/Training/_catalogs/lt/Forms/AllItems.aspx
	III Office 365 SharePoint
	BROWSE FILES LIBRARY
	New Document New Folder Version History Check Out Counternation Discard Check Out Open & Check Ope
	Home Upload Document Upload a document from your computer to this library. To add a tem Documents Pages
Click on the file field Choose a file	
	template X Choose a file file Upload files using Windows Explorer instead Overwrite existing files OK Cancel
If the SharePoint site language is set to English (United States) you need to open the file where 1033 is the language id and en-US is the language name.	Choose File to Upload         ← → ~ ↑ ↓ > This PC > Downloads         Organize ▼ New folder         ✔ Quick access         ▲ OneDrive         □ This PC         ■ molT3 (E)         ④ Network         ▲ Homegroup
Click on the button <b>Open</b> . You may also press <b>Alt+O</b> .	en-US.stp ✓ All Files (*.*) Open Cancel uproza mest using Windows Explorer ☑ Overwrite existing files



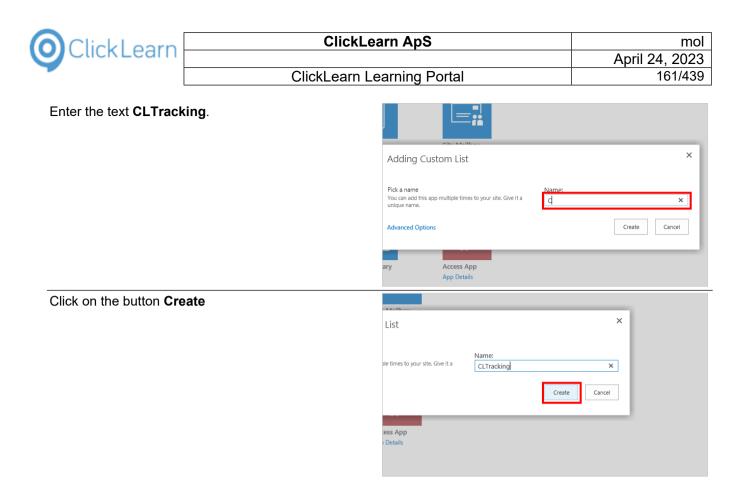
Click on the button <b>OK</b>	×
	C.\Users\mol\Downloads\CLTracking-SharePoint-List Browse Upload files using Windows Explorer instead
	Opradi mes dang windowe explorer instead
	OK
Click on the button Save	CLTracking-SharePoint-ListTemplate
Click on the button Save	CLTracking-SharePoint-ListTemplate tion CLTracking-SharePoint-ListTemplate
Click on the button Save	CLTracking-SharePoint-ListTemplate
Click on the button Save	CLTracking-SharePoint-ListTemplate
Click on the button Save	CLTracking-SharePoint-ListTemplate CLTracking-SharePoint-ListTemplate at 2/22/2017 4:09 PM by Michael Olsen
Click on the button Save	CLTracking-SharePoint-ListTemplate CLTracking-SharePoint-ListTemplate at 2/22/2017 4:09 PM by Michael Olsen

## 7.3.2. Create a list based on the template

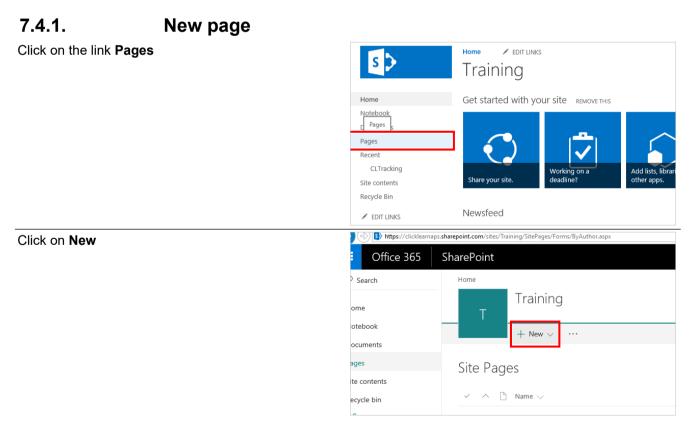
Office 365 SharePoint Click on the link Home BROWSE FILES LIBRARY 📄 Check Out 👌 Version History ₽ 6 Check In 💐 Shared With Upload New Document Folder New Edit Document Properties Properties Delete Document Share Open & Check Out lew Manage Home Home Name Notebook CLTracking-SharePoint-ListTemplate-1033-en-US Documents Pages Site contents Recycle Bin Click on the button Open the Settings menu to ٥  $\times$ <u>ب</u> access personal and app settings Open the Settings menu to access personal and app settings 101 Michael U . 😯 share 🏠 follow 🖌 edit 🖂 **ب** Search this site

ClickLearn	Learn ApS	mo
		April 24, 2023
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Click on the link <b>Add an app</b>		Dffice 365 settings 🕴 SHARE 🏠 FOLLOW
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		Add an app
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	1 - 16	
Click on CLTracking-SharePoint-ListTemplate	App Details	App Details App D
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	CLTracking-SharePoint-ListTemplate	
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Click on the input field <b>Name:</b>	CLTracking-SharePoint ListTemplate App Details	Import Spreadsheet Site 1 App Details App ( 17-2:
Click on the input field <b>Name:</b>	CLTracking-SharePoint ListTemplate App Details Adding Custom List Pick a name You can add this app multiple times to your site. Give it a	Import Spreadsheet Site I App Details App C IT - 2: ame

Make sure to enter the name according to the tracking id set on the shelf.



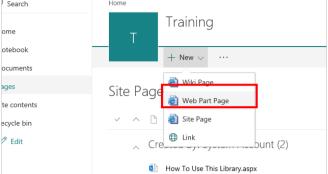
# 7.4. Create Web Part Page to host SharePoint content



OclickLearn
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Search	Home	
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### Click on the input field Name

Click on the link Web Part Page

Click on the input field <b>Name</b>		
	/ Web Part Page ①	Name aspx Overwrite if file already exists?
	e page. Multiple Web Parts can be cked in a horizontal or vertical direction, o not add a Web Part to a zone, the zone pand to fill unused space when you	Choose a Layout Template: Header, Footer, 3 Columns Full Page, Vertical Header, Left Column, Body Header, Right Column, Body
Enter the text learning Portal.		
	/ Web Part Page ③ e appears in headings and links	Name: Lea aspx Learning Portal tto?
	e page. Multiple Web Parts can be icked in a horizontal or vertical direction, o not add a Web Part to a cone, the zone band to fill unused space when you	Choose a Layout Template: Header, Footer, 3 Columns Full Page, Vertical Header, Left Column, Body Header, Right Column, Body
Click on the item Full Page, Vertical in the list	e appears in headings and links	Name: Learning Portal x .aspx Overwrite if file already exists?
	ve page. Multiple Web Parts can be acked in a horizontal or vertical direction, o not add a Web Part to a zone, the zone pand to fill unused space when you	Choose a Layout Template: Dovine: Foote: 3 Columns Full Page, Vertical Header, Left Column, Body Header, Right Column, Body Header, Footer, 2 Columns, 4 Rows Header, Footer, 4 Columns, Top Row Left Column, Header, Footer, Top Row, 3 Columns Right Column, Header, Footer, Top Row, 3 Columns

ClickLearn	ClickLearn ApS	
	Clicklearn Learning Portal	
	ClickLearn Learning Portal	163/439
Click on the combo box <b>Document Libr</b>	all y	eader, Footer, 4 Columns, Top Row ft Column, Header, Footer, Top Row, 3 Columns ght Column, Header, Footer, Top Row, 3 Columns ument
Click on the item <b>Site Pages</b> in the list		· · · · · · · · · · · · · · · · · · ·
		Document Library comments arm Templates te Pages
Click on the button <b>Create</b>		
		Create
Click on Add a Web Part	J bar Tags & Notes Tags and Notes	
		id a Web Part



Click on Media and Content	Edit Manage Share & Track Approval Workflow Page Act
	Categories Parts
	Business Data Community Content Rollup Document Sets Forms Media and Content Search Upload a Web Part ▼
Click on <b>Page Viewer</b>	Home Stop Editing Edit Workflows Edit Mobile Mai Properties X Delete Page Int Mex First Approve Reject Workflows Edit Mobile Mai Page Home
	Stop Editing         Edit         E-mail a         Alert         Popularity         Approve         Reject.         Workflows         Edit         Maoile         Mai           Edit         Manage         Share & Track         Approval         Workflow         Page + Home
	Categories Parts
	Business Data
	Community Content Rollup Document Sets Filters Media and Content Upload a Web Part ▼
Click on the button <b>Add</b>	Add Cancel

### 7.4.2. Page Viewer settings

Click on the link open the tool pane

Full Page Page Viewer To link to content open the tool pane and then type a URL in the Link text



Click on the input field Link.

Sector with the additional and the additional and the additional additionadditionadditionadditionaddita additionadditionaddita additionaddita
Appearance     Layout
Advanced     OK Cancel Apply

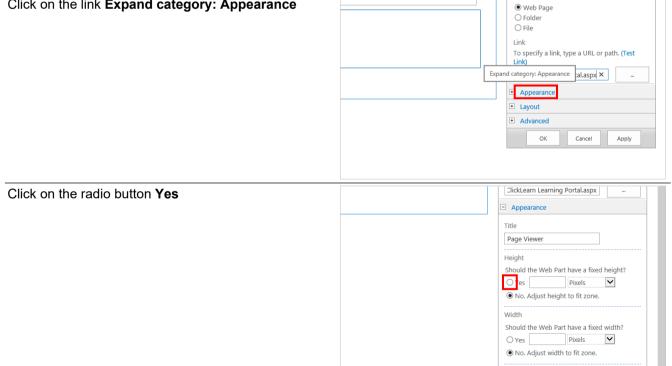
The path should be entered relative to the path where the page is stored.

Enter the text ../SiteAssets/ClickLearn Learning Portal/ClickLearn Learning Portal.aspx.

Folder, or Web page in the Page Viewer Web Part. Web Page D Folder
O File
Link To specify a link, type a URL or path. (Test Link)
Appearance
Layout
Advanced
OK Cancel Apply

#### 7.4.3. Appearance

Click on the link Expand category: Appearance



We recommend that you find the best suitable height for your page viewer content,



Olichen the innut field Tone e number for the Usinht		ClickLearn Learning Portal.aspx
Click on the input field <b>Type a number for the Height.</b>		Appearance
		Title
		Page Viewer
		Theight Type a number for the Height.
		Shouid the Web Part have a fixed height?
		Yes     Pixels     No. Adjust height to fit zone.
		Width
		Should the Web Part have a fixed width?
		O Yes Pixels
		No. Adjust width to fit zone.
Enter the text <b>700</b> .		DickLearn Learning Portal.aspx
		Appearance
		Title
		Page Viewer
		Height Should <u>the Web Part have a fixed height?</u>
		Yes 700 Pixels
		O No. Adjust height to fit zone.
		Width
		Should the Web Part have a fixed width?
		• No. Adjust width to fit zone.
Click on the button <b>OK</b>		No. Adjust width to fit zone.
		Chrome State
		<ul> <li>Minimized</li> <li>Normal</li> </ul>
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		Layout
		Advanced
		OK Cancel Apply
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Click on Stop Editing		
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	Stop Editing Edit	E-mail a Alert Popularity Approve Reject Workflows Edit Mobile Link Me - Trends
	Edit Manage	Share & Track Approval Workflow Page
	Pages Recent	
	CLTracking	
	Site contents	Page Viewer
	Recycle Bin	_

Recycle Bin

## 7.4.4. Add to navigation

It is not required, but this is how you may add the new page to the navigation.

ClickLoorn	ClickLearn ApS	mc
ClickLearn	•	April 24, 2023
	ClickLearn Learning Portal	167/439
Click on the link <b>Pages</b>	Edit Page Edit Manage	Approve Reject Workflows Edit Mobile Ma Approval Workflow Page Ac
	Home Notebook Pages Pages Recent CLTracking Site contents	/iewer
		uct Documentation
	✓ EDIT LINKS	
Click on the button		
		Modified By $\checkmark$ Modified $\checkmark$
	el Olsen (1)	
		··· Michael Olsen 3 minutes ago
	n Account (2)	
	ary.aspx	System Account 4 days ago
		System Account 7 hours ago
Click on the link <b>Add to navigation</b>		Delete     7 hours ago       Pin to top        Move to        Copy to        Rename        Add to navigation        Version history        Alert me        Make homepage        More     >
Click on the link Learning Portal	Notebook	🖒 Share 🐵 Get a link 🛓 Downloa
	Pages Site Page	jes
		) Name 🗸
	Learning Portal	reated By: Michael Olsen (1)
	🖉 Edit	Learning Portal.aspx
	~ C	reated By: System Account (2)
	di la constante de la constante	How To Use This Library.aspx

## 7.5. SharePoint tracking

This example shows what happens when tracking is enabled and a user browses the content.



Click on Product Documentation	Page Viewer
	Product Documentation
	NAV Help
Click on Technical support	ClickLearn Learning Portal Product Documentation
	Record work instruction
	Technical support
Click on the link CLTracking	
	Home Notebook Documents Page CLTracking Received Documentation Documenta
	CLTracking Learning Portal Site contents Recycle Bin 1.5.1 Cl
	EDIT LINKS     When you     To provide
Click to mark the last tracking record.	Edit     ClickLearn Learning Portal
	ClickLearn Learning Portal
	ClickLearn Learning Portal ClickLearn Learning Portal
	Technical support

The list now indicates the content that has been accessed.

# 8. Preferences

## 8.1. Create a new template

### 8.1.1. Introduction

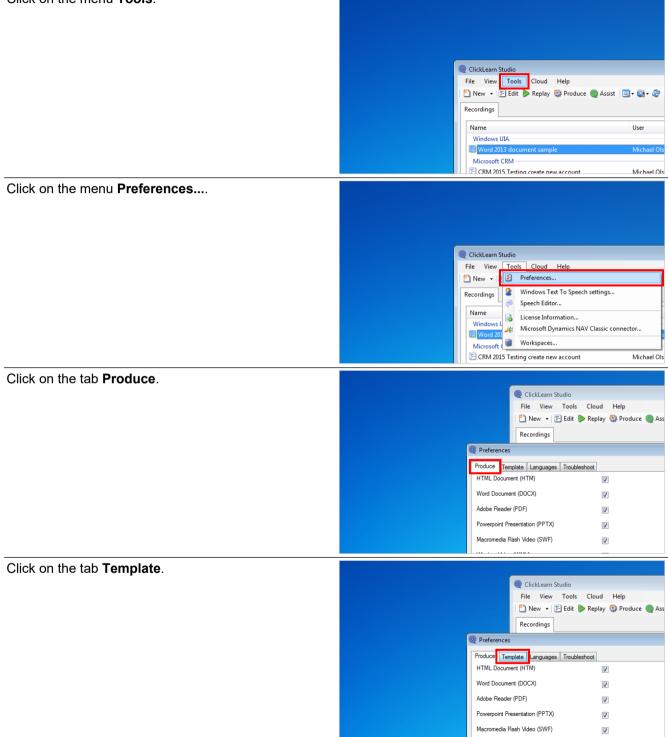
ClickLearn provides the ability to create and maintain your own templates, where logo, color, image control and



video settings may be adjusted.

Any modifications done will apply to every recording produced with template.

Click on the menu **Tools**.



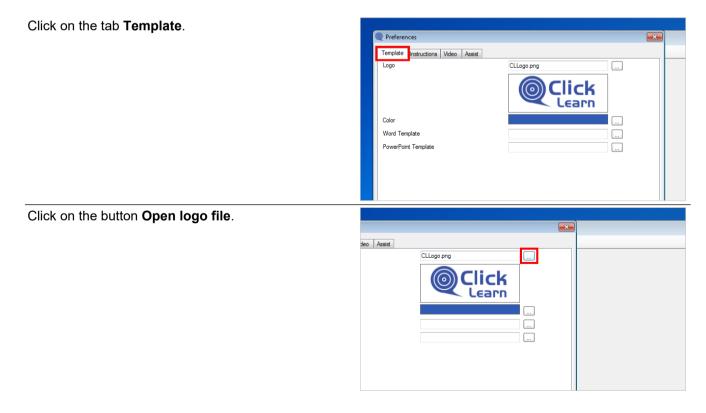


Click on the button Edit recording template. arn Studio iew Tools Cloud Help 🝷 🔄 Edit 🍺 Replay 🏐 Produce 🎯 Assist 🛛 🔯 🕈 🍣 ngs × Produced Created uages Troubleshoot 16-09-2014 1 - 🕐 • 29-10-2015 1 29-06-2015 0 . . 20-08-2015 09:32 19-08-2015 1 19-08-2015 2 Click on the button **Preferences...**. New template - not saved 🖶 Save As... 渊 Delete... | 🔤 Insert 👻 🎱 Languages 🕶 Preferences. +-- HTML
 Process instruction
 ClickLeam Commands
 Excel
 SAP
 SAP
 SAP Portal Preferences... Gir SAP Potal
 Gravity of the second primarics CRM
 Gir Arcsoft Dynamics CRM 2011
 Gir Microsoft Internet Explorer
 Windrows UIA
 Gir Keyboard
 Gir Learning
 Gir Microsoft Internet
 Power Point Sildes
 Microsoft Dynamics NAV Classic
 Gir Microsoft Dynamics NAV Web 2015

### 8.1.2. Logo and color

The template contains a logo and a main color, which is used in many of the documents produced.

When you change the logo it will replace the ClickLearn logo in all documents, apart from the video intro and outtro screen.



	Learn ApS	mol
OClickLearn Click		April 24, 2023
ClickLearn	Learning Portal	171/439
Click on the list element <b>My Company Logo.png</b> .	Preferences          Open         Organize        New folder         Y Favorites       Intro.jpg         Libraries       Intro.jpg         Y Computer       Network	y V Outro.jpg
Click on the button <b>Open</b> . You may also press <b>Alt+O</b> .	• Image files (*.png: Open (es) •	*jpg;".bmp;" Cancel 06-2015 09:56 2 08-2015 16:24 2 08-2015 21:11 1 09-2014 10:45 0 04-2015 09:55 10 08-2015 21:23 1 09-2014 11:35 2 16-09-2014 11:40 1 17-04-2015 12:36 16-09-2014 11:40 1
Click on the button <b>Change color</b> .	teo Assist	
Select a color.	Color Base colors Tameter8 Cutom colors:	Modified 6-09-2014 13:22 29-10-2015 12:07 29-06-2015 09:53 20-08-2015 09:53

Custom colors: 20-08-2015 09:36



Click on the button **OK**.

		29-10-2015 12:07 29-06-2015 09:55
rameter8 □ □ □ □ □ □ □ □ □ □ □ □ □		20-08-2015 09:36 19-08-2015 21:14
ОК	e Custom Colors >> Cancel	01-04-2014 11:33 01-04-2015 09:52 19-08-2015 21:23
	08:36 16-09-2014 11:35	29-04-2014 10:19
	16-09-2014 12:40	16-09-2014 12:40
4 11:44 17-04-201	5 12:36 16-09-2014 11:40	16-09-2014 11:44

### 8.1.3. Thumbnail image size

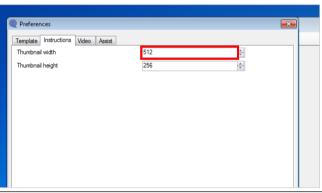
Click on the tab Instructions.

Preferences	
Template Instructions Video Assist	
Logo	E:\Projects\My Company\My Company I
Color	
Word Template	
PowerPoint Template	

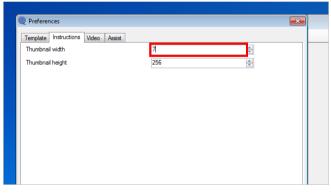
The template controls the cropped image used for each step in the written documentation.

You are able to change the size here, if you need a wider or higher image.

Double click on the input field **Thumbnail width**.



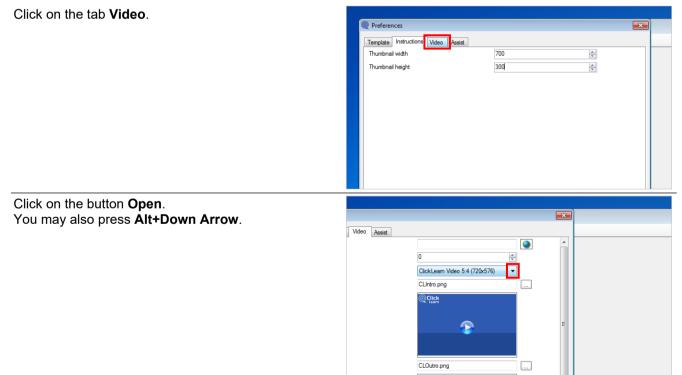
Enter Thumbnail width.



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CICKLEATT		April 24, 2023
	ClickLearn Learning Portal	173/439

Double click on the input field <b>Thumbnail height</b> .	
Enter Thumbnail height.	

### 8.1.4. Video settings



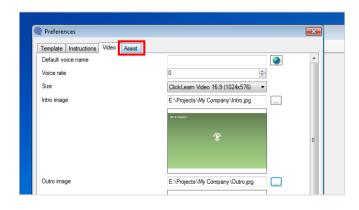
	Learn ApS	mol
OClickLearn Click		April 24, 2023
ClickLearn	Learning Portal	174/439
Click on the list element <b>ClickLearn Video 16:9</b> (1024x576).	Size Intro image I	3 (640x480) 4.3 (800x600) 3 (1024x768) 5 4 (720x576) 40x360) 9 (3 (202x480) ∞ 3.5 (480x320) € 8)
Click on the button <b>Open intro file</b> .		
	deo Assist	E
Select an image file for the video start screen.	Preferences	
	Open         Organize       New folder         * Favorites         Libraries         Libraries         * Computer         • Network	Company OMPANY Mpany Outro jpg
Click on the button <b>Open</b> .		
You may also press <b>Alt+O</b> .	es) •	06-2015 09:56 29-0 08-2015 16:24 20-0 08-2015 16:24 20-0 08-2015 21:11 19-0 09-2014 10:45 01-0 04-2015 09:15 01-0 08-2015 21:23 19-0 10-2015 21:23 19-0 16-09-2014 11:35 29-0 16-09-2014 11:40 16-0 11:44 17-04-2015 12:36 16-09-2014 11:40 16-0

OClickLearn Clic	kLearn ApS	mol
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ClickLea	rn Learning Portal	175/439
Click on the button <b>Open outtro file</b> .	ClickLeam Video 15:9 (10245076)   E:\Projects Wy Company\Intro jpg  CLick  CLOutro png  CLick  OK C	rameter8
Select an image file for the video end screen.	Computer > Data (E) > Projects > My Company New folder res res res res res	ance i L · · · · · · · · · · · · · · · · · ·
Click on the button <b>Open</b> . You may also press <b>Alt+O</b> .	(e) ▼	6-2015 09:56 29-4 08-2015 16:24 20- 08-2015 21:11 19-4 09-2014 10:45 01-4 09-2014 10:45 01-4 09-2014 10:45 01-4 08-2015 21:21 19-4 09-2014 10:45 01-4 08-2015 21:21 19-4 09-2014 11:35 29-4 16-09-2014 11:35 29-4 16-09-2014 11:40 16-4 4 11:44 17-04-2015 12:36 16-09-2014 11:40 16-4 10:48 07 00 2015 15:28 23 06 2015 10:43 23 24

### 8.1.5. Your own mascot for the live assistant

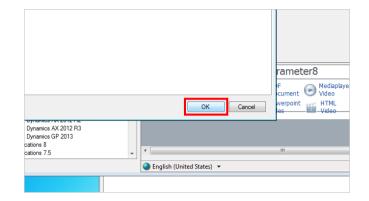
The assistant is also based on a template, which is a plain image with a specific structure. If you want to provide your mascot, please contact ClickLearn.

Click on the tab Assist.



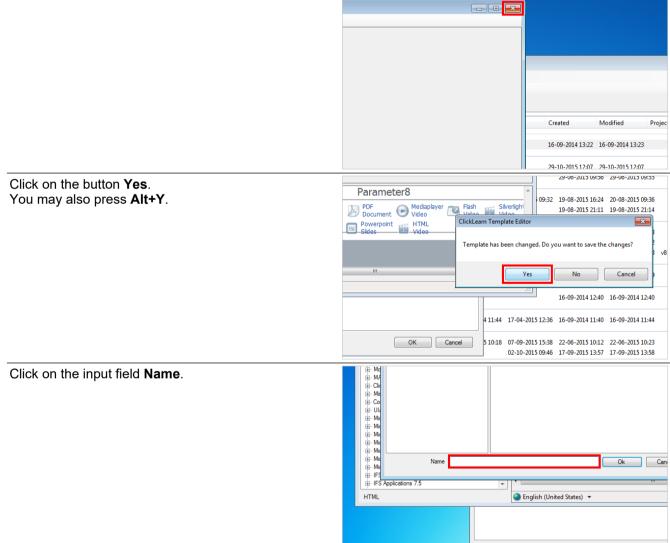


### Click on the button **OK**. You may also press **Alt+O**.



### 8.1.6. Save the template

Click on the button Close.



ClickLearn –	ClickL	earn ApS	mol
	ClickLearn I	Learning Portal	April 24, 2023 177/439
Enter <b>a template name</b> .		Gradiente State Sta	Ok Can " sh (United States) マ
Click on the button <b>Ok</b> . You may also press <b>Alt+C</b>	).	ne My Company Template Ok Company Template Ok Company Template Value Ok Company Template Value Ok	rdaplayer Plash seo TML seo
Click on the button <b>Open</b> i You may also press <b>Alt+D</b>		ckLearn Studio View Tools Cloud Help Jew - F Edit Replay Produce Assist - + + + + + + + + + + + + + + + + + +	Produced Created 16-09-20 29-10-20 29-06-20 20-08-2015 09:32 19-08-20 19-08-20
Click on the list element <b>M</b>	y Company Template.	File       View       Tools       Cloud       Help         Image: Tool of the second	

You now have a custom template active in ClickLearn.

Remember to reproduce your material after any change in the template.



Click on the button **OK**. You may also press **Alt+O**.

			10-10-2014 08:36
			17-04-2015 12:36
		10:18	07-09-2015 15:38 02-10-2015 09:46
E NAV and Excel	Michael Olsen		
•	m		
Licensed to ClickLearn			
1			

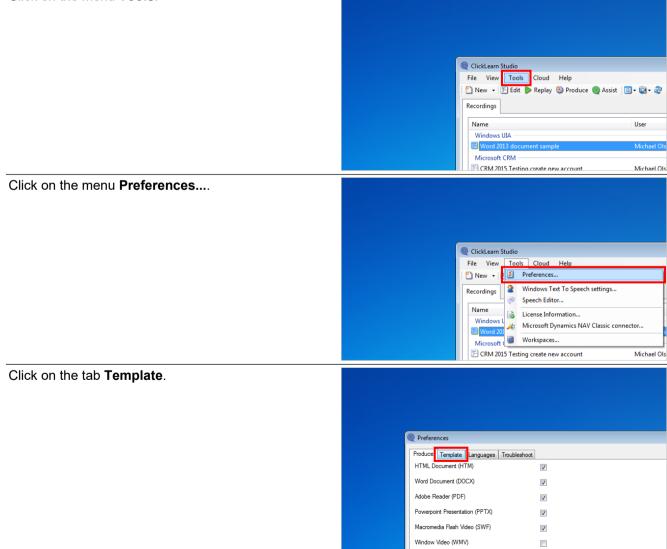
## 8.2. Change connector specific template text

Every step recorded with ClickLearn results in a process text.

The text consists on text from the template and text retrieved by the recording connector.

Here you will find an example on how to change a connector specific text in the template.

Click on the menu Tools.



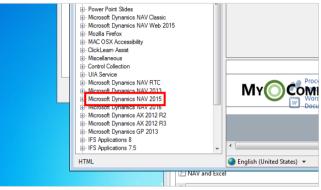


Click on the button Edit recording template.

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ages Troubleshoot					
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		-			
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	4	÷			
	*	<b>T</b>	chael O	lsen	
			chael O	lsen	

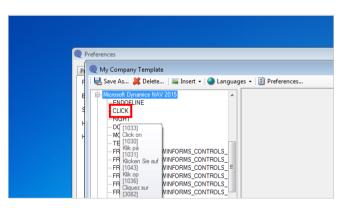
In the navigation tree we have to open the connector specific folder.

Double click on the folder **Microsoft Dynamics NAV** 2015.



Then, we need to locate the text entry that needs to be changed.

Click on the folder **CLICK**.

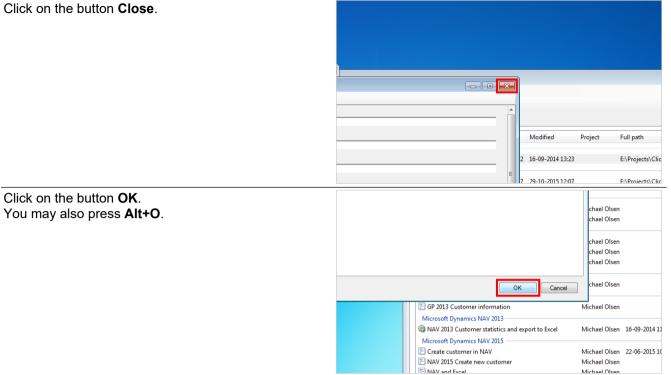


On the right hand side you will find an text field for each language you have setup in ClickLearn. You may then change the text.

	 Danish (Denmark) [1030]
	Klik på
	German (Germany) [1031]
	Klicken Sie auf
Ξ	English (United States) [1033]
	Click on
	French (France) [1036]
	Cliquez sur



Click on the button Close.



### 8.3. Create a new workspace

#### 8.3.1. Introduction

A workspace is a special file repository, which may contain multiple templates.

It is commonly used to store the company templates in a central location, where all ClickLearn users have access to.

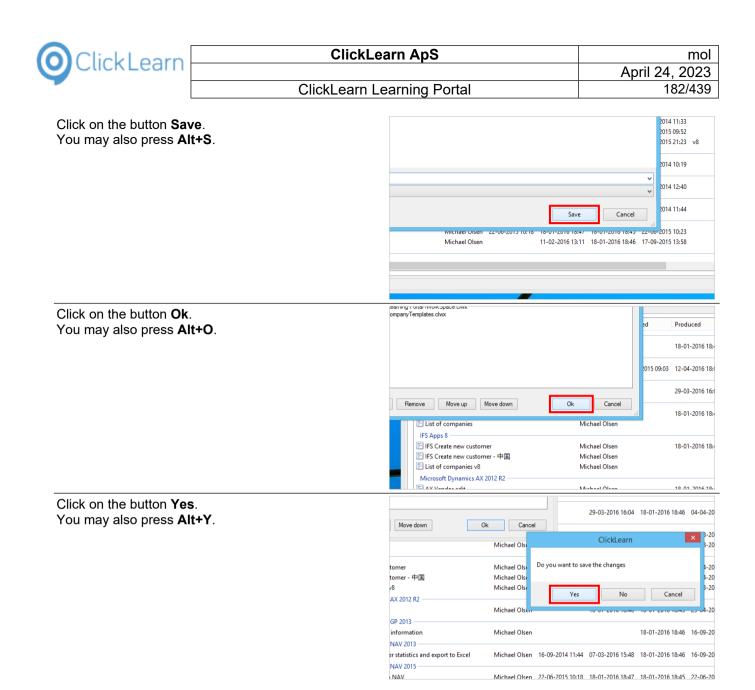
#### 8.3.2. **Create a template**

It is recommended that workspaces are stored on a shared drive.

Click on the menu Tools.

@ File View Tools Cloud Help ▷ New -   > Edit ▶ Replay ۞ Produce @ Assist   □ Recordings	)• @• @
Name Windows UIA E Word 2013 document sample	User Michael Ols

	ClickLea	arn ApS	mol
OlickLearn			April 24, 2023
	ClickLearn Le	arning Portal	181/439
Click on the menu <b>Workspaces</b> Click on the button <b>Create</b> . You may also press <b>Alt+C</b> .	ClickLearn Le	File       View       Tools         ™ New       ▼       Y         Recordings       ♥       W         Name       ♥       W         Windows       ♥       W         ♥       Word 20       ₩         ₩       Windows       ₩         Windows       ₩       W         Windows       ₩	Cloud Help references //indows Text To Speech settings peech Editor ticrosoft Dynamics NAV Classic connector //orkspaces g create new account Michael I s NAV Web stomer Michael I en recording Michael I s Michael I
Click on <b>File name:</b> . You may also press <b>ALT+N</b> .		Create Add	Remove     Move up     Move down       IFS List of companies     IFS Areate new customer       IFS Create new customer     FIFS Create new customer 中国       E List of companies v8     Microsoft Dynamics AX 2012 R2
		File name: Save as type: ClickLearn WorkSpace (*.clwx) TickLearn	
Enter <b>File name</b> :.		File name:       □         Save as type:       □ickLearn WorkSpace (".clwa) <ul> <li>Hide Folders</li> <li>NAV 2015 Create new Ungrouped</li> <li>□</li> </ul>	

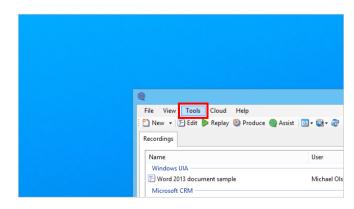


### 8.3.3. Copy a locally stored template to a workspace

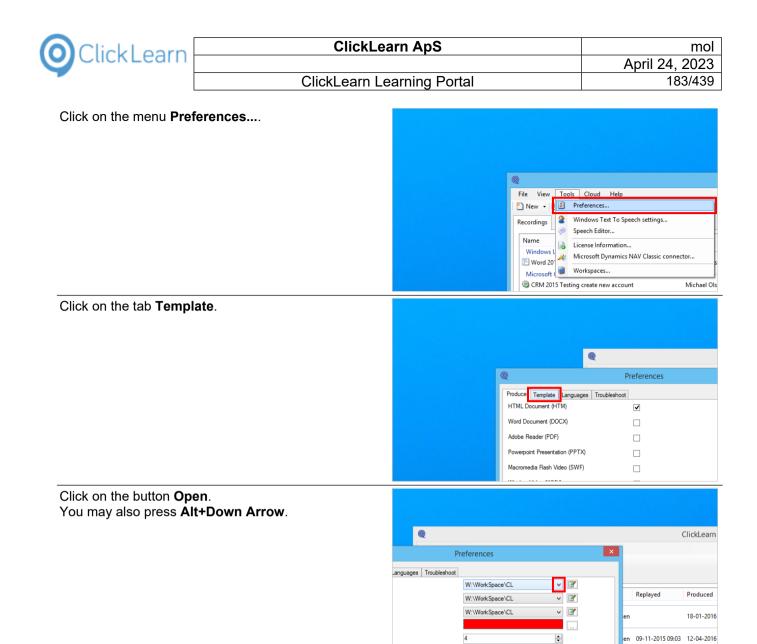
Normally, when a template is saved, it is saved locally on the PC.

The following steps will show how to open a locally stored template and save it into a workspace.

Click on the menu Tools.



4/24/2023



The list will show all available recording templates. The names starting with W:\ refers to workspace files.

Please note, the W:\ is not a network drive letter, but just W for Workspace.

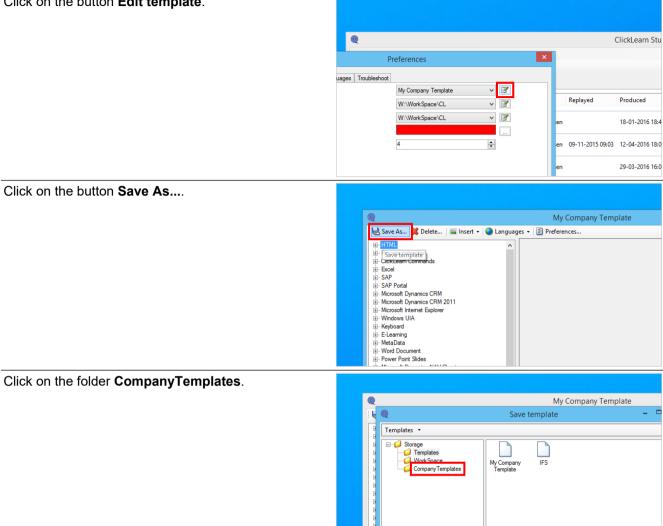
Select a local template.

	Q		
Q	Р	references	×
Produce Template Lang Recording template Book template Sheff template Hotspot color Hotspot thickness	uages   Troubleshoot	W:\WorkSpace\CL W:\WorkSpace\CL IMy Company Template IFS 4	

29-03-2016

	ClickLearn ApS	mol
ClickLearn		April 24, 2023
	ClickLearn Learning Portal	184/439

Click on the button Edit template.



The folder structure to the left is a list of the available storage locations.

The folder named Templates is for the local storage and the rest is for available workspaces.

Click on the input field Name.

Nan Nan	My Company Template	Ok	Car
IFS Applications 8     IFS Applications 7.5	<		
HTML	English (United States)	-	
			(

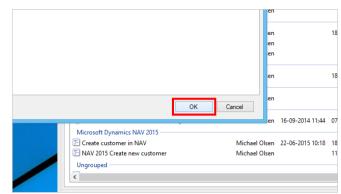
The same name a the template selected is used by default, but it may be changed here.



	earning Portai 100/439
Click on the button <b>Ok</b> . You may also press <b>Alt+O</b> .	e My Company Templatel Ck Cancel Ck Ch
Click on the button <b>Close</b> .	y Template – 🗆 × rn Studio id Created Modified D16 18:48 18-01-2016 18:46 16-09-2014 13:23
Click on the combo box <b>Recording template</b> .	Produce     Troubleshoot       Produce     Template       Book template     W:\CompanyTemplates\Wy Compan \       Book template     W:\WorkSpace\CL       Sheft template     W:\WorkSpace\CL       Hotspot thickness     4
Click on the list element W:\CompanyTemplates\My Company Template.	Preferences Produce Template Languages Troubleshoot   Produce Template   Recording template   Book template   Book template   Shef template   Hotspot color   Hotspot thickness



Click on the button **OK**. You may also press **Alt+O**.

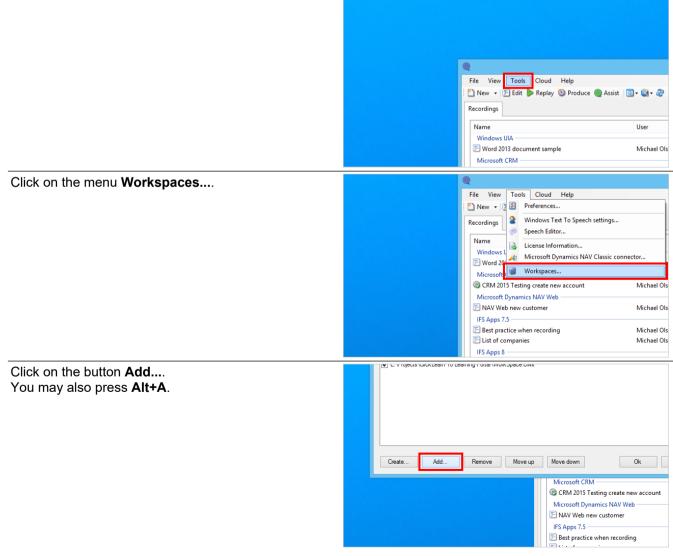


The template from the workspace is now selected. Please remember to reproduce to get the new template look in the material.

### 8.4. Add a workspace

If a workspace file is available, it can be attached to the ClickLearn installation on the PC.

Click on the menu Tools.



ClickLearn	ClickLearn ApS	m
		April 24, 202
Cli	ickLearn Learning Portal	187/43
Select the workspace file.	Q Wor	'k Spaces
		Open
	(c)	) → Projects → My Company
	Organize 🔻 New folder	
	P 🛠 Favorites	Date modified
	CompanyTemplates	s.clwx 13-04-2016 08:34
	ConeDrive	
	ି 🖏 Homegroup	
	D 🕬 This PC	
	े 🗣 Network	
Click on the button <b>Open</b> .		8-01-2016 18:4
You may also press <b>Alt+O</b> .		8-01-2016 18:-
		8-01-2016 18:4
		8-01-2016 18:-
	ClickLear	n WorkSpace (*.clwx) 👻 8-01-2016 18:4
	Оре	n Cancel 8-01-2016 18:4
		8-01-2016 18:4
	amics GP 2013	18-01-2016 18:-
	amics NAV 2013	14 11-44 07 03 3016 15-40 10 01 3016 10-4
		14 11:44 07-03-2016 15:48 18-01-2016 18:4
	Jstomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen 22-06-20 pearing i una vivon space swx	
Click on the button <b>Ok</b> .	ustomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen _ 22-05-20	
Click on the button <b>Ok</b> . You may also press <b>Alt+O</b> .	Jstomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen 22-06-20 pearing i una vivon space swx	
	Jstomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen 22-06-20 pearing i una vivon space swx	
	Jstomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen 22-06-20 pearing i una virun space swix	115 10-18 18-01-2016 18:47 18-01-2016 18:4
	ustomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen _22-06-20 searing y Okie University apace Linux ompany Templates clivix	115 10-18 18-01-2016 18-47 18-01-2016 18-4 • 💽 • 💽 • 🧟
	Jstomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen 22-06-20 pearing i una virun space swix	115 10-18 18-01-2016 18-47 18-01-2016 18-4 • 💽 • 💽 • 🧟
	Astomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Company Templates class ompany Templates class Om	115 10-18 18-01-2016 18-47 18-01-2016 18-47 • @ • @ • @ User Re Michael Olsen
	Jistomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 Interin NAV Michael Olsen 22-06-20 Pompany Templates clwx ompany Templates clwx	115 10-18 18-01-2016 18-47 18-01-2016 18-47 • @ • @ • @ User Re Michael Olsen
	Jatomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen _22-06-20 pearing y total vivon-apace curve ompany Templates clives Remove Move up Move down Ok Microsoft CRM @ CRM 2015 Testing create new ac Microsoft Dynamics NAV Web E NAV Web new customer	115 10-18 18-01-2016 18-47 18-01-2016 18-4 • @ • @ • @ User Re Michael Olsen
	Interview of the second	115 10-18 18-01-2016 18-07 18-01-2016 18-07 Cancel User Re Michael Olsen 09 Michael Olsen 10 Michael Olsen 10
You may also press <b>Alt+O</b> .	stomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen 22-06-20 company Templates of Wix ompany Templates of Wix Microsoft CRM CRM 2015 Testing create new ac Microsoft Dynamics NAV Web NAV Web new customer IFS Apps 7.5	115 10-18 18-01-2016 18-07 18-01-2016 18-0 Cancel User Re Michael Olsen 09 Michael Olsen 19
You may also press <b>Alt+O</b> . Click on the button <b>Yes</b> .	A stomer statistics and export to Excel Michael Olsen 16-09-20 amics NAV 2015 mer in NAV Michael Olsen _22-06-20 company Templates clivix ompany Templates clivix	115 10-18 18-01-2016 18-47 18-01-2016 18-47 User Re User Re Michael Olsen 09 Michael Olsen Michael Olsen
You may also press <b>Alt+O</b> .	AV Veb	LIS 10-18 18-01-2016 18-47 18-01-2016 18-47 User Re User Re Michael Olsen 09 Michael Olsen 29-03-2016 16:04 18-01-2016 18:46 04
You may also press <b>Alt+O</b> . Click on the button <b>Yes</b> .	AVV Web	115 10-18 18-01-2016 18-47 18-01-2016 18-47 User Re User Re Michael Olsen Michael Olsen 29-03-2016 16:04 18-01-2016 18:46 04
You may also press <b>Alt+O</b> . Click on the button <b>Yes</b> .	AVV Web  Normer  Note and the second of the	LIS 10-18 18-01-2016 18-47 18-01-2016 18-47 User Rej Cancel User Rej Michael Olsen 09- Michael Olsen 29-03-2016 16:04 18-01-2016 18:46 04
You may also press <b>Alt+O</b> . Click on the button <b>Yes</b> .	Image: Instance     Michael Olsen     16-09-20       Image: Instance     Michael Olsen     22-06-20       Image: Instance     Michael Olsen     22-06-20       Image: Instance     Michael Olsen     0k       Image: Instance     Microsoft CRM     Image: Instance       Image: Instance     Microsoft Create     Microsoft Ophamics NAV Web       Image: Instance     Microsoft Ophamics NAV Web     Image: Instance       Image: Instance     Michael Olsen     Image: Instance       <	LIS 10-18 18-01-2016 18-47 18-01-2016 18-47 User Re User Re Michael Olsen 09 Michael Olsen 29-03-2016 16:04 18-01-2016 18:46 04 ClickLearn × save the changes
You may also press <b>Alt+O</b> . Click on the button <b>Yes</b> .	In the statistics and export to Excel Michael Olsen 16-09-20 amics INAV 2015 mer in NAM Michael Olsen 22-06-20 company Templates.clivx ompany Templates.clivx ompany Templates.clivx のmany Templates.clivx	115 10-18       18-01-2016 18-47       18-01-2016 18-47         115 10-18       18-01-2016 18-47       18-01-2016 18-46         115 10-18       Wichael Olsen       Wichael Olsen         115 10-18       Wichael Olsen       Wichael Olsen         115 10-18       Wichael Olsen       Wichael Olsen         115 10-12       Wichael Olsen       Wichael Ols
You may also press <b>Alt+O</b> . Click on the button <b>Yes</b> .	Instance     Michael Olsen     16-09-20       Immer in NAM     Michael Olsen     22-06-20       Immer in NAM     Michael Olsen     22-06-20       Immer in NAM     Michael Olsen     22-06-20       Immer in NAM     Microsoft CRM     Immer in NAW       Immer in NAM     Microsoft CRM     Immer in NAW       Immer in NAW     Microsoft CRM     Immer in NAW       Immer in NAW     Immer in NAW Web     Immer in NAW       Immer in NAW     Immer in NAW     Immer in NAW       Immer in NAW     Immer in NAW     Immer in NAW       Immer in NAW     Immer in NAW     Immer in NaW       Immer in NAW     Immer in NaW     Immer in NaW       Immer in NaW     Immer in NaW     Immer in NaW       Immer in NaW     Immer in NaW     Immer in NaW       Immer in NaW     Immer in NaW     Immer in NaW       Immer in NaW     Immer in NaW     Immer in NaW       Immer in NaW     Immer in NaW     Immer in NaW       Immer in NaW     Immer in NaW     Immer in NaW       Immer in NaW     Immer in NaW     Immer in NaW       Immer in NaW     Immer in NaW     Immer in NaW       Immer in NaW     Immer in NaW     Immer in NaW       Immer in Hight in Naw     Immer in NaW       Immer in	115 10-18       18-01-2016 18:47       18-01-2016 18:47         115 10-18       18-01-2016 18:47       18-01-2016 18:46         115 10-18       Wichael Olsen       09-         116 10-12       Michael Olsen       09-         115 10-12       Michael Olsen       09-         115 10-12       Michael Olsen       09-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-         115 10-12       18-01-2016 18:46       04-
You may also press <b>Alt+O</b> . Click on the button <b>Yes</b> .	stomer statistics and export to Excel Michael Olsen 16-09-20 amics INAV 2015 mer in NAV Michael Olsen	ClickLearn Save the changes
You may also press <b>Alt+O</b> . Click on the button <b>Yes</b> .	Index     Michael Olsen     16-09-20       Immer in NAM     Michael Olsen     22-06-20       Immer in NAM     Michael Olsen     22-06-20       Immer in NAM     Microsoft CRM     Immer in NAW       Immer in NAM     Microsoft CRM     Immer in NAW       Immer in NAM     Microsoft CRM     Immer in NAW       Immer in NAW     Michael Olsen     Immer in NaW       Immer in Michael Olsen     Immer in Michael Ols     Immer in Michael Ols       Immer in Michael Ols     Immer in Michael Ols     Immer in Michael Ols       Immer in Michael Ols     Immer in Michael Ols     Immer in Michael Ols       Immer in Michael Ols     Immer in Michael Ols     Immer in Michael Ols       Immer in Michael Ols     Immer in Michael Ols     Immer in Michael Ols       Immer information     Michael Olsen     Immer information	115 10-18       18-01-2016 18-47       18-01-2016 18-47         115 10-18       18-01-2016 18-47       18-01-2016 18-46         Cancel       User       Reg         Count       Michael Olsen       09-         Michael Olsen       Michael Olsen       09-         29-03-2016 16:04       18-01-2016 18:46       04-         ClickLearn       ×       ×         save the changes       No       Cancel

Once the workspace have been added you need to select a recording, book and shelf template.



Click on the menu Tools.

	File View Tools Cloud Help
	🕐 New 👻 🚰 Edit 🍺 Replay 🎲 Produce 🎯 Assist 🗐 🗸 🎲 😪
	Recordings
	Name User
	Windows UIA
	🔄 🕼 Word 2013 document sample Michael Ols
	Microsoft CRM
Click on the menu <b>Preferences</b> .	
	0
	File View Tools Cloud Help
	Recordings Windows Text To Speech settings
	Name Speech Editor
	Windows I State Information
	F Word 20
	Microsoft 🗐 Workspaces
	CRM 2015 Testing create new account Michael Ols
Click on the tab <b>Template</b> .	
	Preferences
	Produce Template Languages Troubleshoot
	Word Document (DOCX)
	Adobe Reader (PDF)
	Powerpoint Presentation (PPTX)
	Macromedia Flash Video (SWF)
	Window Video (WMV)
	Silverlight Video (XAP)
	HTML Video (ISV)
Click on the button <b>Open</b> .	
You may also press Alt+Down Arrow.	
	Preferences ×
	Preferences
	Anguages Troubleshoot

	P	references		×		
anguages	Troubleshoot					
		W:\WorkSpace\CL	✓			
		W:\WorkSpace\CL	v 📝			
		W:\WorkSpace\CL	v 📝			
					Assist 🛛 🖸 🕶 🎯 🕶 🍣	
		4	-			
					User	Rep
					Michael Ols	en

In this list you will find all available templates.

Please note, the W:\ is not a network drive letter, but just W for Workspace.



Click on a list element.

0		P	references	
Produce Template	Languages Tr	oubleshoot		
Recording template			W:\WorkSpace\CL 🗸	
Book template			W:\WorkSpace\CL	
Shelf template			W:\CompanyTemplates\My Company Te My Company Template	
Hotspot color			IFS	
Hotspot thickness			4	

Please remember to look if a book template and shelf template is available.

Click on the button **OK**. You may also press **Alt+O**.

	Michael Olse
	Michael Olse
OK Cancel	Michael Olse
	Michael Olse
Microsoft Dynamics AX 2012 R2	
🔄 AX Vendor edit	Michael Olse
Microsoft Dynamics GP 2013	
E GP 2013 Customer information	Michael Olse
Microsoft Dynamics NAV 2013	
NAV 2013 Customer statistics and export to Excel	Michael Olse

# 9. Languages and Translation

### 9.1. Multiple languages

### 9.1.1. Introduction

ClickLearn allows you to work with multiple languages.

When ClickLearn is installed it will automatically add the default Windows system language.

You will only have access to the languages added to ClickLearn in its preferences.

### 9.1.2. Setup languages

Click on the menu Tools.

) New 👻 🔄 Edit 🕟 Replay 🥸 Produce 🎯 ecordings	Assist 🔟 - 🖏 - 🍣			
Name	User	Replayed	Produced	
Windows UIA				
🖹 Word 2013 document sample	Michael Olse	n		
Microsoft Dynamics NAV Web				
🖹 NAV Web new customer	Michael Olse	n		
IFS Apps 7.5				
🖹 Best practice when recording	Michael Olse	n	20-08-2015 09:32	
🔚 List of companies	Michael Olse	n		
IFS Apps 8				
🗐 IFS Create new customer	Michael Olse	:n	25-09-2014 16:50	
E] IFS Create new customer - 中国	Michael Olse	:n		
E1:4-4	Minhard 01.			



C 16 29 19 19 0, 0, 0, 0,

#### ClickLearn Learning Portal

Click on the menu <b>Preferences</b> .	ClickLearn Studio	
	File View Tools Cloud Help	
	Recordings 2 Windows Text To Speech settings	
	Name Replayed Pr	roduced
	Mindows I Kicense Information	
	E Word 201 America NAV Classic connector	
	Microsoft 💭 Workspaces	
	🕞 NAV Web new customer Michael Olsen	
	IFS Apps 7.5	
		)-08-2015 09:32
	E List of companies Michael Olsen	
		5-09-2014 16:50
	E IFS Create new customer - 中国 Michael Olsen	-03-2014 10.50
	Elist of committee Michael Olive	
Click on the tab Languages.	Q ClickLearn Studio	
	File View Tools Cloud Help	
	🖹 🗋 New 🔻 🕞 Edit 🕨 Replay 🥞 Produce 🍥 Assist 🛛 🗔 🕶 🏹 🖉 🤡	
	Recordings	
	Name Ukor Ponland D	oducad
	Windows UIA Q Preferences	
	SWord 2013 docu Produce Template Languages Troubleshoot	
	Microsoft Dynami HTML Document (HTM)	
	🕞 NAV Web new c	
	IFS Apps 7.5	
	E Best practice wh Adobe Reader (PDF)	
	Powerpoint Presentation (PPTX)	
	IFS Apps 8 FIFS Create new q Macromedia Flash Video (SWF)	
	E IFS Create new d Window Video (WMV)	

Here you can see the languages already added to ClickLearn. The order of the languages may be changed, and the first language on the list will be the default language used, when you work with your recordings.

Click on the list element English (United States) Tools Cloud Help [1033]. 🔄 Edit 🐌 Replay 🧐 Produce 🔘 Assist 🛛 🗔 🕶 🎯 🕶 🍣 Preferences ς UTΔ 2013 doc Produce Template Languages Troubleshoot ft Dynan English (United States) [1033] Languages Danish (Denmark) (1030) German (Germany) (1031) Spanish (Spain) (3082) French (France) (1036) Portuguese (Portugal) (2070) Dutch (Netherlands) (1043) Chinese (Simplified, PRC) (2052) /eb new 7.5 actice compar 8 ate new ):4 9:1 ate new compar Click on the button ....

Hear	Poplarod	Droducod	Crostod	1	Modified	Project
Troubleshoot		_		8:22	16-09-2014 13:23	
	English (United States) [1 Danish (Denmark) (1030) German (Germany) (1031			9:56	29-06-2015 09:55	
	Spanish (Spain) [3082] French (France) [1036] Portuguese (Portugal) [2]	1701		5:24	20-08-2015 09:36	
	Dutch (Netherlands) [104 Chinese (Simplified, PRC	3]		1:11	19-08-2015 21:14	



		8:22 16-09	-2014 13:23
[1033] :0] 31]	 1 Add	29-06	-2015 09:55
2070]	2 Delete	20-08	-2015 09:36
2070] 043] C) [2052]	3 Move up Move dowr	9-08	-2015 21:14
		0:45 01-04	-2014 11:33
		9:15 01-04	-2015 09:52

- 1. Add any language to the list that is known by the Windows operating system.
- 2. Delete the currently selected language.
- 3. Move the selected language up in the list.
- 4. Move the selected language down in the list.

Click on the button **OK**. You may also press **Alt+O**.

			2:40	16-09-2014 12:40	
			1:40	16-09-2014 11:44	
			0:12	22-06-2015 10:23	
			8:57	17-09-2015 13:58	
		ОК	Cancel 3:37	16-09-2014 13:37	CF
	Michael Olsen		20-03-2014 22:17	15-09-2014 09:20	
	Michael Olsen	17-09-2015 14:02	20-03-2014 22:17	08-07-2015 15:56	
	Michael Olsen	11-09-2014 16:16	20-03-2014 22:17	03-07-2015 13:29	
	Michael Olsen		20-03-2014 22:17	20-03-2014 22:58	
ic	Michael Olsen	20-03-2014 22:17	20-03-2014 22:17	15-09-2014 09:44	
n and statistics	Michael Olsen	09-04-2015 15:38	20-03-2014 22:17	18-03-2014 10:33	
	Michael Olsen	20-03-2014 22:17	20-03-2014 22-12	15-09-2014 09-28	

## 9.2. Translation

### 9.2.1. Introduction

When you have setup multiple languages in ClickLearn and you are logged on the ClickLearn Cloud, you may use the translation feature.

The translation feature can make an auto translation from and to many languages and is based on the Microsoft Azure translation service.

Translation will ONLY translate the text you have manually added to recordings, like chapter names, notes and custom instruction text.

It will not translate any captions retrieved from recording the application and it will not translate any images.

Also, please understand that an auto translation is not equal to a final translation. It is a help and should be reviewed by a translator.



### 9.2.2. Auto translate one or more multiple files

Click on the list element ClickLearn User Interface.

Click on the list element ClickLearn User Interface.	NAV 2013 Customer statistics and export to Excel	Michael Olsen	16-09-2014 1
	Microsoft Dynamics NAV 2015		
	🕞 Create customer in NAV	Michael Olsen	22-06-2015 1
	RAV 2015 Create new customer	Michael Olsen	17-02-2017 1
	🔞 Replay sample	Michael	21-04-2016 1
	Microsoft Dynamics NAV 2016		
	NAV 2015 Create new customer v2016	Michael	
	Ungrouped		
	ClickLearn User Interface	Michael Olsen	
	Edit work instruction	Michael Olsen	
		Michael Olsen	
	E License	Michael Olsen	
	Microsoft Dynamics NAV Classic	Michael Olsen	
	NAV Find customer information and statistics	Michael Olsen	
	E Onscreen Assistance	Michael Olsen	
	Part recording	Michael Olsen	
	Produce the work instruction	Michael Olsen	
	WICTOSOFC Dynamics TVAV 2013		
Press and hold the <b>Shift</b> key down.	E Create customer in NAV	Michael Olsen	22-06-2015 1
	Create Customer in NAV     W     NAV 2015 Create new customer	Michael Olsen	
Click on the list element Introduction.	<ul> <li>Replay sample</li> </ul>	Michael	21-04-2016 1
		WICHder	21-04-2010 1
	Microsoft Dynamics NAV 2016		
	NAV 2015 Create new customer v2016	Michael	
	Ungrouped		
	ClickLearn User Interface	Michael Olsen	
	Edit work instruction	Michael Olsen	
	E Introduction	Michael Olsen	
	El License	Michael Olsen	
	E Microsoft Dynamics NAV Classic	Michael Olsen	
	NAV Find customer information and statistics	Michael Olsen	
	🕞 Onscreen Assistance	Michael Olsen	
	E Part recording	Michael Olsen	
	Produce the work instruction	Michael Olsen	
	E Record work instruction	Michael Olsen	
	E SAP Logon requirements	Michael Olsen	
Bight click on the list element Introduction	INICIOSOFE Dynamics INAV 2013		
Right click on the list element <b>Introduction</b> .	E Create customer in NAV	Michael Olsen	
	NAV 2015 Create new customer	Michael Olsen	
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	tistics and export to Excel	
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#### ClickLearn Learning Portal

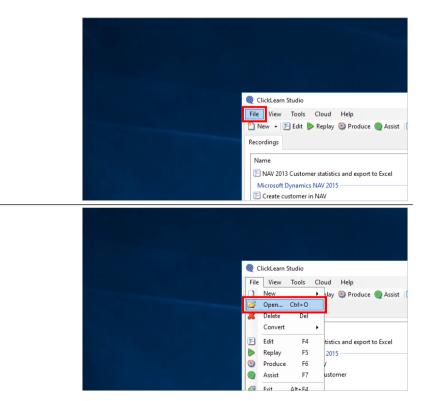
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The translation text have now been saved into an Excel document.

#### 9.2.3. **Re-import translations from Excel**

Before re-importing translations into ClickLearn we recommend that you have a copy of all recordings, books and shelfs that may be affedted.

Click on the menu File. You may also press Alt+F.



Click on the menu Open....

4/24/2023



Click on the combo box .	
You may also press Alt+N.	
	File name
	ed to ClickLearn
Enter the text <b>*xlsx</b> . Press the <b>Enter</b> key.	
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Please pay attention to the questions asked here to ensure that you only import the translations for the languages you need.



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All files have now been updated according to the content in the Excel document.

### 9.2.4. Translation of single steps

In order to translate individual steps you need to edit the recording.

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Click on the list element <b>ClickLearn User Interface</b> .	F NAV 2013 Customer statistics and expo         Microsoft Dynamics NAV 2015         F Create customer in NAV         NAV 2015 Create new customer         Replay sample         Microsoft Dynamics NAV 2016         F NAV 2015 Create new customer v2016         May 2015 Create new customer v2016         Unarrouped         F ClickLearn User Interface         F Edit work instruction         F License         F Microsoft Dynamics NAV Classic         F NAV Find customer information and st         F Onscreen Assistance         F Part recording         F Part recording	Michael Olsen 22-06-2015 1 Michael Olsen 17-02-2017 1 Michael 21-04-2016 1 Michael Michael Olsen Michael Olsen Michael Olsen Michael Olsen Michael Olsen
Click on the button <b>Edit</b> . You may also press <b>Alt+D</b> .	@ ClickLearn Studio File View Tools New • ∑Edit Recordings Code	Cloud Help Replay @ Produce @ Assist I • • • • • • • (F4) user r statistics and export to Excel Michael O VAV 2015 NAV Michael O
Double click on the step you want to translate.	: 🛃   🌏 Chapter 👻	Tools Cloud Help Bookmark 📄 Note 🎯 Group - 🗳 Additi ckLearn User Interface
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	Danish (Denmark)
	German (Germany) Die Symbolleiste
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Click on the menu <b>File</b> . You may also press <b>Alt+F</b> .	@ ClickLearn Studio File Edit Insert Tools Cloud Help : ☐   Chapter →
Click on the menu <b>Close</b> .	<ul> <li>ClickLearn Studio</li> <li>File Edit Insert Tools Cloud Help</li> <li>Save Ctrl+S kmark Note Group</li> <li>Save As</li> <li>User Interface</li> <li>Close Ctrl+F4</li> <li>The Toolbar</li> <li>Move the mouse to the button New.</li> <li>The Edit button enables you to make a new</li> <li>Move the mouse to the button Edit.</li> <li>The Edit button enables you to madry a wor</li> <li>Move the mouse to the button Replay.</li> <li>The Replay button enables you to make a utomatic</li> </ul>
Click on the button <b>Yes</b> . You may also press <b>Alt+Y</b> .	Also, please remember that replay will overw     ton enables you to modify a wor     ouse to the button Replay.     button enables you to automatic     remember that replay will overw     o prepare your system to the Hor     ouse to the button Produce.     e button enables you to produce     ed material is made according to     tab         Ves No Cancel         Move the mouse to the button Edit.

# 10. Voice and audio

### 10.1.Text to speech

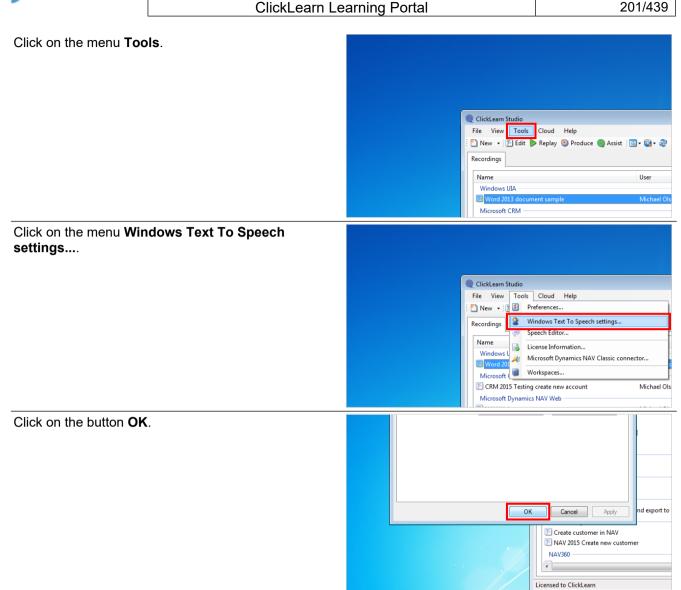
### 10.1.1. Local voices

Local installed SAPI compliant voices is supported, and you may set the default voice used for ClickLearn in this module.

If you are using Windows 8 or newer, it may be required to install the desired language pack, before you have access to a voice.

Please be aware, that Windows voices and other SAPI compliant voices purchased on the internet, may NOT grant you rights to embed the audio in video content. This may apply both internally as for publishing the content online.





### 10.1.2. Cloud voices

ClickLearn provides voices via a Cloud solution. These voices are of very high quality and it is ensured that you have rights to produce your video content and publish it anywhere.

Please refer to 'Voice setup' to get started using ClickLearn Cloud voices.

## 10.2.Voice setup

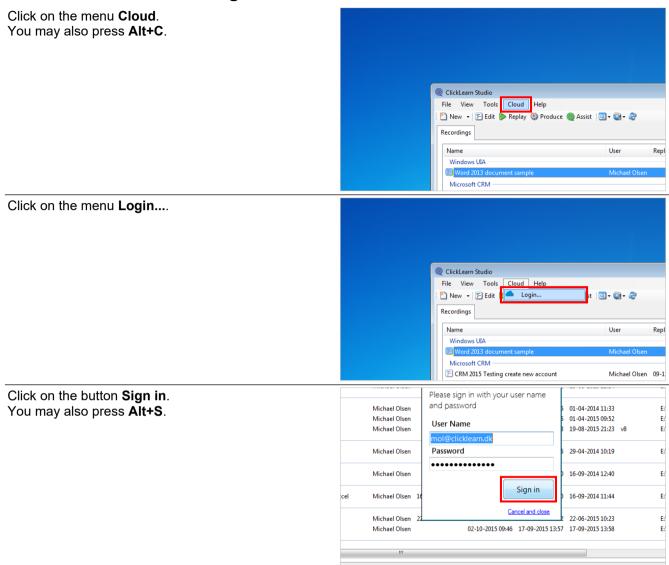
### 10.2.1. Prerequisite

In order to get access to the ClickLearn Cloud voices you must have a ClickLearn Cloud login.

If you do NOT have a login, please contact ClickLearn.

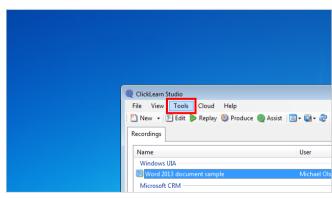


### 10.2.2. Cloud login



### 10.2.3. Change the template

Click on the menu Tools.

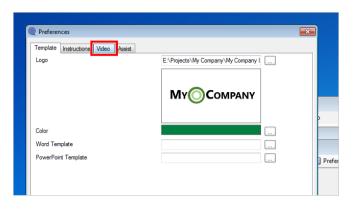


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	ClickLearn Studio         File       View         Tools       Cloud         Help         New       Preferences         Recordings       Windows Text To Speech settings         Speech Editor       Speech Editor         Vindows       Microsoft Dynamics NAV Classic connector         Word 200       Workspaces         CRM 2015 Testing create new account       Michael Ols
Click on the tab <b>Template</b> .	
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Click on the button <b>Edit template</b> .	ClickLearn Studio
	File View Tools Cloud Help         uages Troubleshoot         My Company Template         Image: Troubleshoot         Image: Trou
Click on the button <b>Preferences</b> .	ClickLearn Studio     File View Tools Cloud Help erences      My Company Template     Save As      Delete      Insert      Languages      Yords      Save As      Process instruction     ClickLearn Commands     Excel     SAP     SAP Portal     SAP Portal     Morosoft Dynamics CRM     Morosoft Dynamics CRM 2011



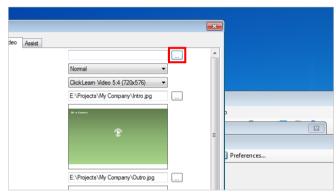
#### Click on the tab Video.



#### 10.2.3.1.

#### Voice selection

Click on the button ....



This list will show the available voices for all the languages you have currently setup.

Click in the column Available voices for the desired language.	rences	oice Selection			d Project
	La La	inguage	Available voices	Listen	
		nglish (United States)	16 - Microsoft Anna		
		anish (Denmark)	2 - IVONA://Naja		
	Ge	erman (Germany)	2 - IVONA://Marlene		
		ench (France)	3 - IVONA://Celine		
		ortuguese (Portugal)	4 - IVONA://Cristiano		
		anish (Spain)	4 - IVONA://Conchita 2 - IVONA://Lotte		
		utch (Netherlands) hinese (Simplified, PRC)	- No voice		
		ovenian (Slovenia)	- No voice		
		(			
Select the voice you want to use.	Preferences	hu			d Projec
	(	Voice Selection			014 12, 22
		Language	Available voices	Listen	
		English (United States)	16 - Microsoft Ann		
		Danish (Denmark)	2 - IVOINA://	No voice	
		German (Germany)	2	Microsoft Anna	
		French (France)		IVONA://Salli	
		Portuguese (Portugal)		IVONA://Joey	
		Spanish (Spain) Dutch (Netherlands)	4 - IVONA:// 2 - IVONA://	IVONA://Nicole	
		Chinese (Simplified, PRC)	- No voice	IVONA://Russell	
		Slovenian (Slovenia)	- No voice	IVONA://Amy	
				IVONA://Brian	
				IVONA://Emma	
				IVONA://Raveena	
				WONA-//Chinmunk	

If you want to listen to the selected voice, click the play icon the the column Listen.



ClickLearn ApS

#### ClickLearn Learning Portal

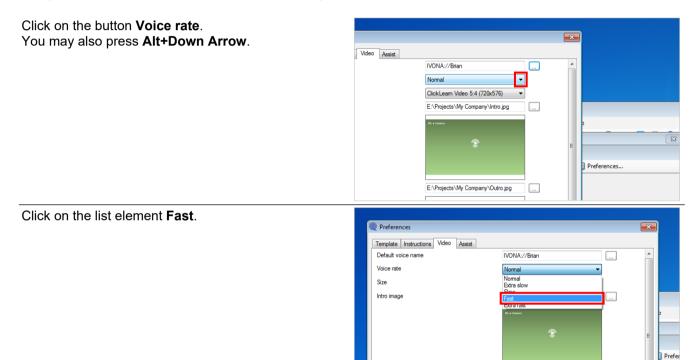
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#### Click on the button **OK**. You may also press **Alt+O**.

e (Portugal) pain)	4 - IVONA://Cristiano 4 - IVONA://Conchita		E:\Projects\Clic
therlands)	2 - IVONA://Lotte - No voice		E:\Projects\Click
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		015 13:58	E:\Projects\Clic

### 10.2.3.2. Voice rate

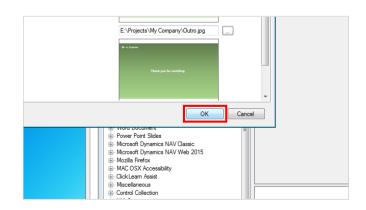
It is possible to control how fast the voice should speak.



Outro image

### 10.2.4. Save the template

Click on the button **OK**. You may also press **Alt+O**.



E:\Projects\My Company\Outro.jpg

0	ClickLearn	

Click on the button <b>Close</b> .	
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	015 09:03 E\Projects\ClickLearn 10 L
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Click on the button **OK**. You may also press **Alt+O**.

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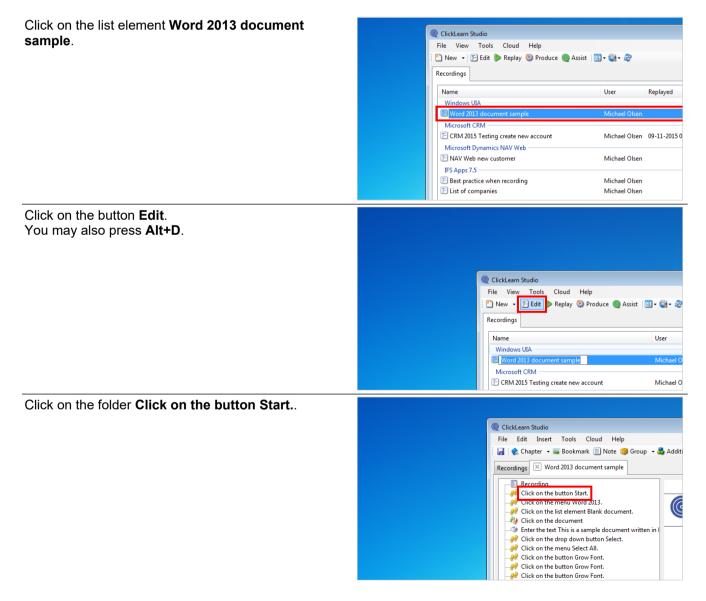
207/439

April 24, 2023

### 10.3.Voice selection on notes

If you have multiple voices available, it is possible to make different voice selections on notes within a recording.

In this example we will open a recording and add a note, to show how you may select a different voice.



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Click on the button Note.

Click of the batton Note.	
	Q ClickLearn Studio
	File Edit Insert Tools Cloud Help : 🛃   🌪 Chapter - 🔤 Bookmark 🛄 Note 😝 Group - 🔩 Additional -   English (United St
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	-@? Click on the list element Blank document.      -@? Click on the document      Click on the document written in      Click on the button Star
Click on the input field <b>Notes</b> .	f no voice name is given the default voice set in the Windows Control panel will be used.
	The property Picture may optionally provide a filename for an image to insert along with the text. Preview
	FLEVEN
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	Voice name
	Picture
Enter Notes.	f no voice name is given the default voice set in the Windows Control panel will be used. The property Picture may optionally provide a filename for an image to insert along with the text.
Enter <b>Notes</b> .	f no voice name is given the default voice set in the Windows Control panel will be used. The property Picture may optionally provide a filename for an image to insert along with the text. Preview
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Enter <b>Notes</b> .	The property Picture may optionally provide a filename for an image to insert along with the text.         Preview         Notes <ul> <li>I</li> <li>Voice name</li> <li>Picture</li> <li>I</li> <li>I</li> <li>I</li> <li>I</li> </ul>
Enter <b>Notes</b> .	The property Picture may optionally provide a filename for an image to insert along with the text.          Preview         Notes       T         Voice name
	The property Picture may optionally provide a filename for an image to insert along with the text.  Preview  Notes  T  Voice name  Picture  T  T  T  T  T  T  T  T  T  T  T  T  T
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Click on the list element English (United States).	Bookmark         The property Voice name may optionally select a voice name, for example Microsoft Mary or N           2013 docu         If no voice name is given the default voice set in the Windows Control panel will be used.           The property Picture may optionally provide a filename for an image to insert along with the te           tton Start.         Preview           mu Word         This text will be narrated using the voice set in your template or the one set on the note.
	element B
	cument
	his is a san Language Available voices Listen
	pp down b English (United States) 16 - IVONA://Brian
	tton Grow Notes Danish (Denmark) 2 - IVONA://Mads
	tton Grow German (Germany) 2 - IVONA://Marlene
	tton Grow French (France) 3 - IVONA://Celine
	tton Cente Portuguese (Portugal) 4 - IVONA://Cristiano tton Rold. Spanish (Spain) 4 - IVONA://Conchita
	tton Bold. Voice name Voice name Dutch (Netherlands) 2 - IVONA://Conchita
	tion close Decimera (Recinitation DPC) Novinice
	Picture Slovenian (Slovenia) - No voice
Click on the menu <b>IVONA://Salli</b> .	will be narrated using the voice set in your template or the one set on the note.            Voice Selection           Language       Available voices         Listen       English (United States)         Danish (Denmark)       2 · IVONA://         German (Germany)       2 · IVONA://         Portuguese (Portugal)       4 · IVONA://         Portuguese (Portugal)       4 · IVONA://         No voice       Juch (Netherlands)         Duch (Netherlands)       2 · IVONA://         Chinese (Simplified, PRC)       - No voice         VIONA://Amy       VONA://Amy         VONA://Enian       IVONA://Enian         IVONA://Enian       IVONA://Raveena
Click on the button <b>OK</b> .	e (Portugal) 4 - IVONA://Cristiano
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ou may also pless Alt+O.	therlands) 2 - IVONA://Lotte
	Simplified, PRC) - No voice
	(Slovenia) - No voice
	Con
	Defa
	Clear voice selections OK Cancel
	OK Cancel

You may now listen to the spoken note using the selected voice.

Click on the button Text to Speech / Audio.

cample Microsoft Mary or Microsoft Sam. ol panel will be used. e to insert along with the text.		🖃 Writer	role 👻 🔞
one set on the note.			II
set in your template or the one set on the note.	^	<u> (</u>	

## 10.4. Voice mixing in different languages

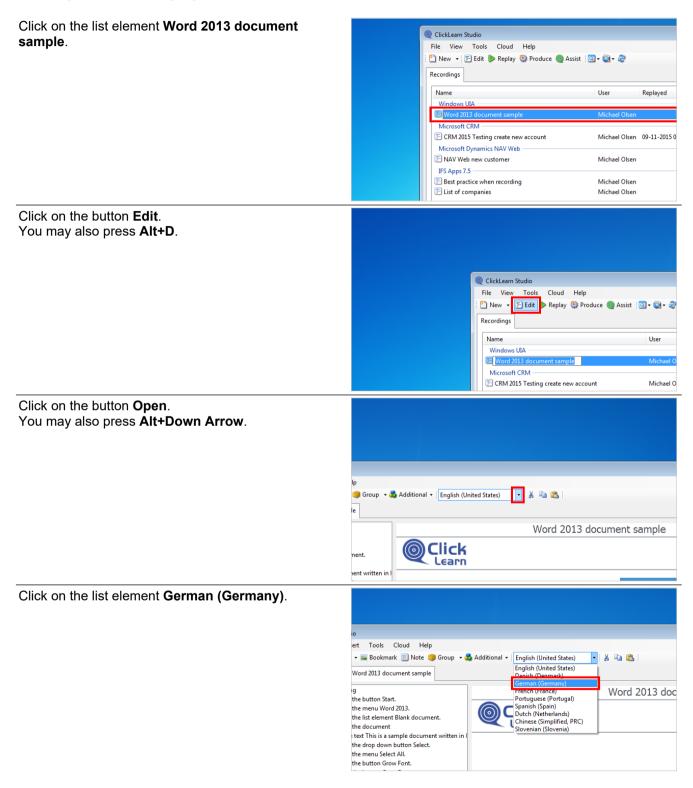
If you have recordings done in one language, and want to produce it in other languages, the instruction text may hold text in multiple languages.

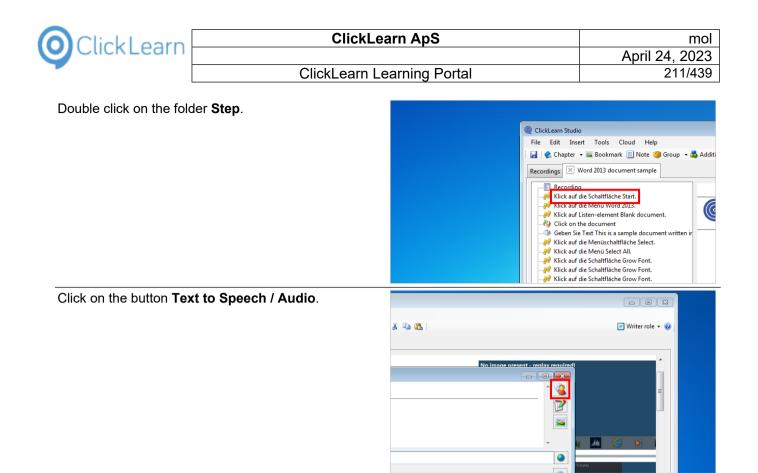
Because an English voice will often have problems pronouncing German or Danish words, ClickLearn will make



use of multiple voices to produce the final sentence.

In this example we use an english recording and listen to how ClickLearn will produce the sentence when selecting the German language.





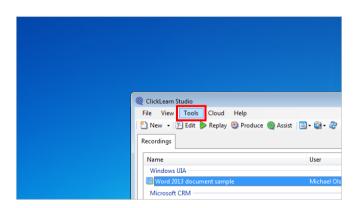
### 10.5.Speech editor

ClickLearn uses Text to Speech to transform process instructions and notes to narration in your video material.

A word or abbreviation may cause mispronunciation. Here you have the ability to manage speech transformations.

For example, the abbreviation 'e.g.' may cause the voice to pronounce it as 'e-dot-g-dot'.

Click on the menu **Tools**.





Click on the menu Speech Editor....

Q ClickLearn Studio	
File View Tools Cloud Help	
🎦 New 👻 🛐 Preferences	
Recordings 2 Windows Text To Speech settings	
Speech Editor	
Name License Information	
Windows Microsoft Dynamics NAV Classic connector	
Microsoft	
CRM 2015 Testing create new account Michael	el Ols
Microsoft Dynamics NAV Web	
E NAV Web new customer Michael	el Ols

By adding a row "English (United States), e.g., for example" you may change the pronunciation to 'for example' for all occurrences of 'e.g.'

If you double click a row, ClickLearn will pronounce it using the default Text to Speech voice.

Click on the button **Ok**. You may also press **Alt+O**.

100000gr	ro boorgramora	
IT	I-T D	9:32 19-08-2015 16:24 2
pa40	P-A 40	19-08-2015 21:11 1
pa48	P-A 48	
pa30	P-A 30	6:50 04-09-2014 10:45 0
reason faction	reason for action	01-04-2015 09:15 0
EE group	employee group	19-08-2015 21:23 1
clipboard	p	8:36 16-09-2014 11:35 2
	Ok Cancel	16-09-2014 12:40 1
namics NAV 2013		
Customer statistics and export to Excel	Michael Olsen 16-09-2014 11:44 08-01-2016 0	0:03 16-09-2014 11:40 1
namics NAV 2015		
omer in NAV	Michael Olsen 22-06-2015 10:18 07-01-2016 10	0:59 22-06-2015 10:12 2
Create new customer	Michael Olsen 02-10-2015 0	9:46 17-09-2015 13:57 1

Please note, if your current selected template is stored in a workspace, the customized words will also be stored in the workspace, instead of in the local PC storage.

### 10.6.Custom audio and narration

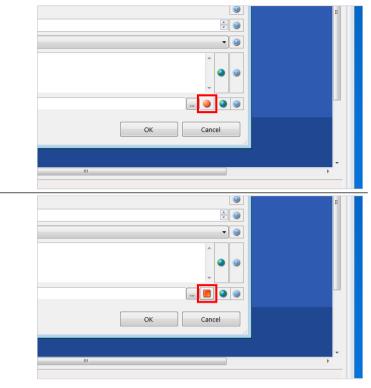
Click on the list element Word 2013 document 🧕 ClickLearn Studio sample. View Tools Cloud Help File 🎦 New 🔹 📴 Edit 🍺 Replay 🥸 Produce 🎯 Assist 🛛 🛄 🕶 🎯 🕶 Recordings Name User Replayed Wir Ew Microsoft CRM E CRM 2015 Testing create new account Michael Olsen 09-11-2015 0 Microsoft Dynamics NAV Web NAV Web new customer Michael Olsen IFS Apps 7.5 Michael Olsen E Best practice when recording E List of companies Michael Olsen Click on the button Edit. You may also press Alt+D. OlickLearn Studio File View Tools Cloud Help New 🖅 Edit 🕨 Replay 🏐 Produce 🍥 Assist 🛛 🗨 🖏 🕶 🍣 Recordings Name User Windows UIA 🔚 Word 2013 Microsoft CRM 🔄 CRM 2015 Testing create new account Michael O

ClickLearn	earn ApS	mol
		April 24, 2023
ClickLearn L	earning Portal	213/439
Click on the menu <b>Writer role</b> .		
	locument sample	Writer role
Click on the menu <b>Video role</b> .		
	locument sample	Writer role 0 Developer role Replay (Quality Assurance) role Writer role Video role Assist role
Double click on the folder <b>Step</b> .	Recordings	m Studio t Insert Tools Cloud Help hapter • See Bookmark I Note Group • Englis g Word 2013 document sample ecording lick on the button Start. lick on the delement Blank document. lick on the delement Blank document. lick on the document het on the document het on the document lick on the menu Select. lick on the menu Select All. lick on the button Grow Font. lick on the button Grow Font. lick on the button Grow Font.
You may open a sound file in here. The format has to be WAV or MP3.	OK	Image: Cancel



### 10.6.1. Record using the microphone

Click on the button **Record**.



Click on the button Stop.

### 10.6.1.1.Delete narration recorded with the microphone

Click on the button **Record**.

Click on the menu Delete.



# 11. Replay

### 11.1.Replay introduction

### 11.1.1. Introduction

ClickLearn is capable of automatically updating your documentation and training materials when changes are made to your business systems.

Even though the replay feature is a simple click of a button, it is important that you understand the prerequisites for using it.

Most importantly, it is required that you have started the same application used as when you made the recording.

### 11.1.2. Preparing for the replay

First, start the required application.

Click on the button NAV 2015 English.



Output Type

🖥 Unread Reports 🐘 All Reports 🗙 Delete 🔲 Show Queue 👫 Find

Description

Then, activate ClickLearn and select the recording to replay.

Click on the button ClickLearn Studio.

ions 🧕 ClickLearn Studio
Created Date Note Page Page
Click on the list element Replay sample.
es Return ders - Open Mem Sales Mem ders - Open Mem Microsoft Dynamics GP 2013 - Michael Olsen Microsoft Dynamics NAV 2013 - Michael Olsen
Customers Wicrosoft Dynamics NAV 2015
Manage List 🔯 Open 🔄 Create customer in NAV Michael Olsen 22-06-2015
omer No. FINAV 2015 Create new customer Michael Olsen 20-04-2016
E Replay sample Michael
C
Licensed to ClickLearn

Time



### 11.1.3. Important information

ClickLearn can only replay if your display is 96 DPI (scale = 100%).

It only records the content of your primary screen.

The current screen content of your recording will be reset and re-captured during the replay.

DO NOT TOUCH the keyboard and mouse. ClickLearn will control both itself.

WAIT until completely finished, e.g. until ClickLearn becomes visible again or an error message appears.

If required to stop the replay you need to press the two Ctrl keys at the same time.

### 11.1.4. Replay

Click on the button Replay. You may also press Alt+R. à a - $(\equiv)$ 2 Inventory - Sales Customer - Order Back Orders Summary Sales Sales Line ournal Discounts Sales Price Worksheet Sales Prices Price List Naviga Re Role Center - Sales File View Tools Cloud Help 🖺 New 👻 🖻 Edit 🕨 Replay 🚯 Produce 🎯 Assist 🛛 🔍 🖏 🗸 🍪 Activities af<sup>#</sup> Set Up Cues Recordings User Re For Release Name Windows UIA 🔄 Word 2013 document sample Michael Olsen ٩ 0 Microsoft CRM 🕲 CRM 2015 Testing create new account Michael Olsen 09 WAIT until completely finished, e.g. until ClickLearn becomes visibl again or an error messages appears. Click on the button Yes. You may also press Alt+Y. E:\Projects\0 If required to stop the replay you need to press the two Ctrl keys at the E:\Projects\0 same time. E:\Projects\( Do you want to replay the recording? E:\Projects\ClickLearn 10 Learning Portal\Recordings\Replay E:\Projects\( sample.clrx E:\Projects\( Yes No E:\Projects\( Michael Olsen 22-06-2015 10:18 18-01-2016 18:47 18-01-2016 18:45 22-06-2015 10:23 E:\Projects\( Michael Olsen 20-04-2016 09:57 11-02-2016 13:11 18-01-2016 18:46 20-04-2016 09:57 E:\Projects\( Michael 14-04-2016 12:58 20-04-2016 10:07 E:\Projects\(

Make sure to select the correct language, as it is possible to replay the same recording back on different language versions of your application.

Click on the radio button English (United States).

	User	Replayed	Produced	Created	Modified
t sample	Michael	2	Replay Langu	Jage	× <sup>(0</sup>
eate new account	Michael	👔 💿 Engl	iish (United States)		10
er	Michael	-	ish (Denmark) nan (Germany)		
recording	Michael Michael	-	nan (Germany) Ich (France)		10



Click on the button **Ok**. You may also press **Alt+O**.

	Michael Olsen Michael Olsen	22-06-2015 10:18	18-01-2016 18:47 11-02-2016 13:11	18-01-2016 18:45 18-01-2016 18:46	22-06-20	15 10:23	E:\Pro E:\Pro
xcel	Michael Michael Olsen	16-09-2014 11:44	07-03-2016 15:48	Ok Cance		14 12:40	E:\Pro
	Michael	Swedish	(Sweden)		10	14 10:19	E:\Pro
	Michael		letherlands) (Simplified, PRC)			15 09:52 15 21:23 v8	E:\Pro E:\Pro
	Michael Michael	🔿 Spanish	(Spain)			14 11:33 15 09:52	E:\Pro
	Michael	O Portugue	se (Portugal)		20	15 21:14	E:\Pro

The replay is now running and ClickLearn is hidden.

Click on the button OK.

)lsen		29-03-2016 16:04	18-01-2016 18:46	04-04-2016 21:38		E:\Projects\ClickLearn 10 Lea
	(	ClickLearn Repla	ау	×		E:\Projects\ClickLearn 10 Lea E:\Projects\ClickLearn 10 Lea
R	eplay completed su	iccessfully. You ma	y now Produce the		v8	E:\Projects\ClickLearn 10 Lea E:\Projects\ClickLearn 10 Lea E:\Projects\ClickLearn 10 Lea
				ОК		E:\Projects\ClickLearn 10 Lea
)lsen			18-01-2016 18:46	16-09-2014 12:40		E:\Projects\ClickLearn 10 Lea
)lsen	16-09-2014 11:44	07-03-2016 15:48	18-01-2016 18:46	16-09-2014 11:44		E:\Projects\ClickLearn 10 Lea
)lsen	22-06-2015 10:18	18-01-2016 18:47	18-01-2016 18:45	22-06-2015 10:23		E:\Projects\ClickLearn 10 Lea

When the replay has completed remember to produce the material.

### 11.1.5. Important next lessons

Although it can be easy to replay a recording, several things may lead to replay failure.

Please make sure to study all of the content in the Replay book and learn how to handle the most common causes for replay failure.

## 11.2. Replay in a different language

#### 11.2.1. Introduction

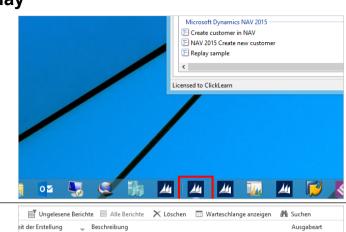
ClickLearn is able to convert your recordings to any language of choice.

You may record in an English system and play that recording back on for example a German system and translate your documentation, either to a new language, a differently regionalized system or both.



#### Prepare for the replay 11.2.2.

Click on the button NAV 2015 Deutsch.



Click on the button ClickLearn Studio.

Click on the list element Replay sample.

	ClickLearn Studio	
Erstellungsdatum		Seite
	AX Vendor edit	The second secon
rkaufsreklama Verka Offen - Offe	Microsoft Dynamics GP 2013	Michael Olsen
kaufsreklama Verka iffen - Offe ne Debitoren	<ul> <li>F GP 2013 Customer information</li> <li>Microsoft Dynamics NAV 2013</li> <li>NAV 2013 Customer statistics and export to Excel Microsoft Dynamics NAV 2015</li> </ul>	Michael Olsen Michael Olsen 16-09-20
rkaufsreklama Verka Iffen - Offe	GP 2013 Customer information     Microsoft Dynamics NAV 2013     NAV 2013 Customer statistics and export to Excel	

#### 11.2.3. Replay

Click on the button **Replay**. You may also press Alt+R.

Verkaufsauftrag Verkaufsreklamation G Verkaufsgutschrift	Verkaufs Buch-Blatt	-
leg	Allaemein Price	History
Rollencenter - Sa Aktivitäten	Ies File View Tools Cloud Help I ™ New + I E Edit  Replay Produce  @ Ass	ist   💽 • 😋 • 🍣
¥ <sup>#</sup> Stapel einrichten	Recordings Replay (F5)	
Freizugeben	Name Windows UIA	User Re
<b>(</b> ) 0	Word 2013 document sample Microsoft CRM	Michael Ölsen
Verkaufsangebote	Verka	Michael Olsen 09



Click on the button <b>Yes</b> . You may also press <b>Alt+Y</b> .	VAIT until completely finished, e.g. until ClickLearn becomes visible again or an error messages appears. If required to stop the replay you need to press the two Ctrl keys at the same time. Do you want to replay the recording? E\Projects\ClickLearn 10 Learning Portal\Recordings\Replay sample.clrx     Yes No E\Projects\C Michael Olsen 22-06-2015 10:18 18-01-2016 18:47 18-01-2016 18:45 22-06-2015 10:23 Michael Olsen 20-04-2016 09:57 11-02-2016 18:47 18-01-2016 18:45 22-06-2015 10:23 Michael Olsen 20-04-2016 10:14 14-04-2016 12:58 20-04-2016 09:57 Michael 20-04-2016 10:14 14-04-2016 12:58 20-04-2016 10:15 E\Projects\C
Click on the radio button German (Germany).	User Replayed Produced Created Modified          nt sample       Michael       @ Replay Language       101         reate new account       Michael       00 C to
	UAV Web     ● English (United States)     0       pmer     Michael     ● Danish (Denmark)     00       recording     Michael     ● French (France)     001       pmer     Michael     ● Portuguese (Portugal)     001       pmer +中国     Michael     ● Datash (Spain)     001       3     Michael     ● Dutch (Netherlands)     001
	V 2012 R2
Click on the button <b>Ok</b> . You may also press <b>Alt+O</b> .	Michael         Portuguese (Portugal)         015 21:14         EXPro           Michael         Spanish (Spain)         014 11:33         EXPro           Michael         Dutch (Netherlands)         015 21:23         v8         EXPro           Michael         Chinese (Smplified, PRC)         014 10:19         EXPro           Michael         Swedish (Sweden)         014 10:19         EXPro           Michael         Swedish (Sweden)         014 10:19         EXPro           Michael         Swedish (Sweden)         014 11:44         EXPro           Michael         Inchael         Ok         Cancel         014 12:40         EXPro           Michael         Inchael         Inch
Click on the button <b>OK</b> .	
	Disen       29-03-2016 16:04       18-01-2016 18:46       04-04-2016 21:38       E\Projects\ClickLearn 10 Lea         ClickLearn Replay       X       E\Projects\ClickLearn 10 Lea       E\Projects\ClickLearn 10 Lea         Replay completed successfully. You may now Produce the material.       E\Projects\ClickLearn 10 Lea       E\Projects\ClickLearn 10 Lea         0K       E\Projects\ClickLearn 10 Lea       E\Projects\ClickLearn 10 Lea         0K       E\Projects\ClickLearn 10 Lea         0Sen       18-01-2016 18:46       16-09-2014 12:40         0Isen       16-09-2014 11:44       07-03-2016 15:48       18-01-2016 18:46

The recording has now successfully been replayed on a German system and you may produce the material in both English and German.

Disen 22-06-2015 10:18 18-01-2016 18:47 18-01-2016 18:45 22-06-2015 10:23

# 11.3.Replay failing instantly

### 11.3.1. Introduction

The most common reason for the replay to fail, is when the application has not even been started.

In this sample, we will intentionally forget to start the application and try to perform the replay.

E:\Projects\ClickLearn 10 Lea



#### 11.3.2. Replay Click on the list element Replay sample. 🕞 AX Vendor edit Michael Olsen Microsoft Dynamics GP 2013 🔄 GP 2013 Customer information Michael Olsen Microsoft Dynamics NAV 2013 NAV 2013 Customer statistics and export to Excel Michael Olsen 16-09-2014 1 Microsoft Dynamics NAV 2015 🔄 Create customer in NAV Michael Olsen 22-06-2015 1 F NAV 2015 Create new ci Michael Olsen 20-04-2016 0 🔄 Replay sample 20-04-2016 1 Michael < Licensed to ClickLear Click on the button Replay. You may also press Alt+R. 0 File View Tools Cloud Help 🎦 New 🖣 🕞 Edit 🕨 Replay 💱 Produce 🎯 Assist 🛛 🕲 🕶 🍣 Recordings Name User Windows UIA 🔄 Word 2013 document sample Michael Olsen Microsoft CRM DCRM 2015 Testing create new account Michael Olsen 09-- WAIT until completely finished, e.g. until ClickLearn becomes visible again or an error messages appears. Click on the button Yes. E:\Projects\0 You may also press Alt+Y. If required to stop the replay you need to press the two Ctrl keys at the same time. E:\Projects\( /8 E:\Projects\( Do you want to replay the recording? E\Projects\ClickLearn 10 Learning Portal\Recordings\Replay sample.clrx E:\Projects\( E:\Projects\( No Yes E:\Projects\( Michael Olsen 22-06-2015 10:18 18-01-2016 18:47 18-01-2016 18:45 22-06-2015 10:23 E:\Projects\( E:\Projects\( E:\Projects\( Michael Olsen 20-04-2016 09:57 11-02-2016 13:11 18-01-2016 18:46 20-04-2016 09:57 20-04-2016 10:17 14-04-2016 12:58 20-04-2016 10:17 Michael Cloud Help Click on the radio button English (United States). Replay 🖏 Produce 🍥 Assist 🛛 💽 🕶 🎯 🕶 🍣 Modified User Replayed Produced Created Michael nt sample × <sup>01</sup> Replay Language reate new account Michae English (United States) AV Web Danish (Denmark) Micha omer O German (Germany) recording Michae O French (France) Michae 201 O Portuguese (Portugal) Michae O Spanish (Spain) mer omer - 中国 Michael O D L ALA



mol April 24, 2023 221/439

Click on the button **Ok**. You may also press **Alt+O**.

	Michael	O Portuguese (Portugal)	E:\Pro
	Michael	O Spanish (Spain) 2014 11:33	E:\Pro
	Michael	O Dutch (Netherlands) 2015 09:52	E:\Pro
	Michael	○ Chinese (Simplified, PRC) 2015 21:23 v8	E:\Pro
	Michael	O Swedish (Sweden) 2014 10:19	E:\Proj
	Michael	Ok Cancel 1014 12:40	E:\Proj
xcel	Michael Olsen	16-09-2014 11:44 07-03-2016 15:48 18-01-2016 18:46 16-09-2014 11:44	E:\Proj
	Michael Olsen	22-06-2015 10:18 18-01-2016 18:47 18-01-2016 18:45 22-06-2015 10:23	E:\Pro
	Michael Olsen	20-04-2016 09:57 11-02-2016 13:11 18-01-2016 18:46 20-04-2016 09:57	E:\Pro
	Michael	20-04-2016 10:17 14-04-2016 12:58 20-04-2016 10:17	E:\Pro

If the replay cannot locate the item on screen it failes.

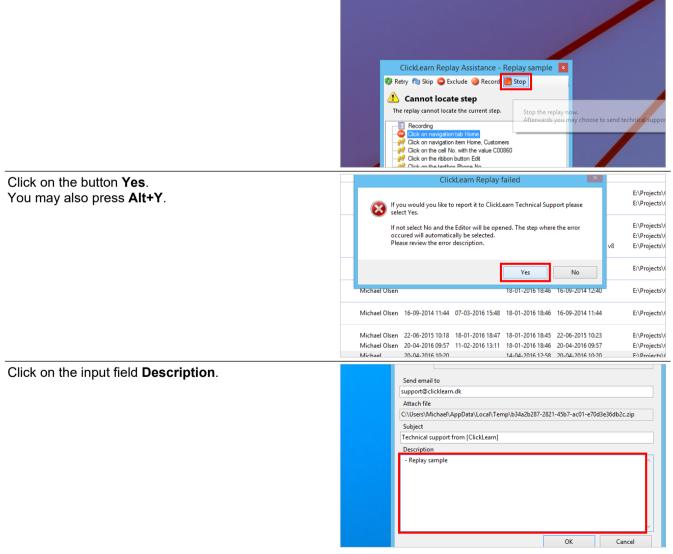
It will dim your desktop and display ClickLearn Replay Assistance window.

We will describe this window in details in 'Replay failure when no data present'.

Here we will simply stop the replay and send a technical support case to ClickLearn.

The ClickLearn support team will be able to review the recording and analyze why the replay failed. This way ClickLearn may help you understand, what is required for the replay to work.

Click on the button Stop.





Please add your own notes as to why you need help with the failed replay.

Click on the button OK. You may also press Alt+O.

Description	
- Replay sample	
	OK Cancel
	Microsoft Dynamics AX 2012 R2
	🕞 AX Vendor edit
	Microsoft Dynamics GP 2013
	E GP 2013 Customer information
	Microsoft Dynamics NAV 2013
	NAV 2013 Customer statistics and export to Exc

Once the ClickLearn Support Team has analyzed your support case, you will receive an email.

## 11.4. Replay failing when data not present

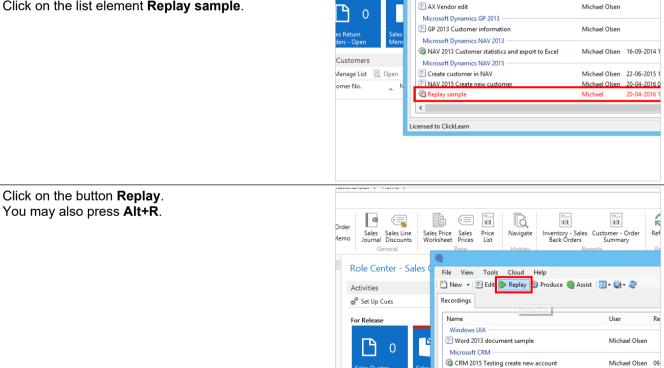
#### 11.4.1. Introduction

A common reason for replay failure is when data has changed in your application.

In this example we have deleted the customer C00860 from the system. This is the customer we selected when recording the work instruction on how to edit a customer.

#### 11.4.2. Replay

Click on the list element Replay sample.





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	ClickLearn L	earning Por	tal		223	3/439
Click on the button <b>Yes</b> . You may also press <b>Alt+</b>	<b>·</b> Υ.	Again If rec Samu E:PP Samy Michael Olsen	20-04-2016 09:57 11-02-2016 13:11 18-0	the two Ctrl keys at the rdings\Replay Yes No 1-2016 18:45 22-06-2015	v8	E:\Projects\( E:\Projects\( E:\Projects\( E:\Projects\( E:\Projects\( E:\Projects\( E:\Projects\( E:\Projects\(
Click on the radio button	English (United States).		Assist 🔄 • 🖏 • 🍣	Produced	Created	Modified
		nt sample reate new account JAV Web pmer recording pmer	Michael G Michael Fr Michael Pr	Replay Language		201 201 201 201 201 201 201 201 201 201
Click on the button <b>Ok</b> . You may also press <b>Alt+</b>	• <b>O</b> .	bmer - 中国 Michael Michael Michael Michael Michael Michael	Michael Portuguese (Portugal) Spanish (Spain) Dutch (Netherlanda) Chinese (Simplified, PRC) Swedish (Sweden) sen 16-09-2014 11:44 07-03-2016 15:48	Ok Cancel 18-01-2016 18:46 16-09-		01 E\\Pro E\\Pro E\\Pro E\\Pro E\\Pro E\\Pro
			sen 22-06-2015 10:18 18-01-2016 18:47 sen 20-04-2016 09:57 11-02-2016 13:11 20-04-2016 10:20		-2016 09:57	E:\Proj E:\Proj E:\Proj

The replay worked flawless for the first two steps in our recording, but is now failing because it cannot locate the data row with the customer C00860.

So the questions is, what to do now?

## 11.4.3. ClickLearn Replay Assistance

The ClickLearn Click-and-continue technology allows you to make changes to your recordings as it is being played back on your live system.

We will start by explaining the actions available in this window.



Move the mouse to the folder **Click on the cell No.** with the value C00860.

DEUE	TI, GADINEIE DICKITIATITI PIERTOS AG	0,00 CI
BLUE	Herm Sto ClickLearn Replay Assistance - Replay samp	le 💌
RED	Milos Sil 🔕 Retry 🕲 Skip 🤤 Exclude 🥥 Record 📕 Stop	
RED	Petr Kara	
RED	Michal R Cannot locate step	
RED	Fr. Birgit The replay cannot locate the current step.	
RED	Hr. Carl I Recording	
RED	Hr. Dr. D	
BLUE	Mr. Jame Click on the cell No. with the value C00860	
BLUE	Mrs. Aria	
BLUE	Mr. Matt	
YELLOW	Hr. Jonal	
YELLOW	Hr. Carl .	
YELLOW	Fr. Karen	
YELLOW	Fr. Jenny	
YELLOW		

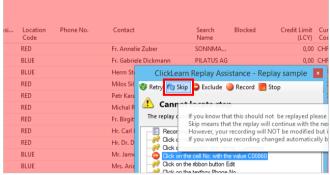
The selected node with the stop icon to the left is the step that failed. It should give you an idea of what the problem is.

Move the mouse to the button Retry.

Responsi Center	Location Code	Phone No.	Contact		Search Name	Blocked	Credit l (
	RED		Fr. Annelie	Zuber	SONNMA		
	BLUE		Fr. Gabriele	Dickmann	PILATUS AG		
	BLUE		Herrn St	ClickLear	rn Replay Ass	istance - Rep	olay samp
	RED		Milos Sil 👔	Retry 👌 Ski	ip 🤤 Exclude (	Record	Stop
	RED		Petr Kara				
	RED		Michal R	Canno	t locate ste	<b>p</b>	
	RED		Fr. Birgit		layimay have fai		
	RED		Hr. Carl I	r- Recordin	the case you maig	ay wait until yoi	u can see th
	RED		Hr. Dr. D		navigation tab Hor navigation item Ho		
	BLUE		Mr. Jame		the cell No. with th		

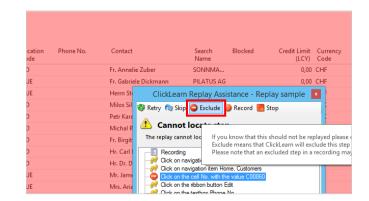
The replay may have failed because the system is busy and the item is not yet visible. If this is the case you may wait until you can see the item on the screen and then click on this button.

Move the mouse to the button Skip.



If you know that this should not be replayed please consider if you should skip it. Skip means that the replay will continue with the next step. However, your recording will NOT be modified but is left for you to do manually in the ClickLearn Studio. If you want your recording changed automatically by ClickLearn please look at the button Exclude or Record to Replace.

Move the mouse to the button **Exclude**.



4/24/2023



If you know that this should not be replayed please consider if you should exclude it. Exclude means that ClickLearn will exclude this step in your recording. Please note that an excluded step in a recording may be included yet again in the ClickLearn Studio.

Move the mouse to the button **Record**.

hone No.	Contact	Search Name	Blocked	Credit Limit (LCY)	Currency Code	Customer Disc. Grou
	Fr. Annelie Zuber	SONNMA		0,00	CHF	LARGE AC
	Fr. Gabriele Dickmann	PILATUS AG		0,00	CHF	RETAIL
	Herm Sto ClickLea	irn Replay Assis	stance - Re	play sample	×	
	Milos Sil 👩 Retry 🔞 Si	kip 🤤 Exclude	Record	Stop	-	
	Petr Kara				1	RETAIL
	Michal R 🔼 Canno	ot locate step				
	Fr. Birgit The replay ca	nnot locate the cur		d a step which you this button is clicl		
	Hr. Carl   Record	ing			·	
		navigation tab Hom navigation item Hon				LARGE AC
		the cell No. with the				RETAIL
	IVITS, Alla	the ribbon button Ed				

Record a step which you may optionally use to replace the one that failed or add before this step is replayed. When this button is clicked you will be allowed to click on an item and then select what to do with it.

Move the mouse to the button **Stop**.

Contact	Search Blocked Name	Credit Limit (LCY)	Currency Code	Customer Disc. Group	Custo Postir
Fr. Annelie Zuber	SONNMA	0,00	CHF	LARGE ACC	FORE
Fr. Gabriele Dickmann	PILATUS AG	0,00	CHF	RETAIL	FORE
Herrn Ste ClickLea	rn Replay Assistance - R	eplay sample	×		FORE
Milos Sil 👩 Retry 🕥 Sk	ip 🤤 Exclude 🥥 Record 🛽	Stop	-		EU
Petr Kara				RETAIL	EU
Michal R 🔼 Canno	ot locate step			LARGE ACC	EU
Fr. Birgit The replay ca	nnot locate the current step.	Stop the replay			ĘU
Hr. Carl I Recordi	ng	Afterwards you	may choose	RETAIL	EU
	navigation tab Home	L		LARGE ACC	EU
	navigation item Home, Customers the cell No, with the value C008			RETAIL	DOM
Mrs. Aria	the ribbon button Edit				DOM
Click on	the textbox Phone No				

Stop the replay now. Afterwards you may choose to send technical support, review the recording and analyse the error information.

#### 11.4.4. Recording due to changes

Assuming that you know the reason is that the customer has been deleted and just want to use another, the record action may be used.

Click on the button **Record**.

hone No.	Contact		Search Name	Blocked	Credit Limit (LCY)		Customer Disc. Group
	Fr. Annel	ie Zuber	SONNMA		0,00	CHF	LARGE ACC
	Fr. Gabrie	ele Dickmann	PILATUS AG		0,00	CHF	RETAIL
	Herrn Sto	ClickLear	n Replay Assis	stance - Rej	play sample	×	
	Milos Sil	🔕 Retry 🔞 Skip	o 🗅 Exclude	Record	Stop	-	
	Petr Kara	A					RETAIL
	Michal R	Cannot	t locate ster				
	Fr. Birgit	The replay can	not locate the cu		tep which you ma button is clicked y		
	Hr. Carl I	Recording	3	when this	button is clicked y		nowed to ellek
	Hr. Dr. D		avigation tab Hom				LARGE ACC
	Mr. Jame		avigation item Hor he cell No, with the				RETAIL
	Mrs. Aria		he ribbon button E	dit			

Now any element within your application may be recorded by clicking on it though the dimmed screen.



#### Click on the element you want to record.

	47523687	Slubrevik Senger AS		YELLOW		Jenny Lysaker
	47563218	Klubben		YELLOW		Thomas Anders
	47586954	Sjøboden		YELLOW		Flemming Pede
	49525252	Beef House		GREEN		Frau Karin Fleiso
	49633663	Autohaus Mielberg KG		GREEN		
	49858585	Hotel Pferdesee		GREEN		Herrn Jonathan
	50000	Guildford Water Department	LONDON			Mr. Jim Stewart
	60000	Blanemark Hifi Shop	LONDON	WHITE		
	61000	Fairway Sound	LONDON	WHITE		
	62000	The Device Shop	LONDON	WHITE		
	IC1020	Cronus Cardoxy Sales				
	IC1030	Cronus Cardoxy Procurement				
₹	c					
8. januar		ev\michael				
4			4	14	R	8 8

Once the element has been selected you may select from the following actions.

Move the mouse to the button **Back**.

Responsi Center	Location Code	Phone No.	Contact		Search Name	Blocked	Credit I (
	RED		Fr. Annelie Z	uber	SONNMA		
	BLUE		Fr. Gabriele [	Dickmann	PILATUS AG		
	BLUE		Herrn Sto	ClickLea	rn Replay Assi	stance - Rep	olay samp
	RED		Milos Sil	Back Ad	ld 🖓 Replace 🧯	Merge	
	RED		Petr Kara				
	RED		Michal R	Record	d one new st	ten	
	RED		Fr. Birgit		e the previous st		vant to recor
	RED		Hr. Carl I		right or double cl ht element is capt		add, replace
	RED		Hr. Dr. D	merge.			
	BLUE		Mr. Jame		ng		
	BLUE		Mrs. Aria		navigation tab Hon		

Go back to the previous step.

Move the mouse to the button Add.

nsi	Location Code	Phone No.	Contact	Search Name	Blocked	Credit Limit (LCY)	Cu Co
	RED		Fr. Annelie Zuber	SONNMA		0,00	CH
	BLUE		Fr. Gabriele Dickmann	PILATUS AG		0,00	CH
	BLUE		Herrn Ste ClickLea	arn Replay Assi	stance - Re	play sample	x
	RED		Milos Sil 🕒 Back 🔂 A	dd 🚯 Replace 🗎	Merge		
	RED		Petr Kara				
	RED		Michal R 🥥 Recor	d one new st	en		
	RED		Fr. Birgit Click on the			r your application	
	RED		Hr. Carl   You may le			ou need to click on nation on the item	
	RED		Hr. Dr. D merge.			lly be changed by	
	BLUE		Mr. Jame Record	ng			-
	BLUE		Mrs. Aria	navigation tab Hon			

If the current step is incorrect or your application has changed you may need to add a new step. Before clicking on this button you need to click on a new item that should be added before the current one. This window will display information on the item you click on so that you may verify the properties and screen location before adding. Your recording will automatically be changed by ClickLearn by adding the new step before the current step.

Move the mouse to the button **Replace**.

ocation ode	Phone No.	Contact		Search Name	Blocked	Credit Limit (LCY)	Currency Code
D		Fr. Annelie	Zuber	SONNMA		0,00	CHF
UE		Fr. Gabriele	Dickmann	PILATUS AG		0,00	CHF
UE		Herrn Sto	ClickLea	rn Replay Assi	stance - Rep	olay sample	×
D		Milos Sil	🔁 Back 🙆 Ad	ld 🖓 Replace	Merge		:
D		Petr Kara					:
D		Michal R	Record	d one n <del>ew st</del>	ep		
D		Fr. Birgit	Click on the e	element in youlf th	e current step	is incorrect or you	ur applicati
D		Hr. Carl I		right or doublBefor ht element is cabis			
D		Hr. Dr. D	merge.			II automatically b	
UE		Mr. Jame		ng			-
UE		Mrs. Aria		navigation tab Hom			

If the current step is incorrect or your application has changed you may need to replace this step. Before



clicking on this button you need to click on a new item that should replace the current one. This window will display information on the item you click on so that you may verify the properties and screen location before replacing. Your recording will automatically be changed by ClickLearn by excluding the current step and inserting the new step.

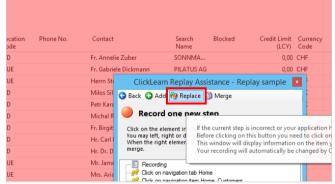
Move the mouse to the button **Merge**.

hone No.	Contact	Search Name	Blocked	Credit Limit (LCY)	Currency Code	Customer Disc. Group
	Fr. Annelie Zuber	SONNMA		0,00	CHF	LARGE ACC
	Fr. Gabriele Dickmann	PILATUS AG		0,00	CHF	RETAIL
	Herrn Ste ClickLea	rn Replay Assist	tance - Rep	olay sample	×	
	Milos Sil 😋 Back 🚱 Ad	ld 🚷 Replace 🛅	Merge			
	Petr Kara					RETAIL
	Michal R 🥥 Record	d one new ste	ep			
		lement in your app	lica	current step is inc		
		right or double clic ht element is captu		e clicking on this b rindow will display		
	Hr. Dr. D merge.			ecording will auto		
	Mr. Jame 🛛 👘 📰 Recordi	ng				KETAIL
		navigation tab Home				

If the current step is incorrect or your application has changed you may need to replace this step. Before clicking on this button you need to click on a new item that should replace the current one. This window will display information on the item you click on so that you may verify the properties and screen location before replacing. Your recording will automatically be changed by ClickLearn by excluding the current step and merging it to a new step.

## 11.4.5. Replace the step that failed

Click on the button Replace.



Once the step has been replaced, the replay will perform this step instead and continue with the rest of the steps in your recording.

Click on the button OK.

lsen		29-03-2016 16:04	18-01-2016 18:46	04-04-2016 21:38		E:\Projects\ClickLearn 10 Lea
	(	ClickLearn Repla	ау	×		E:\Projects\ClickLearn 10 Lea E:\Projects\ClickLearn 10 Lea
Re	play completed su	iccessfully. You ma	y now Produce the		v8	E:\Projects\ClickLearn 10 Le E:\Projects\ClickLearn 10 Le E:\Projects\ClickLearn 10 Le
				ОК		E:\Projects\ClickLearn 10 Le
lsen			18-01-2016 18:46	16-09-2014 12:40		E:\Projects\ClickLearn 10 Le
lsen	16-09-2014 11:44	07-03-2016 15:48	18-01-2016 18:46	16-09-2014 11:44		E:\Projects\ClickLearn 10 Lea
lsen	22-06-2015 10:18	18-01-2016 18:47	18-01-2016 18:45	22-06-2015 10:23		E:\Projects\ClickLearn 10 Lea

# 11.5.Replay failing due to incorrect changes in recording

### 11.5.1. Introduction

A reason for replay failure is due to the fact what many writers does not consider the impact of removing steps from the original recording.



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	April 24, 2023
ClickLearn Learning Portal	228/439

Some steps might be seen as unwanted in the written instructions, and not important for the video content, and the author therefore decides to delete or exclude them.

## 11.5.2. Author removing steps

Click on the list element <b>Replay sample</b> .	E AX Vendor edit Michael Olsen Microsoft Dynamics GP 2013
	GP 2013 Customer information     Michael Olsen
	Microsoft Dynamics NAV 2013 NAV 2013 Customer statistics and export to Excel Michael Olsen 16-09-2014 1
	Microsoft Dynamics NAV 2015
	E Create customer in NAV Michael Olsen 22-06-2015 1
	P NAV 2015 Create new customer         Michael Olsen         20-04-2016 0           P Replay sample         Michael         20-04-2016 1
	<
	Licensed to ClickLearn
Click on the button <b>Edit</b> .	
You may also press <b>Alt+D</b> .	
	Departments
	Choose by department
	Financial Managem 😡 General Ledger
	Cash Management File View Tools Cloud Help
	Cash Flow Receivables
	Code (F4)
	Sales & Marketing Name User
	Order Processing FW Windows UIA FW Word 2013 document sample Michael O
	Purchase Microsoft CRM
	Planning @ CRM 2015 Testing create new account Michael O
Right click on the folder Click on navigation tab	
Home.	Choose by department Financial Managerr
nome.	General Ledger
	Cash Management File Edit Insert Tools Cloud Help Cost Accounting Cash Flow : 📓 ( & Chapter + 🖼 Bookmark 📄 Note 🌍 Group + 🖏 Additi
	Cash Flow Receivables Recordings Replay sample
	Sales & Marketing
	Sales
	- PP Click on the cell No. with the value 50000
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	Order Processing
	Warehouse
	Orders & Contacts Planning & Executio
	Recordings 🔀 Replay sample
Click on the menu <b>Exclude</b> .	Sales & Marketing
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	Purchase Planning Planning Click on the Paste Click on na
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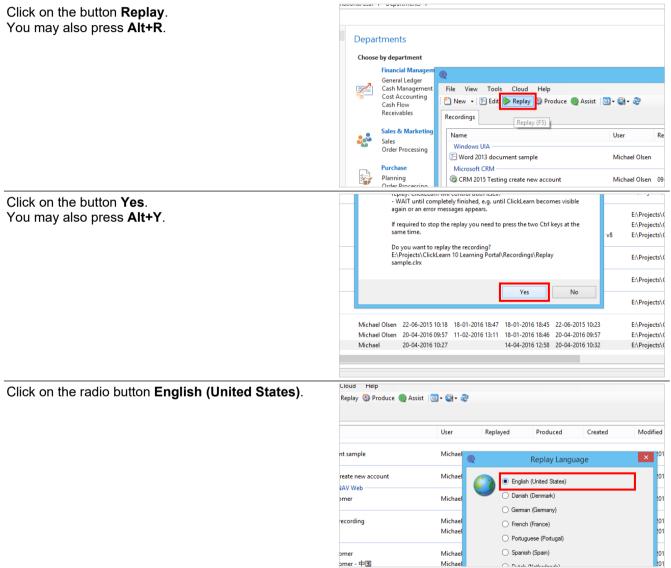
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		Cost Accounting Cash Flow	🗄 🛃    Chapter 👻 Bookmark 🗐 Note 🥥 Group 👻 🕹 Additi
		Receivables	Recordings 🗵 Replay sample
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		Order Processing	Olick on navigation item Home, Customers     Olick on the cell No. with the value 50000
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	-	Planning Order Processing	
		Warehouse	
		Orders & Contacts	
		Planning & Executi	
Click on the menu <b>Exclude</b> .	Sales & Ma	1	s Keplay sample
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	Order Proc		Click on the ce 🍲 Delete
	Purchase Planning		Click on the by Paste Click on navig
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	Warehouse		Assist from this point      Exclude
	Orders & C Planning &	د Executio	Instruction Off
	Goods Han	idling Or	Thumbnail Off
			Video Off Assistance
			Video Text Mode
			Mouse action  Click on the c Drag item
Click on the menu <b>File</b> .			
You may also press <b>Alt+F</b> .	CRONUS Interna	itional Ltd. 🕨 Departr	nents 🕨
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Click on the menu <b>Close</b> .	Management Aarketing ; se turing : Planning Resources :ration Management Aarketing ; se turing : Planning	Choose by depart Financial General L Cash Ma Cash Filo Receivab	ment Managen edger nagement  Mecording  Recording  Recording  Recording  Recording  Recording  Click on the ribbon button Edit  Click on the ribbon button Edit  Click on the textbox Phone No.  Click on the button OK  ment Managen edger nagement  File Edit Insert Tools Cloud Help ounting % les  Click on the button OK  ment
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Click on the button **Yes**. You may also press **Alt+Y**.

Hon		
Х	ClickLearn Studio	
но	Changes has been made. Do you want to save before closing	
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### 11.5.3. Replay failure



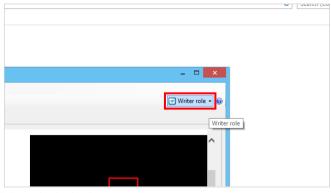


Click on the button <b>Ok</b> . You may also press <b>Alt+O</b> .	Michael         Portuguese (Portugal)         1015 21:14         E:\P           Michael         Spaniah (Spain)         1015 21:24         E:\P           Michael         Dutch (Netherlands)         1015 21:23         V8         E:\P           Michael         Dutch (Netherlands)         1015 21:23         V8         E:\P           Michael         Swedish (Sweden)         1014 10:19         E:\P           Michael         Swedish (Sweden)         1014 10:19         E:\P           Michael         Ok         Cancel         1014 12:40         E:\P           Michael         Ok         Cancel         1014 12:40         E:\P           Michael         Ok         Cancel         1014 12:40         E:\P           Michael         Olsen         16-09-2014 11:44         07-03-2016 15:48         18-01-2016 18:45         16-09-2014 11:44         E:\P           Michael         Olsen         22-06-2015 10:18         18-01-2016 18:45         22-06-2015 10:23         E:\P           Michael         Olsen         20-04-2016 09:57         11-02-2016 18:11         18-01-2016 18:46         20-04-2016 09:57         E:\P
Click on the button <b>Stop</b> .	Michael 20-04-2016 10:27 14-04-2016 12:58 20-04-2016 10:32 E:\F Product Design Execution Capacities Costing Jobs Resource Planning CLickLearn Replay Assistance - Replay sample
Click on the button <b>No</b> .	Service       Retry R Skip Exclude Record       Stop         Contrac       Cannot locate step       Stop         Human       The replay cannot locate the current step.       Stop the replay now. Afterwards you may choose to send technical st         Human       Recording       Stop the replay now. Afterwards you may choose to send technical st         Click on the folom button Edt       Oick on the texbox Phone No. Click on the button OK         ClickLearn Replay failed       X
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### 11.5.4. The Replay role

The replay role in the editor gives meaningful information to the QA role, which is very different from the role as a writer.

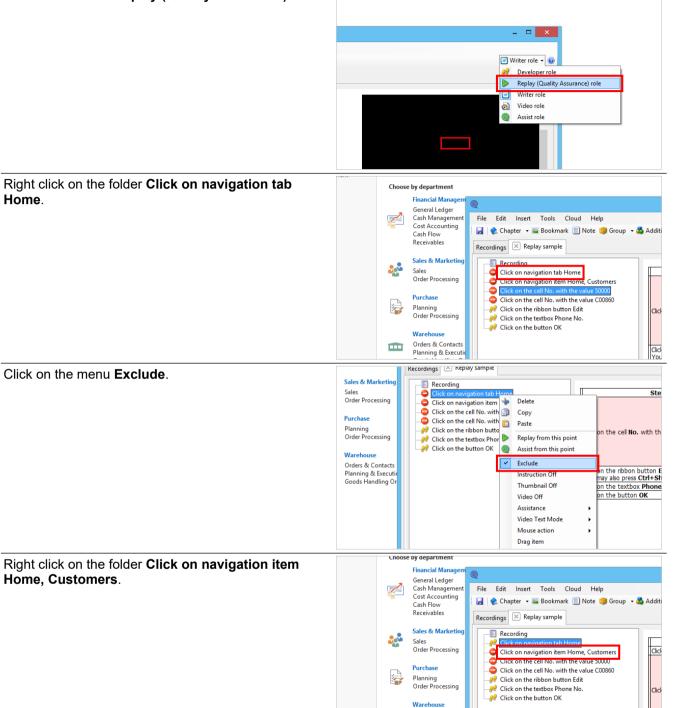
Click on the menu Writer role.



In this role the excluded steps is revealed and it is possible to include them again.



Click on the menu **Replay (Quality Assurance) role**.



Click You

Orders & Contacts Planning & Executio Goods Handling Or



#### ClickLearn Learning Portal Click on the menu Exclude. Sales & Marketing Recording Click on navigation tab Hore Sales Click on navigation tab Ho Order Processing Click Click on the cell No. wi 🍨 Delete Click on the cell No. wi Purchase Icick on the ribbon but Paste Icick on the textbox Ph Icick Planning Order Processing on the cell No. with Click on the button OK Replay from this point Wareh 0 Assist from this point Orders & Contacts Planning & Executio Goods Handling Or Exclude t on the ribbon button u may also press **Ctrl+**! struction Of Thumbnail Off k on the textbox Phor Video Off on the button OK Assistance Video Text Mode Mouse action • Drag item Click on the menu File. 👔 CRONUS International Ltd. 🕨 Departments 🕨 You may also press Alt+F. ents Departments Management -Marketing Choose by department Financial Mana General Ledger Cash Managemer Cost Accounting Cash Flow Receivables turing 1 File Edit Insert Tools Cloud Help 🛃 😪 Chapter 👻 🔤 Bookmark 📃 Note 🎯 Group Planning Recordings 🛛 Replay sample Resource Sales & Marketin Recording ration Sales Order Processing 🐖 Click on navigation tab Home Clie Click on the cell No. with the value 50000 Purchase Click on the cell No. with the value C00860 .... Click on the menu Close. ents Departments Management Marketing Choose by department Financial Mana General Ledger turing Cash Managemer Cost Accounting Cash Flow Receivables File Edit Insert Tools Cloud Help 1 🛃 Save Ctrl+S kmark 📃 Note 🍏 Group Planning 🛃 Save As. Close Ctrl+F4 3 Resource Sales & Marketi ration **.**.... Sales Click on navigation tab Home Order Processing 🥩 Cli Click on the cell No. with the value 50000 Click on the cell No. with the value 50000 Click on the cell No. with the value C00860 Purchase 4 Planning Order Processing 🦸 Click on the ribbon button Edit Click on the textbox Phone No. 🔗 Click on the button OK Warehouse 34 = 'Mr. Jim Stewart' and 12 = 'GUILDFORD WATER D Click on the button Yes. Click on the cell No. with the value 50000 You may also press Alt+Y. more. ClickLearn Studio Changes has been made. Do you want to save before closing Yes No Cancel



# 11.5.5. Replay success

Click on the button <b>Replay</b> . You may also press <b>Alt+R</b> .		
	Departments	
	Choose by department	
	Financial Managem General Ledger	
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	Planning Planning CRM 2015 Testing create new account Michael Olse	en OS
Click on the button <b>Yes</b> .	- WAIT until completely finished, e.g. until ClickLearn becomes visible	
You may also press <b>Alt+Y</b> .	again or an error messages appears. E:\Pro	ojects\
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	Michael Olsen 20-04-2016 09:57 11-02-2016 13:11 18-01-2016 18:46 20-04-2016 09:57	E:\Pro



Click on the button OK.

lsen		29-03-2016 16:04	18-01-2016 18:46	04-04-2016 21:38		E:\Projects\ClickLearn 10 Le
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lsen			18-01-2016 18:46	16-09-2014 12:40		E:\Projects\ClickLearn 10 Le
lsen	16-09-2014 11:44	07-03-2016 15:48	18-01-2016 18:46	16-09-2014 11:44		E:\Projects\ClickLearn 10 Le
lsen	22-06-2015 10:18	18-01-2016 18:47	18-01-2016 18:45	22-06-2015 10:23		E:\Projects\ClickLearn 10 Le

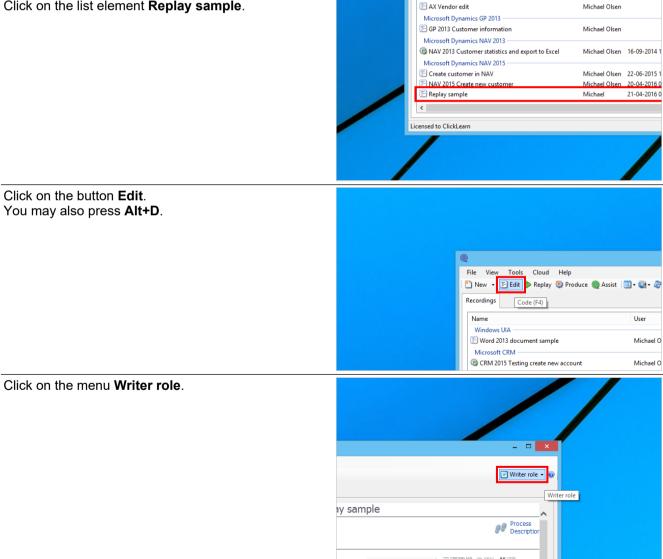
## 11.6.Replay role in the editor

#### 11.6.1. Introduction

The editor gives you access to a replay role. This role will reveal the data required for the replay to work.

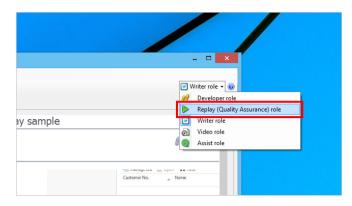
If the data in your system has changed, you may change it on the relevant steps, before executing the replay.

Click on the list element Replay sample.





#### Click on the menu Replay (Quality Assurance) role.



## 11.6.2. Replay data preview

Move the mouse to Replay Data preview.

Cloud Help ark 📄 Note 🍅 Group 🗸 🕯	Additional 🗸 English (United States) 👘 🗸 🛱	1 <b>(2</b> )
Home m Home, Customers ith the value 50000 (replaced	Step Click on navigation tab Home Click on navigation item Home, Customers	
the the value Coose (replaced the the value Coose (replaced to redit	Click on the cell <b>No.</b> with the value <b>50000</b>	The row where 2 = '50000' and 4 = 'culdford Water Depart 40 = 'LONDON' and 34 = 'Mr. Jim Stewart' and 12 - 'GUIDFORD WATER I more • Change • Fix to current rov
	Click on the ribbon button Edit You may also press Ctrl+Shift+E Click on the textbox Phone No.	
	Click on the button <b>OK</b>	

The preview will list all active replay steps and show where the replay will look for specific data.

Move the mouse to the Replay data column for the					
step with data present.	:d States) 🔹 🖌 🗈 🕻	8	▶ Replay (Quality Assurance) role 👻 (		
	tep		Replay Data		
	me				
	ome, Customers				
	the value <b>50000</b>	The row where 2 = '50000' and 4 = 'Guildford Water De 40 = 'LONDON' and 34 = 'Mr. Jim Stewart', 12 = 'GUILDFORD WAT more · Change · Fix to curren	and		
	) Edit Shift+E				
	ne No.				
Move the mouse to the link <b>Change</b>					
Move the mouse to the link Change		tep	Replay Data		
Move the mouse to the link <b>Change</b>	Click on navigation tab Ho	me	Replay Data		
Move the mouse to the link <b>Change</b>		me			
Move the mouse to the link <b>Change</b>	Click on navigation tab Ho	me ome, Customers	The row where 2 = '50000' and 4 = 'Guildrof Water Department' and 40 = 'LONDON' and 34 = 'Wr. Jim Stewart' and 12 = 'GUILDFORD WATER DEPARTMENT' and more		
Move the mouse to the link <b>Change</b>	Click on navigation tab Ho Click on navigation item Ho Click on the cell No. with t Click on the ribbon button	me ome, Customers the value 50000 Edit	The row where 2 = '50000' and 4 = 'Guildrof Water Department' and 40 = 'LONDON' and 34 = 'Mr. Jim Stewart' and 12 = 'GUILDFORD WATER DEPARTMENT' and		
Move the mouse to the link <b>Change</b>	Click on navigation tab Ho Click on navigation item Ho Click on the cell No. with t Click on the ribbon button You may also press Ctrl+S	me ome, Customers the value 50000 Edit Shift+E	The row where 2 = '50000' and 4 = 'Guildrof Water Department' and 40 = 'LONDON' and 34 = 'Wr. Jim Stewart' and 12 = 'GUILDFORD WATER DEPARTMENT' and more		
Move the mouse to the link <b>Change</b>	Click on navigation tab Ho Click on navigation item Ho Click on the cell No. with t Click on the ribbon button You may also press Ctrl+5 Click on the textbox Phor	me ome, Customers the value 50000 Edit Shift+E	The row where 2 = '50000' and 4 = 'Guildrof Water Department' and 40 = 'LONDON' and 34 = 'Wr. Jim Stewart' and 12 = 'GUILDFORD WATER DEPARTMENT' and more		
Move the mouse to the link <b>Change</b>	Click on navigation tab Ho Click on navigation item Ho Click on the cell No. with t Click on the ribbon button You may also press Ctrl+S	me ome, Customers the value 50000 Edit Shift+E	The row where 2 = '50000' and 4 = 'Guildrof Water Department' and 40 = 'LONDON' and 34 = 'Wr. Jim Stewart' and 12 = 'GUILDFORD WATER DEPARTMENT' and more		

The link gives you direct access to change the replay data for the step.



Move the mouse to the link **Fix to current row** 

Step	Replay Data
avigation tab Home	
avigation item Home, Customers	
ne cell No. with the value 50000	The row where 2 = '5000' and 4 = 'Guidford Water Department' and 40 = 'LONDON' and 34 = 'Mr. Jim Stewart' and 12 = 'GUILDFORD WATER DEPARTMENT' and more  Change Fix to current row ! Fix to row number 1 2 3 4 5
ne ribbon button Edit also press Ctrl+Shift+E	
ne textbox Phone No.	
ne button OK	

If you do not want to use the data captured by the recorder, you may click this link, and the replay will always use the current selected row instead.

Move the mouse to the link 1

Replay Data	
The row where 2 = '50000' and	
4 = 'Guildford Water Department' and 40 = 'LONDON' and 34 = 'Mr. Jim Stewart' and	
12 = 'GUILDFORD WATER DEPARTMENT' and more	
Change · Fix to current row · Fix to row number 1 2 3 4 5	

Clicking this link, will have the replay always to select a fixed row number in the data grid.

#### 11.6.3. Change the replay data for a step

Click on the link Change			Step		Replay Data
			ion tab Home		
	Click on	navigati	ion item Home, Customers		
	Click on	the cell	No. with the value 50000	40 = 'LONDON' a 34 = 'Mr. Jim Ste 12 = 'GUILDFORD more	iter Department' and ind wart' and D WATER DEPARTMENT' and current row - Fix to row number 1, 2, 3
			oon button Edit		
			ress Ctrl+Shift+E		
	Click on Click on		tbox Phone No.		
	CICK OIT	ule but	Iton OK		
Click on the button <b>Uncheck all</b> .			✓ 3	4	Mr. Jim Stewart
			✓ 1	2	GUILDFORD WATER DEPAR
You may also press <b>Alt+U</b> .			✓ 1	102601002	0 ; ci
			✓ 7	2	RETAIL
			✓ 3	8	DOMESTIC
			✓ 3	6	PS
				102601012	
		Find	<i>ବ୍ଦ ଶ୍ଚି</i> 🧯 C	opy all to clipboard 🛛 🎘 Te	echnical information
			Fixed Ro	w Uncheck all	Ok Cancel

The replay does not verify the columns that has been unchecked.



#### Click on Enabled.

2	Row locat	File Edit Incert Tec	
ick a	n the button 'Fixed row' to or	verride column data. For this co	lumn '\$\$R' the data '
	Enabled	Column	Data
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		4	Guildfo
		40	LONDO
		34	Mr. Jim
		12	GUILD
		1102601002	0
		72	RETAIL
		38	DOME

#### Double click on the Data column.

	0			Cli
	Eilo Edit Insort Too		×	
Row loc	ator according to the fo	llowing column data 🗧 🗆	×	English (United State
e button 'Fixed row' to	override column data. For this col	lumn '\$\$R' the data '-1' indicates current row	<i>ı</i> .	
Enabled	Column	Data	_	
✓	2	50000		Step
	4	Guildford Water Department	-	vigation tab Home
	40	LONDON		vigation item Home, (
	34	Mr. Jim Stewart		
	12	GUILDFORD WATER DEPAR	L	
	1102601002	0		cell No. with the val
	72	RETAIL		
	38	DOMESTIC		

#### Enter a new data value.

Enter a new data value.				
	Q			Cli
	E.	la Edit Incart Tools	Cloud Halp	
	Row locator	r according to the foll		× English (United State
	e button 'Fixed row' to over	ride column data. For this colur	nn '\$\$R' the data '-1' indicates current row.	
	Enabled	Column	Data	<u>^</u>
	~	2	1	Step
		4	Guildford Water Department	/igation tab Home
		40	LONDON	/igation item Home, (
		34	Mr. Jim Stewart	
		12	GUILDFORD WATER DEPAR	
		1102601002	0	cell No. with the val
		72	RETAIL	
		38	DOMESTIC	
Click on the button <b>Ok</b> .		34	Mr. Jim Stewart	
ou may also press <b>Alt+O</b> .		12	GUILDFORD WATER DEPAR	
		1102601002	0	e cell No. with the value 50
		72	RETAIL	
		38	DOMESTIC	
		36	PS	ribbon button Edit
		1102601012 Copy all to clipboard   🎘 '	0	so press Ctrl+Shift+E
	22 63 🛄 (	Copy all to clipboard	ecrinical information	textbox Phone No.
	Fixed F	Row Uncheck a	all Ok Cancel	button OK
				_



Move the mouse to the Replay data column for the step with the changed data.

d States) 🔹 🖌 🗏	Replay (Quality Assurance) rol
tep	Replay Data
me	
ome, Customers	
the value <b>50000</b>	The row where <b>2</b> = '10000' ' <u>Change</u> ' <u>Fix to current row</u> ' Fix to row number <u>1</u> 2 <u>3</u> <u>4</u> <u>5</u>
) Edit Shift+E	
ne No.	

The changes may now be saved, and the replay will use the customer 10000 instead of 5000 at the next replay.

# 12. Quality Assurance and Testing

## 12.1.Data driven testing

#### 12.1.1. Introduction

You may extend the use of the replay functionality to perform data driven testing. Data driven testing is useful when you want to test a certain process multiple times, feeding the same flow with different data entries.

### 12.1.2. Record the test flow

First you need to record the full flow of your test case. In this example, we want to test the creation of multiple customers in our system.

Click on the button <b>New</b> .	ClickLearn Studio					
You may also press <b>Alt+N</b> .	File View Tools Help					
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	Recordings					
	Name		User	Replayed	Produced	С
	Windows UIA					
	🕞 Word 2013 document sample		Michael	Olsen		16
	🔚 Remote Desktop setup on se	ver	Michael			28
	E Mozilla Firefox connector		Michael			24
	🔚 Create a SCORM package		Michael	Olsen	03-05-2015	15:47 24
	IFS Apps 8					
	F IFS Create new customer	_	Michael		25-09-2014	16:50 04
	🔚 IFS Create new customer - 🛱	围	Michael	Olsen		0:
	Microsoft Dynamics AX Client					
	E AX Vendor edit		Michael	Olsen	10-10-2014	08:36 16
Click on the button <b>Record</b> .						
You may also press <b>Alt+R</b> .		User	Replayed	Produced	Created	Modifi
	ment sample	Michael Olsen	1		16-09-2014 13:22	16-09-
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	er information	Michael Olsen				4
	cs NAV 2013			<u> </u>		
	mer statistics and export to Excel	Michael Olsen	Microsoft	Dynamics NAV V	W-h	mol50a

ClickLearn	ClickLearn ApS	mo
		April 24, 2023
	ickLearn Learning Portal	240/439
Click on the button <b>Ok</b> . You may also press <b>Alt+O</b> .	navger       German (Germany)         Test šeó6       French (France)         Image: Separate Separa	Ok
Click on the button <b>Yes</b> . You may also press <b>Alt+Y</b> .	13:37       Please remember!         22:17       - Wait for the green rectangle to appear before double click.         22:17       - To record a mouse move (for hover activated mouse to the control - wait for the green rectar Chrl + Shift.         22:17       - To stop recording press the two Ctrl keys at th 22:17         22:17       Do you want to start the recording	controls) move the gs\ClickLearn User 1 ggle - and press left gs\Edit work instruc gs\Introduction.clrx gs\License.clrx gs\Microsoft Dynan
	22:17         14-03-2014 10:34         ExProjects/ClickL           22:17         16-09-2014 16:09         ExProjects/ClickL           22:17         14-03-2014 12:24         ExProjects/ClickL           12:22         15-09-2014 09:35         ExProjects/ClickL           12:21         18-06-2015 08:56         ExProjects/ClickL	Ves No gs/NaVF Find custor gs/Onscreen Assist gs/Part recording.cl gs/Part according.s warn 10 Learning Portal/Recordings/SAP Logon requ arm 10 Learning Portal/Recordings/SAP Logon requ earn 10 Learning Portal/Recordings/SAP Logon arm 10 Learning Portal/Recordings/VLAV Classic Work arm 10 Learning Portal/Recordings/Release Informat arean 10 Learning Portal/Recordings/Release Informat arm 10 Learning Portal/Recordings/Release Informat
Click on the tab <b>Home</b> .	My Customers Manage List  O Cu No. No. Nome Posted Documents Departments S	oen 🏦 Find Phone No.
Click on the folder <b>Customers</b> .	CRONUS International Ltd. 28. januar 2016 ABOOKIMICHAU	
		20 Sales Orders - Open Not Shipped



Click on the button <b>New</b> .	Customers - Microsoft Dynamics NAV
	G S ▼ CRONUS International Ltd. ► Home ► Customers
	HOME ACTIONS NAVIGATE REPORT
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	Quote Reminder Journal New Manage Process Report Customer
	Bally Combus
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Click on the input field <b>Name</b> .	
ener en ale inpartiela <b>runne</b> .	s Orders Sales Sales Reminder View Delete Sales Apply Custome Balance to
	New Manage Process Report
	Orders – Customer Card
	General
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	15 Name: 🛪 t Journals Address:
	Address 2:
	Post Code:
	City:
	Country/Region Code:
	Phone No.:
Enter <b>Name</b> .	Sales Sales Reminder View Sales Apply Custome
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Click on the input field Address.	ales Orders Invoice Order X Delete Journal Template Balance
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	Country/Region Code:
	Phone No.:
	Primary Contact No.:



	iales Orders bices	Sales Sales Kemin Invoice Order New	Delete Manage	Sales Apply Journal Template Process	Customer Balance to D Report
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		Country/Region Cod	e:	T	
		Primary Contact No.:			<ul> <li>€</li> </ul>
Click on the button <b>Ok</b> .		<ul> <li>Customer No.:</li> <li>Balance (LCY):</li> </ul>	C00050	IR Partial IR Partial	
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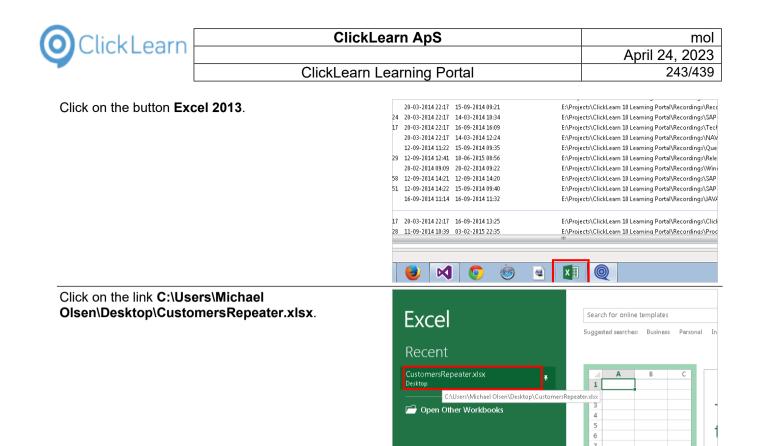
UPS

Stop the recorder by pressing the two control keys and save the recording.



#### 12.1.3. Use Excel to define the data

Let's look at a sample Excel workbook, where we have defined 3 customers with a name and address.



First, it is important that you notice the name of the sheet we have in the workbook.

Click on the tab Sheet1.

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Secondly, make sure that the data itself is defined starting at row 2. Row 1 is used as heading. The Cell A contains the name and the Cell B contains the address.

Click on the cell B2 with the value Adr1

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	A	В	С	D	E	F	G	н	Ι	J
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Click on the button **Close**.

	Calcu	ation	↑ ₽ ↓ Inser		Format	AutoSum ¬ Fill ¬ Clear ¬	ort & Fir	id &		
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## 12.1.4. Link recording and data

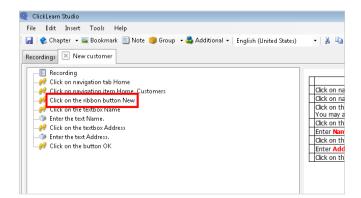
We need to make the recording aware of the data we want to use.

Click on the button <b>Edit</b> . You may also press <b>Alt+D</b> .	Q     ClickLearn Studio       File     View       Tools     Help       Produce     Replay       Recordings	) Assist 🛛 🕶 🤯 🕶 🍣		
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	🔚 Create a SCORM package	Michael Olsen		03-05-2015 15:47 2-
	IFS Apps 8			
	🔚 IFS Create new customer	Michael Olsen		25-09-2014 16:50 04
	E IFS Create new customer - 中国	Michael Olsen		0:
	Microsoft Dynamics AX Client			
	E AX Vendor edit	Michael Olsen		10-10-2014 08:36 1
	L Microsoft Dynamics GD 2012			
Click on the menu <b>Replay (Quality Assurance) role</b> .				
			⊳ Replay (Quality	Assurance) role 🔻 🕝
			Replay (Q	uality Assurance) role
		Re	play Data	*
		Name		
		Address		

This role is ideal when working with test cases. The preview to the right gives a clear view of the steps involving data.

To the left, we have all the steps from our recorded session. What we want to do now is to group a number of steps into a repeater, which we will link to our data, defined in the Excel workbook.

Click on the first step that needs to be repeated





Click on the last step to be repeated.	Recordings       New customer         Recording       Recording         Click on navigation tab Home       Custom navigation tab Home         Click on navigation tem Home, Customers       Click on na         Click on the tatbox Name       Click on the tatbox Name         Click on the tatbox Address       Click on the tatbox Address         Fater the taxt Name.       Click on the tatbox Address         Fater the taxt Name.       Click on the tatbox Address         Enter Addetss.       Enter Rain         Click on the button OK       Click on the
Click on the dropdown button of the button named	ClickLearn Studio
Group.	File Edit Insert Tools Help
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	Enter the text Address.     Citck on the     Dick on the     Dick on the text Address.     Enter Add
	Click on th
First, we need to locate the Excel workbook.	
Click on the button	d if no custom VbScript file is entered.

ed if no custom VbScript file is entered. ns StartRepeater(FileName,SheetName), EndRepeater(),
utomation data.
·····
OK Cancel



#### Click on the list element CustomersRepeater.xlsx. Organize 🔻 New folder 👉 Eavorites ) apps.clicklearn.d 🐌 ClickLearnService 📕 Downloads 퉬 DPA WindowsCli 🗉 Libraries Mich 💝 Dropbox 🜸 Fotostream 🙆 Google Drev Models 💹 Recent Places Х 🝊 OneDrive 7 7 stomersRepeat er.xlsx 🧮 Desktop GE . NAV Dansk 🔹 iCloud Photos 🚞 Libraries Click on the split button **Open**. NAV Deutsch NAV English 7 AV Dansk NAV RTC New customer.clrx You may also press Alt+O. • All Files (\*.\*) Open 🚽 Cancel

Then, we need to provide the name of the sheet to use from the workbook.

Click on the input field <b>Custom parameter</b> .	SetRepeaterValue(td) and RepeaterNext(). The custom file must be the full path of the Excel workbook. The custom parameter must be the name of the Sheet holding the automation data.				
	Content	Produce first			
	VbScript file				
	Custom file	C:\Users\Michael Olsen\Desktop\CustomersRepeater.xlsx			
	Custom parameter				
		ОК			
Enter <b>Custom parameter</b> .	GetRepeaterValue(Id) and The custom file must be the	he full path of the Excel workbook.			
	The custom parameter mu	ust be the name of the Sheet holding the automation data.			
		Produce first			
	VbScript file				
	Custom file	C:\Users\Michael Olsen\Desktop\CustomersRepeater.xlsx			
	Custom parameter	s			
		ОК			



Click on the button **OK**. You may also press **Alt+O**.

oduce first		
Users\Michael Olsen\Desktop\Custom	nersRepeater.xlsx	
eet1		•
	ок с.	ancel

You have to replace the fixed entered data from the recording session.

Click on the link Name

Replay Data
Name
 Address

Fixed values, such as keyboard input, become data driven, by referring to the data using the function named GetRepeaterValue. This function has one parameter, which is the name of the cell.





Click on the link <b>Address</b>	
	Replay Data
	GetRepeaterValue(A)
	Address
Click on the input field <b>Keystrokes as text</b> .	n addition to all normal characters the following special keystroke commands is allowed: ssc.enter,clear,copy,paste,tab,end,home,up,down,left,right,pageup,pagedown,ctrl+X,alt+X,fX
	Preview
	Enter the text Address.
	Keystrokes as text Address
	Text to insert instead of
	Exclude
	Replay pause 0
	Fixed input
	Use input caret position 🛛
Enter the text GetRepeaterValue(B).	n addition to all normal characters the following special keystroke commands is allowed: esc.enter,clear,copy,paste,tab,end,home,up,down,left,right,pageup,pagedown,ctrl+X,alt+X,fX
	Preview
	Enter the text Address.
	Keystrokes as text G
	Text to insert instead of
	Exclude
	Replay pause 0
	Fixed input
	Use input caret position 🔲
Click on the button <b>OK</b> .	۲
You may also press <b>Alt+O</b> .	
	OK Cancel

When done, you may save the recording, which is now ready to run.



Click on the menu <b>File</b> . You may also press <b>Alt+F</b> .	ClickLeam Studio File Edit Insert Tools Help Chapter + Bookmark Note Group + Additional + English (United States) + Recordings New customer Recording Click on navigation tab Home Click on navigation item Home, Customers Repeat steps according to a VbScript Content=Produce first; Custom file=CustomersRepeate Click on the inston button New Click on the inston button New Click on the textBox Name Click on the textBox Address Click on the button OK Click on the button OK
Click on the menu <b>Close</b> .	Click on navigation item Home Click on navigation item Home Click on navigation item Home, Customers Click on navigation item Home, Customers Click on the ribbon button New Click on the restbox Address Enter the text GetRepeaterValue(B). Click on the button OK
Click on the button <b>Yes</b> . You may also press <b>Alt+Y</b> .	ClickLearn Studio

## 12.1.5. Run the test

Click on the button **Replay**. You may also press **Alt+R**.

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Recordings Replay (F5)				
Name	User	Replayed	Produced	
Windows UIA				
🔚 Word 2013 document sample	Michael Ol	sen		
🔚 Remote Desktop setup on server	Michael Ol	sen		
🔚 Mozilla Firefox connector	Michael Ol	sen		
🔚 Create a SCORM package	Michael Ol	sen	03-05-2015 15:47	
IFS Apps 8				
🔚 IFS Create new customer	Michael Ol	sen	25-09-2014 16:50	
🔚 IFS Create new customer - 中国	Michael Ol	sen		
Microsoft Dynamics AX Client				
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Yes

No Cancel



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The replay will now run the test. In this case it will repeat the creation of a new customer 3 times.

Click on the button OK.

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14 10:34	E:\Projects\ClickLearn 10 Learning Portal\Recordings\SAP Logon requirements.clrx		

#### 12.1.6. How to produce documentation for all data entries

By default, when using the repeater group feature, the produced material will only show the first data entry performed in the test run.

However, you will be able to change this, so that ClickLearn may produce the written and visual documentation for all data entries performed in the test.

Click on the button **Edit**. You may also press **Alt+D**.

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Michael Olsen		25-09-2014 16:50
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4/24/2023



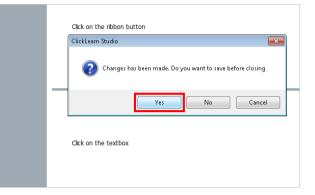
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			<u>GetRepeaterValue(B)</u>	
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		The custom file must be	the full path of the Excel workbook. must be the name of the Sheet holding t	he automation data.
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The custom hile and parameter is passed directly to the VbScript function named StartRepeater. ClickLearn provides a standard implimentation for Excel which is used if no custom VbScript file is entered. To provide your own VbScript the code must implement the functions StartRepeater(FileName,SheetName), Er GetRepeaterValue(d) and RepeaterNext(). The custom file must be the full path of the Excel workbook. The custom parameter must be the name of the Sheet holding the automation data. Click on the list element Produce all. Content Produce first Produce first VbScript file Custom file Produce none Custom parameter Sheet1 OK iress iress e the name of the Sheet holding the automation data. Click on the button **OK**. You may also press Alt+O. ] • Cus oduce all ... Users\Michael Olsen\Desktop\CustomersRepeater.xlsx ... eet1 0 ОК Cancel inner iress 2 t Code Q ClickLearn Studio Click on the menu File. File Edit Insert Tools Help You may also press Alt+F. 🛃 ≰ Chapter 🔹 🔤 Bookmark 📃 Note 🧐 Group 🔹 English (United States) - | 🔏 🗈 🖺 Recordings 🙁 New customer -🗾 Recording Click on the ribbon button New 🔗 Click on the textbox Name Enter the text GetRepeaterValue(A).
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Click on the textbox Address Enter the text GetRepeaterValue(B). 🐶 Click on the button OK



#### Click on the button **Yes**. You may also press **Alt+Y**.



## 12.2.Create customer in NAV

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### ClickLearn Learning Portal

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Click on the button OK

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# 13. Robotic Process Automation

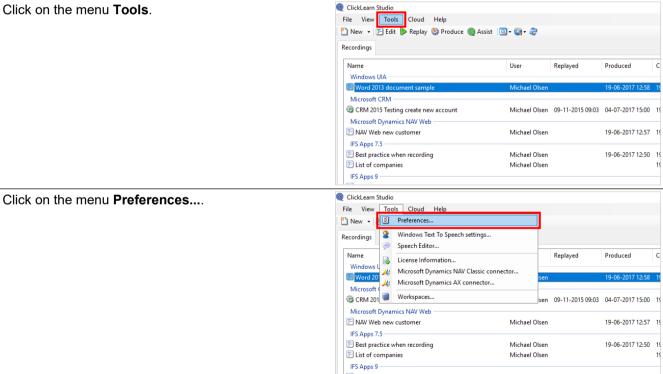
# 13.1.Global replay data

Robotic process automation is a way to batch replay multiple recordings in a specific sequence.

Each recording will automatically perform a task within the system and optionally collect data into a global replay data storage.

The collected data may be used by the next recording to enter or select the required data.

Click on the menu Tools.





Click on the tab <b>Replay</b> .	Q ClickLearn Studio			
eller of the tab <b>replay</b> .	File View Tools Cloud Help			
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Click on the input field <b>Global values</b> .	ClickLearn Studio			
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You may choose to provide a different file path to store the global replay data.

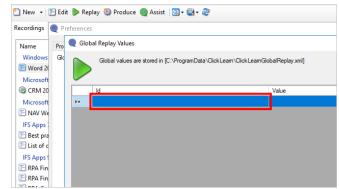
Click on the button Edit.

Click on the button Edit.	
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	ied Project Full path
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Move the mouse to Global values are stored in [C:\ProgramData\ClickLearn\ClickLearnGlobalRepl ay.xml]. This will show the location of the global replay data file.	ClickLearn Studio Tile View Tools Cloud Help New P E Git Replay Produce Assist Q • Q • Q • Q cordings Preferences Name Windows Windows Windows Windows ClickLearn ClickLearn Click



#### Click on Id.

This column is a unique name identification of any value stored.



#### Click on Value.

This column is the actual value stored. Normally, it is set by a recording when replayed, but you may enter it manually in this dialog.

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The value may use a special syntax to generate custom or unique values. To use it the value must start with the \$-character, every part must be separated by a comma and all pre-defined parts must be in upper case letters as listed below.

- NULL
- GUID
- RANDOM
- WINUSER
- YEAR
- MONTH
- DAY
- HOUR
- MINUTE
- SECOND
- TICKS

NULL adds nothing but forces the transformation of the global value.

RANDOM may also optionally be followed by a maximum value, or a minimum value and a maximum value.

YEAR, MONTH, DAY, HOUR, MINUTE and SECONDS may optionally be followed by a number of seconds in brackets to add to the current date time value.

Here are some examples:

- \$GUID
- aff33ef9-b59b-4f8d-aaa3-1deae2a9d094
- \$RANDOM,1000,2000



C:\Projects\ClickLearn 10 L

C:\Projects\ClickLearn 10 L

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- \$YEAR,MONTH,DAY 20180810
- \$YEAR(1209600),MONTH,DAY 20182408, if the current date is 10th of August 2018, where 1209600 is the number of seconds to add for 14 days.

**ClickLearn Learning Portal** 

• \$uniqueid=,GUID,date=,YEAR,MONTH,DAY,time=,HOUR,MINUTE,SECOND uniqueid=aff33ef9-b59b-4f8d-aaa3-1deae2a9d094date=20180810time=142608

Click on the button **OK**. You may also press **Alt+O**.

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# 13.2.RPA Sample recordings on IFS

In order to showcase robotic process automation on IFS Applications, we will start by recording 3 work instructions.

The goal is to find a supplier and a coordinator and use the collected id's to create a new purchase order.

## 13.2.1. Find supplier

Click on the button **New**. You may also press **Alt+N**.

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🖹 NAV Web new customer	Michael Olsen		19-06-2017 12:57	
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13.2.2.Find coordinator	
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	Delivery Terms Delivery Route	EDDIE EMERSON		ddie Irvine merson Fittioaldi
Click on the input field <b>File name:</b> .	•• Homegroup	ClickLearn User Interface	19-06-2017 12:55	File folder
You may also press <b>ALT+N</b> .		Convert to a newer IFS version	19-06-2017 12:55	File folder
5		Create a NAV Help project	19-06-2017 12:55 19-06-2017 12:55	File folder File folder
		Create a SCORM package	19-06-2017 12:55	File folder
		Create customer in NAV CRM 2015 Testing create new account	19-06-2017 12:55 04-07-2017 15:00	File folder File folder
		Data driven testing	19-06-2017 12:55	File folder
	File <u>n</u> ame: New			
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	∧ Hide Folders			
	Microsoft Dynamics GP 2 GP 2013 Customer info			1
	Microsoft Dynamics NAV	2013	16-09-2014 11:44 26	05-2017 11-15 1
Enter File name:	•• Homegroup	ClickLearn User Interface	19-06-2017 12:55	File folder
		Convert to a newer IFS version	19-06-2017 12:55	File folder
		Create a NAV Help project	19-06-2017 12:55 19-06-2017 12:55	File folder File folder
		Create a SCORM package	19-06-2017 12:55	File folder
		Create customer in NAV CRM 2015 Testing create new account	19-06-2017 12:55	File folder
		Data driven testing	04-07-2017 15:00 19-06-2017 12:55	File folder File folder
	File <u>n</u> ame: R			
	Save as <u>t</u> ype: Click	Learn Recording (*.clrx)		
	<ul> <li>Hide Folders</li> </ul>			
	Microsoft Dynamics GP 2	013		
	GP 2013 Customer info Microsoft Dynamics NAV			19

Microsoft Dynamics NAV 2013 NAV 2013 Customer statistics and export to Excel Michael Olsen 16-09-2014 11:44 26-06-2017 11:15 19



#### Click on the button **Save**. You may also press **Alt+S**.

19-06-2017 12:	55 File folder				
19-06-2017 12:	55 File folder				ickLearn 10 Learnin
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22-06-2015 10:18	19-06-2017 12:55	19-06-2017 12:50	22-06-2015 10:23	C:\Projects\C	lickLearn 10 Learnir
17-02-2017 12:57	19-06-2017 12:56	19-06-2017 12:50	17-02-2017 12:57	C:\Projects\C	lickLearn 10 Learnir

## 13.2.3. Create purchase order

Click on the button <b>New</b> . You may also press <b>Alt+N</b> .	<ul> <li>Q ClickLearn Studio</li> <li>File View Tools Cloud Help</li> <li>Prew →</li> <li>P Edit </li> <li>P Replay </li> <li>P Produce </li> <li>Q Assist </li> <li>Q - </li></ul>	
	Name User Replayed Produced	С
	Word 2013 document sample Michael Olsen 19-06-2017 Microsoft CRM	12:58 19
	CRM 2015 Testing create new account     Michael Olsen 09-11-2015 09:03 04-07-2017     Microsoft Dynamics NAV Web	15:00 19
	NAV We here customer Michael Olsen 19-06-2017      IFS Apps 7.5	12:57 19
	Best practice when recording Michael Olsen 19-06-2017     E List of companies Michael Olsen     IFS Apps 9	12:50 19 19
Click on the list element IFS Apps 9.	<ul> <li>Ø</li> <li>Ø</li> </ul>	<i></i>
		indows UI
	ffice Trosoft Excel	
	ions SApps 7.5 IFS Apps 8 F Description: ClickLearn 4 pS Description: ClickLearn 4 pS Descrip	for IFS Ap
	19-06-2017 12:55         19-06-2017 12:50         08-07-2015 15:56         C:\Projects\ClickLearn 10 Learning Portal\R           19-06-2017 12:50         19-06-2017 12:50         23-06-2017 14:56         C:\Projects\ClickLearn 10 Learning Portal\R           19-06-2017 12:50         19-06-2017 12:50         20-03-2014 22:58         C:\Projects\ClickLearn 10 Learning Portal\R           19-06-2017 12:50         19-06-2017 12:50         15-09-2014 09:44         C:\Projects\ClickLearn 10 Learning Portal\R           19-06-2017 12:50         19-06-2017 12:50         16-09-2014 10:33         C:\Projects\ClickLearn 10 Learning Portal\R           19-06-2017 12:50         19-06-2017 12:50         18-03-2014 10:33         C:\Projects\ClickLearn 10 Learning Portal\R	ecordings ecordings ecordings
Click on the button <b>Record</b> .		
You may also press <b>Alt+R</b> .	User Replayed Produced Created	Modifi
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	g create new account Michael Olsen 🛛 🔍 New	
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	en recording Michael Olsen CRONUS International Ltd. IVI	
	r mol Microsoft Dynamics NAV 2013 Microsoft	
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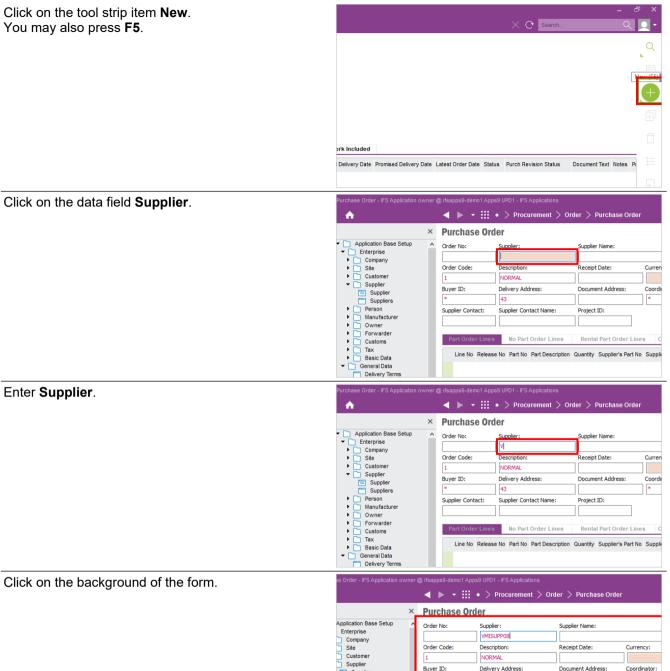
Click on the radio button English (United States).				
	International Ltd.			
	ynamics NAV 2013	Microsoft Dynamics I 🍭		× ics l
	2009R21031 ONUS AG	NAV2009R210 Test seoß	English (United States)     Danish (Denmark)     German (Germany)	Î
	Find / NetWeaver ness Client	SAP Portal	<ul> <li>French (France)</li> <li>Portuguese (Portugal)</li> <li>Spanish (Spain)</li> </ul>	
Click on the button <b>Ok</b> .	Peee		() D. JL (Mall. J J.)	
You may also press <b>Alt+O</b> .	SAP Porta	Portuguese (F Spanish (Spa		
	(E) Internet Expl	Dutch (Nethe     Chinese (Simp     Swedish (Swe	lified, PRC)	UIA.
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	)-2017 12:50 08-07-1	2015 15:56 C:\Projec	ts\ClickLearn 10 Learning Portal\Recordir	iqs\Edit work instruction.clrx
Click on the button <b>Yes</b> . You may also press <b>Alt+Y</b> .	17 12:49	double click. - To record a mouse move (for	hover activated controls) move the the green rectangle - and press left	dor edit.clrx
	17 12:50	<ul> <li>To stop recording press the ty</li> </ul>	vo Ctrl keys at the same time. You may the top left corner and press the left	AX recording.clrx
	17 12:50	Do you want to start the record	ling	Customer information
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	17 12:50 15-09-2014	09:20 C:\Projects\C	lickLearn 10 Learning Portal\Recordings\	ClickLearn User Interface.clrx
		JEAN		Jean Alesi
Navigate to Procurement. Order. Purchase Order.	Formula			
Navigate to Procurement, Order, Purchase Order.	System Set     Map Service	es MARIO		Mario Andretti
Navigate to Procurement, Order, Purchase Order.	System Set     Map Service     Accounting R     Sinancials	es MARIO		Michael Schumacher
Navigate to <b>Procurement, Order, Purchase Order</b> .	System Set     Map Service     Accounting R	es MARIO ules MIKE rces NIGEL		Michael Schumacher Nigel Mansell
Navigate to <b>Procurement, Order, Purchase Order</b> .	System Set     Map Service     Accounting R     Financials     Human Resou     Procurement     Requisition	es MARIO ules MIKE rces NKGEL RALF		Michael Schumacher Nigel Mansell Ralf Schumacher
Navigate to <b>Procurement, Order, Purchase Order</b> .	System Set     Map Service     Map Service     Accounting R     Financials     Human Resou     Procurement     Requisition     Quotation     Supplier Sc	ss MARIO ules Mike rces NIGEL RALF hedule NPU		Michael Schumacher Nigel Mansell Ralf Schumacher Inventory & Purchase
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Navigate to <b>Procurement, Order, Purchase Order</b> .	System Set     Map Servic:     Accounting K     Accounting K     Map Servic:     Accounting K     Man Rescuise     Morement     Quotation     Quotatio	s MARIC rces MIGEL rces NIGEL RALF hedule NPU Order Urders Order Lines Carder KMI Purchase Order Purchase Order Stage Payment		Michael Schumacher Nigel Mansell Raif Schumacher Inventory & Purchas Maintenance main us Sam Miller Kimi Raikkonen Jarno Trulli

OClickLearn
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Enter Supplier.

**ClickLearn Learning Portal** 

Click on the tool strip item New. You may also press F5.



Buver ID:

Supplier Contact:

Supplier Supplier Person Manufacturer

Owner Forwarder Customs Tax Basic Data General Data

Delivery Ter

Delivery Address:

Supplier Contact Name:

43

Part Order Lines No Part Order Lines

Document Address:

Rental Part Order Lines

Project ID:

Line No Release No Part No Part Description Quantity Supplier's Part No Supplier's Part

Coordinator:

Charge



Click on the button List of Values.	
	۰ <u>+</u>
	Ē
	<u>_</u>
	prk Included
	Delivery Date Promised Delivery Date Latest Order Date Status Purch Revision Status Document Text Notes P
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Click on the column <b>Coordinator</b> with the value	Consolidated Project ID:
DEDEMO07.	Coordinator - IFS Applications
	der Lines Rental Part Order Lines Charges
	Int Description Quantity Supplier's Part No Supplier's Part I Coordinator
	Saved Searches:
	Coordinator Coordinator Name
	DEDEMO07 Harald Hess
	NILEFR Nicolas Leclercq
	GIBOFR Gilles Bourquard
	UK_DEM011 Janet Apollo (11) DEDEM009 Jürgen Falter
	ALAIN Alain Prost
	ALEX Alexander Danielsson
Click on the push button <b>OK</b> .	Pre-posting
	Authorization Required Authorization Rejected
	Pending Change Order
	tions ? X
	e Wanted Delivery Date Promised Delivery Date
	∽ ОК
	nator Name   Cancel
	Hess Populate
	Bourquard Search
	Apollo (11)
	7.4
Click on the tool strip item <b>Home</b> .	Purchase Order - IFS Application owner @ ifsapps9-demo1 Apps9 UPD1 - IFS Applications
You may also press <b>Alt + Home</b> .	A ► ▼ III • > Procurement > Order > Purchase Order
	Application Base Setup     Order No:     Supplier:
	▼ △ Application Base Setup         ∧ Order No:         Supplier:         Supplier Name:           ▼ △ Enterprise         ∨ MISUPPO8         ∨ MISUPPO8
	Site     Order Code:     Description:     Receipt Date:     Curre
	Image: Customer         Image: Im
	Suppliers * 43
	Person     Supplier Contact: Supplier Contact Name: Project ID:     Manufacturer     Outpace
	Owner     Forwarder     Customs     Part Order Lines     No Part Order Lines     Rental Part Order Lines
	Tax     Lize No. Deleges No. Bet No. Bet Deperinter. Questity Supplier's Bet No. Supplier's Det No. Sup
	<ul> <li>✓ General Data</li> </ul>
	Delivery Terms



	April 24, 20
Clic	kLearn Learning Portal 272/4
Click on the button <b>No</b> .	IFS Applications X
	Δ
	Warning Message <u>/I</u>
	Do you want to save the changes?
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Click on the input field File name:	Homegroup     GlickLearn User Interface     19-06-2017 12:55     File fol
You may also press <b>ALT+N</b> .	Convert to a newer IFS version 19-06-2017 12:55 File fol
, ,	Create a NAV Help project 19-06-2017 12:55 File foi
	Create a SCORM package 19-06-2017 12:55 File fol
	Create customer in NAV 19-06-2017 12:55 File fol
	CRM 2015 Testing create new account 04-07-2017 15:00 File foi Data driven testing 19-06-2017 12:55 File foi
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	Save as type: ClickLearn Recording (*.clrx)
	▲ Hide Folders
	Sample AX recording Micrael
	Microsoft Dynamics GP 2013
	GP 2013 Customer information Michael Olsen
	Microsoft Dynamics NAV 2013
Enter File name:	ClickLearn User Interface 19-06-2017 12:55 File fol
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	File name: R Save as type: ClickLearn Recording (*.clm)
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	Microsoft Dynamics GP 2013 GP 2013 Customer information Michael Olsen
	Microsoft Dynamics NAV 2013
Click on the button Save.	19-06-2017 12:55 File folder 19-06-2017 12:55 File folder ickLearn 10 Le
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	16-09-2014 11:44 26-06-2017 11:15 19-06-2017 12:50 01-12-2016 10:47 C:\Projects\ClickLearn 10 Le
	22-06-2015 10:18 19-06-2017 12:55 19-06-2017 12:50 22-06-2015 10:23 C:\Projects\ClickLearn 10 Le

# 13.3.RPA Set global value on IFS

In order to collect data during a replay you need to modify the recording and make use of the SetGlobalValue command.



RPA Find coordinato

E List of companies v8

AY Vendor edit

Q ClickLearn Studio

Windows UIA

Microsoft CRM

IFS Apps 7.5 E Best practice when recording

File View

New •

IFS Apps 8 FIFS Create new customer

E RPA Create purchase order

🖹 IFS Create new customer - 中国

Microsoft Dynamics AX 2012 R2

Tools Cloud Help

CRM 2015 Testing create new account

Microsoft Dynamics NAV Web

🛐 Edit 🕨 Replay 🥸 Produce 🍥 Assist 🛛 🔍 🗸 🎯 🗸 🍣

19-06-2017 12:57 19

19-06-2017 12:50

19-06-2017 12:56 19

19-06-2017 12:56 19

10-06-2017 12-50 10

Produced

19-06-2017 12:58 19

19-06-2017 12:57 19

19-06-2017 12:50 19

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Michael Olsen 09-11-2015 09:03 04-07-2017 15:00

17-08-2017 12:28

Replayed

Michael Olsen 09-11-2015 09:03 04-07-2017 15:00 19

Michael Olsen

Michael Olsen

Michael Olsen

Michael Olsen

Michael Olsen

Michael Olsen

Michael Olcer

User

Michael Olsen

Michael Olsen

Michael Olsen

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# 13.3.1. Modify the recordings

Click on the list element **RPA Find supplier**.

Click on the button **Edit**. You may also press **Alt+D**.

Click on the menu Writer role.

E List of compani	es	N	lichael Olsen		1
				(W)	X Writer role
lier			Process Description		^
Application Base Setup     Enterprise     Company     Ste     Customer     Supplers     Supplers     Manufacturer     Manufacturer	Applications Application Base Setup Sales Engineering Contract Management	000	Accounting Rules Inventory Supply Chain Planni Project Managemen		

Make sure to change the editor role to the replay role.

Click on the menu Replay (Quality Assurance) role.

						– 0 ×
					<u></u>	🕎 Writer role 👻 🌘
lier						Replay (Quality Assurance) role Writer role
лег				99		
	×	IFS Applications				-
Application Base Setup     Company     Company     Site     Customer     Suppler     Suppler     Supplers     Person     Manufacturer     Owner	^	Application Base Setup Sales Engineering Contract Management	2222		ory Chair	Rules I Planni agemen



Move the mouse to the Replay data column.

	Replay Data
-	
	The row where ColObjid = 'AAB3LsAAFAABoo8AAS' and ColObjversion = '20151006115806' and colsSupplerId = 'VMISUPPO1' and colsName = VMISUPPO1' and colsDefaultLanguage = 'English' and more

The preview in the replay role will display the steps where data rows has been clicked on. It makes it easier to determine which data you have access to.

Double click on the folder <b>Click on the column</b> <b>Supplier with the value VMISUPP01.</b>	File       Edit       Insert       Tools       Cloud       Help <ul> <li></li></ul>				
Click on the button <b>Help</b> .					
Move the mouse to <b>the help text</b> .	Value     Interference       Value     Help for the field: Instruction text     X       Name     %4 =     Colobid[AAB3L5AAFAABoo8AAS]_colObiversion]20151006115806[colSsupplier]       Application     d[VMISUPP01]colSMane[VMISUPP01]colSDefaultLanguage[English[colsCountry]U       NITED     STATES[colSupplier]colOfaultDomain]True[colsIdReferenceValidation]None[colSOI15006115006115006115006]       Replay pause     %1 =       Excluded for language     (mainfoid/SSIF3Application_Enterp.tbwSupplierInfoOverview/ChildTableWindow/ Cell/colSupplier]d)       %2 = (Supplier]     %3 = (VMISUPP01)       Keys pressed     04				

Please notice that a step recorded collects multiple values. Each value is represented by a percent sign followed by a digit or letter. Each of these parameters may be used when we insert the SetGlobalValue command.



ок

#### ClickLearn Learning Portal

Click on the button <b>OK</b> .	:olsSupplierCategory Supplie /Type Supplier colDefaultDo untry UNITED STATES)	er/coldCreationDate[33-10-2001]colsParty[27] main[True]colsIdReferenceValidation[None]co bwSupplierInfoOverview/ChildTableWindow/	0 0 0 0 0 0 0 0 0 0 0 0 0 0
Click on the input field <b>Replay Commands</b> .	Drag item	Li Ait	
	Drop item Instruction text		

Replay Commands

s

Here we use one or more commands. The SetGlobalValue command has two parameters, first an id and second a value. In this example we will store the parameter %3 which is the value of the column we have clicked on.

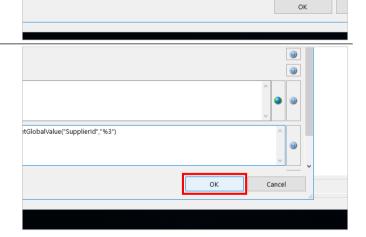
Drag item

Drop item Instruction text

Replay Commands

#### Enter Replay Commands. Press the Enter key.

Click on the button **OK**. You may also press **Alt+O**.





Click on the menu <b>File</b> . You may also press <b>Alt+F</b> .	Clicklearn Studio
Click on the menu <b>Close</b> .	Click can Studio
You may also press <b>Alt+Y</b> .	ClickLearn Studio X  ClickLearn Studio Changes has been made. Do you want to save before closing  Yes No Cancel
Click on the list element <b>RPA Find coordinator</b> .	CRM 2015 Testing create new account     Michael Olsen 09-11-2015 09:03 04-07-2017 15:00 19     Microsoft Dynamics NAV Web     NAV Web new customer     Michael Olsen 19-06-2017 12:57 19     IFS Apps 7.5     Best practice when recording     Michael Olsen 19-06-2017 12:50 19     IFS Apps 9     RPA Find suppler     RPA Find suppler     Michael Olsen 17-09-2017 12:28     IF S Apps 9     IFS Apps 9     IFS Create new customer     Michael Olsen 19-06-2017 12:57 19     IFS Create new customer     Michael Olsen 19-06-2017 12:56 19     IFS Create new customer     Michael Olsen 19-06-2017 12:56 19     IFS Create new customer     Michael Olsen 19-06-2017 12:56 19     IfS List of companies %     Michael Olsen 19-06-2017 12:56 19     Michael Olsen 19-06-2017 12:50 19



ClickLearn Le	arnıng Porta	l
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Click on the button <b>Edit</b> . You may also press <b>Alt+D</b> .	@ ClickLearn Studio          File       View         Tools       Cloud         Help         New          Edit          Produce       Assist         Recordings          Code (F4)					
	Name		User	Replayed	Produced	С
	Windows UIA	sample	Michael Olsen		19-06-2017	12:58 19
	Microsoft CRM		Michael Olsen	09-11-2015 09:03	04-07-2017	15:00 19
	Microsoft Dynamics NA		Michael Olsen		19-06-2017	12:57 19
	IFS Apps 7.5 Best practice when re List of companies IFS Apps 9	cording	Michael Olsen Michael Olsen		19-06-2017	12:50 19 19
Double click on the folder <b>Click on the column</b>	ClickLearn Studio					
Coordinator ID with the value UK_DEMO11	Recordings       Image: Recording for the menu item drop down Search.         Image: Click on the menu item Ponulate.       Image: Click on the column Coordinator ID with the value UK_DEMO11.         Image: Click on the column Coordinator ID with the value UK_DEMO11.       Image: Click on the column Coordinator ID with the value UK_DEMO11.				Avigate Click on You may Click on	
Click on the input field <b>Replay Commands</b> .		L Alt				
	Drag item					
	Drop item					
	Instruction text					
	Replay Commands					
					OK	

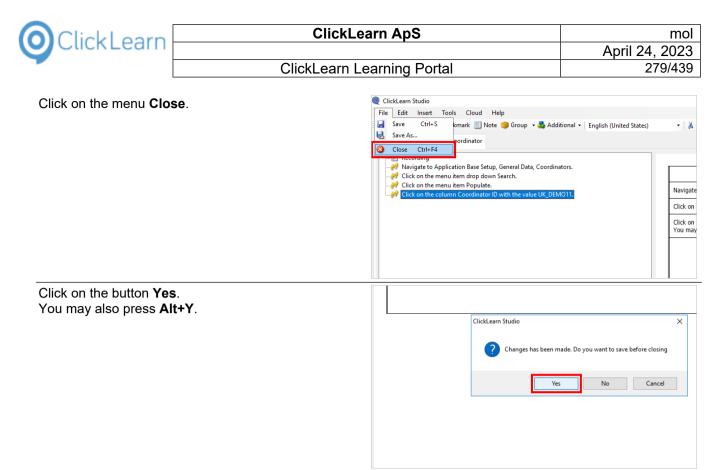
In this example we will collect the value from the data row using a reference to the column name. This allows to get a column value apart from the column we have clicked and it doesn't even need to be visible.

#### Enter **Replay Commands**. Press the **Enter** key.

	L] Alt
Drag item	
Drop item	
Instruction text	
Replay Commands	s
	ОК



ClickLeall	Leanning Fortai	210/400
Click on the button <b>OK</b> . You may also press <b>Alt+O</b> .		
	tGlobalValue("Coordinatorld","colld")	
		OK Cancel
Move the mouse to this area.		
	_DEM011.	The row where OOlDbitd = 'AAB2tXAAFAABdIUAAD' and OOlDbitd = 'AAB2tXAAFAABdIUAAD' and OOlDbitd = 'UAD012160856' and collorderCoordinatorPhone = '01400 230231' and  . <u>Change</u> : Fix to current row ' Fix to row number 1 2 3 SetGlobalValue ("CoordinatorId", "colld")
	P	керау изиз
Move the mouse to <b>colld</b>		,,,
Here you can see the column name we used in the	oordinators.	
	pordinators.	
	ordinators.	
Here you can see the column name we used in the replay command SetGlobalValue.	DEMO11.	The row where colObjid = 'AAB2tXAAFAABd1UAAD' and colObjiversion = '20100122160856' and colId - 'UK_DENO11' and colOrderCoordinatorPhone = '01400 230231' and more . Change • Fix to current row • Fix to row number 1 2 3 SetGlobalValue ("CoordinatorId", "colId")
replay command SetGlobalValue.	DEMO11.	oolObjid = 'AAB2tXAFABd1UAAD' and OolDjiversion = '20100122160856' and collid = 'UK_DEM011' and collorderSonInfoName = 'Janet Apollo (11)' and colOrderCoordinatorPhone = '01400 230231' and more . <u>Change</u> • <u>Fix to current row</u> • Fix to row number <u>1 2 3</u>
	DEMO11. @ ClickLearn Studio File Edit Insert Tools Cloud Help	oolObjid = 'AAB2tXAFABd1UAAD' and Objiversion = '20100122160856' and collid = 'UK_DEM011' and colorderSonInfoName = 'Janet Apollo (11)' and colorderCoordinatorPhone = '01400 230231' and more . Change · Fix to current row · Fix to row number 1 2 3



The two recordings have now been modified to collect data and is ready to be replayed.

## 13.3.2. Replay the recordings

Click on the list element RPA Find supplier.

	DCRM 2015 Testing create new account	Michael Olsen 09-11-2015 09:03	04-07-2017 15:00
	Microsoft Dynamics NAV Web		
	E NAV Web new customer	Michael Olsen	19-06-2017 12:57
	IFS Apps 7.5		
	Best practice when recording	Michael Olsen	19-06-2017 12:50
	E List of companies	Michael Olsen	
	IFS Apps 9		
	🔄 RPA Find supplier	mol 17-08-2017 12:28	
	RPA Find coordinator	mol	
	E RPA Create purchase order	mol	
	IFS Apps 8		
	FIFS Create new customer	Michael Olsen	19-06-2017 12:56
	🔚 IFS Create new customer - 中国	Michael Olsen	19-06-2017 12:56
	E List of companies v8	Michael Olsen	
	Microsoft Dynamics AX 2012 R2		
	E AX Vendor edit	Michael Olcen	10_06_2017 12-50
Click on the button <b>Replay</b> .	ClickLearn Studio		
	File View Tools Cloud Help		
You may also press <b>Alt+R</b> .	🞦 New 🕞 🖅 Edit 🕟 Replay 💱 Produce 🔘 A	Assist 🔟 🛛 🖏 🛪 🍣	
	Recordings		
	Name	User Replayed	Produced
	Windows UIA		
	🔚 Word 2013 document sample	Michael Olsen	19-06-2017 12:58
	Microsoft CRM		
	CRM 2015 Testing create new account	Michael Olsen 09-11-2015 09:03	04-07-2017 15:00
	Microsoft Dynamics NAV Web		
	F NAV Web new customer	Michael Olsen	19-06-2017 12:57
	IFS Apps 7.5		
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Microsoft CRM



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	If required to stop the replay you need to press the two Ctrl keys at the
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The replay will now automatically perform the steps to find a supplier.

Navigate to **Application Base Setup, Enterprise, Supplier, Suppliers**.

<b>A</b>	<b>∢ ▶ → Ⅲ •</b> >	
	IFS Applications	
	Application Base Setup Sales Engineering Contract Management Business Object Explorer Reporting Lobby Overview	Accounting I Inventory Supply Chain Project Man Solution Ma Business Int

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	<b>.</b>		
Click on the menu item drop down Search.		- 8	
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		Joaron	
Click on the menu item <b>Populate</b> .			
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	L		
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Click on the column <b>Supplier</b> with the value	Suppliers - FS Application owner @ Ifsapps9-demo1 Apps9 UPD1 - FS Applic	ations	
Click on the column <b>Supplier</b> with the value <b>VMISUPP01</b> .		ations	
	▲ ► ▼ :::: • > Appl	vations	
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Click on the list element <b>RPA Find coordinator</b> .	CRM 2015 Testing create new account	Michael Olsen 09-11-2015 09:	03 04-07-2017 15:00 1
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	E List of companies	Michael Olsen	15-00-2017 12:50
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Click on the button <b>Ok</b> .
You may also press Alt+O

-2017 12:50	19-08-20					igs\List of companies v8.clrx
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-2017 12:50	15-09-2014 09:20	C:\Projects\ClickLe	arn 10 Learning	Portal\Re	cordi	ngs\ClickLearn User Interface

The replay will now automatically perform the steps to find a coordinator.

Navigate to <b>Application Base Setup, General Data,</b> <b>Coordinators</b> .	Customs Custo	MISUPP1 VMISUPP14  MISUPP16 VMISUPP16 VMISUPP19 VMISUPP20 VMISUPP20 VMISUPP20 AAA Heat Treat 3 Repetitive Supplier 001 CRS Tire & Rims Inc 1000 Customer 100 Cu	English English English English English English English English English English English English English English English
Click on the menu item drop down <b>Search</b> .		X C Search	
Click on the menu item <b>Populate</b> . You may also press <b>F2</b> .		<ul> <li>C CONUL</li> <li>Q Search</li> <li>Previous Sea</li> <li></li></ul>	<sup>⊾</sup>



Click on the column <b>Coordinator ID</b> with the value <b>UK_DEMO11</b> .	Coordinators - FS Application owner @ ifsapps9-demo1 Apps9 UPD1 - FS Applications			
_	×	Coordinators		
	Application Base Setup     Application Base Setup	+ Coordinator ID Name		
	Company	UK_DEMO11 anet Apollo (11)		
	Site     Customer	DEDEMO09 Jürgen Fatter		
	<ul> <li>Supplier</li> <li>Supplier</li> </ul>	ALAIN Alain Prost		
	Suppliers	ALEX Alexander Danielss		
	Manufacturer	DAVID David Coulthard		
	Owner     Forwarder	EDDIE Eddie Irvine		
	Customs     Tax	EMERSON Emerson Fittipaldi		
	Basic Data	ENZO Enzo Ferrari		
	General Data     Delivery Terms	GIANCO Giancarlo Fisichella		
Click on the button <b>OK</b> .	014 11:33 C:\Projects\Click earn Replay Replay completed successfully.	Learn 10 Learning Portal/Recordings/IFS Create new customer.clrx eate new customer - 中国.clrx companies v8.clrx hdor edit.clrx e AX recording.clrx I 3 Customer information.clrx		
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The replay phase is complete and the data collected has been stored.

## 13.3.3. Review global replay data

Click on the menu <b>Tools</b> .	@ ClickLearn Studio File View Tools Cloud Help <sup>™</sup> New • S Edit  PReplay  Produce  Assist  • • • • • • • • • • • • • • • • • •
	Name User Replayed Produced
	Word 2013 document sample     Michael Olsen     19-06-2017 12:58     Microsoft CRM
	CRM 2015 Testing create new account     Michael Olsen 09-11-2015 09:03 04-07-2017 15:00     Microsoft Dynamics NAV Web
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Click on the menu <b>Preferences</b> .	ClickLearn Studio File View Tools Cloud Help  New  Preferences  Recordings Windows Text To Speech settings
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	Silverlight Video (XAP)
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#### wort to Excel Michael Olsen 16-09-2014 11:44 26-06-2017 11:15 19-06-2017 12:50 01-12-2016 10:47

# 13.4.RPA Get global value on IFS

In order to use the global data during a replay you need to modify the recording and make use of the GetGlobalValue command.

## 13.4.1. Modify the recording

Click on the list element RPA Create purchase order.

Microsoft Dynamics NAV Web			
E NAV Web new customer	Michael Olsen		19-06-2017 12:5
IFS Apps 7.5			
E Best practice when recording	Michael Olsen		19-06-2017 12:5
E List of companies	Michael Olsen		
IFS Apps 9			
RPA Find supplier	mol	17-08-2017 13:42	
RPA Find coordinator	mol	17-08-2017 13:43	
E RPA Create purchase order	mol		
IFS Apps 8			
FIFS Create new customer	Michael Olsen		19-06-2017 12:5
FS Create new customer - 中国	Michael Olsen		19-06-2017 12:5
E List of companies v8	Michael Olsen		
Microsoft Dynamics AX 2012 R2			
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Microsoft Dynamics AX 2012 R3			
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File     View     Tools     Cloud     Help       New     Edit     Replay     Produce     As       Recordings       Name       Windows UIA       E     Word 2013 document sample       Microsoft CRM       © CRM 2015 Testing create new account	User Michael Olsen		19-06-2017 12: 04-07-2017 15:0
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File     View     Tools     Cloud     Help       New     Edit     Replay     Produce     As       Recordings     Name     Windows UIA     State       Windows UIA     Microsoft CRM     GCRM 2015 Testing create new account       Microsoft Dynamics NAV Web     State     State       Image: NAV Web new customer     Recording	User Michael Olsen Michael Olsen		19-06-2017 12:5

Click on the button **Edit**. You may also press **Alt+D**.



### Click on the menu Replay (Quality Assurance) role.

		-	đ	×
	Replay (Qua	ality Assur	ance) ro	le 🗕 🕜
Replay Data				

Make sure to change the editor role to the replay role.

Click on the menu <b>Replay (Quality Assurance) role</b> .		– 0 ×
Check on the mond <b>Replay (Quality Assurance) role</b> .		
		Replay (Quality Assurance) role      O
		Developer role     Replay (Quality Assurance) role
		Writer role
	Replay Data	Video role
		Assist role
		📽 Flow role
Click on the link VMISUPP08		
	Shan	Banlau D
	Step	Replay D
	der.	
		VMISUPP08
		WHISOPPOO
	DEDEMO07.	The row where column number 1 = 'DEDEMO07' and column number 2 = 'Harald Hess' · Change - Fix to current row · Fix to row number 1 2 3
		· · · · · · · ·
Click on the input field <b>Keystrokes as text</b> .	n addition to all normal characters the following spo esc,enter,clear,copy,paste,tab,end,home,up,down,left	
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	Text to insert instead of	
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#### Press CTRL+a.

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Keystrokes as text	VMISUPPOB
Text to insert instead of.	
Exclude	
Replay pause	0
Excluded for languages	

The GetGlobalValue command has one parameter, an id. In this example we will get the value stored by the id SupplerId.

Enter Keystrokes as text.	n addition to all normal characters the following special keystroke commands is allowed: asc,enter,clear,copy,paste,tab,end,home,up,down,left,right,pageup,pagedown,ctrl+X,alt+X,fX				
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	Text to insert instead of				
	Exclude				
	Replay pause 0				
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	Fixed input				
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		OK Cancel			
Click on the link <b>Change</b>					
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	button 'Fixed row' to override column data. For this column '\$\$R' the data '-1' indicates current row.     ent, Order, Purchase of the data '-1' indicates current row.       abled     Column     Data       em New.     em New.
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	Click on the tool strip item Home. You may also press Alt + Home.
	Click on the button No.
Click on the button <b>Yes</b> . You may also press <b>Alt+Y</b> .	According to your change, ClickLearn can automatically make 1 additional changes to your recording: ol strip item I press Alt + H cutton No. Do you want the additional changes?
	Yes No
Click on the menu <b>File</b> . You may also press <b>Alt+F</b> .	ClickLearn Studio File Edit Insert Tools Cloud Help Edit Insert Tools Clou
	Image: Click on the tool strip item New.         Image: Click on the data field Supplier.         Image: Click on the data field Coordinator.         Image: Click on the tool strip item List of Values         Image: Click on the tool strip item List of Values         Image: Click on the tool strip item List of Values         Image: Click on the tool strip item List of Values         Image: Click on the tool strip item Home.         Image: Click on the boot strip item Home. <t< th=""></t<>

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Click on the menu <b>Close</b> .	<ul> <li>ClickLearn Studio</li> <li>File Edit Insert Tools Cloud Help</li> <li>Save Ctrl+S mark Note Group - A Ad</li> <li>Save As</li> <li>purchase order</li> <li>Close Ctrl+F4</li> <li>Navigate to Procurement, Order, Purchase Order.</li> <li>Click on the tool strip item New.</li> <li>Click on the data field Supplier.</li> <li>Enter the text GetGlobalValue("SupplierId").</li> <li>Click on the data field Coordinator.</li> <li>Click on the data field Coordinator.</li> <li>Click on the data field Coordinator.</li> <li>Click on the data field Value</li> <li>Click on the column Coordinator with the value DEDEMO</li> <li>Click on the column Coordinator with the value DEDEMO</li> <li>Click on the button OK.</li> <li>Click on the button No.</li> </ul>	Navigate Click on
Click on the button <b>Yes</b> . You may also press <b>Alt+Y</b> .	Click on the button No.	77. o • ( made. Do you want to save before closing es No Cancel

The recording have now been modified to get the global data and is ready to be replayed.

# 13.4.2. Replay the recording

Click on the button <b>Replay</b> .	0	Clickl	Learn Studio					
You may also press <b>Alt+R</b> .	F	File	View Tools Cloud	Help				
Tou may also press Alt IN.	: 🗎	New	v 👻 🔚 Edit 🕟 Replay	🖗 Produce 🍥 Assist 🛛 💽	+ 🔯 + 🍣			
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			rosoft Dynamics NAV Web					_
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		_	Apps 7.5		Michael Olsen		19-06-2017 12:50	-
			est practice when recording st of companies		Michael Olsen		19-00-2017 12:50	10
			Apps 9					
		<u> </u>		ond of both rescir.				_
Click on the button <b>Yes</b> .		_	- WAIT until com	npletely finished, e.g. until (	ClickLearn becor	mes visible		_
You may also press <b>Alt+Y</b> .	7 1	12:49	-	message appears.			dor edit.clrx	
·····, ·····, ·····	7.1	12:50	If required to sto same time.	p the replay you need to pr	ess the two Ctrl	keys at the	AX recording.clrx	_
	7.1	12:50		eplay the recording?			AX recording.cirx	
	7 1	12:50		Learn 10 Learning Portal\R	ecordings\RPA (	Create	Customer inform	atic
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			15-09-2014 09:20	C:\Projects\ClickLearn 10	-	-		clrx



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#### ClickLearn Learning Portal

Click on the button **Ok**. You may also press **Alt+O**.

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			OF	Portuguese (Portugal)				
-2017 12:49	29-04-20		05	Spanish (Spain)				ngs\AX Vendor edit.clrx
			0	Outch (Netherlands)				
-2017 12:50	26-05-20		~ ~					ngs\Sample AX recording.cln
			00	Chinese (Simplified, PRC)				
-2017 12:50	16-09-20		0 5	wedish (Sweden)				ngs\GP 2013 Customer inform
			00	zech (Czech Republic)			~	
-2017 12:50	01-12-20				Ok	Cancel		ngs\NAV 2013 Customer stat
-2017 12:50	22-06-20	15 10:23		C:\Projects\ClickLearr	n 10 Learning	g Portal\Re	cordi	ngs\Create customer in NAV.
-2017 12:50	17-02-20	17 12:57		C:\Projects\ClickLearr	n 10 Learning	, Portal∖Re	cordi	ngs\NAV 2015 Create new cu
-2017 12:50	21-04-20	16 10:34		C:\Projects\ClickLearr	n 10 Learning	g Portal\Re	cordi	ngs\Replay sample.clrx
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-2017 12:50	15-09-20	14 09:20		C:\Projects\ClickLearn	10 Learning	2 Portal\Re	cordi	ngs\ClickLearn User Interface

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292/439

April 24, 2023

The replay will now automatically perform the steps to create a new purchase order.

		10051			
Navigate to Procurement, Order, Purchase Order.	Formula     System Setup	NIGEL		Nigel Mans	
	Map Services     Accounting Rules	RALF		Ralf Schur	
	Financials	INPU		Inventory 8	
	Human Resources     Procurement	MAIN		Maintenand	ce main us
	Requisition	SAMI		Sam Miller	
	Quotation     Supplier Schedule	KIMI		Kimi Raikko	onen
	Order     Purchase Order	JARNO		Jarno Trulli	i
	Purchase Orders	PEDRO		Pedro de la	a Rosa
	Purchase Order Lines	JACKIE		Jackie Stev	wart
	Incoming Purchase Order Milestone/Stage Payment	GRAHAM		Graham Hil	1
	Payment Schedule for Pur	CTO-1		CTO 1	
	Automatic Order Process	ALNE		Alan Newn	man
	Purchase Order Report	DEMO1		Janet Apple	eton
	Supply Chain Purchase O				
Click on the tool strip item <b>New</b> .				- ć	s ×
You may also press <b>F5</b> .			$\times$ C Search	Q	
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	ork included				
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Click on the data field <b>Supplier</b> .	Purchase Order - IFS Application owner @	) ifsapps9-demo1 App	s9 UPD1 - IFS Applications		
	♠	▲ ▶ - :::	• > Procurement > 0	Order > Purchase Orde	er
	×	Purchase Ord	lor		
	Application Base Setup	Order No:	Supplier:	Supplier Name:	
			Subbier.	Supplier Name.	
	Company     Site	Order Code:	Description:	Receipt Date:	Curren
	Customer     Supplier	1	NORMAL		
	Supplier	Buyer ID:	Delivery Address:	Document Address:	Coordi *
	Suppliers Person	* Supplier Contact:	43 Supplier Contact Name:	Project ID:	
	Manufacturer     Owner				
	Forwarder	Part Outra It	No Deat Orders 11	Dentel Dent Op 1	
	Customs     Tax	Part Order Lines		Rental Part Order Lir	
	Basic Data	Line No Releas	e No Part No Part Descriptio	n Quantity Supplier's Part N	No Suppli
	<ul> <li>General Data</li> <li>Delivery Terms</li> </ul>				



Enter Supplier.	Purchase Order - IFS Application owner @ ifsapps9-demo1 Apps9 UPD1 - IFS Applications					
	<b>A</b>	<b>▲ ▶ -</b> 8	• > Procuremer	nt > Order > Purchase Order		
		× Purchase O				
	<ul> <li>Application Base Setup</li> <li>Enterprise</li> </ul>	Order No:	Supplier:	Supplier Name:		
	Company	Order Code:	VM Description:	Receipt Date: Curre		
	Customer	1	NORMAL	Receipt Date: Curre		
	<ul> <li>Supplier</li> <li>Supplier</li> </ul>	Buyer ID:	Delivery Address:	Document Address: Coord		
	Cuppliers	*	43	*		
	Person     Manufacturer	Supplier Contact:	Supplier Contact Na	ne: Project ID:		
	Owner					
	<ul> <li>Forwarder</li> <li>Customs</li> </ul>	Part Order Lin	es No Part Order	Lines Rental Part Order Lines		
	Tax     Basic Data	Line No Rele	ase No Part No Part De	scription Quantity Supplier's Part No Supp		
	👻 🛅 General Data					
	Delivery Terms					
Click on the data field Coordinator.	• > Procurement >	Order > Purchase Ord	er			
	Drder					
		Constant Name		Charles Charles		
	Supplier:	Supplier Name:		Site: Status:		
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	43		*	Centralized Authorization Rej		
	Supplier Contact Name:	Project ID:		Consolidated Pending Change ( Payment Schedules Exist		
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	lease No Part No Part Descript	ion Quantity Supplier's Part	No Supplier's Part Desc	ription Purch UoM Standard Order Qty Plan		
Click on the tool strip item List of Values						
Click on the tool strip item List of Values						
You may also press <b>F8</b> .				►		
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Click on the column <b>Coordinator</b> with the value <b>UK_DEMO11</b> .	Delivery Date Promised Deliver	rder Lines Charges	Coordinator - IFS App Coordinator - IFS App Coordinator Saved Searches: Coordinator Coordi	Itatus Document Text Notes P		
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#### **ClickLearn Learning Portal** Pre-posting Authorization Required Authorization Rejected Click on the push button OK. Pending Change Order × tions ? Work Included nfo Wanted Delivery Date Promised Delivery Date ОК nator Name Cancel oolio (11) Populate Falter Search... rost der Danielsson Click on the tool strip item Home. ◀ ▶ ▼ Ⅲ ● > Procurement > Order > Purchase Order You may also press Alt + Home. × **Purchase Order** Application Base Setup Enterprise Comm Order No: Supplier: Supplier Name VMISUPP01 Company Site Customer Supplier Supplier Suppliers VMISUPP01 Order Code: Description: Receipt Date: Curre NORMAL 17-08-2017 00:00:00 USD Delivery Address: Buyer ID: Document Address: 43 UK\_ Person Manufacturer Owner Forwarder Customs Supplier Contact: Supplier Contact Name: Project ID: es No Part Order Lines Rental Part Order Lines Тах Line No Release No Part No Part Description Quantity Supplier's Part No Supp Basic Data General Data • Click on the button No. IFS Applications × /!\ Warning Message Do you want to save the changes? Yes No Cancel Click on the button **OK**. 014 11:33 C:\Projects\ClickLearn 10 Learning Portal\Recordings\IFS Create new customer.clrx eate new customer - 中国.clrx .earn Replay × companies v8.clrx Replay completed successfully. You may now Produce the material. ndor edit.clrx e AX recording.clrx ОК 13 Customer information.clrx 016 10:47 C:\Projects\ClickLearn 10 Learning Portal\Recordings\NAV 2013 Customer statistics and export to Ex 015 10:23 C:\Projects\ClickLearn 10 Learning Portal\Recordings\Create customer in NAV.clrx 017 12:57 C:\Projects\ClickLearn 10 Learning Portal\Recordings\NAV 2015 Create new customer.clrx 016 10:34 C:\Projects\ClickLearn 10 Learning Portal\Recordings\Replay sample.clrx

# 13.5.RPA Sample replay on IFS

To batch replay multiple recordings you need to create a book or shelf.

In this example we will create a book.



13.5.1.Create a batc	h replay book
Click on the menu <b>File</b> .	Q ClickLearn Studio
You may also press <b>Alt+F</b> .	File View Tools Cloud Help
	🎦 New 🔻 🔄 Edit 🕨 Replay 🎡 Produce 🔘 Assist 🔯 🖉 🖓
	Recordings
	Name User Replayed Produced
	Windows UIA
	B Word 2013 document sample Michael Olsen 19-06-2017 12:58
	Microsoft CRM
	© CRM 2015 Testing create new account Michael Olsen 09-11-2015 09:03 04-07-2017 15:00
	Microsoft Dynamics NAV Web
	E NAV Web new customer Michael Olsen 19-06-2017 12:57
	IFS Apps 7.5 E Best practice when recording Michael Olsen 19-06-2017 12:50
	E List of companies Michael Olsen
	IFS Apps 9
Click on the menu <b>New</b> .	Q ClickLearn Studio
	File View Tools Cloud Help Recording Ctrl+N
	L New ► Precording Ctrl+N + @ Open Ctrl+O
	Z Delete Del 😜 Shelf Alt+Shift+N
	Convert
	Edit F4
	Replay F5 ample Michael Olsen 19-06-2017 12:58
	S Produce F6
	Assist         F7         e new account         Michael Olsen         09-11-2015 09:03         04-07-2017 15:00
	Web
	Michael Olsen 19-06-2017 12:57
	IFS Apps 7.5 Best practice when recording Michael Olsen 19-06-2017 12:50
	E List of companies Michael Olsen
	IFS Apps 9
Click on the menu <b>Book</b> .	Q ClickLearn Studio           File         View         Tools         Cloud         Help
	New Recording Ctrl+N - 2
	Gen Ctrl+O Sook Ctrl+Shift+N
	Delete Del Shelf Alt+Shift+N
	Convert
	Edit F4 @ CRM Help Ctrl+Shift+C
	Replay F5 ample Michael Olsen 19-06-2017 12:58
	S Produce F6
	Assist         F7         e new account         Michael Olsen         09-11-2015 09:03         04-07-2017 15:00
	Exit Alt+F4 Web
	IFS Apps 7.5 Michael Olsen 19-06-2017 12:57
	E Best practice when recording Michael Olsen 19-06-2017 12:50
	E List of companies Michael Olsen
	IFS Apps 9
	Momegroup
Click on the input field File name:.	ClickLearn User Interface 19-06-2017 12:55 File folder
You may also press <b>ALT+N</b> .	Convert to a newer IFS version 19-06-2017 12:55 File folder Create a NAV Help project 19-06-2017 12:55 File folder
· ·	Create a NAV Help project 19-06-2017 12:55 File folder Create a new workspace 19-06-2017 12:55 File folder
	Create a SCORM package 19-06-2017 12:55 File folder
	Create customer in NAV 19-06-2017 12:55 File folder
	CRM 2015 Testing create new account 04-07-2017 15:00 File folder
	Data driven testing 19-06-2017 12:55 File folder
	File name: New book.clbx
	Save as type: ClickLearn Book (*.clbx)
	A Hide Folders
	1911CT0501C 09118111ICS 90/2012 N3

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Clickles		April 24, 2023
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Enter <b>File name:</b> .	Homegroup     ClickLearn User Interface	19-06-2017 12:55 File folder
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	Create a new workspace	19-06-2017 12:55 File folder
	Create a New Workspace	19-06-2017 12:55 File folder
	Create a Scottin package	19-06-2017 12:55 File folder
	CRM 2015 Testing create new account	
	Data driven testing	19-06-2017 12:55 File folder
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	19-06-2017 12:50 16-09-2014 12:40	C:\Projects\ClickLearn 10 Learning I
	16-09-2014 11:44 26-06-2017 11:15 19-06-2017 12:50 01-12-2016 10:47	C:\Projects\ClickLearn 10 Learning I
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Click on the list element <b>NFAT ind Supplier</b> .	El Internet Explorer connector mol Release 10 mol	19-06 19-06
	Shelf to SharePoint mol	19-06
	E Upload Sharepoint tracking list mol	19-06
	E Direct access to the uploaded SharePoint content mol	19-06
	Create Web Part Page to host SharePoint content mol	19-06
	E SharePoint tracking mol	19-06-2017 12:58 19-06
	E Resolution and scaling mol	19-06
	E Install MSL package for all users mol	19-06
	F RPA Find supplier mol	17-08
	E RPA Find coordinator mol	17-08
	F RPA Create purchase order mol	17-08
	RPA Sample recordings on IFS mol	17-08
	د	
	Select one or more items and copy/drag to the Book structure.	
	Coogle chrome connector mor	
Press CTRL+c.	E Microsoft Edge connector mol	19-06
	E Internet Explorer connector mol	19-06
	E Release 10 mol	19-06
	Shelf to SharePoint mol	19-06
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Click on the list element <b>RPA Find coordinator</b> .	E Internet Explorer connector	mol	
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	Direct access to the uploaded SharePoint content	mol	19
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	E Resolution and scaling	mol	10
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Click on the list element <b>RPA Create purchase order</b> .	<ul> <li>Internet Explorer connector</li> <li>Release 10</li> <li>Shelf to SharePoint</li> <li>Upload SharePoint tracking list</li> </ul>	mol mol mol mol	19 19 19 19
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Click on the list element <b>RPA Create purchase order</b> .	Internet Explorer connector     Release 10     Shelf to SharePoint     Upload Sharepoint tracking list     Direct access to the uploaded SharePoint content     Create Web Part Page to host SharePoint content	mol mol mol mol mol	19 19 19 19 19 19 19
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Click on the list element <b>RPA Create purchase order</b> .	<ul> <li>Internet Explorer connector</li> <li>Release 10</li> <li>Shelf to SharePoint</li> <li>Upload Sharepoint tracking list</li> <li>Direct access to the uploaded SharePoint content</li> <li>Create Web Part Page to host SharePoint content</li> <li>SharePoint tracking</li> <li>Resolution and scaling</li> <li>Install MSI nackane for all users</li> </ul>	mol mol mol mol mol mol mol	19 19 19 19 19-06-2017 12:58 19 19-06-2017 12:58 19 19-06-2017 12:58
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Click on the list element <b>RPA Create purchase order</b> .	Internet Explorer connector     Release 10     Shelf to SharePoint     Upload Sharepoint tracking list     Upload Sharepoint tracking list     Direct access to the uploaded SharePoint content     SharePoint tracking     Resolution and scaling     Install MSI nackane for all users     RPA Create purchase order     RPA Sample recordings on IFS     <	mol mol mol mol mol mol mol mol	19 19 19 19 19-06-2017 12:58 19 19-06-2017 12:58 19 19 19 19 19 11 11 11
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# 13.5.2. Book replay settings

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# Navigate to **Application Base Setup, Enterprise**, **Supplier, Suppliers**.

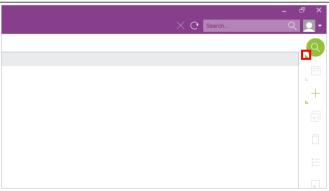


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# 14. IFS specific

# 14.1.Best practice when recording

### 14.1.1. How to record navigation

When you record work instructions in the IFS explorer, you have multiple ways of starting a specific module.



- 1. Shortcuts
- 2. Links
- 3. Breadcrumb
- 4. Navigation tree

You may record using any of the mentioned methods and they are fully supported by ClickLearn.

However, we do recommend that you record using the navigation tree, because it results in a clean single step, where the full path of the navigation is included in text form, and therefore makes it easy to search for in the produced material.

#### 14.1.1.1. Exclude navigation tree steps

Recording the navigation tree often includes multiple clicks to expand nodes before reaching the actual node that starts a module.

These steps only takes up space in the produced material, and both the replay and assist functionality will automatically detect when expansion is needed.

All you need to do is to exclude the steps.



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Once the steps have been excluded only one step remains, which is the needed step that navigates to the module.



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# 14.2.Convert to a newer IFS version

### 14.2.1. Introduction

When you upgrade your IFS system from 7.5 to 8, 8 to 9 or even from 7.5 directly to 9, you will also need to update your work instructions and training material.

ClickLearn offers a near to automatic converter, which will convert a recording from one version to a higher one.

The conversion will transform various steps where the user interface controls have changed in IFS.

### 14.2.2. Convert a recording

Please note, that you may select multiple recordings for conversion.



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Click on the combo box <b>Convert to</b> .	New       play       Produce       Assist       Image: Second ings         Open       Ctrl+O       Delete       Del         Convert       IFS recordings       User       Replayed       Produced       C         Produce       F4       ample       Michael Olsen       1         Produce       F6       Web       1       1         Produce       F6       Web       1       1         Exit       Att+F4       Michael Olsen       1       1         Michael Olsen       1       1       1       1       1       1         Produce       F6       Web       Michael Olsen       1       1         Produce       F6       Web       1 <td< th=""></td<>				
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Here you see a list of the supported IFS versions.

Please note, that no conversion is performed if you try to convert a recording to a lower IFS version.



Click on the list element IFS Apps 8.

	IFS	converter				
L6-09-2014 11:44	17-04-2	Add version folder on lowest level Add version number to recording filename				
2-06-2015 10:18		-	re no conversion is needed			
	02-10-2 IFS /	Convert to IFS Apps 9 IFS Apps 9 IFS Apps 7 IFS Apps 9 IFS A				
		opps 8 opps 9				
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		20-03-2014 22:17	20-03-2014 22:58	E:\Projects\ClickLearn 10 Learn		
	20-03-2014 22:17	20-03-2014 22:17	15-09-2014 09:44	E:\Projects\ClickLearn 10 Learn		
	09-04-2015 15:38	20-03-2014 22:17	18-03-2014 10:33	E:\Projects\ClickLearn 10 Learn		
	20-03-2014 22:17	20-03-2014 22:17	15-09-2014 09:28	E:\Projects\ClickLearn 10 Learn		
		20-03-2014 22:17	18-03-2014 10:24	E:\Projects\ClickLearn 10 Learn		
		20.02.2014.22.17	15 00 2014 00.25	Ed Depigeted ClickLopen 10 Lopen		

### 14.2.3. Version handling

Add version folder on lowest level	
Add version number to recording filename	
Include recordings where no conversion is needed	
Convert to	
IFS Apps 8	•
	OK Cancel

When you convert a recording, no changes will be done to the source recording.

A new recording will be created and the filename will be set according to the two options available in this dialog.

The default checked option to add the version number to the recording makes sure that the new recording is stored in the same location as the source recording.

If you check the option to add version folder to lowest level, the new recording file will be stored in a subfolder named according to the version number.

Both option may be selected, creating first a sub folder and then adding the version number to the filename.

### 14.2.4. Perform the conversion

Click on the button **OK**. You may also press **Alt+O**.

	n.clrx
	and export to Excel.clrx
OK Cancel	
E:\Projects\ClickLearn 10 Learning Portal\Recordings\Introduction.clrx	-
E:\Projects\ClickLearn 10 Learning Portal\Recordings\License.clrx	
E:\Projects\ClickLearn 10 Learning Portal\Recordings\Microsoft Dynamics NAV Cla	ssic.clrx
E:\Projects\ClickLearn 10 Learning Portal\Recordings\NAV Find customer informat	ion and statistics.clrx
E:\Projects\ClickLearn 10 Learning Portal\Recordings\Onscreen Assistance.clrx	
E:\Projects\ClickLearn 10 Learning Portal\Recordings\Part recording.clrx	
E\Drojects\ClickLearn 10 Learning Dortal\Recordings\Droduce the work instruction	clrx



Click on the button <b>OK</b> .	12:40 16-09-2014 12:40 E:\Projects\ClickLearn 10 Learning Portal\Recordings\GP 2013 Customer inform
	11:40 16-09-2014 11:44 ClickLearn Studio
	10:12 22-06-2015 10:22 Tinished converting: Converted=1.
	13:37 16-09-2014 13:37 al\Recordings\NAV Classic Deutsch.clrx
	22:17 15-09-2014 09:20 22:17 08-07-2015 15:55 22:17 08-07-2015 15:55
	22:17 03-07-2015 13:29 E:\Projects\ClickLearn 10 Learning Portal\Recordings\Euk work insuccion.clix
	22:17 20-03-2014 22:58 E:\Projects\ClickLearn 10 Learning Portal\Recordings\License.clrx
	22:17 15-09-2014 09:44 E:\Projects\ClickLearn 10 Learning Portal\Recordings\Microsoft Dynamics NAV
	22:17 18-03-2014 10:33 E:\Projects\ClickLearn 10 Learning Portal\Recordings\NAV Find customer infor
	22:17 15-09-2014 09:28 E:\Projects\ClickLearn 10 Learning Portal\Recordings\Onscreen Assistance.clrx
	22:17 18-03-2014 10:24 E:\Projects\ClickLearn 10 Learning Portal\Recordings\Part recording.clrx
Click on the list element List of companies v8.	Microsoft Dynamics NAV Web
	E NAV Web new customer Michael Olsen 2
	IFS Apps 7.5
	E Best practice when recording Michael Olsen
	E List of companies Michael Olsen
	IFS Apps 8
	E IFS Create new customer Michael Olsen 25-09-2014 16:50
	F] JFS Create new customer - 中国 Michael Olsen (
	E List of companies v8 Michael Olsen 1
	Microsoft Dynamics AX 2012 R2 PAX Vendor edit Michael Olsen 10-10-2014 08:36
	Microsoft Dynamics GP 2013 F GP 2013 Customer information Michael Olsen 2
	Microsoft Dynamics NAV 2013
	Microsoft Dynamics IVAV 2013     Wicrosoft Dynamics IVAV 2013     Wicrosoft Dynamics IVAV 2013     Wicrosoft Dynamics IVAV 2013     Wicrosoft Dynamics     Wicrosoft Dynamics
	Microsoft Dynamics NAV 2015

This is the converted recording, which may now be replayed or used directly in ClickLearn Assist.

### 14.3. Prepare an IFS Learning Portal

#### 14.3.1. Introduction

In order to create a Learning Portal with the Assist link activated, you need to produce a Shelf and have a Shelf template where the Assist link is activated.

### 14.3.2. Prepare the Shelf

Click on the list element Learning Portal.

🛸 Routing	Michael		31-03-2
🏶 Purchase Order	Michael		31-03-2
Receiving	Michael		31-03-2
🏶 Enterprise	Michael		02-04-2
Shelfs			
😪 Human Resources	Michael	31-03-2016 17:02	31-03-2
😪 Financials	Michael	31-03-2016 17:02	31-03-2
😪 Engineering	Michael	31-03-2016 17:02	31-03-2
😪 Procurement	Michael	31-03-2016 17:02	31-03-2
😪 Learning Portal	Michael	20-04-2016 08:59	31-03-2
😸 Apps75	Michael	02-04-2016 14:06	02-04-2
Licensed to ClickLearn			



Click on the button <b>Edit</b> . You may also press <b>Alt+D</b> .	File       View       Tools       Cloud       Help         Image: Second seco
Click on the menu <b>Tools</b> .	Books
	File       Edit       Tools       Cloud       Help         Image: Second state of the second
Click on the menu <b>Preferences</b> .	
	File       Edit       Tools       Cloud       Help         Image: Second mark       Preferences       Properties         Recordings       Image: Second mark       Windows Text To Speech settings         Name       Speech Editor       License Information         Image: Enterprise       Image: Second to pynamics NAV Classic connector
Click on the checkbox <b>Build repository</b> .	
	Sin



	ClickLearn Le	arning Portal	315/439
Click on the button <b>OK</b> . You may also press <b>Alt</b>		ОК	Cancel
Click on the menu <b>File</b> . You may also press <b>Alt</b>		Recordi	Edit Tools Cloud Help Chapter V & a) ngs X Learning Portal Available book e User Replayed Produced Created terprise Michael 02-04-20
Click on the menu Clos	;e.	i sa ia ia ia ia ia ia ia ia ia ia ia ia ia	ve As ose Ctrl+F4 Available book
Click on the button <b>Yes</b> You may also press <b>Alt</b>			



#### Prepare the Shelf template 14.3.3.

Click on the menu <b>Tools</b> .	
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	Pay employee expenses Michael 07-04-2016 22:42 Papprove employee time cards Michael 07-04-2016 22:42
Click on the menu <b>Preferences</b> .	
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	🧼 Speech Editor
	Name Icense Information Ficht emp 24 Microsoft Dynamics NAV Classic connector
	Pay emp
	P Approve employee unite carus micrael 07-04-2010 22-42 Create expense report Michael 07-04-2016 22-43
Click on the tab <b>Template</b> .	Eccycle Bin
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	Word Document (DOCX)
	Adobe Reader (PDF)
	Powerpoint Presentation (PPTX)  Macromedia Flash Video (SWF)
	Macromedia Flash Video (SWF)  Window Video (VMV)
Click on the button Shelf template.	
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Click on the folder <b>ASS</b>	SISTLINK.	SCRIPT     SCRIPT     SODY     SCRIPT     SODY     SCRIPT     SODY     SUD     OBJECTORDER     ENDO     OBJECTORDER     ENDOBJECT     POPOBJECT     POPOBJECT     POPOBJECT     POPOBJECT     POPOBJECT     SCRIMPACAGE     SCRIMPACAGE     GE     Recording     SCRIMPACAGE     GE     CickLearn Assist	TEXT isLinkWebServer
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You may also press Al			-s
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		Language Independant [0]	
			inkon = false; inkwebserverQuery = false; inkURL = " <u>https://apps.clicklearn.dk/Assist</u>
		English (United States) [1033	]

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- Press the **Backspace** key 5 times. Enter **Language Independant [0]**. Press the **Arrow down** key. Press the **Backspace** key 6 times. Enter **Language Independant [0]**. Close the Window and click on the button **Yes**. 1.
- 2.

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Click on the button <b>Ok</b> . You may also press <b>Al</b> t						
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				۲ <b>۰</b>	Cancel	
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			Shelfs —	n Resources	Michael 31-03-2016 17	7:02 3
			Financ		Michael 31-03-2016 17	

The Shelf may now be produced.

### 14.3.4. Publish the produced Shelf

The produced Shelf is in this sample located in the folder E:\Projects\IFSSample\Learning Portal.

Adding the path E:\Projects\IFSSample\Learning Portal\Learning Portal.htm as an address to a shortcut in IFS will not work entirely as we want it. It will open the content in a separate window.

You need to copy the entire folder to a web server, so that you get a real http address.

For example, http://companyintranet/IFSSample/Learning%20Portal

If you do not know how to get this yourself, please talk to your IT department.

When you have managed to publish the folder to a web server, the address needed for the IFS shortcut should be http://mycompanyintranet/IFSSample/Learning%20Portal/Learning%20Portal.htm



### 14.4.FSM Connector

#### 14.4.1. Introduction

The IFS FSM connector supports the IFS Field Service Management version 5.6 and 5.7.

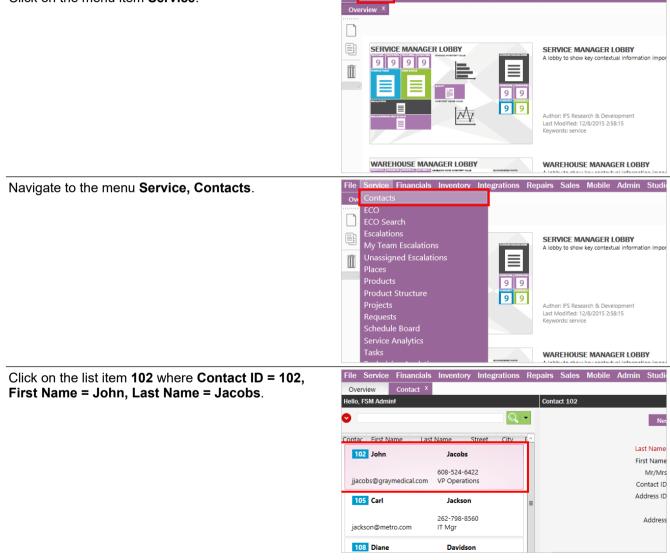
The connector will be able to record, replay and assist in multiple languages.

### 14.4.2. Limitations

The connector does not currently support the following special screens: - UI Designer - Workflow Designer - Product Structure - Mobile Dashboard - Metadata Explorer - Lobby Designer - Special MWFM screens

### 14.4.3. Sample recording

Click on the menu item Service.



ncials Inventory Integrations Repairs Sales Mobile Admin Stu

0	ClickLearn	

Click on the text field Last Name.	ons Repairs Sales Mobile Admin Studio Lobby Help ClickLearn	
	Contact 102	
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	Mr/Mrs: Mr	
	Contact ID: 102	
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	First Name: John	
	Mr/Mrs: Mr	
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	Address ID:	Q
	Address:	
Click on the text field <b>Work Phone</b> .		
	ort Export Create Person Send SMS	
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	Extension	
	Mobile Phone: 608-524-6400	
	Home Phone:	
	Email: jjacobs@graymedical.com	
	Comments: Key Influencer	



Click on the text field I	Mobile Phone.
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vrt Export Create Person Senc		
ort Export Create Person Seno		
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	Extension Mobile Phone	
	Home Phone	
Q		: jjacobs@graymedical.com
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	Comments	: Key Influencer
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lackron		Address ID:
	=	
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Click on the textbox in the column <b>Place ID</b> .	Jackson
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	608-524-6422 Mr/Mr
	jjacobs@graymedical.com VP Operations Contact II
	105 Carl Jackson
	262-798-8560 Address jackson@metro.com IT Mgr
	jackson@metro.com IT Mgr

108 Diane

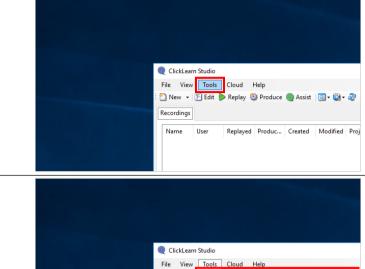
Davidson



### 14.5.IFS Scope Tool

### 14.5.1. Preferences

Click on the menu Tools.



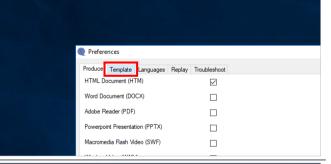
Click on the menu Preferences....



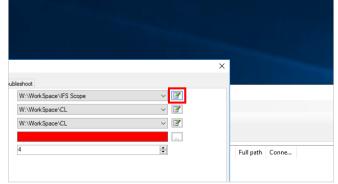
Click on the tab **Template**.

14.5.1.1.

Template



#### Click on the button .





Double click on the folder <b>Process</b> instruction	
Double click on the folder <b>Process instruction</b> .	
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	Ho 🖶 - SAP Portal
	B- Microsoft Dynamics CRM 2011     B- Microsoft Internet Explorer
	i⊞-Windows UIA ⊛-Keyboard
	Ben MetaData
Click on the folder NEWRECORDINGSTEPS.	- THUMBNAILNONEAFTERLEFT - THUMBNAILNONERIGHT
	- THUMBNAILNONEAFTERRIGHT - OBJECTORDER
	- DOCXOBJECT - PDFOBJECT
	- PPTXOBJECT - SWFOBJECT
	- WMVOBJECT - XAPOBJECT
	Vord NewRecordINGSTEPS
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	Licensed to ClickLearn
Click on the input field Language Independant [0].	Define steps always to be inserted in the beginning of new recordings.
You may also press <b>Alt+L</b> .	Using \$9999\$ in the text part allows you to define a text for each language LCID Example:
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	CHAPTER-Steps1030\$Trin\$1031\$Schritte
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	NOTE=Write introduction here.\$1030\$Skriv indledning her.\$103 SUBCHAPTER=Objective\$1030\$Formål\$1031\$Zie]
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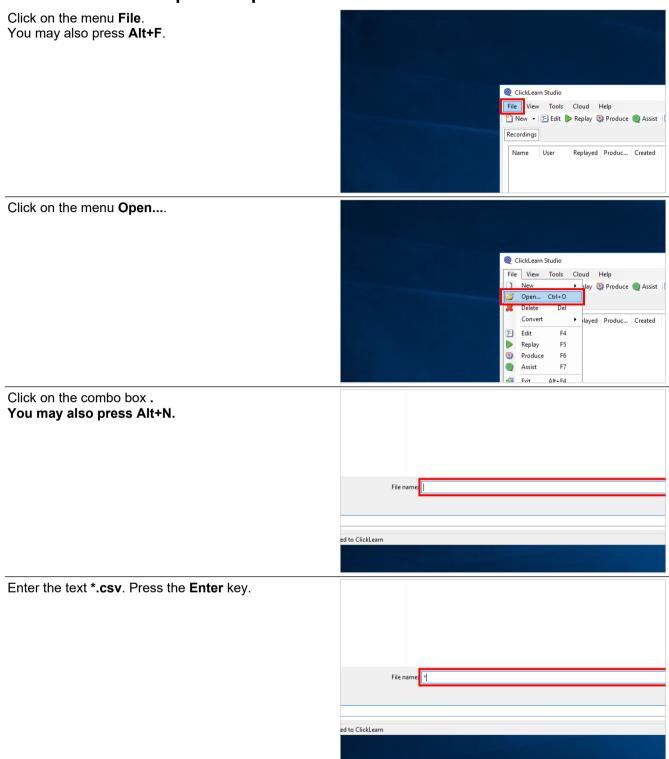
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#### Import Scope Tool file 14.5.2.



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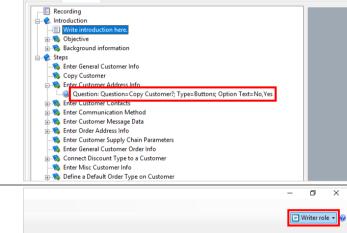
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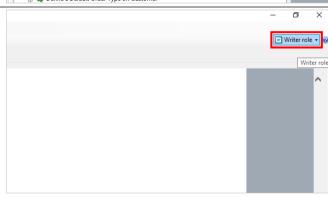
### 14.5.3.2.

### **Decision gate**

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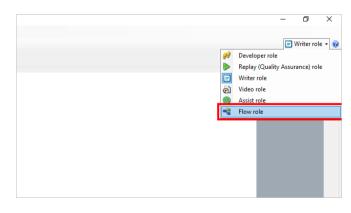
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### 14.5.3.3.

Video Flow role

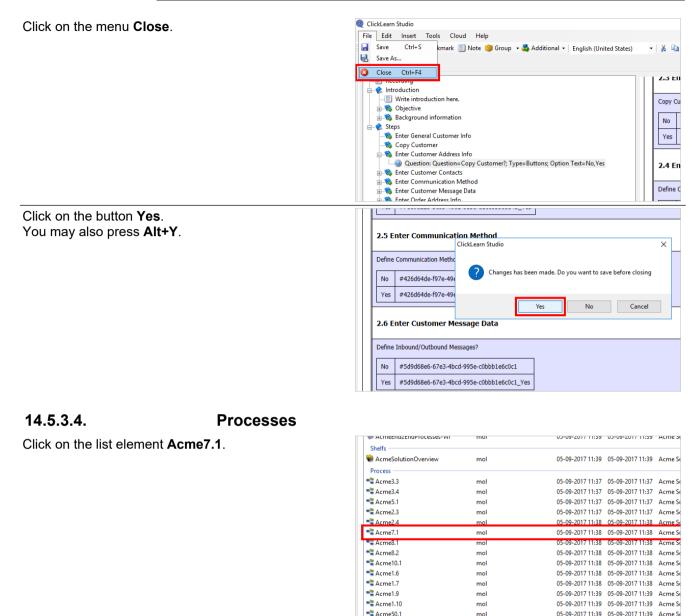
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14.5.3.5.

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## 14.5.3.6. Shelf

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	Work Instructions
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# **15. Sample recordings**

# **15.1.IFS Create new customer**

## 15.1.1. Navigation

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#### 15.1.2. **New customer**

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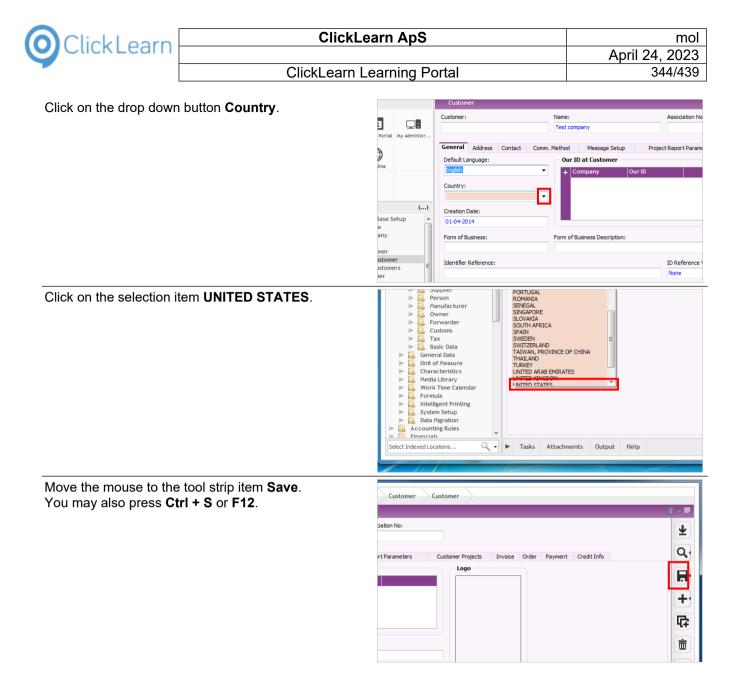
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## 15.2.IFS FSM Contacts

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	jjacobs@graymedical.com VP Operations	Contact I Address I	
	105 Carl Jackson 262-798-8560		
	jackson@metro.com IT Mgr	Addres	
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	First Name: John
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	vrt Export Create Person Send SMS
	Work Phone: 608-524-6422 Extension:
	Mobile Phone: 608-524-6400
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jackson@metro.com

# 15.3.SAP Display Account

Enter the text fs00. Press the Enter key.

Click on the transaction code field on the toolbar

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262-798-8560 IT Mgr

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## 15.4.AX Vendor edit

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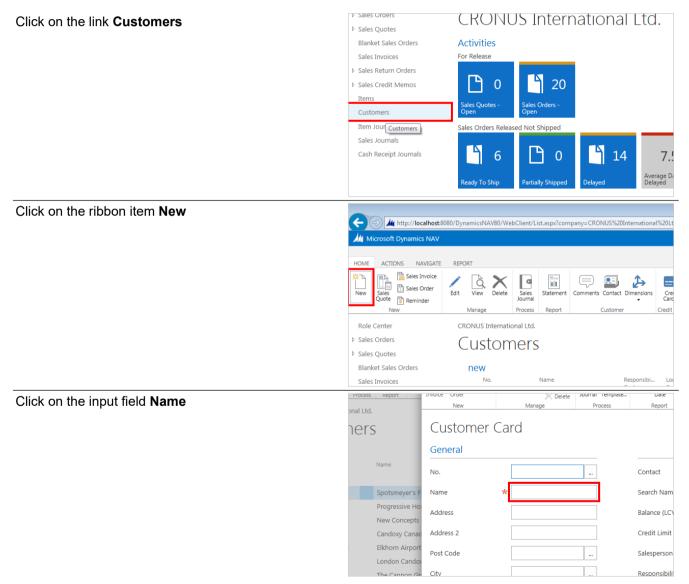
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## 15.5.NAV Web new customer



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# 15.6.NAV 2013 Customer statistics and export to Excel

## 15.6.1. Introduction

This process will show how to find the statistics of a customer and export a list to excel.

## 15.6.2. Navigation

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- 2. Click on navigation item Home, Customers
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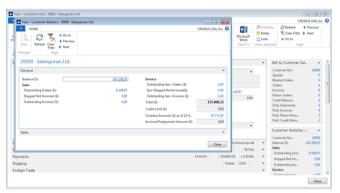
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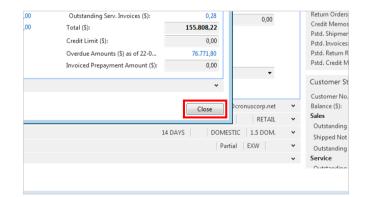
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### **Customer statistics window**

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## 15.6.3. Export customer list to Excel

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# 15.7.GP 2013 Customer information

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# 15.8.Word 2013 document sample

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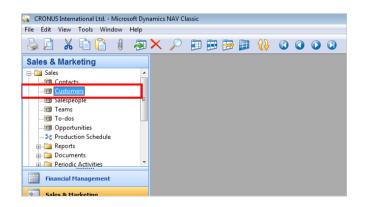
# **15.9.NAV Classic Work instruction**

### 15.9.1. Objective

This work instruction covers how to work with customer detail information.

# 15.9.2. Navigate

Select **Sales, Customers** from the menu **Sales & Marketing** in the Navigation Pane





### 15.9.3. General

Select the tab named **General** 

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#### 15.9.4. Select from customer list

Click List on the toolbar

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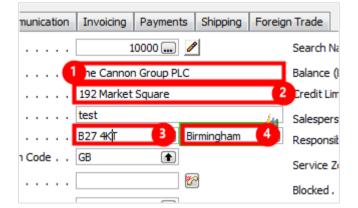
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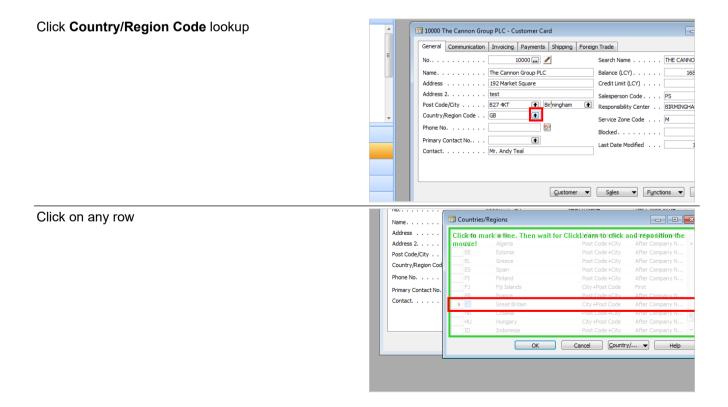
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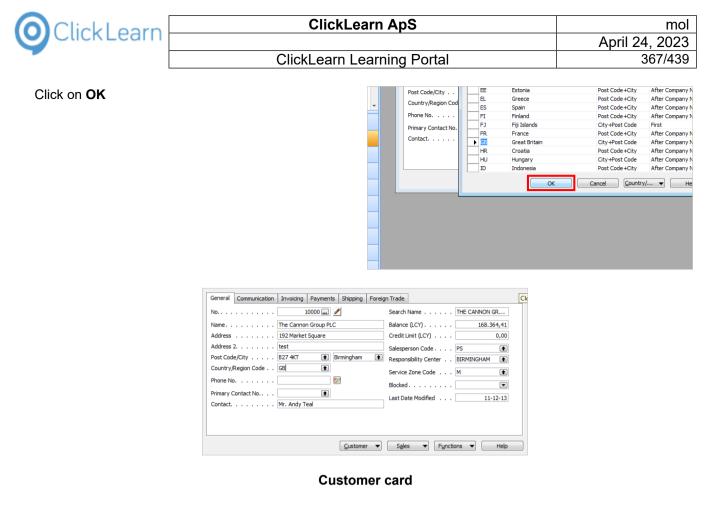
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- 1. Click on **Name**
- 2. Click on **Address**
- 3. Click on **Post Code**
- 4. Click on City





Close the form Customer Card

# Image: Search Name Image: The CANNON GR... Balance (LCY) Image: The CANNON GR... Balance (LCY) Image: I

# 16. Microsoft Dynamics specific

# 16.1.Convert to a newer NAV version

#### 16.1.1. Introduction

When you upgrade your NAV system from 2013 to 2015, 2015 to 2016 or even from 2009 directly to 2016, you will also need to update your work instructions and training material.

ClickLearn offers a near to automatic converter, which will convert a recording from one version to a higher one.

The conversion will transform various steps where the user interface controls have changed in NAV.

#### 16.1.2. Convert a new recording

Please note, that you may select multiple recordings for conversion.



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Here you see a list of the supported NAV versions.

Please note, that no conversion is performed if you try to convert a recording to a lower NAV version.



#### Click on the list element NAV 2016.

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	18-01-2	d version folder on lo	west level	
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	18-01-2016 18:47	18-01-2016 18:46	08-07-2015 15:56	E:\Projects\ClickLearn 10 Learning I
	18-01-2016 18:48	18-01-2016 18:46	03-07-2015 13:29	E:\Projects\ClickLearn 10 Learning I
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	10.01.2016 10.40	10.01.2016 10.46	15-00-2014 00-44	E/Drojects/ Clicklearn 10 Learning

# 16.1.3. Version handling

Add version folder on lowest level	
<ul> <li>Add version number to recording filename</li> </ul>	
Include recordings where no conversion is needed	
Convert to	
NAV 2016	~
	OK Cancel

When you convert a recording, no changes will be done to the source recording.

A new recording will be created and the filename will be set according to the two options available in this dialog.

The default checked option to add the version number to the recording makes sure that the new recording is stored in the same location as the source recording.

If you check the option to add version folder to lowest level, the new recording file will be stored in a subfolder named according to the version number.

Both option may be selected, creating first a sub folder and then adding the version number to the filename.

#### 16.1.4. Perform the conversion

Click on the button **OK**. You may also press **Alt+O**.

NAV converter	×
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E:\Projects\ClickLearn 10 Learning Portal	\Recordings\Replay sample.clrx
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E:\Projects\ClickLearn 10 Learning Portal	-

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	16 18:46 20-04-2016 09:57 E:\Projects\ClickLearn 10 Learning Portal\Recordings\NAV 201	
	16 12:58 21-04-2016 10:34 E:\Projects\ClickLearn 10 Learning Portal\Recordings\Replay sa	.mple.clrx
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		18-01-2016 18:48 1 18-01-2016 18:48 1
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This is the converted recording, which may now be replayed or used directly in ClickLearn Assist.

# **16.2.TestPage and Performance Test**

#### 16.2.1. Objective

You may transform a ClickLearn recording that has been recorded on a Dynamics NAV Windows client into C/AL TestPage code and Visual Studio Performance C# code.

Depending on the process you have recorded, it may require additional coding or modifications, which has to be done manually afterwards.

#### 16.2.2. How to record

Fields are not recognized if you tab between fields, so remember to click into fields.

Code can only be produced properly if you remember to click into the fields before entering data.

Click into a field without a following keyboard into will validate the current value of the field.

Click into a field with a following keyboard input will set the value of a field.

Actions must be recorded by clicking on the dialog buttons or the ribbon buttons.



#### 16.2.3.Generate code

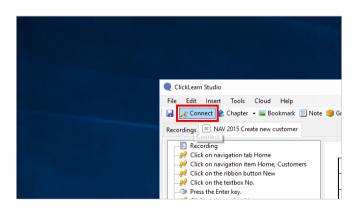
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	Microsoft Dynamics NAV 2015 F Create customer in NAV Michael Olsen NAV 2015 Create new customer Michael Olsen	
		21-04-2016
	E NAV 2015 Create new customer v2016 Michael	
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Click on the button <b>Edit</b> . You may also press <b>Alt+D</b> .		
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Click on the menu <b>Replay (Quality Assurance) role</b> .		
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	Create new customer	
	Cutomer No. Name	

#### 16.2.3.1. Connect to NAV Database

Make sure to make the right connection to your database.

If the connection cannot be made, or the database does not contain the objects required by your recording, the code generated will be lacking code lines.

Click on the button **Connect**.



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Click on the input field <b>Server</b> .	Front DII Path t Type rver Type V Database rver Name	Database Server for Microsoft Dynamics NAV Classic     Microsoft SQL Server	play Data
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Click on the combo box <b>Database name</b> .	st Type	Database Server for Microsoft Dynamics NAV Classic     Microsoft SQL Server	
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Click on the button <b>OK</b> . You may also press <b>Alt+O</b> .	Intication	See NAV (8:0)	
	-	OK Cancel	]
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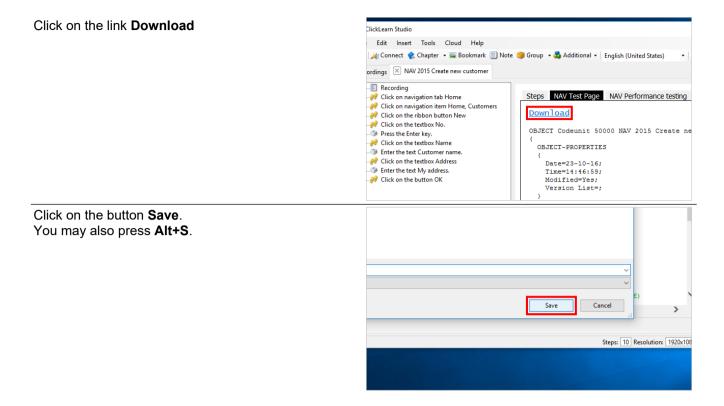
#### 16.2.3.2.

# TestPage C/AL code

#### Click on NAV Test Page

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ck on the ribbon button New	Step
ck on the textbox No. ess the Enter key.	Click on navigation tab Home
ck on the textbox Name ter the text Customer name.	Click on navigation item Home, Customers
ck on the textbox Address	Click on the ribbon button New
ter the text My address. ck on the button OK	You may also press Ctrl+N





#### Performance Test C# code

#### Click on NAV Performance testing

Click on the link Download

16.2.3.3.

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Click on the button Save You may also press Alt+S.

	~	
 Save	Cancel	>
	Steps: 10	Resolution: 1920x108

# 16.3. Microsoft Dynamics NAV Classic

#### **Prerequisites** 16.3.1.

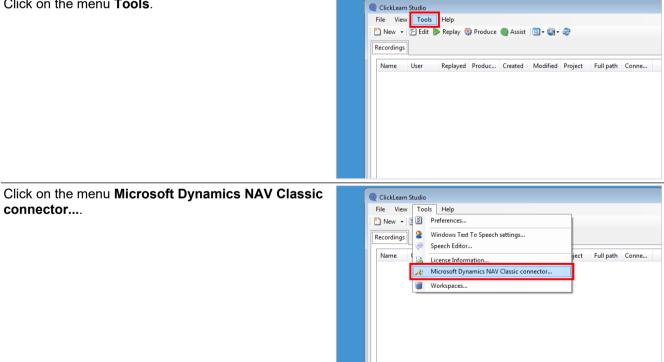
In order for ClickLearn to connect to the NAV system, the Development Kit, which includes C/Front must be installed.

It is important that the version of the Development Kit matches the installed NAV Classic client, otherwise you may experience application crashes.

#### **Connect to a new NAV Classic installation** 16.3.2.

ClickLearn may connect with multiple NAV systems. You have to define a new connection for each database or language you have.

Click on the menu Tools.





Click on the Connector, where the name starts with the text New, and displays the version of the NAV system you want to connect to.

Э			
	s Help		
	▶ Replay 🥸 Produce 🌘	Microsoft Dynamics NAV connector	
		Connector	
	Replayed Produc	Name	Updated Language P
	Replayed Produc	New NAV W1 6.0	C
		New NAV W I 5.00	L
		•	
		Settings	
		▲ Connector	
		ID	
		Name	NAV W1 6.0
		Location	Datamodel\B0002
		Updated	
		Database configuration	
		ProgramFolder	C:\Program Files (x86)\Microsoft

The list of connectors depends on how many NAV versions that are installed on the PC.

Double click on the row Name.		Connector
	Replayed Produc	Name Updated Language P
		New NAV W1 6.0 C New NAV W1 5.00 C
		New NAV W1 5.00
		< <u> </u>
		Settings
		▲ Connector
		Name NAV W1 6.0
		Location Datamodel\B0002
		Updated
		ProgramFolder C:\Program Files (x86)\Microsoft
		CFront C:\Program Files (x86)\Microsoft Connection Server
		Server
		NetType default Database
		Login information
		Connector
Enter <b>Name</b> .		Name Updated Language P
	Replayed Produc	New NAV W1 6.0 C
		New NAV W1 5.00 C
		<
		Settings
		Name
		Location Datamodel\BUUU2 Updated
		Updated Database configuration
		Updated Database configuration ProgramFider C:\Program Files (x86)\Microsoft
		Updated Database configuration ProgramFolder C:\Program Files (x86)\Microsoft CFront C:\Program Files (x86)\Microsoft Connection Server
		Updated Database configuration Program Fider C:\Program Files (x86)\Microsoft Cfront C:\Program Files (x86)\Microsoft Connection Server Server
		Updated     Updated     Database configuration     Program Files     (x86)\Microsoft     C:\Program Files     (x86)\Microsoft     Connection     Server     Server     NetType     default     Database
		Updated     Database configuration     ProgramFolder     C:\Program Files (x86)\Microsoft     Cront     Connection     Server     Server     NetType     default
Click on the row Location		Updated  Database configuration Program Fider C:\Program Files (x86)\Microsoft Cfront Cinnetion Server NetType Database Login information
Click on the row Location.	Replayed Produc	Updated     Updated       Program Fielder     C:\Program Files (x86)\Microsoft       CFront     C:\Program Files (x86)\Microsoft       Connection     Server       Server     Server       Name     Updated       Language     P
Click on the row <b>Location</b> .	Replayed Produc	Updated  Database configuration Program Fider C:\Program Files (x86)\Microsoft Cfront Cinnetion Server NetType Database Login information
Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Updated     Database configuration     ProgramFolder     C:\Program Files (x86)\Microsoft     Cront     Connection     Server     NetType     default     Database     Login information      Name     Updated     Language     P     New NAV W1 6.0     New NAV W1 5.00     C
Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Updated     Database configuration     ProgramFolder     C:\Program Files (x86)\Microsoft     Cront     Cront     Connection     Server     Server     NetType     default     Database     Login information  Name     Updated     Language     P     New NAV W1 5.0     C     m
Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Updated     Database configuration     ProgramFolder     C:\Program Files (x86)\Microsoft     Cront     Connection     Server     NetType     default     Database     Login information      Name     Updated     Language     P     New NAV W1 6.0     New NAV W1 6.0     C     New NAV W1 5.00     C     Settings
Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Updated     Database configuration     ProgramFilder     C:\Program Files (x86)\Microsoft     Cront     Cront     Connection     Server     NetType     default     Database     Login information
Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Updated     Updated     C:\Program Files (x86)\Microsoft     C:\Program Files (x86)\Microsoft     C:\Program Files (x86)\Microsoft     Connection     Server     Server     NetType     default     Database     Login information  Name     Updated     Language     P     New NAV W1 6.0     New NAV W1 6.0     New NAV W1 5.00     C     Settings     Connector     D     Differe     Mrx NAV Classic
Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Updated     Updated     Database configuration     Program Files (x86)/Microsoft     C:\Program Files (x86)/Microsoft     Connection     Server     NetType     default     Database     Login information  Name     Updated     Language     P     New NAV W1 6.0     New NAV W1 6.0     New NAV W1 5.00     C     W Settings     Connector     D     Mene     Met NAV Classic-     Location     Database     Database
Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Database configuration     Program Files     (x86)\Microsoft     C:\Program Files     (x86)\Microsoft     Connection     Server     Server     NetType     default     Database     Login information  Name     Updated     Language     P     New NAV W1 5.0     C     New NAV W1 5.0     C     Settings     Connector     D     Demo     Mer. NAV Classic     Location     Database configuration
Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Updated     Updated     Updated     C:\Program Files (x86)\Microsoft     C:\Program Files (x86)\Microsoft     Connection     Server     NetType     default     Database     Login information  Name     Updated     Language     P New NAV W1 6.0     New NAV W1 6.0     New NAV W1 5.00     C     Extings     Connector     D     Distabase     Location     Database     Database     Database     Database     Database     C:\Program Files (x86)\Microsoft     C:\Program
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Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Updated     Updated     Updated     C:\Program Files (x86)\Microsoft     C:\Program Files (x86)\Microsoft     Connection     Server     NetType     default     Database     Login information  Name     Updated     Language     P New NAV W1 6.0     New NAV W1 6.0     New NAV W1 6.0     New NAV W1 5.00     C     Extract     D
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Click on the row <b>Location</b> .	Replayed Produc	Updated     Updated     Updated     Updated     Updated     C:\Program Files (x86)\Microsoft     Cronction     Server     Server     NetType     default     Updated     Language     P New NAV W1 5.0     Connector     U     Settings     Connector     U     Updated     Mer NAV Classic     Location     Database configuration     C:\Program Files (x86)\Microsoft     Connector     U     Database     Connector     D     Database     Connector     D     Database     C:\Program Files (x86)\Microsoft     C:\Program Files     (x86)\Microsoft     C:\Program Files     (x86)\Microsoft     Connector     C:\Program Files     (x86)\Microsoft     C:\Program Files     (x86)\Microsoft     Connecton     Server     Settings     default

The location is where ClickLearn will save a copy of the Object Designer information, required to recognize the NAV Classic user interface. The location is relative to the ClickLearn local storage, which is normally C:\ProgramData\ClickLearn.



Click on the row ProgramFolder.

Set	tings	
	Connector	
-	ID	
	Name	My NAV Classic
	Location	Datamodel\B0002
	Updated	
4	Database configuration	
	ProgramFolder	C:\Program Files (x86)\M
	CFront	C:\Program Files (x86)\M
	Connection	Server
	Server	
	NetType	default
	Database	
4	Login information	
4	Login information User	
4		
4	User	English (United States)

The program folder is the folder where the NAV Classic client is installed. ClickLearn automatically retrieves this information from the Windows registry.

Click on the row **CFront**.

Settings	
ootango	
ID	
Name	My NAV Classic
Location	Datamodel\B0002
Updated	
Database configuration	
ProgramFolder	C·\Pmgram Files (x86)\Micros
CFront	C:\Program Files (x86)\Micros
Connection	Server
Server	
NetType	default
Database	
Login information	
User	
Password	
Language	English (United States)
ModificationFile	

My NAV Classic Datamodel\B0002

default

C:\Program Files (x86)\Microsoft C:\Program Files (x86)\Microsoft

The C/Front library is a Dynamics Link Library, which is named according to which database the NAV system is using. If it is a native database, it should point to the library named Cfront.dll. If it is a SQL Server database, it should point to the library named CFrontSQL.dll.

Settings
Connect
ID
Name

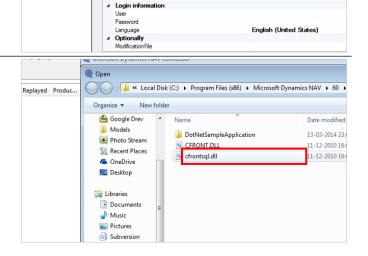
Location Updated Databa

Server NetType

Databas

e configuration

Click on the button to change the C/Front library.



Click on the input field Name.



Click on the split button Open.

Click on the split button <b>Open</b> .	
	CFront.dll or CFrontSql.dll (cfro     Open     Cancel
Click on the row <b>Connection</b> .	
Click on the drop down button to change the connection type.	Cronector Chronit Chronit Connector Chronit Chron
Click on the list element <b>SQL_Server_with_Windows_Authentication</b> .	Connection       Var     My NAV Classic       Location     Datamodel/b80002       Updated     Database configuration       ProgramFolder     C:\Program Files (x86)\Microsoft Dynamics NAV\60\C       Cfront     C:\Program Files (x86)\Microsoft Dynamics NAV\60\C       Connection     Server       Server     Server       NetType     Local       Database     Server_with_Windows_Authentication       4     Login information       User     Sacuer       Password     Longuage       Language     English (United States)       Connection     Connection       Connection type     Local

0	ClickLearn

Double click on the row <b>Server</b> .	Settings	
	✓ Connector	
	ID	
	Name My NAV Classic	
	Location Datamodel\B0002	
	Updated	
	Database configuration      ProgramFolder      C:\Program Files (x8	
	CFront C: Vrogram Files (x2	
	Connection SQL Server with V	Vindows Au
	Server	
	Net Type default	
	Database	
	Login information	
	User	
	Password	
	Language English (United Stat	tes)
	⊿ Optionally	
	ModificationFile	
	Server Name or IP address of the database server	
Enter Server.		
	Settings	
	Connector	
	ID Name	
	Name My NAV Classic Location Datamodel\B0002	
	Updated	
	Database configuration	
	Program Folder C:\Program Files (x8	B6)\Microso
	CFront C:\Program Files (x8	
	Connection SQL Server with V	Vindows Au
	Server	
	Net lype detault	
	Database	
	✓ Login information	
	User	
	Password	
	Language English (United Stat	tes)
	⊿ Optionally	
	ModificationFile	
	Server Name or IP address of the database server	
	Settings	
Click on the row <b>NetType</b> .		
····· ··· ··· ··· ··· ··· ··· ··· ···	Connector	
	Name My NAV Classic Location Datamodel\B0002	
	Updated	
	✓ Database configuration	DC1) Manager
	Database configuration     ProgramFolder     C:\Program Files (x8	
	Database configuration     ProgramFolder     C:\Program Files (z4     Cfront     C:\Program Files (z4	B6)\Microso
	Database configuration     ProgramFolder     C:\Program Files (zt     CFront     C:\Program Files (zt     Connection     SQL_Server_with_M	B6)\Microso
	Database configuration     ProgramFilder     C:\Program Files (z     Cfront     C:\Program Files (z     Connection     SQL_Server_with_W     Source     decall	B6)\Microso
	Database configuration     Program Folder     C:\Program Files (x4     Cfront     C:\Program Files (x4     Connection     SQL_Server_with_W     Server_     focal     NetType     default	B6)\Microso
	Database configuration ProgramFolder C:\VProgram Files (xt Cfront C:\VProgram Files (xt Connection SQL_Server_with_M Server IncelN NetType default Uatabase Uatabase	B6)\Microso
	Database configuration     Program Folder     C:\Program Files (x4     Cront     C:\Program Files (x4     Connection     SQL_Server_with_W     Server_     focal     NetType     default	B6)\Microso
	Database configuration     ProgramFolder     C:\Program Files (zd     Criont     C:\Program Files (zd     Connection     SQL_Server_with_W     Connection     SQL_Server_with_W     Lorev     tocal     Login information     User	B6)\Microso
	Database configuration     ProgramFilder     C:\Program Files (z     Cfront     C:\Program Files (z     Connection     SQL_Server_with_W     Convec     nocati     NetType     default     Uatabase     Jogn information     User     Password	86)\Microso Vindows_Au
	Database configuration ProgramFilder C:\Program Files (z4 Cfront C:\Program Files (z4 Connection SQL_Server_with_W Server docall Net Type default Uatabase      Login information User Password Language English (United Stat	86)\Microso Vindows_Au
	Database configuration     ProgramFilder     C:\Program Files (z     Cfront     C:\Program Files (z     Connection     SQL_Server_with_W     Convec     nocati     NetType     default     Uatabase     Jogn information     User     Password	86)\Microso Vindows_Au
	Database configuration     PogramFilder     C:\Program Files (x2     Cfront     C:\Program Files (x2     Connection     SQL_Server_with_W     Even     decaul     NetType     default     Utatose     default     Utatose     default     Utatose     default     Utatose     default     default	86)\Microso Vindows_Au
	Database configuration ProgramFilder C:\Program Files (zd Cfront C:\Program Files (zd Cfront SQL_Server_with_W Connection SQL_Server_with_W Ustabase Ustabase Ustabase Ustabase Ustabase Login information User Password Language English (United Stat Q) Otionally	86)\Microso Vindows_Au
Click on the row <b>Database</b>	Database configuration ProgramFilder C:\Program Files (z4 Cfront C:\Program Files (z4 Connection SQL_Server_with_V Server Rocall NetType default Uatabase      Login information User Password Language Finglish (United Stat Optionally ModificationFile Server	86)\Microso Vindows_Au
Click on the row <b>Database</b> .	A Database configuration     ProgramFilder     C:\Program Files (z4     Cfront     C:\Program Files (z4     Connection     SQL_Server_with_W     Server     decault     Uatabase     default     Uatabase     default     Uatabase     forcall     Additionally     ModificationFile     Server     Name or IP address of the database server     ID	86)\Microso Vindows_Au
Click on the row <b>Database</b> .	A Database configuration     Program Files (c2     Criont     C:\Program Files (c2     Criont     C:\Program Files (c2     Connection     Sol_Server_with_W     Evenue     default     User     Password     Language     English (United Stat     Optionally     ModificationFile     Server     Name or IP address of the database server     Name My NAV Classic	86)\Microso Vindows_Au
Click on the row <b>Database</b> .	A Database configuration     Program Files (z4     Criver C:\Program Files (z4     Criver C:\Program Files (z4     Connection SQL_server_with_W     Convert Recent Re	86)\Microso Vindows_Au
Click on the row <b>Database</b> .	A Database configuration     ProgramFilder     ProgramFilder     ProgramFilder     C:\Program Files (zt     Criront     C:\Program Files (zt     Connection     SQL_Server_with_W     Server     decault     Uatabase     default     default	86)\Microso Vindows_Au
Click on the row <b>Database</b> .	A Database configuration     Program Files (z     Criver)     Program Files (z     Criver)     Criver     Connection     SQL_Server_with_W     NetType     default     Uetabase     default     Uetabase     default     Uetabase     Criver     Rocatl     NetType     default     Uetabase     Criver     Rocatl     Connector     Rome     Connector     ID     Name     Location     Database configuration     Update     Contector     ID     Name     Location     Database configuration	96)\Microso Vindows_Au les)
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Click on the row <b>Database</b> .	A Database configuration     Program Files (cf.     Criver C:\Program Files (cf.     Criver C:	96)\Microso Vindows_Au les) 86)\Microso 36)\Microso
Click on the row <b>Database</b> .	A Database configuration     Program Files (z     Cront     C:\Program Files (z     Cront     C:\Program Files (z     Connection     SQL_Server_with_W     NetType     default     Uetabase     default     default     default     default     default     default     updated     default     updated     updated     updated     updated     updated     updated     updated     uetabase configuration     PogramFiles (d     Crnnection     SQL_Server.with.W	96)\Microso Vindows_AL les) 86)\Microso 36)\Microso
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Click on the row <b>Database</b> .		96)\Microso Vindows_AL les) 86)\Microso 36)\Microso
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Click on the row <b>Database</b> .	A Database configuration     Program Files (cf.     Crivers fil	96)\Microso Vindows_AL les) 86)\Microso 36)\Microso
Click on the row <b>Database</b> .		SG)\Microso Vindows_Au les) SG)\Microso SG)\Microso SG)\Microso Vindows_Au
Click on the row <b>Database</b> .	A Database configuration     Program Files (cl     C:\Program Files (cl     Cront     C:\Program Files (cl     Connection     Solserver     Name or IP address of the database server     ID     Name     Location     Database     A Dotonally     Modification     Database     A Connector     ID     Name     Name or IP address of the database server     ID     Name     Location     Database     A Database     C:\Program Files (cl     Context     Database     A Database     Context     Database     A Database	SG)\Microso Vindows_Au les) SG)\Microso SG)\Microso SG)\Microso Vindows_Au
Click on the row <b>Database</b> .		SG)\Microso Vindows_Au les) SG)\Microso SG)\Microso SG)\Microso Vindows_Au
Click on the row <b>Database</b> .		SG)\Microso Vindows_Au les) SG)\Microso SG)\Microso SG)\Microso Vindows_Au
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Click on the row <b>Database</b> .		S6)\Microsc Vindows_A les) S6)\Microsc 36)\Microsc Windows_A



Click on the button to open a list of databases.	Connector     D     Name     My NAV Classic     Location     Datamodel\B0002     Updated     Detabase configuration     ProgramFilder     C:\Program Files (x86)\Microsot     Criont     Connection     SQL_Server_with_Windows_At     Goral)     Met Tone     default     Detabase     Zerver     Gocal)     default     Detabase     Connection     Laggage     English (United States)     ModificationFile     Datase     Name or fully qualified path and filename of the database
Click on a list element.	New NAV W1 5.00       Image: Settings       Connector       D       D       Demo Database NAV (5-0)       Demo Database NAV (5-0)       Demo Database NAV (5-0)       Demo Database NAV (5-1)       DYNAMIC       Program Folder       CFront       Cornection       Server       Regoin Saver       Server       Net Type       Database       Issuer       Program Folder       Chront       NAV2008R21031       NAV2008R21033       New Saver TempDB       TwO       TwO
Click on the button <b>OK</b> .	Location     model       Vpdated     model       ProgramFolder     model       NAV209R21010     NAV209R21010       NAV209R21011     NAVX6008R21031       Cfront     NAVX609R21031       Connection     ReportServer       Net Type     Database       Login information     Iver       Password     Language       Language     OK       Optionally     OK       Made     Name of the database
Click on the row Language.	Updated         • Database configuration         ProgramFilder       C:\Program Files (x86)\Microset         Criont       CSU_Server_with_Windows_Ave         Connection       SQL_Server_with_Windows_Ave         NetType       default         Database       NAV2009R21033         Login information       User         Database       English (United States)         • Optionally       ModificationFile         Database       Name of fully qualified path and filename of the database         Remove       Update       Save

It is important to remember, that the language selected here is the only language, ClickLearn will operate on. If you need to operate on multiple languages, you need to setup another NAV connector afterwards.



Click on the button <b>Update</b> .	Chiont Connection Server Net Type Database <b>Login information</b> User Password Longuage <b>Coptionally</b> ModificationFile Language for all captions used in NAV	C:\Program Files (x86)\Microsoft Uynan SQL_Server_with_Windows_Authentica (local) default NAV2009R21033 English (United States)	
Click on the button <b>Yes</b> .	Connector      ID Name Location Updated     Database configu ProgramFolder Cfront Connection Server NetType	Do you really want to undate this configuration	ymamics NAV\60\S ymamics NAV\60\S ntication

all captions used in NAV

If all information is correct, ClickLearn is now able to connect to the NAV system and retrieve the required information about the user interface. If not, please correct the properties, and click Update again. If unable to connect, you may click save and close, so that you are able to retry later.

Click on the button <b>OK</b> .	ClickLearn     ClickLearn       amFolder     t       ted     Update completed in 1 minute 23 seconds       ft Dynamics NAV\60\C       ft Dynamics NAV\60\C       ft opnamics NAV\60\C
	ppe pase n information vord uage English (United States) onally icationFile pe s for all captions used in NAV
Click on the button <b>Close</b> .	C:\Program Files (x85)\Microsoft Dynamics NAV\6U\S SQL_Server_with_Windows_Authentication (local) default NAV2009R21033
	English (United States)  Remove Update Save Cose

Yes

English (United States)

No



# 16.3.3. How to record with the NAV Classic connector

Click on the button <b>New</b> .	ClickLearn Studio         File       View         Tools       Help         New       Produce         Recordings         Name       User         Replayed       Produc         Created       Modified         Project       Full path         Conne
Click on the list element My NAV Classic, CRONUS International Ltd.	Dynamics GP 2013 Microsoft Dynamics NAV 2013 CRONUS International Ltd.
Press the <b>Esc</b> key.	Dynamics GP 2013 Microsoft Dynamics NAV 2013 CRONUS International Ltd.

# 16.3.4. Change or update a NAV connector

Click on the menu Tools.

Ē	🗋 New 👻	🕞 Edit	▶ Replay 🍳	Produce	Assist	🔍 - 🔘 -	2		
Γ	Recordings								
÷	Name	User	Replayed	Produc	Created	Modified	Project	Full path	Conne.
	Name	User	Replayed	Produc	Created	wodified	Project	Full path	Conne.

ClickLearn ApS	mol
	April 24, 2023
ClickLearn Learning Portal	382/439

Click on the menu Microsoft Dynamics NAV Classic connector	ClickLearn File View New • Recordings Name	v Tools Help
Select a name from the list that does not start with the text new.	s Help Replay Produce Replayed Produc	Microsoft Dynamics NAV connector   Connector   Name   Updated   Language   P   My NAV Classic   New NAV W1 5.0   New NAV W1 5.00   C   Connector   ID   0002   Value   ID   Output   D   Database configuration   Program Files (x85) Microsoft
Click on the row <b>Updated</b> .	Replayed Produc	Name         Updated         Language         r           My NAV Classic         14403-2014 09:20:03         1003         C           New NAV W1 5.0         C         C         C           New NAV W1 5:00         C         C         C           Settings         Connector         C         C         C           D         0002         Name         My NAV Classic         C           Location         Detamodel/NB00/2         Updated         14403-2014 09:20         P           Updated         14403-2014 09:20         C         V         P           ProgramFolder         C-XProgram Files (x86)/Microsoft         Connection         SQL_Server_with_Windows_Auth           Server         (local)         default         Database         NAV2009R21033         Login information           User         Login information         User         NAV2009R21033         Login information

This property displays the date and time of the last update. If new fields have been added to a form, new forms have been defined, or any other user interface change, it is important to update the connector. Otherwise, ClickLearn will not recognize the change.

Remove	Update	Save	

- Removing a connector should only be done, if you really do not need to connect to it again.
- Updating a connector ensures that ClickLearn knows the items on the screen, within the NAV system.
- Saving changes, only means changes to the connector setup. It will not update. It can be useful, if for example, your server or database name has changed.



Click on the button **Close**.

	C:\Program Hiles (x86)\Microsoft Dynamics NAV\60\S
	SQL_Server_with_Windows_Authentication
	(local)
	default
	NAV2009R21033
	English (United States)
	English (United States)
Remove	Update Save Close
Tieniove	

# **16.4.Export datamodel from Dynamics AX**

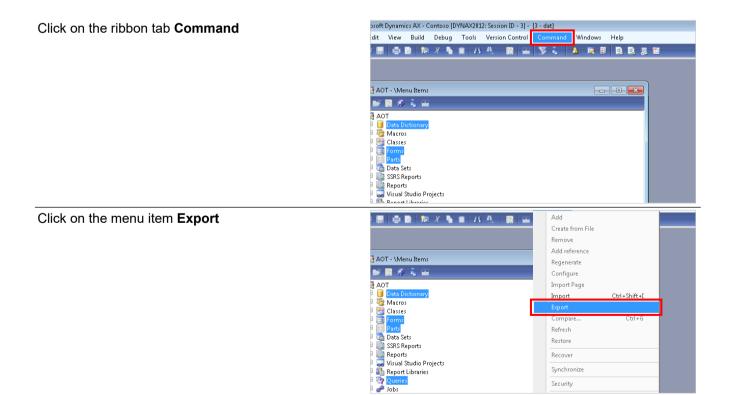
## 16.4.1. Export Application Object Tree Items

Click on the ribbon tab Windows 44 0 Wind nchronization Click on the menu item New Development Workspace 49 3 🗆 📀 Alt+Home Home New W Ctrl+W Close All Windows... ^ nchronization



p 🛱 🛱 🥇 🚆	
AOT	
😬 🗾 Data Dictionary 1	
🗄 🚾 Macros	
🗉 🚰 Classes	
2 B Forms	
E Parts 3	
🗄 uga Data Sets	
🗉 🌆 SSRS Reports	
🖽 🛄 Reports	
🗉 🔜 Visual Studio Projects	
🗉 💼 Report Libraries	
🗉 🔄 Querie 4	
🗄 💣 Jobs	
🗄 🖳 Menu 5	
🖷 🎲 Menu Item 6	
🖲 🧐 Web	
🖲 🔚 Service Groups 🗉 🛐 Workflow	
🗉 📓 WORKTOW 🗄 🏹 Security	
🗉 🙀 Security 🗄 🖾 Resources	
🗉 🔜 Resources	
Seferences	
References Help Document Sets	
System Document sets     System Documentation	

- 1. Click on the tree item Data Dictionary
- 2. Press and hold the Ctrl key down. Click on the tree item Forms
- 3. Press and hold the Ctrl key down. Click on the tree item Parts
- Press and hold the **Ctrl** key down. Click on the tree item **Queries** Press and hold the **Ctrl** key down. Click on the tree item **Menus** 4.
- 5.
- 6. Press and hold the Ctrl key down. Click on the tree item Menu Items



	Click com AnS	
Clickl opro	ClickLearn ApS	mol
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	ClickLearn Learning Portal	385/439
-		
Click on the combo box	File name	

🔺 💀 🗄 🐘 🔍 🚛 😭

	Export to (3)
	File name: C:\Users\Administrator\Desktop\_Data Dictionary.xpo
	Application object layer:
	Export labels
	ОК
Enter ClickLearn.xpo	d Windows Help
	Export to (3)
	File name: C:\Users\Administrator\Desktop\C
	Options
	Send as e-mail: 🔲 🗖 Application object layer
	Application object layer: usr
	Export labels
	ОК
Click on the button <b>OK</b>	e name: C:\Users\Administrator\Desktop\ClickLeam.xpo 🔹 Browse
	Options
	Send as e-mail: 🔲 🔲 Application object layer
	Application object layer: usr
	Export labels
	OK Cancel

Wait for the export to finish.

# 16.4.2.Copy all label files

The Axapta label files is found on the server. They are typically in Address: C:\Program Files\Microsoft Dynamics AX\60\Server\MicrosoftDynamicsAXr3\bin\Applicati on\Appl\Standard.

	nputer 🕨 Local Disk (C:) 🕨 Program Files	• microsofe bynamics Ast • of	, ouver ,
Organize 👻 🦳 🤇	Open New folder		
숨 Favorites	Name	Date modified	Туре
	AxDMFen-us.ald	30-04-2014 09:53	ALD File
🔁 Libraries	AxDMPen-us.ald	30-04-2014 09:53	ALD File
	AxEPRen-us.ald	30-04-2014 09:53	ALD File
💺 Computer	AxFBKen-us.ald	30-04-2014 09:53	ALD File
	AxFPKen-us.ald	30-04-2014 09:53	ALD File
陣 Network	AxGLSen-us.ald	30-04-2014 09:53	ALD File
	AxMCRen-us.ald	30-04-2014 09:53	ALD File
	AxPDSen-us.ald	30-04-2014 09:53	ALD File
	AxPROen-us.ald	30-04-2014 09:53	ALD File
	AxPSAen-us.ald	30-04-2014 09:53	ALD File
	AxPSCen-us.ald	30-04-2014 09:53	ALD File



You need to copy all files with the extension the ALD, for all languages you need ClickLearn to operate on.

🕽 💭 🗢 📔 🔸 Computer 🔸 Local Disk (C:) 🔸 Program Files 🔸 Microsoft Dynamics AX 🔸 60 🔸 Server 🔸				
Organize 👻 🦳 🖉	pen New folder			
👉 Favorites	Name	Date modified	Туре	
~	AxDMFen-us.ald	30-04-2014 09:53	ALD File	
🔚 Libraries	AxDMPen-us.ald	30-04-2014 09:53	ALD File	
~	AxEPRen-us.ald	30-04-2014 09:53	ALD File	
🖳 Computer	AxFBKen-us.ald	30-04-2014 09:53	ALD File	
	AxFPKen-us.ald	30-04-2014 09:53	ALD File	
👊 Network	AxGLSen-us.ald	30-04-2014 09:53	ALD File	
	AxMCRen-us.ald	30-04-2014 09:53	ALD File	
	AxPDSen-us.ald	30-04-2014 09:53	ALD File	
	AxPROen-us.ald	30-04-2014 09:53	ALD File	
	AxPSAen-us.ald	30-04-2014 09:53	ALD File	
	AxPSCen-us.ald	30-04-2014 09:53	ALD File	
	AxBFTen-us.ald	30-04-2014 09:53	ALD File	

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April 24, 2023 386/439

## 16.4.3. Create ZIP file for ClickLearn

You need to copy the exported XPO file and the copied ALD files to one folder.

Then select all the files in the folder to send it to a ZIP file.

Click on the first file in the folder

Organize ▼ Includ ☆ Favorites ↓ Libraries M Computer Network	e in library  Share with  New Name AxDMFen-us.ald AxDMPen-us.ald AxFPRen-us.ald AxFPRen-us.ald AxFPRen-us.ald AxF0Ken-us.ald Ax60Ken-us.ald Ax60Ken-us.ald	folder Date modified 30-04-2014 09:53 30-04-2014 30-	Type ALD File ALD File ALD File
😭 Libraries 👰 Computer	AxDMFen-us.ald AxDMPen-us.ald AxEPRen-us.ald AxEPRen-us.ald AxFBKen-us.ald AxFPKen-us.ald	30-04-2014 09:53 30-04-2014 09:53 30-04-2014 09:53 30-04-2014 09:53	ALD File ALD File ALD File
🌉 Computer	AxDMPen-us.ald AxEPRen-us.ald AxEBKen-us.ald AxEPKen-us.ald AxEPKen-us.ald AxGLSen-us.ald	30-04-2014 09:53 30-04-2014 09:53 30-04-2014 09:53	ALD File ALD File
🌉 Computer	<ul> <li>AxEPRen-us.ald</li> <li>AxFBKen-us.ald</li> <li>AxFPKen-us.ald</li> <li>AxFPKen-us.ald</li> <li>AxGLSen-us.ald</li> </ul>	30-04-2014 09:53 30-04-2014 09:53	ALD File
	<ul> <li>AxFBKen-us.ald</li> <li>AxFPKen-us.ald</li> <li>AxGLSen-us.ald</li> </ul>	30-04-2014 09:53	
	AxFPKen-us.ald		
🗣 Network	AxGLSen-us.ald	20.04.2014.00.52	ALD File
🗣 Network			ALD File
		30-04-2014 09:53	ALD File
		30-04-2014 09:53	ALD File
	AxPDSen-us.ald AxPROen-us.ald	30-04-2014 09:53	ALD File
	AxPROen-us.ald	30-04-2014 09:53 30-04-2014 09:53	ALD File ALD File
	AxPSCen-us.ald	30-04-2014 09:53	ALD File
		20.04-2014-03:33	ALD FILE
	AXNET ETI-US, alu	20-04-2014 03:32	ALD FILE
	AxREXen-us.ald	30-04-2014 09:53	ALD File
	AxRUPen-us.ald	30-04-2014 09:53	ALD File
	AxSPSen-us.ald	30-04-2014 09:53	ALD File
	AxSYSda.ald	11-05-2016 15:02	ALD File
	axSYSde.ald	11-05-2016 15:02	ALD File
	📄 AxSYSen-us.ald	02-05-2016 14:29	ALD File
	AxTRXen-us.ald	30-04-2014 09:53	ALD File
	AxWAXen-us.ald	30-04-2014 09:53	ALD File
	ClickLearn.xpo	31-05-2016 15:11	XPO File
	AXTLE FEIT-US-BIU	20-04-5074 02:32	
	AXRE1etr-us.alu	<u>30-04-2014 03:53</u> 30-04-2014 09:53	ALD File
			ALU TIK
	AxREXen-us.ald	30-04-2014 09:53	ALD File
	AxREXen-us.ald	30-04-2014 09:53 30-04-2014 09:53	ALD File ALD File
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	AxREXen-us.ald     AxRUPen-us.ald     AxSVSen-us.ald     AxSVSda.ald	30-04-2014 09:53 30-04-2014 09:53 30-04-2014 09:53 11-05-2016 15:02	ALD File ALD File ALD File ALD File ALD File
	AxREXen-us.ald     AxRUPen-us.ald     AxSPSen-us.ald     AxSYSen.ald     AxSYSde.ald     AxSYSde.ald     AxSYSen-us.ald     AxSYSen-us.ald     AxSYSen-us.ald	30-04-2014 09:53 30-04-2014 09:53 30-04-2014 09:53 11-05-2016 15:02 11-05-2016 15:02	ALD FIRE ALD FIRE ALD FIRE ALD FIRE ALD FIRE ALD FIRE
	AxREXen-us.ald     AxRUPen-us.ald     AxSUPsen-us.ald     AxSYSda.ald     axSYSda.ald     AxSYSen-us.ald	30-04-2014 09:53 30-04-2014 09:53 30-04-2014 09:53 11-05-2016 15:02 11-05-2016 15:02 02-05-2016 14:29	ALD File ALD File ALD File ALD File ALD File ALD File ALD File
		AvgREXen-us.ald  AvgRUpen-us.ald  AvgRUpen-us.ald  AvgRUpen-us.ald  AvgRUpe.ald  AvgRUpe.ald  AvgRUpen-us.ald  AvgRUpen-us.a	AxREXen-us.ald         30-04-2014 09:53           AxRUPen-us.ald         30-04-2014 09:53           AxSYSen-us.ald         30-04-2014 09:53           AxSYSda.ald         11-05-2016 15:02           AxSYSe.ald         11-05-2016 15:02           AxSYSe.ald         02-05-2016 14:29           AxSYSe.ald         02-05-2016 14:29           AxTRXen-us.ald         02-05-2016 14:29           AxTRXen-us.ald         30-04-2014 09:53



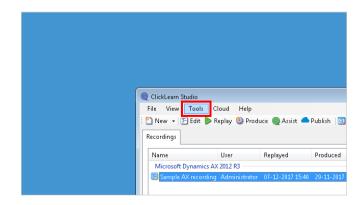
Click on the menu <b>Send to</b> .	AxkuPen-us.ald         30-04-2014 03:03         ALD File           AxSPSen-us.ald         30-04-2014 09:03         ALD File           AxSYSde.ald         11-05-2016 15:02         ALD File           axSYSde.ald         11-05-2016 15:02         ALD File           axSYSen-us.ald         02-05-2016 14:09         ALD File           AxSYSen-us.ald         02-05-2016 14:09         ALD File           AxWAXen-us.ald         30-04-2014 09:53         ALD File           AxWAXen-us.ald         30-04-2014 09:53         ALD File           Cock         Share with         Statup of the shortcut         Desktop (create shortcut)           Copy         Create shortcut         Mail recipient         Mail recipient           Floppy Disk Drive (Ax)         Mail recipient         Floppy Disk Drive (Ax)
Click on the menu <b>Compressed (zipped) folder</b> .	Delete Rename         Properties           Image: AxxUPen-us.ald         30-04-2014 09:53         ALD File         ALD File           Image: AxxVSda.ald         30-04-2014 09:53         ALD File         ALD File         ALD File           Image: AxxVSda.ald         11-05-2016 15:02         ALD File         ALD
Click on the list element <b>Click com sin</b>	Create shortcut Delete Rename Properties Create shortcut Delete Rename Properties Create shortcut Delete Rename Properties Create shortcut Delete Rename Properties Create shortcut Delete Rename Properties Create shortcut Delete Rename Properties Create shortcut Delete Rename Properties Create shortcut Delete Rename Properties Create shortcut Delete Rename Create shortcut Properties Create shortcut Delete Rename Create shortcut Properties Create shortcut Delete Rename Create shortcut Delete Rename Create Shortcut Rename Create Shortcut Delete Rename Create Shortcut Delete Shortcut Delete Rename Create Shortcut Delete
Click on the list element <b>ClickLearn.zip</b> .	AvRUPen-us.ald         30-04-2014 09:53         ALD File           AvSYSda-ald         30-04-2014 09:53         ALD File           AvSYSda-ald         11-05-2016 15:02         ALD File           AvSYSda-ald         11-05-2016 15:02         ALD File           AvSYSda-ald         11-05-2016 15:02         ALD File           AvSYSda-us.ald         02-05-2015 14:29         ALD File           AvSYSen-us.ald         30-04-2014 09:53         ALD File           AvSYSen-us.ald         30-04-2014 09:53         ALD File           AvXMAXen-us.ald         30-04-2014 09:53         ALD File           Clickleam.xoo         31-05-2016 15:11         XPD File           Clickleam.xoo         31-05-2016 15:15         Converse of 60
	il <u>CickLeam</u> zip 31-05-2016 15:15 Compressed (zip

You may rename the ZIP file.

# **16.5.Setup of the Dynamics AX connector**

When you have completed the export of the Dynamics AX datamodel you need to setup the ClickLearn connector.

Click on the menu **Tools**.



4/24/2023

OClick Learn	earn ApS	mol
	earning Portal	April 24, 2023 388/439
Click on the menu <b>Microsoft Dynamics AX</b> connector	Image: ClickLearn Studio         File       View         Tools         Image: ClickLearn Studio         Image: ClickLearn Studio <th>Cloud Help references indows Text To Speech settings zeech Editor cense Information licrosoft Dynamics NAV Classic connector licrosoft Dynamics AX connector</th>	Cloud Help references indows Text To Speech settings zeech Editor cense Information licrosoft Dynamics NAV Classic connector licrosoft Dynamics AX connector
Click on the button	Inounce respect for peer 16 01:08 07-12-2017 15:40 CAUsers\Administrator\Deskto onnector  CAUsers\Administrator\Deskto CAUsers\Administrator\Deskto	ounnector
Select the zip file created when performing process to export from Dynamics AX.	Microsoft Dynamics AX Connector         Open         Organize          Organize          New folder         Ibraries         Ibraries         Ibraries         Network	Date modified
Click on the button <b>Open</b> . You may also press <b>Alt+O</b> .	: ClickLearn.zip • ZIP file	



Click on the button <b>OK</b> . You may also press <b>Alt+O</b> .	11-2017 10:30 26-05-2016 01:08 07-12-2017 15:40 C:\Users\Administrator\Desktop\Sample AX recording.clr		
· · · · · · · · · · · · · · · · · · ·	ficrosoft Dynamics AX Connector		
	ve connector file C:\ProgramData\ClickLeam\DynamicsAX2012R3.clmsdynaxc		
	o file with ".xpo and ".ald C:\Users\Administrator\Desktop\Dynamics4X2ClickLearn\Clic		
	OK Cancel		
Click on the button <b>OK</b> .			
	itudio 💌		
	ClickLearn Connector File [C-\ProgramData\ClickLearn\DynamicsAX2012R3.clmsdynaxc] has been saved.		
	ок		

You are now ready to use ClickLearn for your Dynamics AX 2012 client.

# 17. JAVA specific

# **17.1.JAVA requirements**

The ClickLearn JAVA connector may be used on all JAVA based application, which complies to the Oracle accessibility layer. For this to work, JAVA Access Bridge must be installed properly, otherwise the ClickLearn connector will not work, and you will only have a green rectangle for the entire JAVA application, not the individual screen elements within it.

### 17.1.1. Installing JAVA Access Bridge

Oracle describes the installation here: http://docs.oracle.com/javase/accessbridge/2.0.2/setup.htm

#### 17.1.1.1. Sample file listing using JAVA version 6

The folder C:\Program Files\Java must contain a folder named jre6 with the following files:

bin\JavaAccessBridge.dll bin\JavaAccessBridge-32.dll bin\JAWTAccessBridge.dll bin\JAWTAccessBridge-32.dll bin\JavaMonkey-32.exe

accessibility.properties ext\access-bridge.jar ext\access-bridge-32.jar ext\jaccess.jar

The C:\Windows\system32 folder must contain the following files:

WindowsAccessBridge.dll WindowsAccessBridge-32.dll

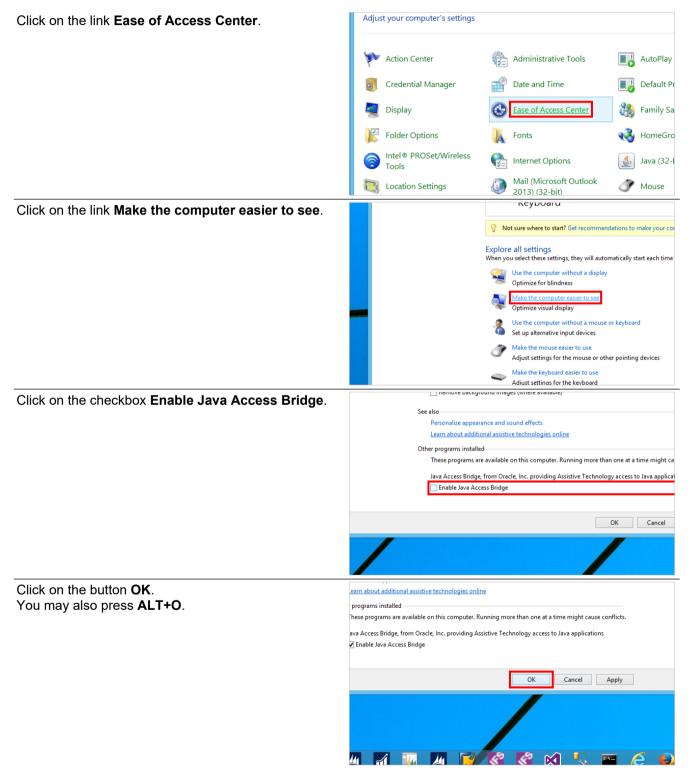
### 17.1.2. Test JAVA Access Bridge

To test that all is installed properly, please start your JAVA based application. Then start the JavaMonkey-



32.exe, and select the menu File-Refresh. The tree structure in this window should contain multiple screen elements, otherwise the installation is not in order.

# **17.2.JAVA requirements in Control Panel**



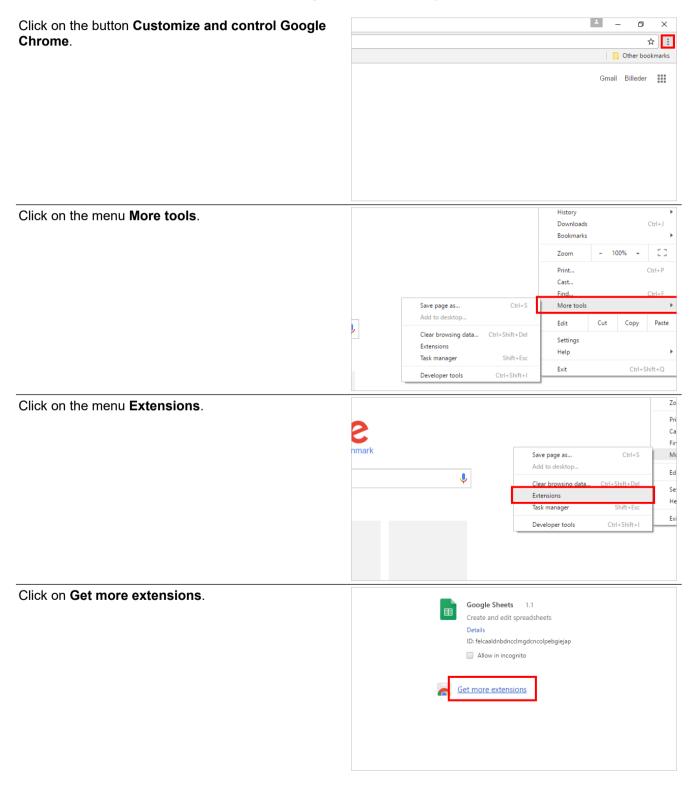


# **18. Web Browser support**

# **18.1.Google Chrome connector**

#### 18.1.1. Install extension

In order to use ClickLearn to record from the Google Chrome browser you need to install an extension.





Click in the <b>Search box</b> .	Extensions 🗙 🖌 🚊 Chrome Web Store - Exte
	C Secure https://chrome.google.com/webstore/category/extensions?hl=en-US
	ick access, place your bookmarks here on the bookmarks bar. Import bookmarks now
	chrome web store
	Feature Feature
	Extensions
	Themes
	Apps
	Games
Enter the text <b>clicklearn</b> . Press the <b>Enter</b> key.	Extensions 🗙 🖌 🚊 Chrome Web Store - Exte 🗙 🔪
	C Secure   https://chrome.google.com/webstore/category/extensions?hl=en-US
	ick access, place your bookmarks here on the bookmarks bar. Import bookmarks now
	chrome web store
	Feature Feature
	Extensions
	Themes
	Apps
	Games
Click on the button ADD TO CHROME.	
	Sign in 🙀
	More Extension Results
	+ ADD TO CHROME
	+ ADD TO CHROME Productivity
	+ ADD TO CHROME  Productivity  ★★★★★ (1)
	+ ADD TO CHROME Productivity
	ADD TO CHROME  Productivity  ****** (1)  ADD TO CHROME
Click on the button <b>Add extension</b> .	ADD TO CHROME  Productivity      ****** (1)      ADD TO CHROME  Productivity
Click on the button <b>Add extension</b> .	ADD TO CHROME  Productivity  ****** (1)      ADD TO CHROME  Productivity  X
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Click on the button <b>Add extension</b> .	ADD TO CHROME Productivity      ****** (1)      * ADD TO CHROME Productivity  Add "ClickLearn Chrome Connector"?
Click on the button <b>Add extension</b> .	Add "ClickLearn Chrome Connector"?      Xtensions      K tensions      K
Click on the button <b>Add extension</b> .	ADD TO CHROME  Productivity      ****** (1)      * ADD TO CHROME  Productivity  Add "ClickLearn Chrome Connector"?
Click on the button <b>Add extension</b> .	Add "ClickLearn Chrome Connector"?      Xtensions      K tensions      K
Click on the button <b>Add extension</b> .	Add "ClickLearn Chrome Connector"?      Xtensions      It can:      Read and change all your data on the websites you visit

Q

ClickLearn Chrome Assist for web assistance



# 18.1.2. Communication with ClickLearn Studio

18.1.2.1. Install native	messaging host				
Click on the menu <b>Tools</b> .	ClickLearn Studio				
	File View Tools Cloud Help <sup>™</sup> New • Feldit ▶ Replay <sup>™</sup> Produce @ Assist □ • <sup>™</sup> • <sup>™</sup>				
	Recordings				
	Name User Replayed Produced C				
	E Voice setup Michael Olsen 19				
	E         Voice selection on notes         Michael Olsen         19-06-2017 12:58         19           E         Voice mixing in different languages         Michael Olsen         19				
	E Custom audio and narration Michael Olsen 19				
	E Text to speech Michael Olsen 19 E Speech editor Michael Olsen 19				
	E Create a new workspace Michael 19-06-2017 12:55 19				
	E Add a workspace         Michael         19-06-2017 12:50         19           E Replay introduction         Michael         19         10         19				
	Equation a different language         Michael         10           E Replay failing instantly         Michael         10				
Click on the menu <b>Preferences</b> .	ClickLearn Studio				
Click on the mend <b>i references</b> .	File View Tools Cloud Help				
	New V Preferences				
	Recordings Vindows Text To Speech settings				
	Name Replayed Produced C				
	Sen 19 Sen 19 Sen 19-06-2017 12-58 19				
	E Voice ma 👫 Microsoft Dynamics AX connector sen 19				
	E Custom Workspaces 19 E Text to speech Michael Olsen 19				
	E Speech editor Michael Olsen 19				
	E Create a new workspace         Michael         19-06-2017 12:55         19           E Add a workspace         Michael         19-06-2017 12:50         15				
	E Replay introduction Michael 19				
	E Replay in a different language         Michael         19           E Replay failing instantly         Michael         19				
Click on the tab <b>Troubleshoot</b> .	kLearn Studio				
Check of the tab <b>Troubleshoot</b> .	View Tools Cloud Help				
	ew 👻 🛐 Edit խ Replay 🍪 Produce 🍥 Assist 🔯 🛛 🖓				
	rdings				
	me User Replayed Produced Created				
	Voice setup Voice selection or Produce Template Languages Replay Troubleshoot				
	Voice mixing in d Custom audio an HTML Document (HTM)				
	Text to speech Word Document (DOCX)				
	Speech editor Adobe Reader (PDF)				
	Add a workspace Powerpoint Presentation (PPTX)				
	Replay introducti Macromedia Flash Video (SWF)				
	Replay failing inst Window Video (WMV)				
Click on the button Install.	User Replayed Produced Created				
	etup Preferences				
	election or Produce Template Languages Replay Troubleshoot				
	n audio an Recorder Debug into on save Injected clicks (Remote control software)				
	speech Use RawInput Record/itualDesktop editor New mouse emulator for replay				
	a new wor				
	vorkspace Install Chrome Native Messaging Host Install				
	in a differe Path for Recording List C:\Projects\ClickLeam 10 Leaming Portal				
	failing inst Frank sever				
	failing due				
	role in the e an IFS Les				
	datamode				



Click on the button OK. You may also press Alt+O.

			7	C:\Projects\Click
			Ð	C:\Projects\Click
			þ	C:\Projects\Click
			P	C:\Projects\Click
			1	C:\Projects\Click
			7	C:\Projects\Click
			þ	C:\Projects\Click
			5	C:\Projects\Click
		1	5	C:\Projects\Click
		ОК	Cancel	C:\Projects\Click
mor		15 00 2011 12:50	25 02 2011 00.53	C:\Projects\Click
mol		19-06-2017 12:50	23-02-2017 08:49	C:\Projects\Click
mol		19-06-2017 12:50	23-02-2017 08:54	C:\Projects\Click
mol		19-06-2017 12:50	23-02-2017 19:46	C:\Projects\Click
mol	19-06-2017 12:58	19-06-2017 12:50	23-02-2017 15:53	C:\Projects\Click
mol		19-06-2017 12:50	05-05-2017 11:40	C:\Projects\Click
mol		19-06-2017 12:50	05-05-2017 11:47	C:\Projects\Click

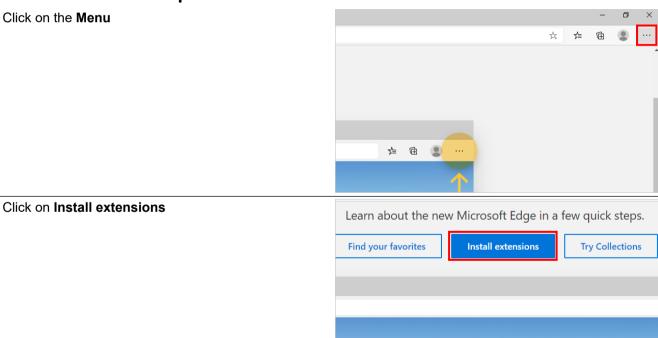
# 18.2.Install extension on Edge

#### Objective 18.2.1.

Use this guide if you need to record your IT processes in Microsoft Edge. Please be aware that edge needs to be a Chrome version! This guide will show you how to install: • The Chrome extension • The Chrome Assist Extension The chrome extension enables you to record your processes properly in Microsoft Edge, and the chrome assist extension will enable you to see the ClickLearn Assist in the web browser.

#### 18.2.2. Steps

Click on the Menu





Select the Developer mode	
	Developer mode
	Allow extensions from other
	stores. Learn more
Select Allow extensions from other stores.	
	Developer mode
	Allow extensions from other stores. Learn more
	🔳 🔎 🛱 🚍 🚺 💽 🥭 🧕 👹 🛩 👔
Click on the button <b>Allow</b> .	iso get extensions from the chrome web store.
Click of the bullon Allow.	
	Allow extensions from other stores $\times$
	Microsoft does not verify extensions installed from third- party stores. To get extensions verified by Microsoft, go
	to the Microsoft Edge add-ons website.
	Allow Cancel
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	stalled any extensions
	ons for Microsoft Edge
	It you're looking for? You can also get extensions from the Chrome Web Store.



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	achrome web store
	Search the store
	<ul> <li>Extensions</li> <li>Themes</li> </ul>
	Categories
Enter Search the store.	→ O A https://chrome.google.com/webstore/category/extensions?hl=en-US
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Click on <b>Add extension</b> .	Microsoft Edge? The extension can: • Read and change all your data on the web • Communicate with cooperating native app Ons Add extension ClickLearn Chrome Con Offered by: ClickLearn ApS ClickLearn Chrome Connecto * * * * * 2 Productivity	Cancel
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	Sign in
	More extensions

# **18.3.Internet Explorer connector**

The Internet Explorer connector does not require any extension. It is build in to the ClickLearn Studio solution.

# 19. SAP Specific

# **19.1.SAP Logon requirements**

ClickLearn has been tested successfully with SAP Logon for Windows, Version 7.10, Compilation 2, Patch Level 7.

ClickLearn also supports the NetWeaver Business Client. To get more technical information regarding the NWBC support for SAP GUI Scripting, please refer to: https://blogs.sap.com/2014/03/19/frequently-asked-questions-sap-netweaver-business-client/

The blog states that the NWBC client combined with the SAP GUI Scripting only supports one session, meaning that you cannot record using multiple tabs connected to the same or different systems.

Click on the transaction code field

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0	▼ 9   5   2   4   4   4   4   4   9   9   1   1   1   1   1   1   1   1
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4/24/2023

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Press ALT+F12.	Image       Image <t< th=""></t<>	
Select the menu <b>Options</b>		
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Click on Accessibility & Scripting, Scripting.	SAP	
	Client 000 User E Password •••••••	SAP Signature Theme       Visual Design Interaction Design Accessibity & Scripting       Material Scripting       Multingual Settings Local Data Traces Security       Sorpting       Sorpting       User Settings Coal Data Traces Security       System Information
Click on Scripting is installed.		
	Image: Safe Signature Theme       Safe Signature Theme       Visual Design       Interaction Design       Accessibility & Scripting       Accessibility       Sorpting       Multiingual Settings       Local Data       Traces       Security       System Information	

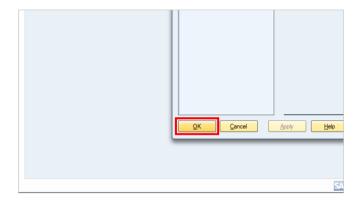
The installation must state that scripting is installed. If scripting is not installed or enabled, please refer to SAP OSS Note 480149.



S	cripting is installed
	ser Settings
	Notify when a script attaches to SAP GUI
	Notify when a script opens a connection

- 1. Must be checkmarked.
- 2. We recommend that this is unchecked. If not SAP will ask for permission every time you record, replay or Assist with ClickLearn.
- 3. We recommend that this is unchecked.

Click on the button OK.



# **19.2.SAP settings required**

# 19.2.1. Requirements

This document describes the requirements necessary for ClickLearn to record and replay on a SAP system.



#### 19.2.1.1.

#### Scripting notification

If this requirement is NOT met, SAP will ask for permission every time you start recording or replay with ClickLearn.





Press ALT+F12.	Menu       Edit       Extras       System       Help         Image: Sape and the second sec
Select the menu <b>Options</b>	elp Coglions Design Settings Set Color to System Clipboard Cgnerate Graphic Create Shortyt Activate GuiXT Script Development Tools SAP GUI Sripting Help Default Size Hard Copy Quick Cut and Paste
Select the tab menu button	HIBN Expert Trace Scripting
Select the menu <b>Scripting</b>	I18N       Expert       Trace       Scripting         Instruction       Options         Cursor       Coal Data         Cost [tems by Key]       Setting takes effect after you restart the current haction         Input       Expert         Dingot [tems by Key]       Scripting         Accessibility       Control Services         and Paste       Copy and Paste as Matrix in a Line



April	24,	2023
	40	2/439

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Make sure this checkmark is NOT set.

and the second se	Uptions
	Trace Scripting Accessibility
	Installation Scripting is installed
	User Settings / C Enable Scripting Notify When a Script Attaches to a Running GUI Notify When a Script Opens a Connection

#### 19.2.1.2.

#### Combo boxes

If this requirement is NOT met ClickLearn may not replay the selection of combo box values correctly



Select the tab menu button

	DES
	Trace Scripting Accessibility
	lation pring is installed
	Settings / Enable Scripting
Select the menu Expert	
	Trace Scripting Accessibility
	pting is installed Cursor Local Data
	Settings / Link Expert Trace
	Notify When a Script Attaches to a Running GUI              ✓ Scripting            Notify When a Script Opens a Connection              Accessibility
	Control Services
Make sure this checkmark is NOT set.	
	Options
	// 118N Expert Trace Scripting
	Show Keys in All Dropdown Lists
	This setting takes effect alter you restart the current transaction
	Batch Input
	Dialog Box for DK Code



Click on the button OK.



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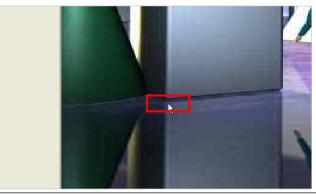
#### 19.2.1.3.

Lookup dialogs

If this requirement is NOT met, you may experience DUMPS within the SAP system when recording click on a lookup.

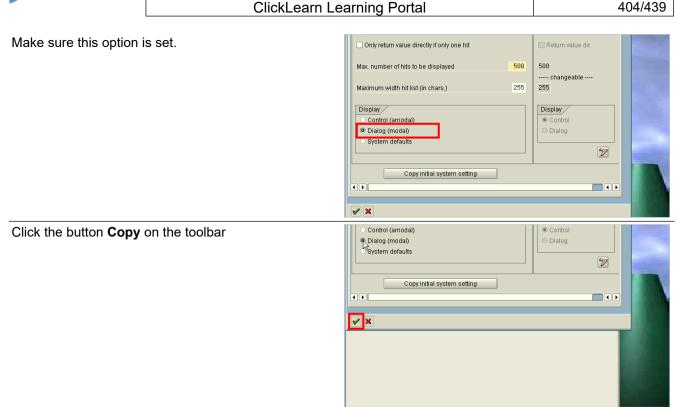


Press ALT+h.



Select the menu Settings... dr<u>a</u>s System <u>H</u>elp 0 Application Help ) 🕄 | 🛒 🖉 | 😗 🖪 SAP Library SAP Easy Access Glossary 📑 📑 🏷 🖁 🖁 Other menu 🛛 😹 <u>R</u>elease Notes Favorites
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 Information Systems D D Tools Select the tab named F4 Help 🛯 🔍 🔲 I 🛇 🚱 I 🖨 🛗 🖧 I 🏝 🛱 🖓 🔛 🖉 🖉 SAP Easy Access 🗿 🖃 💫 🖁 📇 Other menu 🛛 😹 🔠 🥒 🛛 💌 🔺 🚺 Create role 🗍 💷 Assign users 🕞 Doc ins for F1 Help Application help F4 Help R User-specific settings System defaults Do not display pers. value list automatic. Pers, value list Only return value directly if only one hit Return value dir. Max. number of hits to be displayed 500 500 ---- changeable ---





# 20. Windows Server OS specific

# 20.1.Windows Server 2012 missing WMVCore dll

ClickLearn is a client application, but may run on a Windows Server.

If you experience an error by start of ClickLearn, that states that WMVCore.dll is missing, you need to add a feature in the Server Manager.

Click on the button Server Manager. Click on the button Add roles and features. Click on the button Add roles

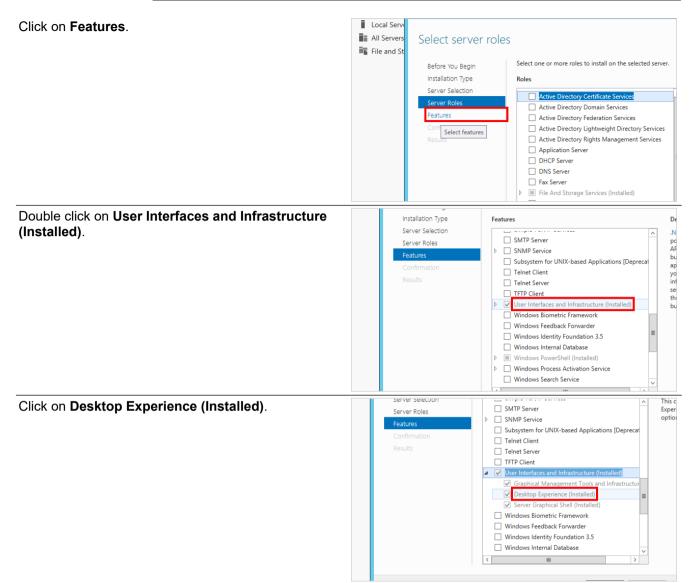
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Click on the button Next >.	

Click on the button <b>Next &gt;</b> .	If you must verify that any of the preceding prerequisites have been completed, close the wizard, complete the steps, and then run the wizard again. To continue, click Next.		
	Skip this page by default		
	<pre></pre>		
Click on <b>Role-based or feature-based installation</b> .	Dashboarc     Add Roles and Features Wizard     Local Serv     All Servers     File and St     Before You Begin     Select the installation type. You can install roles and features on     machine, or on an offline virtual hard disk (VHD).		
	Installation Type Server Selection Server Roles Features Confirmation Results Results Server Roles Features Confirmation Results Confirmation Results Server Roles Server Roles Features Confirmation Results Server Roles Server Roles Remote Desktop Services installation Install regulared role services for Virtual Desktop Infrastructure or session-based desktop deployment.		
Click on the button <b>Next &gt;</b> .	< Previous Next > Install Cancel BPA results 28.02.2014.0006		
Click on the button <b>Next &gt;</b> .	Computer(s) found     This page shows servers that are running Windows Server 2012, and that have been added by using the Add Servers command in Server Manager. Offline servers and newly-added servers from which data collection is still incomplete are not shown.		
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This feature must be checked to avoid the missing WMVCore.dll.

Finish the guide and reboot the server.

# 20.2.Remote Desktop setup on server

In order for ClickLearn to work properly, when installed on a Windows server, 32-bit color is required.

This is important for your remote desktop connection, so check both client and server, to make sure you have 32-bit color.

Please refer to this Microsoft document: http://technet.microsoft.com/en-us/library/cc772048.aspx



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Windows Server		Search Windows Server with Bing
iome Windows Server 2012 R2 Win	dows Server 2008 R2 Ubrary Forums	
TechNet Library		Speet (B)
<ul> <li>Windows Server</li> <li>Windows Server 2008 82 and</li> </ul>	Configure Maximum Color Depth for a Remote Session	
Windows Server 2008	4 out of 13 noted this helpful - Rate this topic	
Windows Server Content by Category	Applies To: Windows Server 2008 R2	
> Windows Server 2008 R2 Content by	You can specify the maximum color resolution (color depth) for a remote session. Limiting the color depth can improve connection performance, particularly over slow links, and reduce serve	er itadi.
Category I Installed Help for Windows Server 2008 82	The actual color depth for the connection is determined by the color support available on the client computer. The user can also specify a color depth for the connection on the Display tab useceed the value configured on the RD Section Host same.	inder Colors in Ramote Desitop Connection, but the specified color depth car
Remote Desktop Services	Use the following procedure to specify the maximum color depth for a remote session.	
Remote Desktop Session Host Configuration     Configuration	Membership in the local Administratory group, or equivalent, on the RD Session Host server that you plan to configure, is the minimum required to complete this procedure. Review details a https://pomicroant.com/twink/scalable.2007.	about using the appropriate accounts and group memberships at
Services Connections	To specify the maximum color depth for a remote session	
Configure Client Settings for Remote Desktop Services Connections	<ol> <li>On the HD Session Host server, open Remote Desitop Session Host Configuration. To open Remote Desitop Session Host Configuration, click Start, point to Administrative Teels, po Configuration.</li> </ol>	pirt to Remote Desitop Services, and then click Remote Desitop Seadon H
Make Local Devices and	2. Under Connections, right-click the name of the connection, and then click Preparties.	
Resources Available in a Remote Session	3. In the Properties dialog box for the connection, on the Client Settings tab, select the Limit Maximum Caler Depth check box, and then select the appropriate value for your environ	sment.
Specify a Program to Start	The default value is 12 bpp. A color depth of 24 bpp is only supported on Windows XP Professional and Windows Server 2003.	
Automatically When a User Logs On	4. Click OK. Changes to color depth settings are not applied to sessions that are connected when the change is made. The changes will take effect the next time the user establishes a new	av connection to the RD Session Holt server.
Configure Maximum Color Dooth for a Remote Session	Note:	
<b>Configure Monitor Settings for</b>		
a Remote Session	Noces also set the maximum calce depth for anemds sanice by gapping the <b>Linit maximum calce depth</b> Group Policy vetting. This Group Policy vetting is located in <b>Computer Config</b> . <b>Deathsp Environment Deathsp Section Neuron Configuration</b> .	paration/Policies/Administrative Templates/Windows Components/Aemo proofe (OPAC). Note that the Group Policy setting will take precedence over th
	For more information about Group Policy settings for Remote Dealorg Services, see the Remote Dealorg Services Technical Reference (http://pumicroath.com/helink/fuikd/s138134).	
	Additional references	
	Configure Clant Sattings for Remote Desitop Services Connections	

#### Remote session color depth

# 21. FAQ

# **21.1.Questions and Answers**

#### 21.1.1. License

#### 21.1.1.1. How is Clicklearn licensed

The license consists of a main license including one author license. It can be per seat licensed, concurrent licenses or cloud licenses.

Additional authors may be purchased.

Each main license includes a main connector. Additional connectors may be purchased.

#### 21.1.1.2. How may the produced material be distributed

The produced material may be distributed freely within the licensed organization. Distribution outside the licensed organization requires a partner license.

The license grant is a single company and the materials created using ClickLearn may only be distributed to a single company and subsidiaries.

If you have a Service Provider Edition license, you may freely distribute the produced material to your customers.

# 21.1.2. System Requirements

ClickLearn consists of three distinct requirement groups when it comes to minimum configuration.

#### 21.1.2.1. Authors

The author group consists of users that are able to record, edit and produce learning material and documentation using ClickLearn. The following minimum requirements apply to this group:

- 1. Windows XP operating system or newer with .NET framework 2.0 or newer.
- 2. Microsoft Office 2000 or newer used when producing Word, PDF and PowerPoint documents.



#### 3. Access to ClickLearn Cloud - https://services.clicklearn.dk.

We recommend a reasonably fast computer for authors, preferably a dual core processor, 60 Gb HDU and a minimum of 4 Gb. memory. The system runs equally well on 64- and 32 bit environments.

#### 21.1.2.2. Readers

The reader group consists of users able to read and study material generated by ClickLearn. The minimum requirements are:

1. A standard browser platform. For example Explorer, Chrome, Firefox and Safari.

Microsoft Word and Microsoft PowerPoint documents require Office 2000 or newer versions of the respective programs or a viewer capable of correctly formatting these documents.

#### 21.1.2.3. Assist users

The assist group consists of all users that use the Assist-technology within ClickLearn. The Assist technology guides the user through a complete recording within their production environment.

The minimum requirements are:

1. Windows XP operating system or newer with .NET framework 2.0 or newer.

#### 21.1.3. Troubleshoot

#### 21.1.3.1. My recording is missing clicks

If the recording is missing clicks, it is normally because you did not wait for the green rectangle to appear before doing the click. Please slow down while recording and wait for the green rectangle to appear.

Another reason could be an application that steels the clicks from ClickLearn. Please verify that the setting "Use RawInput" is selected in the menu Tools, Preferences on the tab Troubleshoot. Take caution that multiple settings may be selected or deselected using the Ctrl key when clicking.

#### 21.1.3.2. No green rectangle appears for an element on screen

This may be due how the application has been designed or which ClickLearn connector is locating the user interface element.

Please send a technical support to ClickLearn so that our support team may review the screen image and explain why no green rectangle appears.

#### 21.1.3.3. Excel cells is not detected - only a large green rectangle

This is because your license does not include the Excel connector. Please purchase the Excel connector.



#### 21.1.3.4. Re

#### Replay fails immediately

The replay fails when it cannot locate a user element on screen. Typically, this is because you have forgotten to prepare your application before starting the replay. For example, if the first step in your recording will make a click on the menu File in Notepad, please make sure Notepad is started and active, and then switch to ClickLearn and start the replay.

#### 21.1.3.5. ClickOnce installation problems

If the ClickOnce installation fails, please try and view the details and search on google for "ClickOnce error message" where the error message should be replaced with the error message found in details.

The errormessage "The application binding data format is invalid" may be resolved by removing the files from %userprofile%\AppData\Local\Apps\2.0.

#### 21.1.3.6. Problem with screen images

If working with multiple monitors or using text scaling, please make sure to only use the primary monitor and have scaling set to 100%.

Be aware, that AntiVirus applications like Webroot Secure Anywhere, may block ClickLearn from capturing the screen images, resulting in all black screen images.

# 21.1.3.7. How to change the folder where preference settings are stored

You may set the environment variable named cl\_programdatapath to any path you want on the server. For example cl\_programdatapath=C:\Users\xxx\ClickLearn will make sure to store the ClickLearnCustomConfig.xml in the folder C:\Users\xxx\ClickLearn.

#### 21.1.4. Voice

#### 21.1.4.1. Which voices are included with ClickLearn

Voices has to be purchased separately, and can normally be found on the internet. ClickLearn also offers a ClickLearn Cloud subscription, with access to many high quality voices.

#### 21.1.4.2. Which standard should a voice comply to

Voices must be compliant with Microsoft Text To Speech (SAPI) and installed on the PC where you produce the material.

#### 21.1.4.3. Is videos with embedded voicing licensed

Please be aware of the voices license terms. Some voice providers does NOT allow you to generate video files with the voice audio embedded.

#### 21.1.4.4. Why don't I get any audio

If you are running on a Windows Server it may be required to have the service Window Audio Service running. Also, the server feature Media Foundation must be installed.



# 21.1.5. Video

#### 21.1.5.1. Can my video be displayed on an iPad

ClickLearn produces a video format named HTML Video. This format may be displayed on any tablet running Windows OS, Android or iOS. It does not require any installed video decoder.

#### 21.1.6. Releases

#### 21.1.6.1. How often will there be new releases

ClickLearn will normally have two major releases per year. Apart from these, development may require additional and more frequent releases, due to new customer requests and service packs.

#### 21.1.6.2. How will the releases be published

If you are using the https://apps.clicklearn.com/, everything is done automatically and you will receive new releases instantly.

If you are using the on premise installation of ClickLearn, you need to download the newest .msi file from https://apps.clicklearn.com/ClickLearnStudioSetup.msi. If you have difficulty downloading an .msi file directly, you may also download the https://apps.clicklearn.com/ClickLearnStudioSetup.zip and unpack this file manually.

#### 21.1.7. Editor

#### 21.1.7.1. How do I crop a screen image

Cropping is done automatically by ClickLearn according to the template settings. Normally you should not need to do the cropping yourself.

#### 21.1.7.2. How do I make text bold or italic

Using ClickLearn, you do not have the option to make text bold, italic or set colors. This is to prevent getting inconsistent document looks in the final material when multiple users are on the project of making documentation.

#### 21.1.8. Producer

#### 21.1.8.1. Why does it take so long to produce my recording

ClickLearn produces multiple documents every time you produce a recording. The video formats are the main reason that it takes some time. You may choose not to produce one or more of the video formats, by unchecking them in the menu Tools, Preferences. Please note, that it is always possible to check them again, if you need the video formats to be produced.

# 22. Releases

# 22.1.Release 11

# 22.1.1. Release 11.0.0.81, 2023-04-25

New trouble shoot setting to handle deleted steps as in version 11.0.0.76



New digital signature

#### 22.1.2. Release 11.0.0.80, 2022-09-14

Google Chrome and Microsoft Edge release 105 caused the browser to be closed when user recorded, replayed or did assist on the browser. This has now been resolved.

# 22.1.3. Release 11.0.0.79, 2021-10-07

Web connector updates for Business Central, Dynamics 365 CE and Ilias.

Stepnumbering was not working for web based steps. This is now resolved.

# 22.1.4. Release 11.0.0.78, 2021-06-15

New connector for web based oracle forms.

New template entries for Salesforce connector.

Issue mixing two languages in audio has been fixed.

New connector for IFS Maintenix.

# 22.1.5. Release 11.0.0.77, 2021-04-26

Issue with incorrect screenshots due to deleted steps has been solved.

Issue with language text when producing secondary language when primary language wasn't replayed first has been solved.

Problem with voice selection in recording template has been solved.

Import of BC field information in BC help project has been improved.

# 22.1.6. Release 11.0.0.76, 2021-03-11

IFS connector issue with replay of line dropdown fixed.

Issue with Inside Help for Business Central when connecting and loading extension information has been fixed.

Support for Finance and Operations date field.

Support for Dynamics 365 CE date field popup.

Problem with conversion of IFS recordings has been solved.

Problem with SCORM video reported as complete without starting has been fixed.

Support for Business Central release 2020 wave 2 added.

ClickLearn Assist ClickOnce support for TLS 1.2.

Support for Business Central 17.x added.

Issue with publish to ClickLearn Cloud of very large productions solved.

Issue with video flicker due to deleted steps has been solved.



Issues with IFS Application connectors for Apps10, 9 and 8 has been solved.

Issue with IFS Aurena connector for replay of menu navigation has been solved.

Corrected template entries for the Salesforce connector.

Issue recording the @-sign has been solved.

# 22.1.7. Release 11.0.0.75, 2020-07-03

Google Chrome extensions has been updated.

Connector for Microsoft Customer Engagement has been updated due to changes in the UCI interface which will fix replay problem on lists.

Support for Business Central Embed Apps added within a help project. Instead of just entering an Environment name you may additionally enter the url https://[applicationname].api.bc.dynamics.com. The two values must be separated by the pipe character, e.g. Environment|Url.

Problem with Word and PDF production in NAV Help projects has been solved.

IFS connectors for Apps 8, 9 and 10 has been updated to support dropdown list in grid cells correctly.

ClickLearn extensions for Microsoft Edge browser now available on AppSource. No need to go to the Chrome Store anymore.

Problem with CRM inside help references from recording to forms when replayed in many languages has been solved.

#### 22.1.8. Release 11.0.0.74, 2020-06-15

Beta release of new IFS FSM Web connector.

Solved problem with ENTER key in produced portal search field.

Video control bar may now be moved below the actual video using the video argument controls=4 instead of controls=1.

Problem with ClickLearn Assist ClickOnce in connection with Chrome recordings has been solved.

Learning Portal extended with installation instructions for extension in Microsoft Edge.

New Norwegian text translation for Microsoft Teams connector.

Problem with editing in replay role causing excluded languages to be updated has been solved.

New APT setting for global replay use cases "Only when replay of books/shelfs in case sequence" has been added. This will always use the cases defined in the first recording and replay recordings in sequence for each case.

#### 22.1.9. Release 11.0.0.73, 2020-05-29

New voice available for languages Bulgarian, Vietnamese, Slovenian and Croatian.

New neural voices available for languages English, Chinese, Portuguese, Italian and German.

Pause problem in show me video resolved.



IFS Apps 7.5, 8, 9 and 10 APT replay issue with project structure items and global replay data has been solved.

# 22.1.10. Release 11.0.0.72, 2020-05-06

Audio problem on multiple devices has been solved. Re-produce required.

Improved support for Microsoft Teams.

Fixed connector for new version of Microsoft Edge.

Fixed white space on dialog and assist positioning on wide fields in the web assistant.

Fixed inline web assist for use on teams.microsoft.com.

Problem with production of video when using the video assist image has been resolved.

NAV Help production with zero size word document and missing PDF button has been solved.

# 22.1.11. Release 11.0.0.71, 2020-03-11

SCORM functions has been updated due to javascript error. Re-produce required.

Developer role has been enabled for cloud version of ClickLearn Studio.

Problem with global value syntax \$YEAR etc. has been solved.

Cloud producer issues with large number of files and huge Word and PDF documents has been solved.

Replay and assist from ClickLearn Studio on Google Chrome has been improved and optimized.

ClickLearn Studio starting process has been extended to show progress.

Conversion of Business Central recordings prior to version 15.x due to breaking change in the core Business Central application is now included.

Support added for the upcoming Business Central 2020 release wave 1.

Problem with publish of book or shelf containing ampersand character has been solved.

#### 22.1.12. Release 11.0.0.70, 2020-01-28

Problem with speak being cut off using videoflags on note and keyboard steps has been solved.

Google Chrome extensions has been changed due to problem with NAV and Business Central web clients.

Recording of NAV filter dropdown selection has been solved.

Double naming on steps converted from NAV Windows to Web has been solved.

Notes in sequence, some with images, caused incorrect production, is now solved.

IFS Apps 8 connector issue with record and replay of dropdown list of a data row has been solved.

Fixed white space on dialog and assist positioning on wide fields in the web assistant.

SCORM package problem when only producing PDF and not DOCX has been solved.



Problem with limited column width in Excel using the ODATA feed with tracking data has been solved.

Improved text for Business Central main actions like Tell Me and Notifications.

# 22.1.13. Release 11.0.0.69, 2019-12-03

Support for many new controls in the IFS Aurena connector.

Support for partner extensions with calculated tables in Business Central connector.

Support for partner extensions with canvas control in Business Central connector.

Icons updated for various connectors.

Problem with speak being cut off using videoflags has been solved.

# 22.1.14. Release 11.0.0.68, 2019-10-28

Missing template entries for drag and drop has been added for all Dynamics NAV connectors.

Beta release of IFS Aurena connector.

Google Chrome extension for ClickLearn Assist has been changed to a new login and logout dialog.

Added support for Business Central with multiple environments according to the 2019 release wave 2.

Video producer improved to handle transitions from excluded steps to included steps more efficiently.

Business Central help project now support auto field documentation for pages. This will include the tooltip text when available.

Support added for TLS 1.2 due to change on Microsoft Azure.

# 22.1.15. Release 11.0.0.67, 2019-10-02

Problem with Dynamics NAV 2016 and BC windows connector has been solved.

Recording list sorting has been optimized.

Cloud production of IFS Scope content has been improved to handle links between processes and scenarios.

Cloud import of IFS Scope has been optimized.

Autotranslated Ukrainian, Bulgarian and Rumanian for IFS Apps 8 connector.

Produced video time length calculation has been corrected.

Flow role preview has been extended to allow input of initial flow tags. Used to test tags set by automated process testing or custom assist code.

Production of PDF only was missing all thumbnail images. This is now resolved.

Support for Business Central 2019 Release Wave 2. Converting recordings from prior versions is not yet supported.

Problem with custom recorded audio has been solved.



# 22.1.16. Release 11.0.0.66, 2019-09-09

Problem with Business Central connector where replay fails on popup menus with same name that appears on multiple places on the same page has been solved. Re-record is required.

IFS Scope tool import error handling improved.

Beta release of new Salesforce connector.

Fixed technical support via Outlook that was broken due to change to 64-bit version of ClickLearn Studio.

Connectors for Microsoft Dynamics NAV problem with replay of filter field selection has been solved. Re-record required of the field menu item.

The MSI installer package will now also include a 64-bit version of ClickLearn Studio.

Finance and Operations connector problem regarding replay on table lookups has been solved. Re-record required of lookup and grid selection steps.

#### 22.1.17. Release 11.0.0.65, 2019-08-20

ClickLearn Studio will now run as 64-bit instead of 32-bit which solves out of memory problems.

All ClickLearn applications are relocated from apps.clicklearn.dk to apps.clicklearn.com.

#### 22.1.18. Release 11.0.0.64, 2019-08-20

Due to change from 32-bit to 64-bit, ClickLearn Studio first needs to be uninstalled and then reinstalled. We will automatically start the flow for you when the application starts and you accept by clicking OK to the message.

# 22.1.19. Release 11.0.0.63, 2019-08-02

Templated step numbering will now also include steps using instruction text.

Solved issue with note inserted between step and keyboard action that caused incorrect keyboard instruction.

IFS Apps 10 connector will now capture dropdown items correctly when cell is a combobox.

Missing steps in the produced web assist collection on a Shelf has been solved.

Beta release of connectors for Excel and Outlook 365.

Problem publishing produced content stored on an UNC path has been solved.

Missing template entry text for LSRetail on NAV 2018 and Business Central has been added.

You may now use the Microsoft Edge Dev to record and replay. Install the ClickLearn extension within Edge from the Google Chrome store.

#### 22.1.20. Release 11.0.0.62, 2019-07-02

Improved capture of field labels in PowerApps model driven applications.

Problem producing Word and PDF in help projects has been solved.

Improved initial directory selection for the save and save as dialog according to recording list preference setting.



Problem with produced subchapter numbering has been solved.

#### 22.1.21. Release 11.0.0.61, 2019-06-21

Connector for Business Central has been extended to automatically handle More Options and Less Options during replay. Re-record of click on these two buttons is required.

Improved support for Dynamics 365 UCI.

Problem with replay click on field label instead of actual input part of new April Spring release of Business Central has been solved.

IFS Scope Tool importer extended to import scenario and activity descriptions. Additionally it is now possible to specify a directory for industry specific recordings which has precedence over the standard recording directory.

Video player optimized to skip steps more efficiently when questions in flow role is used. Re-produce is required.

Problem with produced walkthrough page on NAV help projects not showing buttons for video and assist is solved.

Beta release of new QuickBooks online connector.

Beta release of IFS FSM6 connector.

Connection dialog in Business Central help projects has been re-designed to allow user to control tenant id and client id. This enables partners and customers to connect to multiple tenants.

Improved connection to ClickLearn services when proxy settings are required.

# 22.1.22. Release 11.0.0.60, 2019-04-30

Missing template entries added to the IFS Apps 10 connector.

Problem with auto translation function has been solved.

Problem with IFS Application 10 replay of user drop down button is solved. Re-record of step required.

CRM Inside Help is now able to connect to on premise installations using active directory security.

Improved Dutch translations for the video player.

Added support for new controls in IFS Apps 10 connector.

ClickLearn Cloud services for speech and translations updated due to changes in endpoints from third party providers.

Connector for Business Central has been updated to support the April 2019 release.

SCORM packages now stores and retrieves the full report for detailed evaluation displayed at the end of a video, even when course has been stopped and then resumed multiple times.

#### 22.1.23. Release 11.0.0.59, 2019-03-22

CRM Inside Help project is now able to connect correctly to region crm8 and crm11.

Missing template entries added to the IFS Apps 10 connector.



Produced test me video now uses the correct screen sequence when recording has been replayed to avoid revealing when to click.

Context menu for excluding step on specific languages now works.

Problem in produced assist repository for Dynamics 365 for Finance and Operations has been solved.

Beta release of connector for Dynamics 365 CE UCI.

Beta release of PowerBI web connector.

Beta release of PowerApps web connector.

Beta release of the new ClickLearn Cloud Studio. This includes true cloud storage, enhanced security model, automatic check in and out, automatic versioning and cloud production and publishing.

#### 22.1.24. Release 11.0.0.58, 2019-02-28

Problem with some chinese translations has been solved.

Missing template entries added for the IFS Apps 10 connector.

Problem with replay of more command in the CRM connector has been solved.

Problem with click noise when using Google voices has been solved.

Problem with replay of form view drop down selection in the CRM connector has been solved.

ClickLearn Assist extended to allow user to sign in to the ClickLearn Content Cloud when published as private content.

Recording of select elements has been improved in all web connectors to include cases where the current value is the selected one.

SharePoint tracking has been improved to support the use of SP-JSV\_, where JSV\_ activates tracking of the video content.

The Business Central connector has been extended to correctly support the identification of action button and navigation bars.

Production of video has been improved to correctly leave out all steps that has video off or is excluded.

Use of ##PICTURETL## as alternative text in the PowerPoint template now ensures picture stays top left.

Replay problem with navigation on Dynamics 365 Finance and Operations has been solved.

Missing template text has been added to all IFS Apps connectors.

ClickLearn Studio failed to allow creation of new Business Central Inside Help due to license issue. This has been solved.

# 22.1.25. Release 11.0.0.57, 2019-01-23

Replay now works when mouse buttons has been swapped.

Problem with new digital signature has been solved.



# 22.1.26. Release 11.0.0.56, 2019-01-21

Missing template entries added for the IFS Apps 10 connector.

Support for swapped mouse buttons when recording.

Unexpected warning not waitning for the green rectangle in NAV 2018 Windows client has been solved.

Better support added for Microsoft Dynamics CRM date time fields.

IFS Apps 10 replay of dialog buttons has been resolved.

Preferences for replay has been extended to set max number of seconds to wait for slow applications in the web browser.

New digital signature on the published version of all ClickLearn applications.

Support for language specific SCORM text when course is resumed. Located in the recording template under the ClickLearn HTML Video, JSV\_SCRIPT\_ML.

Solved problem with use of no voice on notes.

Solved problem with global replay data when using the "load from recording" button.

New autotranslated language Chinese, Traditional has been added.

Problem with not starting the ClickLearn Assist when content was published to the ClickLearn Content Cloud (using SSL) has been solved. Requires a re-produce and new publish.

Correction to some swedish text entries used for the feedback section.

# 22.1.27. Release 11.0.0.55, 2018-12-06

Missing template entries and new control types added for the IFS Apps 10 connector.

A new release has been made due to deployment problems.

Problem with not starting the assist from embedded learning portal in IFS Applications has been solved.

Problem with produced SCORM 2004 3rd edition has been solved.

All connectors based on the Google chrome extension has been updated due to changes in the browser. Please click the ClickLearn Chrome Connector icon in the browse, click the button Clear Cache and then restart the browser.

The connector for Microsoft Dynamics 365 Finance and Operations has been extended to support changed behavior of links in fields and columns on lists.

Problem with produced book or shelf when recording title contained ping, ampersand or quote has been solved.

Big improvements has been made to support Windows 10 scaling and Google Chrome browser zoom.

Support added for multi select picklist in the Dynamics 365 CRM connector.

# 22.1.28. Release 11.0.0.54, 2018-11-16

Problem with SetGlobalValue has been solved.

Problem with meta data not being displayed after a replay has been solved.



IFS FSM connector extended to support proper naming of search lookup button and show button.

It is now possible to set both video intro and outro image to the character '-' if no image is wanted.

Video assist image distortion problem solved.

Properties on the RecStart command has been extended to provide missing properties when importing from IFS Scope.

Missing password field template entry for IFS connector has been added.

IFS connectors extended to avoid the ampersand sign in text for checkboxes.

Problem with assist not loading the repository on the very first click has been resolved.

Speech Editor is now able to delete (mark as deleted) the entries located outside a workspace template.

New toggle button for editor preview has been added to the bottom right of the preview area.

The ClickLearn connector for Google Chrome has been changed. Going forward it will use Native Messaging and it is no longer required to checkmark this manually.

The warning message displayed when not waiting for the green rectangle will now automatically close after 5 seconds.

The publish feature has been highly optimized. It is now required that your network has https access to upload.clicklearn.com.

New Microsoft Dynamics Business Central 2018 connector for the windows client.

# 22.1.29. Release 11.0.0.53, 2018-10-12

Missing template entries for listbox steps in IFS Apps 10 has been added.

Microsoft Dynamics 365 CRM connector has been extended to support Automated Process Testing.

Editor video preview has been extended to toggle audio on and off. Default is off to obtain the best speed.

Microsoft Dynamics 365 Business Central connector updated to support the 2018 Fall Release.

#### 22.1.30. Release 11.0.0.52, 2018-09-28

New project type for building Dynamics 365 Business Central Help and ToolTips.

Connector extended to support for upcoming release of Business Central.

Fixed Flow role problem for grouped steps.

Automated Process Testing for Business Central.

HTML Video player extended to control speed of chapter fade in and out. Template need to be modified to set the new parameter.

Production problem with mixed language voices has been solved. Re-production required.

Problem controlling the video settings in SCORM packages has been solved.

Problem with replay of specific sub menus on all IFS connectors has been solved.



Empty lines in export of template entries for translation has been removed.

# 22.1.31. Release 11.0.0.51, 2018-08-31

SCORM package may now also include produced PDF document.

Problem with editing steps, where second language layer was overwritten with primary language, has been solved.

Adjustment of group rectangle is now supported for multiple languages.

Wrong offset when recording IFS Apps 10 login screen has been solved.

The recording list can now show the available meta data in new columns. You need to activate it from the view icon on the toolbar. The columns are inserted right after the name column.

New template entries added to define a start and end note for the HTML Video. Also an entry to specify a pause in seconds before the video reaches the outro screen.

Problem with IFS Apps 8 replay of combobox dropdown has been solved.

Improved import from IFS Scope tool when processes and activities has been excluded or re-ordered.

Improved word index on meta data fields like the document id.

Problem with IFS Apps 8 replay of specific context menu items has been solved.

Problem with published content on multiple languages where main language wasn't english has been solved. Re-produce and re-publish is required.

# 22.1.32. Release 11.0.0.50, 2018-08-16

Missing replay editor settings for NAV 2018 connector has been added.

IFS Apps 10 replay of project navigator steps has been improved. Re-record may be required.

Missingt template entries for IFS Apps 9 & 10 has been added.

Production of HTML video was incorrect if a group contained a note which was kept with the previous step. This has been solved.

Improved production of groups containing notes kept with next or previous steps.

Improved production of CRM help projects. Form fields will now use the entity field documentation as default.

Error in SCORM package build when template uses globalscript has been solved.

Problem with editing steps, where second language layer was overwritten with primary language, has been solved.

Out of memory problems when editing template or multiple large recordings has been solved.

IFS FSM connector has been improved for recording lists like Code Tables.

ClickLearn Assist application, Shelf and Book template scripts has been extended to support changes made in browser to support start of the ClickOnce application. Please remember that both Google Chrome and Firefox requires an extension to properly start the ClickLearn Assist ClickOnce application.



Microsoft Dynamics Business Central connector has been extended to improve recording of text when using the designer feature.

It is no longer required to checkmark the Word document producer in order to produce a PDF document.

New documentation in Global Replay Data to explain how to generate unique id's for automated process testing.

IFS Scope import module improved to update the project name for all process, book and shelf files.

Correction to Polish template text.

#### 22.1.33. Release 11.0.0.49, 2018-06-22

Problem with language drop down menu for a produced shelf has been solved. It is required to re-produce the shelf.

Problem with data loss in NAV/CRM help projects has been solved.

Customized assist image on books and shelfs will now be correctly used. This also includes changed font names and sizes.

IFS FSM connector has been improved to support label for password fields and special combo box items.

New production type for CRM help project to use ClickLearn Shelf as CRM custom help front page. This new type is set as default for new projects.

Support for loading entity and form metadata from CRM v9.0 added.

Producer has been optimized with more than 20% in general and when producing Html Video more than 30%.

#### 22.1.34. Release 11.0.0.48, 2018-05-28

Minor corrections to the IFS FSM connector.

Improved support for context menu items on the IFS Apps connectors.

New template entry named STEPNUMBER to control production of numbers for each step in a recording.

Support for new voice breath feature for all AP voices. This provides a more natural sound when speaking long sentences.

Beta release of new voices provided by Google. This adds more than 30 new voices to the ClickLearn Cloud voice library.

The Dynamics 365 Business Central connector has been updated to include cell and field values.

Fixed problem with custom audio duration in produced video.

Support added for Chinese and other languages to the Google Chrome connector.

Production problem with thumbnail picture of first real step after a series of notes with custom images has been solved.

Problems caused by incorrect voice culture or expired voice trial period has been solved.

Added better support for Dynamics CRM 2015.

It is now possible to work offline without logging into the ClickLearn Cloud.



Added support for record, replay and assist of keyboard combination Windows+Command.

It is no longer required to have Microsoft Word installed in order to produce PDF documents.

# 22.1.35. Release 11.0.0.47, 2018-04-23

Thumbnail and Video quality setting of 100% will now use .png files instead of .jpg files to really get full quality images. Re-produce is required.

Improved editor preview of the web page.

# 22.1.36. Release 11.0.0.46, 2018-04-16

The Dynamics AX 2012 connectors has been streamlined to support version 2012, 2012 R2 and 2012 R3.

Problem with US english keyboard recording of semicolon has been solved.

Problem with recording names including a ping character has been resolved.

Produced Shelfs and Books now support usage of default document on an web server.

Support for Microsoft Dynamics 365 Business Central web client.

Added support for the IFS FSM 5.7 menu navigation when recording, replaying and using Assist.

The produced shelf and book web page can now be controlled to start a specific language version using the lcid parameter. For example ?lcid=1031 for German.

Support added for import of IFS Scope Tool 10.

The recording list and global replay editor has been optimized for handling thousands of recordings.

#### 22.1.37. Release 11.0.0.45, 2018-04-03

New template entry to add standard chapters and notes to the end of every new recording has been added. The recording template entry is named NEWRECORDINGSTEPSAFTER.

Problem with replay on rows with large amount of data has been solved. This effects all connectors.

Problem with replay of IFS Apps 8 and 9 package structure treeview has been solved. It is required to re-record the steps.

Serbian language has been added to the Microsoft Dynamics NAV connectors.

Template system has been extended to support language specific Word and PowerPoint template files.

New template entry to control the options for new groups has been added. The recording template entry is named NEWGROUPOPTIONS.

The Shelf template has been extended to support chapter, book and recording numbering on the produced web pages. Please refer to the Shelf template entry named RECORDING.

#### 22.1.38. Release 11.0.0.44, 2018-03-15

New recording template preference settings introduced to control how numbered lists are displayed on group images.



The need to double click on the group features has been improved. Now you only need to do a single click to check or uncheck a feature.

Multi language support has been added to support custom menus defined in the Solution Manager for IFS Apps 8 and 9.

Support added for recording special characters from Icelandic keyboard layout.

The Windows version of ClickLearn Assist now support notes set with the placement keep with previous or next.

IFS Apps 8 and 9 connector has been extended to support the touch menu items in replay. Please note that there are big difference in how the items are arranged between Apps 8 and Apps 9 hereby making it impossible to convert automatically. These steps must be re-recorded.

Problem with recording and replaying equipment tree nodes in IFS Apps 8 & 9 has been solved. It is required to re-record the steps.

Production of a Word document will now refrain from adding it to the recent list of documents.

Problem with missing group image editor icon has been resolved.

Problem with replay in IFS Apps 8 & 9 right click on tab background has been solved.

ClickLearn user will now be instructed to use Google Chrome when trying to record from Microsoft Edge or Internet Explorer.

Problem with NAV & CRM help projects where auto field help was missing has been resolved.

# 22.1.39. Release 11.0.0.43, 2018-02-28

ClickLearn has been extended to support the use of meta data tags in initial PowerPoint slide.

IFS Apps 8 & 9 support for sticky notes and Save as template has been added. Tested also for conversion from Apps 8 to 9 and multiple languages.

Support for Dynamics NAV 2017 when recording and replaying steps on expression filter selection on multiple yes/no list views.

Producing Window Media Video has been extended to set key frame image on notes with images.

Windows 10 update affected the Click and Continue and user termination of replay. This has now been solved.

Sending Technical Support will now add external images and audio files for recordings when available.

Merging text within group will now avoid double dots to be produced.

Support added for recording and replay of right click on the IFS Apps toolbar.

Support added for recording of custom menu items in multiple languages for IFS Apps connectors.

#### 22.1.40. Release 11.0.0.42, 2018-02-05

New ClickLearn Learning Portal style. Customers may contact our Customer Care to get their current corporate template upgraded.

It is now possible to control the folder in which the ClickLearn Preferences is stored. Your IT department may set the environment variable cl\_programdatapath to the path of the wanted folder.



Missing any row and any cell template entries for generic web applications have been added.

New preference setting to control the copyright label on NAV and CRM help projects.

# 22.1.41. Release 11.0.0.41, 2018-01-11

Minor template text changes for Microsoft Dynamics NAV connectors.

Minor changes to the license information dialog.

Problem with Microsoft Dynamics NAV CRM replay has been solved.

ClickLearn Studio will now auto save a hidden copy of the currently modified recordings every 5 minutes. If ClickLearn is shut down incorrectly you will be prompted to auto-recover these files the next time ClickLearn is started. These may be also be retrived manually from the C:\ProgramData\ClickLearn folder. The files are saved with a name like as-IDrecordingname.clrx. If you save the changes the copy will automatically be deleted, but if you discard the changes the copy will be moved to the recycled bin.

Improved warning if the user recording is not waiting for the screen rectangle.

All Microsoft Dynamics NAV connectors now supports the ribbon menu button and all it's menu items.

Fixed problem with replay on Microsoft Dynamics NAV Web on new Job Journal lines.

New template text for Icelandic language.

Cloud translation services now also include language Icelandic and more.

PowerPoint producer has been extended to optionally create a specific slide for chapters. The slide must contain a text element with the text ##CHAPTERSLIDE##.

# 22.1.42. Release 11.0.0.40, 2017-12-08

Problem with recording the business object nodes in the navigation tree has been solved for the IFS Apps 8 connector.

Problem with record and replay of message box buttons has been solved for all IFS Apps connectors.

This release has been set back to .NET version 4.0 to support existing customer installations without .NET 4.5.

Improved notification about the captured screen when using multiple monitors.

Support for replay of converted Dynamics NAV recordings on the new NAV 2018 web client.

# 22.1.43. Release 11.0.0.39, 2017-11-27

Missing template entries added for IFS connectors.

Microsoft Dynamics GP connector split into 2013, 2015 and 2016. Also, added converter for GP recordings.

Improved Google Chrome connector to support DL, DD and DT tags on web pages.

Release of the Microsoft Dynamics NAV 2018 Tenerife connector.

Incorrect HTML video template entry for Spanish has been corrected.

Translation import problem resolved.



IFS connector problem with record and replay of context menu items has been resolved.

Improved support for record and replay on lobby elements for IFS Apps 9 and 10.

Problem with replay of context menu on navigation items has been solved for IFS Apps 9.

Increased the sound length in the HTML video player to eliminate voice cut off at the end.

Microsoft .NET 4.5 is now required.

# 22.1.44. Release 11.0.0.38, 2017-10-31

Added support for shapes in the Excel connector.

New SAP template text for Dutch and Hungarian.

Incorrect NAV template entries in German has been corrected.

Translation menu now available on recording list level.

IFS connector replay will now handle message boxes automatically if they are only information or warning boxes that did not appear when the original recording was made.

IFS Scope tool import extended to highlight activities on the flow chart image and load additional text in English when available.

Google chrome connector improvements has been made.

Dynamics 365 CRM connector has been added.

Recorder problem with special characters has been solved.

# 22.1.45. Release 11.0.0.37, 2017-09-28

Added support for the new Chrome browser version 61.

Updated template entries for Polish language.

Fixed problem with whitelabel of assist in production of books and shelfs.

Updated template text for Korean language.

# 22.1.46. Release 11.0.0.36, 2017-09-07

New connector for IFS Apps 10 has been released. Some work is still pending regarding new row selector element and possibly other new elements.

New template text for Korean language.

New language translation export to Excel, which may be re-imported.

ClickLearn Assist repository may now control the application with custom name and icon.

The standard ClickLearn template is modified with a new logo, corporate color and show me, try me and test me video icons.



# 22.1.47. Release 11.0.0.35, 2017-08-25

Problem solved with the Assist voice reading large notes.

Robotic Process Automation on IFS has been released.

IFS FSM connector released to support 5.7.

Added support for special sub menus in all Dynamics NAV connectors.

Problem in the Dynamics NAV converter from RTC to Web has been solved.

Note kept with previous step is now produced correctly in Windows Video format.

Voice problem when note with previous starts with an empty line has been resolved.

#### 22.1.48. Release 11.0.0.34, 2017-08-11

Link to download NAV TestPages and Perforance Test code was not working.

Missing libraries for the ClickLearn Assist audio feature has been added to the MSI installation package.

Added support for SAP NetWeaver Business Client.

Beta support for IFS FSM 5.7 in the FSM connector.

Problem with speech editor entries stored in workspaces has been solved.

Refresh problem in the NAV Help editor has been solved.

Missing template entries for the NAV month calendar control for German has been added.

# 22.1.49. Release 11.0.0.33, 2017-07-11

Production of the SCORM 1.2 packages now sets the session suspend data.

All IFS connectors has been improved for replay and assist when required to scroll tabs and work area.

Production of NAV Help package zip files has been improved to support larger files.

Auto translation of standard ClickLearn template text has been added for Thai.

# 22.1.50. Release 11.0.0.32, 2017-06-28

Memory limit in all connectors caused replay error on a specific IFS Apps 9 recording. This has been solved.

Production of the SCORM 1.2 packages now sets the session time.

# 22.1.51. Release 11.0.0.31, 2017-06-26

Production of the SCORM 1.2 packages has been modified to include a commit call to support LMS systems that requires it.

All IFS connectors has been extended to support replay of right click on empty grids.

Filter for content not available has been added to the NAV Help editor.

The Chrome Connector has been extended to support native messaging when localhost communication is not



allowed.

Dutch language text improvements for all Dynamics NAV connectors.

New voices available for Arabic, Spanish, Czech, Danish, German, Greek, English, Finnish, French, Hebrew, Hungarian, Indonesian, Korean, Norwegian, Dutch, Polish, Portuguese, Romanian, Slovak, Swedish, Thai, Turkish and Chinese.

ClickLearn Assist will now automaticallt sense when user moves the application window while waiting for action to be taken.

#### 22.1.52. Release 11.0.0.30, 2017-05-30

Meta data is now included in the search index of produced books and shelfs.

Problem with record and replay on Dynamics NAV 2016 64-bit when grid cell contained a backslash has been solved.

The Dynamics 365 connector now reports the text from ribbon buttons connectly when it contains multiple lines.

LS Retail connector support for Dynamics NAV 2009, 2013, 2015. Also including support for localized versions of POS buttons.

Fixed Windows Video pause problem in production.

#### 22.1.53. Release 11.0.0.29, 2017-05-06

Notes with placement previous or next is now correctly added in books and shelfs.

Video pause is now more accurately placed in videos before screen content changes.

New Polish translation for all Dynamics NAV connector versions.

D365 NAV Connector improved with proper capture of multiline text on ribbon buttons, correct replay on option field combo boxes.

Support for the LS Retail POS Web client has been added as an extension to the D365 web connector.

# 22.1.54. Release 11.0.0.28, 2017-04-18

Improved Word Document production.

Speech editor problem with saving in workspace has been solved.

New Cloud voices available for Russian, Czech and Slovak.

Producing SCORM packages now support customization for reporting to LMS using the AICC HACP protocol.

New Google Chrome extensions for Microsoft Dynamics 365 Financials.

Beta release of converting recordings from Dynamics NAV Windows to Web.

# 22.1.55. Release 11.0.0.27, 2017-03-26

Right click on selected recordings, books and shelfs now includes a translator service. It is also available on all steps in the properties dialog for multi language fields.



Instruction text property may now include %0 to insert the original step instruction text at the exact spot in the customized text.

The produced date is now displayed when production has been done for a none primary language. Also the View, Open folder menu has been extended to support multiple languages.

Property changes on ClickLearn Studio files will now be stored in and retrieved from the source files and not just in the local recording list.

Problem with some Speech editor entries in German has been solved.

The Note placement has been extended to place a note with the previous or next step.

New Cloud voices available for Arabic, German, English, Spanish, French, Italian, Japanese, Portugese, Russian and Chinese.

The Windows Media video producer has been updated to remove unwanted noise in the beginning of a sentence.

Added support for Dynamics NAV TestPage code that requires specific handler functions for CONFIRM, STRMENU and modal page dialogs.

Support for LSRetail POS controls in Microsoft Dynamics NAV 2016 and 2017.

The build of SCORM packages is extended to support adding custom files.

Minor corrections of German template entries for the Microsoft Dynamics NAV connectors.

The standard release of ClickLearn now holds auto translated template text for the languages Danish, German, Dutch, French, Spanish, Portuguese, Simplified chinese, Swedish, Polish, Arabic, Czech, Norwegan, Russian, Greek, Turkish, Italian, Hungarian and Japanese.

Missing template entries for the IFS Applications connectors has been added.

# 22.1.56. Release 11.0.0.26, 2017-02-24

Minor produce problem in groups where step included shortcut text has been solved.

Several improvements has been made for producing Microsoft Dynamics NAV TestPages.

Performance improved by 30% when using ClickLearn Assist on all enterprise connectors.

The Dynamics NAV 2017 connector now replays the right option field position.

The IFS FSM connector now support all 3 installation types: production, development and test.

Learning Portal has been extended with a new SharePoint book.

All videos in the Learning Portal now includes a control board for pausing, muting, shifting between panning and scaling and playing in full screen mode.

# 22.1.57. Release 11.0.0.25, 2017-02-09

Problem with group checkboxes in the editor has been solved.

Added support for the column chooser dialog in the IFS Applications 8 connector.

Added support for helping users know if the AntiVirus has blocked for the recorder to be started.



# 22.1.58. Release 11.0.0.24, 2017-02-08

Assist issue in IFS Applications 8 connector on search criteria dialog has been solved.

Minor produce problem has been solved.

Please note, very long recording filenames may lead to unplayable flash videos.

Steps may now be excluded according to selected languages. This will affect editing, producing, replay and assist.

Problem with ribbon button drop down menus in the Dynamics NAV 2013 connector has been solved.

# 22.1.59. Release 11.0.0.23, 2017-01-30

Unsupported .NET language codes can no longer be added as language option in ClickLearn.

The Dynamics NAV Classic connector has been extended to support forms where no tabs have been defined.

The NAV Performance test code was saved in HTML format within the solution file. This has now been corrected.

All IFS Applications connectors has been extended to support the correct custom field names during record, replay and assist.

The ClickLearn learning portal has been updated and is now located at http://help.clicklearn.dk/ClickLearn%20Learning%20Portal/ClickLearn%20Learning%20Portal.htm

Bad build of the .msi installer has been fixed.

# 22.1.60. Release 11.0.0.22, 2017-01-19

Several improvements has been made for producing Microsoft Dynamics NAV TestPages.

The NAV Help project now supports dragging table fields into the content and make them links to the help pages for the table fields.

ClickLearn Cloud login now supports connections through a proxy server.

Hotspot color and thickness may now be controlled on template level.

The Dynamics NAV connector now records the right option field position for replay.

The video role in the editor is changed to use the HTML video format instead of the SilverLight format, and selecting a step will jump directly in the video sequence.

Problem with NAV Help project production due to special characters in license name has been solved.

NAV Help projects will now also import extension tables and pages.

New connector for IFS FSM 5.6.3 - Field Service Management.

# 22.1.61. Release 11.0.0.21, 2016-12-02

All Microsoft Dynamics NAV connectors has been extended to support VB.NET developed dialogs.

The context menu in the editor now includes a new item to record new steps, which is pasted in directly before the selected step.



All Microsoft Dynamics connectors has been corrected due to error in replay when fixed row or select all option on keyboard input was selected.

Problem when pasting multiple steps at the end of a group has been solved. The order of the pasted steps is now correct.

Problem with connect on NAV TestPages has been solved. Please remember to use C/Front form databases prior to version 2013.

Problem with ribbon drop down menus in the 64-bit Microsoft Dynamics NAV 2016 and 2017 connector has been solved.

It is now ensured, that open tabs will be closed before replay, assist and produce is executed for the selected recordings.

Problem with editing a keyboard step only containing the key commands <delete> has been solved.

The group editor now allows resize of crop area in all corners.

Problem with cut off letters and intro image flicker in produced Windows Video has been solved.

All connectors has been changed to resolve problem with recording fields with very large text content.

PowerPoint producer extended to support both front and back slides.

HTML Video now displays bookmark images.

# 22.1.62. Release 11.0.0.20, 2016-10-23

The Book and Shelf template now includes a globe icon when producing more than one language. Clicking the globe icon will let the user select any of the produced languages.

Extended Replay preview for Microsoft Dynamics NAV Service Provider edition now inlcudes a download link for a import file to the NAV development environment and a Visual Studio solution as a .zip file.

#### 22.1.63. Release 11.0.0.19, 2016-10-10

NAV Help project issue with auto loaded table field descriptions has been solved. The editor now shows the custom entered correctly.

The produced HTML Video now produces correct lines breaks.

New Microsoft Dynamics NAV 2017 connector has been released.

Pre-release of extended Replay preview for Microsoft Dynamics NAV Service Provider edition customers. Transforms recording into NAV TestPage C/AL and .Net Performance Test code.

#### 22.1.64. Release 11.0.0.18, 2016-09-23

Solved memory problems with Microsoft Dynamics NAV Classic connector.

# 22.1.65. Release 11.0.0.17, 2016-09-08

Books and Shelfs may now be produced even if the user does not have all of the recordings available in the list of recordings, as long as the recording file is accessible.



Multilanguage issues with the Microsoft Dynamics NAV Web connector has been resolved.

Production time of Books and Shelfs has been improved by more than 40% due to optimized Word automation.

Memory problem with the Microsoft Dynamics NAV connector update has been resolved.

The produced shelf with link to the Assist has been extended to solve technical problem with the ClickOnce technology not being able to pass arguments from a web page.

#### 22.1.66. Release 11.0.0.16, 2016-08-24

IFS connector update for the assistant to find the correct visible company field on the customer card.

Solved problem where an assist with very wide text displayed the arrow pointing at the action area was off.

#### 22.1.67. Release 11.0.0.15, 2016-08-23

IFS connectors has been updated due to replay issue on steps where colum data was modified.

The replay click and continue has been corrected to prevent the window from stealing focus from the real application.

Fixed incorrect position of ClickLearn Assist image when click area was very wide.

ClickLearn Assist has been fixed due to incorrect termination of the assistant when pressing the right control key.

Improved replay and assist on the Microsoft Dynamics AX 2012 R3 connector.

Improved error handling when trying to save a book that is currently being produced.

#### 22.1.68. Release 11.0.0.14, 2016-08-15

Assist problem in all IFS connectors regarding field with right positioned text field has been solved, so that it locates the right field.

Fixed missing recording title and custom audio speed in the produced Windows Media Video format.

ClickLearn Assist extended to load .xml repository from SharePoint sites without receiving a 403 Forbidden error.

#### 22.1.69. Release 11.0.0.13, 2016-07-11

IFS connector issue with incorrect shortcut text on navigation steps has been solved.

IFS connector extended to support right click in the background of a grid.

ClickLearn Cloud voices has been corrected due to an error in mixing French and English.

The producer has been optimized with approx. 10% in speed.

The Speech Editor will now save the customized words in the workspace if the currently selected template is stored in a workspace.

The Google Chrome connector has been corrected due to memory issues.



# 22.1.70. Release 11.0.0.12, 2016-06-16

Microsoft Dynamics NAV Web connector improvements for the 2016 version.

Spellcheck introduced in the NAV Help editor. It is required to install the Windows language pack for each language used.

Improved multi language support for Microsoft Dynamics AX 2012 R3.

Microsoft Dynamics NAV Classic connector update issue with very long descriptions has been solved.

The recording list may now be filtered according to project name. The filter may be set in the drop down group view button.

Improved hit test in the Google Chrome connector.

Custom audio storage in recording has been redesigned. The recording will automatically be updated if needed when edited.

#### 22.1.71. Release 11.0.0.11, 2016-05-06

Minor changes to the standard ClickLearn template.

#### 22.1.72. Release 11.0.0.10, 2016-04-28

New feature allows easy creation of SCORM 1.2 compliant packages from books and shelfs.

Improved user interface for the replay error assistance.

New lessons in the ClickLearn Learning Portal for the book Replay.

NAV Help module now compiles CHM files for recordings using language specific characters.

NAV Help module now embeds produced HTML, Video and other formats in the compiled CHM file.

New feature to turn audio off on all relevant steps.

Beta release of tracking for Google Analytics and SharePoint. Setup possible in the Shelf preferences.

Standard ClickLearn template changed for playing Flash video. The auto loop is now default set to false and click on video will now toggle play and pause.

#### 22.1.73. Release 11.0.0.9, 2016-04-08

The NAV Help producer will now include the bookmark images in walkthroughs.

Shelf template extended to provide easy javascript for custom elearning control of the HTML video.

Microsoft Dynamics NAV Classic connector improved recognition of forms with identical names.

# 22.1.74. Release 11.0.0.8, 2016-03-30

The pan in the produced flash videos has been refined in connection with wide fields.

Using the thumbnail editor for keyboard steps froze the application. This is now solved.



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April 24, 2023

# 22.1.75. Release 11.0.0.7, 2016-03-21

Problem using cloud voices in NAV help projects have been solved.

Microsoft Dynamics NAV connector extended to support special field definition with dropdown and assist edit combination.

Insertion of metadata in produced Word document ##MCLDOCID## etc. is now working.

New Slovak and updated Czech translation for the Microsoft Dynamics NAV connectors 2009, 2013, 2015 and 2016.

#### 22.1.76. Release 11.0.0.6, 2016-02-26

IFS connector extended to pick up system and login information when recording navigation tree steps, which enables customers to produce test scripts and send them to IFS.

New required sign for the Mozilla Firefox extensions has been made.

Deleting recording files will now add deleted recording to the recycle bin.

New Czech and Croatian translation for the Microsoft Dynamics NAV connectors 2009, 2013, 2015 and 2016.

Improved production of subtitles and cursor movement in the Windows Video format.

Missing module for the ClickLearn Cloud voicing in the .msi installation file has been added.

# 22.1.77. Release 11.0.0.5, 2016-02-05

HTML embedded video not working in Google Chrome has been solved.

The default book and shelf template has a new footer with links to the preview and next work instruction.

The NAV Help merger did not insert into none ClickLearn produced help topics, if the topic did not have a see also section. This have now been changed, so that you still receive a warning, but the content will be inserted anyway, but without the see also links.

Recording keyboard action now support use of CAPS LOCK.

The standard template has been extended with Dutch translation for the NAV Help project production.

# 22.1.78. Release 11.0.0.4, 2016-01-25

A module was missing a digital signature.

#### 22.1.79. Release 11.0.0.3, 2016-01-18

Improved German text for all Microsoft Dynamics NAV connectors.

Support for recording of Microsoft Dynamics NAV print preview toolbar.

Using a customized word document template produced incorrect heading styles. This has been solved.

SCORM package build has been changed to avoid special language characters in filenames because some LMS systems lacks support for it.

ClickLearn Studio editor preview performance improvement.



Issue with workspace templates unable to store language characters correctly has been solved.

Minor improvements to the Microsoft Excel connector. Now provides %c for column name and %r for row id within the Instruction Text field.

New Slovenian translation for the Microsoft Dynamics NAV connectors 2009, 2013, 2015 and 2016.

Support for ribbon menu button and items in the Microsoft Dynamics NAV connectors.

Language independant support for option fields in the Microsoft Dynamics NAV connectors.

Minor speed and functionality improvements producing NAV help projects.

It is now possible to purchase access to 51 voices covering 23 languages. Please contact ClickLearn.

Extra security has been added to prevent deletion of production directories containing ClickLearn recordings, books, shelfs and NAV Help projects.

Microsoft Dynamics NAV recordings can now also be converted to prior versions, e.g. from 2016 to 2015.

Troubleshoot option introduced to allow Citrix installations to use a user specific path for the ClickLearn recording list.

Problem with replay of a drop down toolstrip menu in the Microsoft Dynamics NAV connector has been solved.

#### 22.1.80. Release 11.0.0.2, 2015-10-31

Improved information when trying to record from applications within a remote desktop connection.

Support for Windows 8 scaling in the Microsoft Dynamics NAV 2015 connector.

Microsoft Dynamics NAV 2016 connector released. The connector support the 32-bit and 64-bit version of the client.

It is now possible to convert recordings made for Microsoft Dynamics NAV 2009, 2013, and 2015 to 2016.

Improved capture of text in the Microsoft CRM 2015 connector, and performance improvement on replay.

#### 22.1.81. Release 11.0.0.1, 2015-10-02

New ClickLearn NAV Help module.

Single project for multiple languages in NAV Help.

Transformation of ClickLearn recordings to Walkthroughs in NAV Help.

Automatic cross reference links in help in NAV Help.

Add custom sections to standard NAV help on multiple levels.

Free Help merger for easy installation and maintenance of NAV help packages.

Support for Dynamics NAV 2015.

Support for Dynamics NAV 2015 Web client.

Support for Dynamics CRM 2015

Support for Dynamics GP 2013



Support for Dynamics AX 2012 R3

Javascript driven web assist for Dynamics NAV Web client.

Easy server installation will enable the web assist to run on any device.

Use of Firefox extension does not require any server modification using the web assist.

Option to use ClickLearn Cloud repository for web assistants.

Easy production of SCORM compliant packages for LMS systems.

Full text search in produced learning portal.

HTML video format improvements.

Mixing languages in automatic text to speech translation.

Insertion of metadata in produced Word document and PowerPoint slides possible using ##MCLDOCID## etc.

# 22.2.Release 10

#### 22.2.1. Release 10.0.0.92, 2015-09-20

Improved support for record and replay of Microsoft Dynamics NAV 2013/2015 expression filters.

#### 22.2.2. Release 10.0.0.91, 2015-08-24

ClickLearn Learning Portal updates.

#### 22.2.3. Release 10.0.0.90, 2015-08-21

Minor error dialog popup when using the thumbnail editor on a step has been solved.

New connector for Microsoft Dynamics AX 2012 R3 has been released.

New connector for IFS Apps 9 has been released. Some work is still pending regarding lobby and chart elements.

It is now possible to convert recordings made for IFS Apps 7.5 and IFS Apps 8 to IFS Apps 9.

The step editor template option has been restricted only to work if a custom recording template has been selected.

#### 22.2.4. Release 10.0.0.89, 2015-08-09

ClickLearn Learning Portal updates.

Issue with IFS Apps 7.5 replay of navigation links has been resolved.

#### 22.2.5. Release 10.0.0.88, 2015-06-28

The IFS Apps 7.5 and 8 connector have been extended with support for new user interface controls and new template text entries.



The book and shelf template have been improved with text highlighting with searching for text.

Added support for recording in Remote Desktop sessions with 16-bit color setting.

The repeater function for data driven testing has been extended to support all language characters.

# 22.2.6. Release 10.0.0.87, 2015-06-15

The Microsoft Dynamics NAV connector 2013 and 2015 has been extended to provide shortcuts and tooltip text on ribbon button items.

A new connector for IFS Applications 7.5 has been released.

The Microsoft Dynamics NAV Web connector have been extended to record language independant.

#### 22.2.7. Release 10.0.0.86, 2015-06-07

Solved HTML video issue with Internet Explorer not being able to click on action area to continue.

Added feature to produce Word documents with extended image size control. The attribute max may be added in the template on the img tag. For example <img max="5090000">.

Solved issue with modification of a template entry from within a recording step.

Improved retrieval of tooltip text on all image button controls for the IFS connector.

Solved issue with paste of steps into very large recordings, which may have led to incorrect screen content.

The replay and assist feature of the Microsoft Dynamics NAV connector has been corrected when creating multiple lines. For example on a sales order.

#### 22.2.8. Release 10.0.0.85, 2015-03-24

Word index on shelf problem with search including Danish letters has been solved.

Added possibility to create a workspace in the workspace dialog.

Fixed possible application crash in all Microsoft Dynamics NAV connectors, where image columns where present in lists.

New feature allows easy creation of SCORM 2004 compliant packages from books and shelfs.

IFS connector extended with missing template entries and support for spin buttons.

Support added for Windows 8 DPI scaling on 4K monitors.

Mozilla Firefox connector now supports the zoom factor the browser is working in.

#### 22.2.9. Release 10.0.0.84, 2014-12-22

HTML video player now support playback on Internet Explorer 9 without service packs installed. Additionally, the embedded player now has correct position when opened in Firefox.

Added feature to produce Word documents with cell span. The span may be added as attribute in the template on the cell tag. For example <c span="2">.

Connector for Microsoft Dynamics NAV 2015 released.



Beta release of connector for Mozilla Firefox. This requires installation of a Firefox extension.

Connector for Microsoft Dynamics NAV classic has been extended to support the NAV 3.6 & 4.0 old menu style.

Template extended to provide standard text for keyboard Ctrl + Alt + X press.

# 22.2.10. Release 10.0.0.83, 2014-11-17

IFS navigation tree difference between version 4.80.0.0 and 4.80.28.0 is now supported by the connector to provide correct rectangle on nodes.

Missing template entries have been added to the IFS connector template.

Recording mouse move with Ctrl+Shift may have recorded a lot of steps if pressed for a long time. This is now solved.

Problem with replay of Danish recording due to incorrect encoding has been fixed.

Beta release of connector for Microsoft Dynamics NAV 2015 Web.

#### 22.2.11. Release 10.0.0.82, 2014-10-31

Assist handling of very long recordings names changed to prevent word break.

IFS connector improved when having to automatically scroll down in search field listing.

IFS connector problem with attachment documents has been solved.

Handling of keyboard CTRL+x is now supported.

#### 22.2.12. Release 10.0.0.81, 2014-10-23

Problem with loading Danish recording due to incorrect encoding has been fixed.

#### 22.2.13. Release 10.0.0.80, 2014-10-21

Automatic multi language voice mixing. For example English screen content and user interface text with German templated text.

Standard template improved for English, Danish, German, French, Dutch, Spanish and Portuguese.

The Word and PowerPoint producer will now maintain double line breaks.

Minor modifications to the IFS connector.

Notes with large images are now produced correctly in all formats.

A group which only contain notes is now produced as a bulleted or numbered list.

Book and shelf template extended with word index for build in search.

Shelf editor extended with option to insert chapters.

Settings for the recording list will now be stored and retrieved when ClickLearn is restarted.



# 22.2.14. Release 10.0.0.79, 2014-10-02

The learning portal is now integrated in the ClickLearn Studio application. Press F1 to access it, and it will open in a tab.

Assist now supports remote desktop connection issue with missing aero theme.

Assist double click sometimes advanced even on single click. Now solved.

# 22.2.15. Release 10.0.0.78, 2014-09-04

It is now possible to adjust the thumbnail, group and bookmark rectangle in the editor

Replay/Assist support for IFS calendar box

# 22.2.16. Release 10.0.0.74, 2014-08-28

Copy/Paste now includes group definitions

Click in preview will select and focus in step tree

Available languages may now be selected in priority in the preferences of ClickLearn

Assist now has a minimize button to hide the instruction until the user restores assist from the windows taskbar

Keyboard input now has a select all for replay to select any existing content before input

# 22.2.17. Release 10.0.0.67, 2014-07-02

The IFS connector has been released.

# 22.2.18. Release 10.0.0.48, 2014-02-11

The editor have been extended with copy/paste possibility, which will include the screen content. Please be advised, that this functionality will allow easy modification of existing recordings without replaying the entire recording. However, this will decrease the level of quality assurance, if you do NOT replay the recording after pasting steps from another recording.

#### 22.2.19. Release 10.0.0.40, 2014-01-26

Development of a new connector for the ERP system IFS is started. This will in the next period of time increase the number of releases. The releases will not affect the existing functionality of Clicklearn Studio or your current connectors.

# 22.2.20. Release 10.0.0.26, 2013-08-11

This release introduces a new customizable Assist. The assistant may also, include a mascot.

A new connector is released for Java based applications. This includes products like Oracle Financials.

# 22.2.21. Release 10.0.0.1, 2013-05-28

ClickLearn has released the new version 10 as a Click-Once application. A completely new user interface have been developed, and all existing customers may now benefit from easier editing of recordings without having to replay first.



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#### ClickLearn Learning Portal

A Click Once applications means, that all customer selecting this approach, will always have access to the newest release automatically.

Current license information	11
The produced web page	
Preview of the main content	97
Preview of auto field documentation and custom content	114
Page field help	116
Multi language editing	
Document properties	134
Danish preview	136
Customer statistics window	356
Customer card	
Remote session color depth	407